

# Notice of meeting and agenda

## Culture and Communities Committee

**10.00 am Tuesday, 10th September, 2019**

City Chambers, High Street, Edinburgh

This is a public meeting and members of the public are welcome to attend

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## 1. Order of Business

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- 1.1 Including any notices of motion and any other items of business submitted as urgent for consideration at the meeting.

## 2. Declaration of Interests

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- 2.1 Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

## 3. Deputations

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- 3.1 If any

## 4. Minutes

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- 4.1 Minute of Culture and Communities Committee of 18 June 2019 – 5 - 12  
submitted for approval as a correct record

## 5. Forward Planning

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- 5.1 Work Programme – September 2019 13 - 14  
5.2 Rolling Actions Log 15 - 22

## 6. Business Bulletin

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- 6.1 Culture and Communities Business Bulletin 23 - 60

## 7. Presentation

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- 7.1 European Union Settlement Scheme: Practical and Emotional Challenges – Presentation by Seraphus

## 8. Executive Decisions

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- 8.1 2018 Edinburgh People Survey - Culture Update 61 - 106  
8.2 City Centre Hostile Vehicle Mitigation Measures Update Report 107 -  
116  
8.3 Edinburgh Festivals Workers' Welfare Commitment Update - Motion by 117 -  
Councillor Staniforth 132  
8.4 Edinburgh's Christmas and Edinburgh's Hogmanay - Key Performance 133 -  
Indicators 2018-19 142  
8.5 Community Councils - Merchiston and Tollcross Small Scale Boundary 143 -

	Change	148
8.6	Transfer of Management of Secondary School Sports Facilities to Edinburgh Leisure - referral from the Education, Children and Families Committee	149 - 206
8.7	Appointments to Working Groups 2019/20	207 - 212

## 9. Routine Decisions

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9.1	Police Partnership Performance and Activity Report: 1 April 2019 to 30 June 2019	213 - 244
9.2	Internal Audit - Localities Operating Model - referral from Governance, Risk and Best Value Committee	245 - 262

## 10. Motions

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10.1	If any	
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### Andrew Kerr

Chief Executive

## Committee Members

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Councillor Donald Wilson (Convener), Councillor Amy McNeese-Mechan (Vice-Convener), Councillor Mark Brown, Councillor Ian Campbell, Councillor Phil Doggart, Councillor Karen Doran, Councillor Derek Howie, Councillor Max Mitchell, Councillor Hal Osler, Councillor Susan Rae and Councillor Alex Staniforth.

## Information about the Culture and Communities Committee

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The Culture and Communities Committee consists of 11 Councillors and is appointed by the City of Edinburgh Council. The Culture and Communities Committee usually meets in the Dean of Guild Court Room in the City Chambers on the High Street in Edinburgh. There is a seated public gallery and the meeting is open to all members of the public.

## Further information

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If you have any questions about the agenda or meeting arrangements, please contact Natalie Le Couteur, Committee Services, City of Edinburgh Council, Business Centre 2.1, Waverley Court, 4 East Market Street, Edinburgh EH8 8BG, Tel 0131 529 6160 / 0131 529 4085, email [natalie.le.couteur@edinburgh.gov.uk](mailto:natalie.le.couteur@edinburgh.gov.uk) / [blair.ritchie@edinburgh.gov.uk](mailto:blair.ritchie@edinburgh.gov.uk).

A copy of the agenda and papers for this meeting will be available for inspection prior to the meeting at the main reception office, City Chambers, High Street, Edinburgh.

The agenda, minutes and public reports for this meeting and all the main Council committees can be viewed online by going to [www.edinburgh.gov.uk/cpol](http://www.edinburgh.gov.uk/cpol).

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If you have any queries regarding this, and, in particular, if you believe that use and/or storage of any particular information would cause, or be likely to cause, substantial damage or distress to any individual, please contact Committee Services ([committee.services@edinburgh.gov.uk](mailto:committee.services@edinburgh.gov.uk)).

# Minutes

## Culture and Communities Committee

10.00am, Tuesday 18 June 2019

### Present

Councillors Wilson (Convener), McNeese-Mechan (Vice-Convener), Brown, Doggart, Doran, Fullerton (substituting for Councillor Ian Campbell), Howie, Mitchell, Osler, Rae and Staniforth.

### 1. Minutes

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#### Decision

To approve the minute of the Culture and Communities Committee of 26 March 2019 as a correct record.

### 2. Work Programme

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The Culture and Communities Committee Work Programme was presented.

#### Decision

To note the Work Programme.

(Reference – Work Programme, submitted.)

### 3. Rolling Actions Log

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The Culture and Communities Committee Rolling Actions Log was presented.

#### Decision

- 1) To approve the closure of Items 1, 4, 7, 8, 10, 12 and 17.
- 2) To otherwise note the remaining outstanding actions.

(Reference – Rolling Actions Log, submitted.)

## 4. Business Bulletin

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The Culture and Communities Committee Business Bulletin was presented.

### Decision

To note the information set out in the Business Bulletin.

(Reference – Culture and Communities Committee Business Bulletin, submitted.)

## 5. Partnership Agreement with Policy Scotland 2019-2020

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An overview was provided of the current Partnership Agreement between the City of Edinburgh Council and the Edinburgh Division of Police Scotland in respect of community policing. The report by the Executive Director for Communities and Families also proposed a refreshed Partnership Agreement for 2019/20, which reflected the importance of a shared approach to delivering positive outcomes for communities, as well as the additional benefits to be achieved by supplementing the Edinburgh Division's establishment of community police officers.

### Decision

- 1) To approve the new Partnership Agreement for 2019/2020 at Appendix 1A of the report between the City of Edinburgh Council and the Edinburgh Division of Police Scotland to replace the current Partnership Agreement.
- 2) To endorse the new performance framework and key performance indicators (KPIs) shown at Appendix 1C of the report to support the monitoring and assessment of the effectiveness and impact of the Partnership Agreement and associated funding.
- 3) To agree to receive and scrutinise a detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander from Police Scotland, or their designated deputy, on a quarterly basis.
- 4) To endorse that the next review of the agreement would commence by no later than 1 November 2019, to ensure that this could be aligned to respective business and budget planning cycles within both organisations.
- 5) To agree that details would be provided about instances of funded officers being moved from local communities into the city centre.

(Reference – report by the Executive Director for Communities and Families, submitted.)

## 6. Consultation Response to the Scottish Police Authority (SPDA) – Review of Policy

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The Scottish Police Authority (SPA) was currently preparing the Annual Review of Policing for 2018/19 and the Annual Report. These documents publicly reported on how Police Scotland and the SPA had performed over the course of the year. The

report by Executive Director of Place outlined the Committee's formal feedback response to the 2018/19 survey distributed by the SPA.

The report was presented to the Corporate Policy and Strategy Committee on 14 May 2019 and the recommendations were approved.

### **Decision**

- 1) To note the content of the report and the response provided by Council officers.
- 2) To note the report was agreed at the Corporate Policy and Strategy Committee in May 2019.

(References – Corporate Policy and Strategy Committee on 14 May 2019 (item 18); report by the Executive Director for Communities of Place, submitted.)

## **7. Citywide Culture Plan Update 2018/19**

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Since the delivery of the Council's citywide Culture Plan in November 2015, the Culture Service had progressed working with stakeholders and partners to deliver the Plan's agreed Vision, Objectives and relevant Actions.

The first update report by the Executive Director of Place was considered by the Culture and Sport Committee on 20 March 2017; the second by the Culture and Communities Committee on 20 March 2018.

The report was the third update and highlighted the further success in the year to date on the progress and delivery of the Culture Plan (Appendix 1 of the report).

### **Decision**

- 1) To note the progress made on the Culture Plan and Actions delivery.
- 2) To note that a Culture Plan review update report will be presented in June 2020.
- 3) To note that the Localities events funding programme would be suspended and the available resource directed to the citywide events and festivals programme.

(References – Culture and Sport Committee on 20 March 2017 item 14); the Culture and Communities Committee on 20 March 2018 (item 16); report by the Executive Director for Communities of Place, submitted.)

## **8. Third Party Cultural Grants Funding – Review Outcomes**

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Recommendations were made for banded funding allocations to a group of Strategic Partners and a new Flexible Fund, an approach agreed by Committee on 13 November 2018 in the Third Party Cultural Grants Funding – Review Update report.

Recommendations were also made for new models of working with Strategic Partners and funded organisations. The full programme of proposals was included at Appendix 1 of the report by the Executive Director of Place. The funding bands framework was included at Appendix 6 of the report. The recommendations took account of the

Council's Business and Culture Plans themes, principles and commitments and the Council's Grant Standing Orders approved in December 2018. Strategic Partners were recommended for funding over a three-year period from 2020/21.

### **Decision**

- 1) To approve three year in principle funding to the recommended Strategic Partners, the creation of a Flexible Fund and New Models funding programmes as set out in Appendix 1 of the report.
- 2) To approve the timeline for the introduction of the applications process for 2020/21.

(References – Act of Council No 5 of 13 December 2018; Culture and Communities Committee, 13 November 2018 (item 6); report by the Executive Director of Place, submitted.)

### **Declaration of Interests**

Councillor Fullerton declared a non-financial nature in the above item as a board member of the Edinburgh Jazz and Blues Festival and Imagineate.

Councillor McNeese-Mechan declared a non-financial interest in the above item as a board member for the Capital Theatre Trust and board member for the International Festival and Science Festival.

Councillor Mitchell declared a non-financial interest in the above item as a board member of Capital Theatre Trust.

Councillor Staniforth declared a non-financial interest in the above item as a board member of Edinburgh Science Festival.

Councillor Wilson declared a non-financial interest in the above item as a member of Centre for the Moving Image, Dance Base, Edinburgh International Festival Council, Edinburgh Festival Centre Ltd, Edinburgh International Jazz and Blues Festival, Edinburgh International Science Festival, Edinburgh Partnership, Imagineate, Queen's Hall (Edinburgh) Ltd, Scottish Chamber Orchestra, Edinburgh Leisure, Edinburgh Leisure Two and Festival City Theatres Trust.

## **9. Update on Custom House**

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A motion by Councillor Munro at the Culture and Communities Committee on 29 January 2019 called for a report providing an update on work carried out to date and planned work for the future of Custom House, and progress on work towards a Museum of Leith.

An update was provided on developments at Custom House since it was purchased by the Council in August 2014.

### **Decision**

- 1) To note the development to date and the planned work for the future of Custom House, Leith.



- 2) To discharge the motion by Councillor Munro.

(References – Culture and Communities Committee of 29 January 2019 (item 17); report by the Executive Director for Communities and Families, submitted.)

## 10. CCTV Working Group Update

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An update was provided for the CCTV Working Group, which had been set up with the aim of developing a strategy for the upgrade and integration of CCTV services in Edinburgh.

### Decision

- 1) To approve the update of the multi-agency CCTV Working Group for the upgrade and integration of CCTV services in Edinburgh.
- 2) To request an update on the CCTV Working Group progress in six months' time.

(References – Culture and Communities Committee of 26 March 2019 (item 11); report by the Executive Director for Communities and Families, submitted.)

### Declaration of Interest

Councillor Brown declared a non-financial interest in the above item as he was a member of the CCTV Working Group.

## 11. Community Payback Order Annual Report 2017/18

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The Community Payback Order annual report was presented to Committee. The report by the Executive Director for Communities and Families outlined the range of interventions carried out to support behavioural and lifestyle change, including types of unpaid work undertaken and specialised programmes, for example for sex offenders and perpetrators of domestic abuse. Feedback from service users demonstrated that Community Payback Orders made a significant contribution to helping people stop or reduce their offending.

### Decision

- 1) To note the Community Payback annual report at Appendix 1 of the report.
- 2) To agree that a presentation would be given at a future meeting of the committee to discuss Community Payback Orders (CPOs), which would include details of the number of CPOs that had been completed, the implications of non-completion, and re-offending rates for participants, and that a representative from the Willow Service or Caledonian Programme would be invited to contribute.

(Reference – report by the Executive Director for Communities and Families, submitted.)

## 12. Edinburgh Tourism Strategy Update Report

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The Housing and Economy Committee on 21 March 2019 had referred a report for information on the process, progress to date, and the points at which further reports would be brought to the Council for a refreshed tourism strategy which was being coproduced by Edinburgh Tourism Action Group and stakeholders including the City of Edinburgh Council.

A Working Group on Tourism and Communities would ensure that the views and voice of residents were included in the process.

### **Motion**

To note the report.

- Moved by Councillor Wilson, seconded by Councillor McNeese-Mechan.

### **Amendment**

To add:

- 1) To note that while the issues raised in the report touch on sustainability ('pedestrian experience' for example) it was not addressed explicitly enough.
- 2) To note that it would be preferable if the final strategy included 'environmental impact' alongside the other key issues of concern.

- Moved by Councillor Staniforth, seconded by Councillor Rae.

In accordance with Standing Order 21 (11), the amendment was accepted as an addendum to the motion.

### **Decision**

- 1) To note the report.
- 2) To note that while the issues raised in the report touch on sustainability ('pedestrian experience' for example) it was not addressed explicitly enough.
- 3) To note that it would be preferable if the final strategy included 'environmental impact' alongside the other key issues of concern.

(References – Housing and Economy Committee of 21 March 2019 (item 12); report by the Chief Executive, submitted.)

### **Declaration of Interest**

Councillor Staniforth declared a financial interest in the above item as he was employed as a tour guide, but considered this to be of a non-substantial nature.

## 13 Invitation to Attend the Fair Saturday Foundation Awards

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The Vice-Convener of the Culture and Communities Committee had been invited to attend the Fair Saturday Awards in Bilbao, Spain on 24 June 2019.

The awards recognised organisations and individuals that had a positive impact on social change through international culture. The Edinburgh International Festival was a previous award recipient.

Through the Vice-Convener, the city had been asked to be represented at the awards and to continue developing the international cultural and social networks through the Fair Saturday Foundation partner cities.

The city intended to become a full member of the Fair Saturday Foundation and progress towards securing this would continue at the Awards.

### **Decision**

- 1) To note acceptance by the Vice-Convener of the Culture and Communities Committee to attend the Fair Saturday Awards in Bilbao, Spain on 24 June 2019.
- 2) Due to the timing of this invitation, the decision to accept this invitation was taken by the Chief Executive in consultation with the Leader and Deputy Leader of the Council under Committee Terms of Reference and Delegated Functions part 4.

(Reference – report by the Executive Director for Place, submitted.)

### **Declaration of Interest**

Councillor Staniforth declared a financial interest in the above item as he was employed as a tour guide, but considered this to be of a non-substantial nature.

## **14. Emergency Motion by the Coalition – Winter Festivals**

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The Convener ruled the following motion by the Coalition as urgent to allow the Committee to consider it at this meeting:

### **Motion**

Committee:

- 1) Notes the ongoing success of Edinburgh's Winter Festivals as measured against the performance criteria set out by the council.
- 2) Notes that in order to safeguard the improvements to East Princes Street Gardens being delivered by the National Galleries of Scotland as part of the wider Gallery refurbishment programme, there is a significant additional cost to holding the Christmas Market there.
- 3) Notes that officers entered discussion with Underbelly, the winter festivals contractor, to assess how best to meet that additional cost.
- 4) Notes that officers and Underbelly reached a conditional agreement to extend Underbelly's contract for two of the optional three years extension, to enable Underbelly to meet this additional cost.
- 5) Notes that officers have informed Underbelly that the contract in its current form will not be extended into the third year of the possible extension, and that

instead, the approach to delivering events for Christmas and Hogmanay will be reviewed through a process of public and stakeholder consultation and subsequent procurement or commissioning, for introduction from 2022.

- 6) Notes that owing to time constraints, and in accordance with the contractual decision previously made by the Council, officers made this decision under delegated authority, but Councillors on the Culture and Communities Committee and other interested Councillors were briefed on the decision.
- Moved by Councillor Wilson, seconded by Councillor McNeese-Mechan.

### **Decision**

To approve the motion by the Coalition.

## Culture and Communities Committee

	Title / description	Purpose/Reason	Routine / Executive	Lead officer	Directorate	Progress updates	Expected date
1	Fair Fringe and Fair Hospitality Charter - Effectiveness of Charter		Executive	David Waddell	Place	Flexible	November 2019
2	Capital Theatres Company Performance 2018/19		Routine	Lindsay Robertson	Place	Flexible	November 2019
3	Kings Theatre Capital Redevelopment Update	May be a business item	Routine	Lindsay Robertson	Place	Flexible	November 2019
4	Service Payment to Edinburgh Leisure 2018/19 Report		Routine	June Peebles	Communities and Families	Flexible	November 2019
5	Dowies Mill Weir – Next Steps		Routine	David Jamieson	Place	Flexible	November 2019

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# Item 5.2 - Rolling Actions Log

## Culture and Communities Committee

10 September 2019

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
1	20.03.18	<a href="#">Festival and Events Programme 2018/19</a>	To request a report by the Executive Director of Place on the funded Localities Fund projects and Local Festivals and Events in due course.	Executive Director of Place	June 2019	<b>Closed 18 June 2019</b> – this report was on the agenda for 18 June 2019.
2	31.05.18	City of Edinburgh Council - <a href="#">Fair Fringe and Fair Hospitality Charter Guidelines</a>	Calls for report on the Charter's efficacy to go to Culture and Communities Committee after August 2019.	Executive Director of Place	Autumn 2019	
3	19.06.18	<a href="#">Sport and Outdoor Learning</a>	To agree a separate report to consider the scheme of charges and the impact this would have on club use of school sports facilities.	Executive Director for Communities and Families	October 2019	
4	23.08.18	City of Edinburgh	To request that a	Convener	November	<b>Closed 18 June 2019</b> – this

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
		Council Motion by Councillor Jim Campbell – Police Stations (as amended)  ( <a href="#">Agenda of 23 August 2018</a> )	representative of the Scottish Police Authority attend the next meeting of the Culture and Communities Committee to discuss issues relating to policing in Edinburgh.		2018	report was on the agenda for 18 June 2019.
5	11.09.18	<a href="#">Edinburgh People Survey – Culture Results</a>	That committee requests an annual report on the cultural specific survey results from 2019.	Executive Director of Place	September 2019	<b>Recommended for closure –</b> item 8.1 of agenda for 10 September 2019
6	13.11.18	<a href="#">King’s Theatre Capital Redevelopment Update Report</a>	An annual update report would be provided to members.	Executive Director of Place	Autumn 2019	
7	13.11.18	<a href="#">Third Party Cultural Grants Funding – Review Update</a>	To agree to a final review report in March 2019.	Executive Director of Place	June 2019	<b>Closed 18 June 2019 –</b> this report was on the agenda for 18 June 2019.
8	13.11.18	<a href="#">CCTV Working Group Update</a>	To request an update on the CCTV Working Group progress in six months’ time.	Executive Director for Communities	June 2019	<b>Closed 18 June 2019 –</b> this report was on the agenda for 18 June 2019.



No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
				and Families		
9	29.01.19	<a href="#">Sport for Change: A new grant scheme for Physical Activity and Sport</a>	To request a further report in two cycles on options for securing the funds required including the possible contributions from across Council Service areas and from partner organisations	Executive Director for Communities and Families	T.B.C	
10	29.01.19	<a href="#">Police Partnership Performance Activity Report: 1 October – 31 December 2018</a>  (Conservative addendum by Councillor Jim Campbell approved, as adjusted)	<p>1) Committee regrets that the Scottish Police Authority (SPA) were unable to accept the invitation to attend this Committee, following Councils decision in August 2018 that they be invited. The City of Edinburgh contributes £2.6M to the budget of the Police, which is believed to be the largest source of Public funds to Policing in Scotland after the Scottish Government.</p> <p>2) Committee was keen to discuss funding levels</p>			<b>Closed 18 June 2019</b> – this report was on the agenda for 18 June 2019.

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
			and local officer provision in the Edinburgh division, in comparison with other divisions across Scotland, and to ensure fair value was achieved. Officers are asked to write to the SPA in these terms, pointing out that Council's continued funding of the Police at this level is in currently in question.			
11	29.01.19	<a href="#">Adelaide Cultural Co-operation Project</a>	To note that a further report on the outcomes of the visit and next steps will be prepared for a future meeting of this Committee.	Executive Director of Place	Autumn 2019	
12	29.01.19	Motion by Councillor Munro – <a href="#">Custom House and Museum for Leith</a>	Committee calls for a report to committee providing an update on work done to date and planned work for the future on Custom House. This report should also include a progress report on work towards a Museum for	Executive Director of Place	June 2019	<b>Closed 18 June 2019</b> – this report was on the agenda for 18 June 2019.

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
			Leith.			
13	07.02.19	<p>City of Edinburgh Council Motion by Councillor Alex Staniforth – Ensuring Venues Follow the Fair Fringe Charter (as amended)</p> <p><a href="#">(Agenda of 7 February 2019)</a></p>	<p>Notes that licensing is a part of the Council which is strictly bound by legislation and the legislation which allows the Council or the licensing sub-committee to refuse to grant a licence has very specific grounds for refusal. Officers will report to Culture &amp; Communities Committee in two cycles, setting out the Council's powers and options in regard to the enforcement of the Edinburgh Festival Workers Welfare Commitment – including any potential to restrict lets to organisations that do not comply.</p>	Executive Director of Place	September 2019	<p>Update is included in the Business Bulletin for June 2019.</p> <p><b>Recommended for closure</b> – item 8.3 of agenda for 10 September 2019 – Edinburgh's Festival Worker's Welfare Commitment</p>
14	26.03.19	<a href="#">Physical Activity and Sports Strategy: An Interim Progress</a>	<p>To request a further report in the latter part of 2019. This report should confirm the key strategic objectives, detail a one-year action plan</p>	Executive Director for Communities and Families	November 2019	

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
		<a href="#">Report</a>	and also include progress on developing new ways of working and finding creative enabling approaches to enhancing some of the community sports facilities.			
15	26.03.19	<a href="#">Service Payment to Edinburgh Leisure – 2019/20</a>	To request more detail in the next report from Edinburgh Leisure on the impact of the service payment to Edinburgh Leisure	Executive Director for Communities and Families	November 2020	
16	26.03.19	<a href="#">Allotment and Food Growing Provision Update</a>	To note that further investigation would be undertaken to determine the feasibility of giving priority to those applicants referred for horticultural therapy by medical professionals.	Executive Director of Place	Spring 2020	
17	26.03.19	<a href="#">Managing our Festival City: Progress Report</a>	To agree that details would be provided of passenger numbers for Edinburgh Trams for August 2018.	Executive Director of Place	June 2019	<b>Closed 18 June 2019 – this report was on the agenda for 18 June 2019</b>
18	18.06.19	<a href="#">Partnership</a>	To agree to receive and	Executive	Ongoing	

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
		<a href="#">Agreement with Policy Scotland 2019-2020</a>	scrutinise a detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander from Police Scotland, or their designated deputy, on a quarterly basis.	Director for Communities and Families		
19	18.06.19	<a href="#">Citywide Culture Plan Update 2018/19</a>	To note that a Culture Plan review update report would be presented in June 2020	Executive Director of Place	June 2020	
20	18.06.19	<a href="#">CCTV Working Group Update</a>	To request an update on the CCTV Working Group progress in six months time.	Executive Director for Communities and Families	December 2019	
21	18.06.19	<a href="#">Community Payback Order Annual Report 2017/18</a>	To agree that a presentation would be given at a future meeting of the committee to discuss Community Payback Orders (CPOs), which would include the following details of the number of CPOs that had been completed, the implications of non-	Executive Director for Communities and Families	September 2019	Presentation planned for Culture and Communities Committee on 12 November 2019.

No	Date	Report Title	Action	Action Owner	Expected completion date	Comments
			completion, and re-offending rates for participants, and that a representative from the Willow Service or Caledonian Programme would be invited to contribute.			



# Latest News

**Culture and Communities Committee**  
**10.00am, Tuesday 10 September 2019**



## Committee Remit – New Areas – Welcome

Following a review of political management arrangements, as from 5 August 2019 the Convener and Vice Convener are delighted to extend a very warm welcome to Parks and Green Space, Community Centres and Libraries, which are now part of the remit of the Culture and Communities Committee. The members of the Committee are looking forward to working closely with officers in these areas to build on the substantial achievements to date and carry this forward into the future. We are in the process of organising visits across the city so that officers in these fields can get to know the Committee to which they report and also increase awareness and understanding among Committee members of the activity and aspirations in these areas.

## St Andrews Fair Saturday

Fair Saturday is a global cultural movement which aims to generate social change through art and culture. The City of Edinburgh has participated in Fair Saturday since 2017 and continues to strengthen its links with the organisation. The Vice Convener of Culture and Communities Committee attended the Fair Saturday Awards in Bilbao in June and held a meeting with representatives of the Foundation in Edinburgh in August to explore further collaboration. Funding has been identified from the Citywide Community Festivals and Events programme to support St Andrews Fair Saturday in Edinburgh and planning for this activity is currently ongoing. A further report on Edinburgh's engagement and support for St Andrews Fair Saturday will be submitted to the Culture and Communities Committee in November with more detail.

## New Edinburgh Printmakers New Home Opens to the Public

On Saturday 27 April Edinburgh Printmakers opened their new £11million home at Castle Mills to the public.

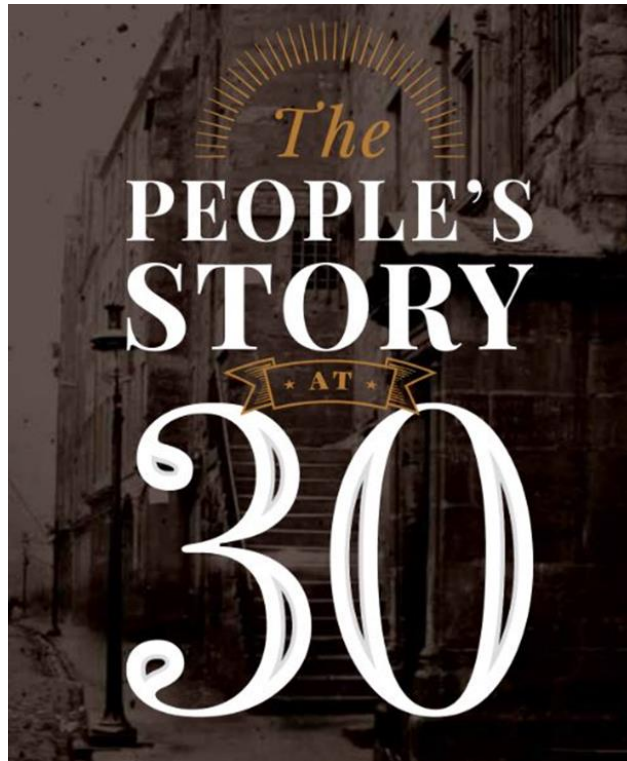


Britain's oldest open access print studio is set to double in size following the rescue and transformation of the former North British Rubber Factory building in Fountainbridge. To meet the growing demand for printmaking facilities and the growth of Edinburgh's creative industries, the new 2194m<sup>2</sup> space houses an enhanced open access print studio, traditional and digital processes, a dedicated learning space, artist accommodation, art galleries, a shop, café and print archive.

One of the hotspots in Edinburgh's industrial heritage, the North British Rubber Factory employed over 8000 people at its peak producing the first welly boot, tyres, golf balls, hot water bottles and a huge range of products. As an industrial space rubber production ceased in 1969 and following use by Scottish and Newcastle Brewery has lain empty and under threat since 2004. The transformation and restoration of the Grade C listed building by award-winning Scottish architects Page \ Park has been a painstaking, considered process enhancing the space for public use for the first time in its 160 year history while remaining faithful to its unique heritage. The result is a new kind of production hub as the city's arts community is set to benefit from not just from printmaking facilities but a range of other production resources and a concentration of creative talent.

The Council has supported this project from the initial stages of identifying and providing the land and building, to assisting Edinburgh Printmakers secure funding from the Scottish Government's Regeneration Capital Grant Fund to bring socio- economic and cultural opportunities to support regeneration of the area. To find out more about the project including current exhibitions, classes, residencies, shop and café visit [www.edinburghprintmakers.co.uk](http://www.edinburghprintmakers.co.uk)





14 July 2019 marked the 30<sup>th</sup> anniversary of the opening of the People's Story Museum. Situated in the Canongate Tolbooth, the People's Story was amongst the forerunners of social history museums in the UK and sought to explore the everyday lives of Edinburgh's people. Whilst today museums use people's memories and experiences to help tell stories and to give context to displays, the People's Story was the first of its kind to base its displays and interpretation entirely on the lives and experiences of real people. The museum challenged the traditional approach to history and sought to redress the balance of representation between the ordinary people and the great and the good. The People's Story aimed to be a museum for the people, by the people and at the time was considered to be a ground-breaking new museum. To mark the 30<sup>th</sup> anniversary milestone, a new temporary exhibition "The People's Story at 30", looks at how and why the museum was formed and invites visitors to contemplate what has changed in the city since this time and to consider what place the museum has in today's world and to share their views on what the future of the museum might look like.

## Museums and Galleries Edinburgh - Volunteers Celebrations

Each year Museums and Galleries Edinburgh celebrates the tireless work of our volunteers with a “thank you” event. This year the event, which took place on 25 July at the Museum of Edinburgh, was a double celebration which also marked the 30<sup>th</sup> anniversary of one of our venues - The People’s Story. The establishment of this museum would not have been possible without the efforts of a dedicated team of volunteers and the legacy of their work continues today. We currently have over 70 volunteers engaged in the work of Museums and Galleries Edinburgh in a whole variety of roles ranging from visitor engagement and collections work to social media and gardening, and last year their efforts contributed to over 3,500 hours of service. Volunteering is vitally important to Museums and Galleries Edinburgh and we truly value the skills, knowledge and enthusiasm our volunteers bring to their roles. We were joined at the event by around 40 of our existing volunteers and also welcomed back some ex-staff members to help cut the People’s Story birthday cake and to celebrate this brilliant achievement.



## Open Streets – Museums Programme

Open Streets in Edinburgh temporarily open streets to people by closing them to cars. Open Streets seeks to help to increase public exploration, use and awareness of the connected areas in the old town. We are delighted that our four Royal Mile venues are participating with a series of free lively events.

### **Museum of Edinburgh**

Sunday 6 October

*Buildings of Old Edinburgh*

10.00am-12.30pm or 1.30pm-3.30pm

*Rebels be Dammed!: The Town Guard at Museum of Edinburgh*

10.00am-4.00pm (Drill and weapon demonstrations – 12.00noon and 2.00pm)

Sunday 3 November

*Don't Panic! The Edinburgh LDV are on patrol!*

10.00am-4.00pm (Drill and weapon demonstrations – 12.00noon and 2.00pm)

### **The Writers' Museum**

Sunday 3 November

*Enchanted Story Books*

10.00am-12.30pm or 1.30pm-3.30pm

Sunday 1 December

*Stories of Edinburgh*

2.00pm-4.00pm

### **Museum of Childhood**

Sunday 1 December

*A Magical Christmas*

10.00am-12.30pm or 1.30pm-3.30pm

### **People's Story Museum**

Sunday 6 October

*A Portrait of Edinburgh*

2.00pm-4.00pm

Sunday 3 November

*Life in 18<sup>th</sup> Century Edinburgh*

2.00pm-4.00pm

## Usher Hall – Highlights and Forthcoming Events

*Usher Hall highlights during July, August and September included:*



Ocean Colour Scene - 27 July 2019

Edinburgh International Festival - 2-26 August 2019

Los Angeles Philharmonic - 1-3 August

Youth Orchestra Los Angeles with Big Noise - 4 August

Los Angeles Philharmonic - 2-4 August

West Side Story - 5-6 August

Amadou & Mariam + blind boys of Alabama - 7 August

Peer Gynt & Glorious Percussion - 8 August

National Youth Orchestra of the USA - 9 August

Royal Scottish National Orchestra -10 August

Marcel Khalife & Rami Khalife - 11 August

Angela Hewitt 1 - 12 August

BBC Symphony Orchestra - 13 August

Angela Hewitt 2 - 14 August

Orfeo ed Euridice -15 August

BBC Scottish Symphony Orchestra - 17 August

Scottish Chamber Orchestra - 17 August

Elgar's The Kingdom - 18 August

Shanghai Symphony Orchestra - 19 August

London Symphony Orchestra - 21 August

Manon Lescaut - 22 August

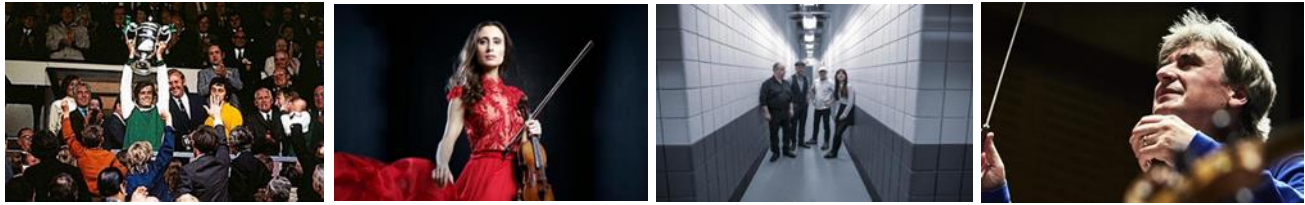
Orchestra de Paris 1 - 23 August

Orchestra de Paris 2 - 24 August

Gotterdammerung - 25 August

## Usher Hall – Highlights and Forthcoming Events

### *Forthcoming events:*



The Flaming Lips - 5 September 2019

An Evening Pat Stanton – 75 years on - 7 September 2019

Harry Potter and the Philosophers Stone In Concert - 13 September 2019

Ant Middleton – Mind Over Muscle - 21 September 2019

Britten-Shostakovich Festival Orchestra - 22 September 2019

Pixies – 23 September 2019

Hozier - 25 September 2019

SCO: Leleux conducts Brahms and Dvorak - 26 September 2019

BBC Scottish Symphony Orchestra: Mahler Symphony No. 5 - 29 September 2019

Bill Callahan - 1 October 2019



Keane - 2<sup>nd</sup> October 2019

RSNO Season Opener: Strauss & Mahler One - 4 October 2019

Diversity – Born Ready - 5 October 2019

SCO: Mozart's Requiem -10 October 2019

RSNO Rachmaninov Piano concerto No3 - 11 October 2019

Daniel O'Donnell – Gold Hits Tour - 12 October 2019

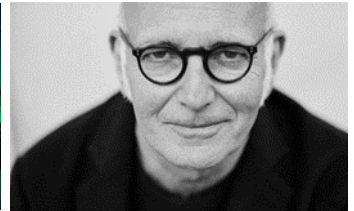
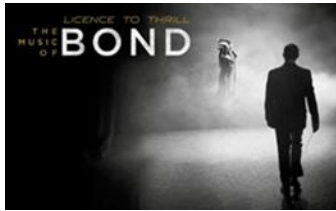
Sunday Classics: Moscow Philharmonic Orchestra - 13 October 2019

RSNO Shostakovich Ten - 18 October 2019

License to thrill: The Music of Bond - 19 October 2019

Havana Moon - 23 October 2019

## Usher Hall – Highlights and Forthcoming Events



Mike McGeary and Friends - 25 October 2019

Will Young - 26 October 2019

Children's Classic Concerts: Weird Science - 27 October 2019

Sunday Classic: Flanders Symphony Orchestra - 27 October 2019

Marina – Love + Fear Tour Part 2 - 28 October 2019

Ludovico Einaudi - 29 October 2019

RSNO Saint Saens' Organ Symphony - 1 November 2019

The Australian Pink Floyd - 2 November 2019

A Evening With The Tallest Man on Earth - 3 November 2019

Rival Sons - 6 November 2019



Vampire Weekend - 7 November 2019

RSNO The Lark Ascending - 8 November 2019

Wet Wet Wet - 9 November 2019

Sunday Classic: Prague Symphony Orchestra - 10 November 2019

The Forth Awards - 14 November 2019

Jack Savoretti - 15 November 2019

Karen Polwart - 16 November 2019

Emeli Sande - 17 November 2019

Calexico and Iron & Wine + Lisa O'Neill - 18 November 2019

Adam Ant - 19 November 2019

## Usher Hall – Highlights and Forthcoming Events



SCO: Beethoven Symphonies Nos 1 and 3 'Eroica' - 21 November 2019

RSNO Tchaikovsky's Pathetique - 22 November 2019

Now That's What I Call The 80's Live - 23 November 2019

The Scottish National Jazz Orchestra in concert with Jazzmeia Horn - 24 November 2019

Steve Hackett – Genesis Revisited Tour 2019 - 25 November 2019

Sigrid - 26 November 2019

Worbey and Farrell - Masquerade - 28 November 2019

RSNO at the Movies: Danny Elfman Gala - 28 November 2019

For full details of these events please visit the website – [here](#).

## Church Hill Theatre – Highlights and Forthcoming Events

*Church Hill Theatre highlights during July and August included:*



Dunedin Dancers: Edinburgh Gala Theatre Performance - 18 July 2019

Edinburgh International Festival: 9 – 3-6 August 2019

Edinburgh International Festival: Roots – 9-25 August 2019

*Forthcoming events:*

### **Showcase 2019 supporting MacMillan Cancer Support - 17-21 September 2019**

Join Showcase for their 2019 show featuring the usual showstoppers and chart toppers that have become their trademark. This year, expect some of the best musical theatre songs around, from current blockbuster films *Bohemian Rhapsody* and *A Star is Born* to Broadway show-stoppers such as *Dear Evan Hansen* and *Kinky Boots*, with a sprinkling of rock and pop from the likes of Neil Diamond, The Who and the Spice Girls. As ever, proceeds from all shows go to our annual donation to Macmillan Cancer Support, to assist with their extraordinary work, helping people who live with cancer.



### **Swede Dreamz – Abba tribute Band – 12 October 2019**

From the opening beats of *Waterloo* to the final notes of *Thank You For The Music*, Swede Dreamz will take you on a journey through some of ABBA's greatest and most memorable hits.



## Ross Theatre Highlights

Highlights at the Ross Theatre during July and August included:



Edinburgh Summer Fiesta: Mod Life Crisis, Itchycoo Park, The Jam, Big Vern n Shootahs, Porkpie, Status No, Soul Nation, Paul Thorpe as Elvis and Flash Tribute to Queen - 5–7 July 2019

Summer Sessions: Florence and the Machine, Primal Scream, Chvrches, Lewis Capaldi, James, Courteeners, Madness - 7-18 August 2019

Edinburgh International Festival: Virgin Money Fireworks Concert with Scottish Chamber Orchestra - 26 August 2019

## Assembly Rooms – Highlights and Forthcoming Events

Assembly Room highlighted during July and August included:



The Gin Lounge - 6 July 2019

Gary Meilke – The iBrow Guy - 13 July 2019

Assembly Festival – Edinburgh Fringe - 31 July – 26 August 2019

Forthcoming events:



Justin Hayward - 8 September 2019

The Wall Live Extravaganza - 21 September 2019

The Music of Cream 50<sup>th</sup> Anniversary World Tour - 5 October 2019

## Assembly Rooms – Highlights and Forthcoming Events



Singalong Shenanigans - 6 October 2019

Kate Rusby - 11 October 2019

Scottish Listed Property Show - 26 October 2019



European Outdoor Film Tour 2019/2020 - 10 November 2019

Animal Families and Me with Gordon Buchanan - 22 November 2019

Jay Rayner: The Last Supper - 23 November 2019

For full details of these events please visit the website – [here](#).

## Forget Me Not Garden at Lauriston Castle

The Council has now granted a 20 year lease of Lauriston Castle's lodge house and garden to the charity Edinburgh Forget-Me-Not Garden. The charity took possession in June and can now apply to funders for grants to create a memory garden. Once the garden is created, it will begin raising funds to convert the lodge house into a drop-in/resource centre for dementia sufferers and their carers. Earlier in the summer, the Council included the upgrading of the lodge house as one of its projects for consideration by the Scottish Government's 2019 Regeneration Capital grants Fund. The outcome of the bids is still to be announced, but if it were successful, it would make a significant contribution to the project.

## Celebrating Artistic Connections Between Scotland and Italy – City Art Centre

On 7 September 2019 a new exhibition *The Italian Connection* opens at the City Art Centre. This is the latest in a series of temporary displays to explore different aspects of the City's Fine Art Collection. Creative links between Scotland and Italy have existed for hundreds of years. In the 18<sup>th</sup> and 19<sup>th</sup> centuries Scottish artists journeyed to Rome and Florence to advance their training and career prospects. Throughout the 20<sup>th</sup> century this pilgrimage to the Mediterranean continued, with art students undertaking travelling scholarships and mature artists finding inspiration in the landscape and culture. The flow of people and ideas has also developed in the opposite direction, with Italian immigrant families making their homes in Scotland and contributing to the artistic milieu here. *The Italian Connection* investigates the enduring bonds between these two countries, celebrating the ability of art to transcend geographical boundaries. Drawn from the City's own Fine Art Collection, the exhibition features such important artists as Allan Ramsay, E.A. Walton, F.C.B. Cadell, Joan Eardley, Eduardo Paolozzi and Elizabeth Blackadder. It also covers a broad range of media, from oil painting and drawing to printmaking and sculpture. *The Italian Connection* runs until 24 May 2020.

Admission is free. For more details see:

<https://www.edinburghmuseums.org.uk/whats-on/italian-connection>

On Friday 20 September at 2.00pm there will be a Curator's tour of the exhibition – booking is essential.



Credit: Edward Arthur Walton, *Farmyard near Florence*, 1921. City Art Centre, Museums and Galleries Edinburgh.



Credit: Mary Cameron, *Mrs Blair and her Borzois*, 1904. Private Collection. (Photo: Eion Johnston)

This winter the City Art Centre will be mounting a major exhibition on the pioneering female artist Mary Cameron (1865-1921). Born and raised in Edinburgh, Cameron was a woman ahead of her time. She began her artistic career as a portraitist and genre painter in her native city, before venturing abroad to study in Paris. Foreign travel proved to be an enduring source of inspiration. In 1900 she visited Madrid for the first time, and became captivated by the Spanish culture, people and scenery. Establishing studios in Madrid and Seville, she painted large-scale compositions of traditional peasant life, dramatic bullfights and rural landscapes. Cameron exhibited widely during her lifetime and was admired by her contemporaries. However, like so many female artists of her generation, her name is now little-known. The new exhibition *Mary Cameron: Life in Paint* aims to place this forgotten artist back in the spotlight. It will explore the fascinating story of Cameron's life and career, charting her creative journey from elegant family portraits to breathtaking Spanish scenes. Over forty rarely-seen artworks from public and private collections will be displayed, complemented by historic photographs and archival material. The exhibition is accompanied by the forthcoming illustrated catalogue *Mary Cameron: Life in Paint*, written by Helen E. Scott and due to be published by Sansom and Co in November 2019.

*Mary Cameron: Life in Paint* opens on 2 November 2019 and runs until 15 March 2020. Admission is free. For more details see: <https://www.edinburghmuseums.org.uk/whats-on/mary-cameron-life-paint>

Classical Edinburgh: 9 November 2019 – 8 March 2020



In November, the City Art Centre hosts a fascinating new exhibition connecting the work of architectural photographers Edwin Smith and Colin McLean whose images, created 50 years apart, celebrate Edinburgh's world-famous architecture. Classical Edinburgh explores and examines the changes that have taken place in half a century of development which has seen the neo-classical New Town transform from an area of refined respectability to an integral part of a bustling cosmopolitan city. Using Edwin Smith's black and white images published in 'The Making of Classical Edinburgh' (1966) as a starting point, Colin McLean embarked on re-shooting and re-interpreting these seminal images in 2017.

An accompanying photography competition will provide an exciting opportunity for budding photographers to exhibit alongside Smith and McLean in celebration of this UNESCO World Heritage city. The competition, supported by Jessops, is inviting budding photographers to capture their own images of the New Town, with winning entries being displayed as part of the exhibition – full details can be found [here](#). Entries received so far can be viewed on the City Art Centre's Facebook page.

## Stepping Out Shoes Exhibition – Museum of Edinburgh

The exhibition showcases 12 pairs of shoes from the City's important costume collection, most of which have never been on display before. They range in date from a pair of beautiful 1870s French slippers to men's 1970s platforms. Tiny infant's silk bootees appear next to brewers' leather clogs, making for a diverse and captivating exhibition. The centrepiece of the show is a pair of 1960s evening dresses with accompanying shoes, handbags and gloves which were worn by a Mrs Davidson to go dancing at the North British Hotel (now the Balmoral). The idea behind the exhibition was to showcase stored collections through a show with wide appeal.

Please note that the area of the Museum which houses this exhibition is currently closed to the public – the date of re-opening will be advised on the Museums and Galleries Edinburgh website.



## Autism Friendly Tour at the Museums Collections Centre

Staff at Museums and Galleries Edinburgh recently welcomed a group of young people with autism to the Museum Collections Centre. The tour was led by Collections Care Officer, Gwen Thomas, with help from volunteer tour guide, Cathy. The group heard more about the ceramic and glassware in the museum collections, as well as dolls houses, pantomime costumes and muskets. They also looked at some of the more recent acquisitions in the museum collection related to protest and activism in Edinburgh. The Museum Collections Centre is open for public tours on the first Tuesday each month. Booking is essential and further information can be found here:

<https://www.edinburghmuseums.org.uk/venue/museum-collections-centre> .



Collections Care Officer Gwen Thomas leading an autism-friendly tour at the Museum Collections Centre

## Every Day is a New Day – A Book About Being a Young Mum



Some of the young mums with staff from the Citadel Youth Centre at the book launch which took place at the City Chambers

Museums and Galleries Edinburgh recently worked in partnership with Children in Scotland and the Citadel Youth Centre's Young Mums group. The group of young women under 21 took part in two workshops. They discussed what it's like to be a young mum and compared this to the experiences of mums in the past, looking at objects and photographs from the museum baby and early childhood reminiscence box. Writer Mike Nicholson turned their words into a story book which brings to life the varied experiences of young mums. *Every Day is a New Day* is designed to be passed on to the children of the mums whose voices are reflected in the narrative. It will be available for visitors to read in the Museum of Childhood's Bringing Up Baby exhibition, and is also available online at: <https://childreninscotland.org.uk/wp-content/uploads/2019/06/Every-Day-St4b-Final-layout1.pdf>

## Lauriston Castle Programme

For more than 400 years, enchanting Lauriston Castle has overlooked the River Forth at Silverknowes, near Cramond. Set among 30 acres of woodland and beautiful gardens, Lauriston Castle is a special place to visit. The Castle itself has a beautiful Edwardian interior, from which we take inspiration for many of our workshops. Downstairs are the servants' quarters, including the maids' hall and the atmospheric old kitchen, where a warm welcome awaits you during the winter months.

### Booking

Pre-booking and advance payment are essential for all events. Methods of booking:

Online – visit the website at [www.edinburghmuseums.org.uk](http://www.edinburghmuseums.org.uk)

Telephone - telephone the City Art Centre on 0131 529 3993 (Monday to Sunday 10.00am – 5.00pm)

In person – visit the City Art Centre, 2 Market Street, Edinburgh EH1 1DE (Monday to Sunday 10.00am – 5.00pm)

For full details of all events please visit our website – [here](#), or contact Margaret Findlay, Learning and Programmes Manager for further information (by email at [Margaret.findlay@edinburgh.gov.uk](mailto:Margaret.findlay@edinburgh.gov.uk) or by telephone on 0131 529 3963.

### **EVENTS:**

#### **Lectures**

Wednesday 11 September, 10.30am - *The Employment and Industries of Old Cramond*

Thursday 19 September, 10.30am - *Penicuik Estate: Past Present and Future*

Monday 23 September, 10.30am - *Revolutions, Rebellions and Revelations: Scottish History seen through Edinburgh's Collections*

Thursday 26 September, 10.30am - *Scar: The Dramatic Story of a Viking Boat Burial in Scotland*

Tuesday 1 October, 10.30am - *Clermiston and some of the mansions of the Old Cramond Parish*

Thursday 3 October, 10.30am - *The Edinburgh Seven*

Wednesday 9 October, 10.30am - *The Changing Face of Leith in the 20<sup>th</sup> century*

Saturday 12 October, 10.30am - *Towers of Power: 2,000 Years of Fortifications in Scotland*

Wednesday 16 October, 10.30am - *The Unlikely Story of Alexander Dow*

Tuesday 22 October, 10.30am - *Reflections on Morningside Life: 1798 - 1970*

Wednesday 6 November, 10.30am - *Broughton Through the Ages*

Tuesday 12 November, 10.30am - *Liketh, Loveth, Getteth and Useth Maps*

Thursday 14 November, 10.30am - *The Lost Medieval Towers of Edinburgh Castle*

#### **Costumed Performances**

Sunday 8 September, 2.00pm and 3.00pm - *There's Suffragettes Amongst Us!*

Sunday 15 December, 2.00pm and 3.00pm - *It is Christmas at the Castle in 1910*

#### **Murder Mysteries**

Friday 8 November, 7.00pm–10.00pm - *Murder at the Laurels*

Saturday 9 November, 7.00pm-10.00pm - *Murder at the Laurels*

#### **Special Events For Families**

Saturday 26 October or Sunday 27 October, 10.00am–1.00pm - *The Terror Trail*

#### **RSPB Scotland at Lauriston Castle**

Free drop-in activities from 10.00am–4.00pm - Friday 18, Saturday 19 and Sunday 20 October

#### **Special Events For Adults**

Saturday 14 September, 2.00pm - *The Canterville Ghost*

#### **Adult Craft Workshops**

Sunday 13 October, 10.30am–3.30pm - *Sketching Lauriston*

Saturday 19 October, 10.30am-3.30pm - *Autumn Wreaths*



## Lauriston Castle Programme

### Family Workshops

Sunday 15 September, 10.30am-12.30pm - *A Lauriston Collage*

Sunday 22 September, 10.30am-12.30pm or 1.30pm-3.30pm - *Regal Knights*

Sunday 6 October 10.30am-12.30pm or 1.30-3.30pm - *Autumn's Bounty*

Sunday 20 October, 11.00am-12.30pm - *Halloween Wand Making Workshop*

### Edinburgh Horror Festival At Lauriston Castle

We are thrilled to be working with Edinburgh Horror Festival at the Castle, a unique and popular festival celebrating all things gruesome! To book, [www.edhorrorfest.co.uk](http://www.edhorrorfest.co.uk).

Saturday 26 October and Sunday 27 October, 1.30pm or 2.45pm - *The Lauriston Horror Tour*

Saturday 26 October and Sunday 27 October, 4.00pm or 5:30pm - *The Haunted Hunt: The Witch's Cauldron*

Saturday 26 October and Sunday 27 October, 7:00pm - *The Twilight Séance*

## Nelson Monument Garden – Calton Hill

A unique partnership between the Council's museums and gallery service, our Community Payback team, Edinburgh and Lothians Greenspace Trust, and the City's African and Caribbean Christian Fellowship is nearing completion in the garden alongside the Nelson Monument on Calton Hill. For a long time the space had been neglected and was in a very sorry state until, a couple of years ago, the call was put out via the Greenspace Trust to any community groups who would be willing to help transform and maintain it. At the same time, initial meetings took place with the Community Payback team, and under their direction, the garden has since been completely re-landscaped. The Trust provided a small grant for the Fellowship to buy tools and plants, giving valuable advice on what would grow well on such an exposed site, and together with staff from the museums division, they have been busy weeding, pruning and generally making sure that it looks great. Once complete, the aim is to open the garden to visitors on a regular basis, providing a wonderful sensory haven as well as a place to admire the fantastic panorama of the city beyond.





As reported in the Bulletin to the 26 March 2019 Committee meeting, funding from a Private Trust was secured to run full day workshops for children from six Primary Schools from areas of multiple-deprivation in Edinburgh, linked to the Victoria Crowe exhibition currently taking place at the City Art Centre. The Museums and Galleries service have offered 33 artist led sessions to Pirniehall, Forthview, Niddrie Mill, Sighthill, Clovenstone and Craigmroyston Primary Schools. A number of sessions have taken place and will continue into October. During the session pupils (from P4-P7) are given an opportunity to look at the key works of the exhibition and discuss with a professional artist what they think about the works, and then work in the art studio to produce their own works of art. Each school are also given two boxes of art materials to take away at the end of the session. The sessions are held on themes chosen by the teachers from Exploring Portraiture, Exploring Landscape and Exploring the seasons. Feedback has been sought on the sessions that have already taken place from both pupils and teachers. Teachers have indicated that almost all the children participating have never visited a gallery or museum before – this funding has allowed this to happen.



Some feedback from pupils and teachers:

“I want to come back.”

“It was amazing.”

“I am going to see if I can go on a family trip here to see more of the gallery. I loved how you could walk around the gallery and use them to inspire my work.”

“I enjoyed painting because it calmed me.”

“I found today wonderful because it was fun making landscapes.”

“I enjoyed looking at the flowers in the gallery that I then included in my work.”

“The paintings were very inspiring.”

“I liked how the paintings were connected, it was like a story.”

“The people showing us round the gallery were lovely and we had lots of resources to create anything we wanted.”

“I loved painting because it was really fun and it taught me to take my time. “



“Thank you so much for our fantastic experience. The children would never ordinarily be able to experience something like this with such plentiful resources.” Teacher Niddrie Mill Primary School

“The artist was knowledgeable and took her time to speak with all the pupils individually. Great for pupils to see real-life examples, sketch them and use them as inspiration in their own work.”  
Teacher Forthview Primary School.

“It was great to work with so many materials that the children are not familiar with. Looking at the artist’s work was great, the class were so engaged and inspired.” Teacher Pirniehall primary School.

“It’s been an amazing experience for the children. It’s been interesting to see how the children reacted to an environment they’ve never experienced before. They are so inspired and engaged, producing better work than I thought possible. It has been interesting to see their reaction to an expert and how much they are willing to push outside their comfort zone be brave and try new things. Thank you for making this opportunity possible and allowing the children the chance to experiment and be creative with such great resources.”

“What a great experience for my class – some of whom have never been to an art gallery so it was a super introduction. It was wonderful for me as a teacher to see the pupils engage with the paintings and artwork – discussing different features and using them for inspiration. The children had a brilliant time creating their own works of art, using different techniques, and learning from an expert! This was such a great opportunity and all pupils were engaged – which is rare! They will bring away with them not only their art work but great memories, and more of an open mind about art. Thank you.”

## City Art Centre – Events associated with the Victoria Crowe Exhibition

For more information and to book please visit the website [here](#), or contact the City Art Centre on 0131 529 3993.

### Adult Creative Workshops

Friday 6 September, 10.30am-3.30pm - *Seasonal Echoes*

### Creative Writing Events

Saturday 14 September 11.00am-1.00pm - *Beyond likeness: Story-making Workshop*

### Poetry Events

Saturday 21 September, 2.00pm - *Art and Poetry to delight the Senses*

### Lectures and Tours

Saturday 5 October, 2.00pm - *A Certain Light: Poetry and Spirituality in the work of Victoria Crowe*

### Spotlight Gallery Tours

Join one of our excellent guides on a spotlight tour of our Victoria Crowe exhibition. There is no need to book for groups fewer than 10 people. Please meet at reception. A portable loop system is available to amplify the guide. The fm loop system is compatible with hearing aids with a T switch and can be used with headphones.

Fridays at 3.00pm

Saturdays at 3.00pm

Sundays at 3.00pm

## City Art Centre – Events associated with the Victoria Crowe Exhibition

### Family Sessions

Saturday 14 September, 10.30am- 2.30pm or 1.30pm-3.30pm - *Fabric Fragments*

Sunday 15 September, 1.30pm-3.30pm - *Paper Mosaics*

Saturday 5 October, 10.30am-12.30pm or 1.30pm-3.30pm - *Trees, Treasures and Birds*

### Performance

Saturday 12 October at 2.00pm and 3.00pm - *Through the Seasons - Fashion Show at the City Art Centre*

## Museums Events as part of the Scottish International Storytelling Festival

### Museum of Childhood and Scottish Storytelling Centre

Sunday 27 October, 2.00pm-4.00pm, Guisers Galore

Saturday 19 October, 1.30pm-4.30pm, Words on the Street

Booking is essential for these events – more information and booking details available at [www.sisf.org.uk](http://www.sisf.org.uk) and on [www.edinburghmuseums.org.uk](http://www.edinburghmuseums.org.uk).

### Travelling Gallery

Travelling Gallery's Spring 2019 exhibition, *Displaced*, closed in Oban as part of Refugee Festival Scotland. *Displaced* explored how artists are responding to global migration and the refugee crisis now. With ongoing international conflicts and the continued displacement of human beings, artists are asking audiences to question how we view, understand, and represent refugees and migrants.



Travelling Gallery toured Scotland, beginning in Edinburgh and reached as far as Kinlochbervie, Culloden, Lewis, Harris, Uist, Skye, Perth, Falkirk, Paisley, Kilmarnock, Cummnock, Easterhouse, Isle of Bute, Tarbert, Lochgilphead and Oban.

**17 weeks**

**57 venues**

**7797 visitors**

**2597 school pupils**

**200 gallery talks**

**14 artist led workshops**

As always, we were humbled by our audience's responses.

"Great! Thank you for coming to Fort William, thought-provoking, inspiring – and much needed!"

"Very emotive films. Great to have this on our doorstep. Thank you"

“Brilliant to have access to this in the Highlands. Some very timely work. Thanks.”

“What a clever concept – a gallery coming to us! We enjoyed exploring the artwork and discussing such a current topic. Links with talking / listening, current affairs – and no wrong answers which encouraged individual interpretation. Thank you from Mrs Bilsland and P7a (Our Lady of the Missions Primary)”

“Excellent. I got a lot out of this – even more with the help of your friendly and knowledgeable guide. Thank you.”

“Wonderful to have such a thought provoking and high quality contemporary exhibition arrive on our doorstep. Thanks.”

### Travelling Gallery Autumn 2019

Travelling Gallery is pleased to present an exhibition by Edinburgh based artist and poet Alec Finlay. Artist and poet Alec Finlay is declaring a national *Day of Access*. Encouraging estates to open their gates and allow admission to their tracks for people who can no longer climb the hills, *Day of Access* is for everyone who experiences constraints on access while enhancing the experience of anyone who enjoys wild land.

Travelling Gallery supports the pilot *Day of Access* and documentation from that day will be exhibited in the bus alongside work by Finlay and his invited collaborators. *Day of Access* offers alternatives to ‘disability heroism’, where those with handicaps are expected to over-achieve; suggests connections between wounded nature, healing and rewilding; and uses disability perspectives to promote sustainable human relationships with ecology. The artworks engage disabled and able-bodied people by giving accounts of disabilities and how these influence relationships with the landscape both positively and negatively



The exhibition will tour Scotland from August to December 2019 and has generously been supported by the William Grant Foundation. If you would like to get in touch please email [travellinggallery@edinburgh.gov.uk](mailto:travellinggallery@edinburgh.gov.uk) to book a place - 4 - 17 August – Edinburgh; 29, 30, 31 August – Clackmannanshire; 2 - 7 September – Stirling; 9 September – Falkirk; 10 Sept - West Lothian College; 13, 14 September - Portobello High Street; 17 - 21 September -Aberdeenshire; 27 - 28 September -East Lothian; 7 October - Kelso High School; 10 October - Moray College UHI; 12, 15, 17 October - Western Isles; 28 – 31 October - Argyll and Bute; 4 - 7 November – 9 November - Lochwinnoch Arts Festival.



Travelling Gallery are proud to be part of Scottish Contemporary Art Network (SCAN's) [#artinaction](#) campaign. Championing the valuable role visual art plays within communities across Scotland – and to call for stronger recognition of this value when it comes to decision-making. Over the summer recess MSPs were invited to see for themselves the positive impact of visual art in their constituencies. They were encouraged to share their experience via social media using #ArtInAction – and to make a public commitment to support artists and art in their communities. Travelling Gallery will be at Parliament to support Art in Action on the 1 October. To find out more, read our [case study](#) and learn how to get involved visit [Art in Action blog](#).

## PROCESSIONS Banners Chosen for British Textile Biennial

Following on from the exceptional PROCESSIONS event in June last year in Edinburgh and other cities across the UK celebrating 100 years of votes for women, event organisers have announced that 16 of the PROCESSIONS banners have been selected for the British Textile Biennial, which will take place in the historic Brierfield Mill from the 4 October - 3 November this year. One hundred women artists were commissioned to work with organisations and communities across the UK to create one hundred centenary banners for PROCESSIONS as part of an extensive public programme of creative workshops. City of Edinburgh Museums and Galleries delivered many of these workshops in Edinburgh, although none of the banners made at the workshops have been chosen for the Biennial.



The following banners featured in the Edinburgh Procession are included in the 16 chosen:

- Lindy Richardson working with University of Edinburgh and HMP Cornton Vale;
- Natalie Kerr working with women and girls in Aberdeen;
- Alicia Hendrik working with community groups in Mull and Iona, including women's group SWR, Girlguiding Association and local schools;
- Paria Goodarzi and Helen de Main working with the Scottish Refugee Council in Glasgow.

The PROCESSIONS banners will form part of the *Belief Belonging Broadcast*, a mass presentation displaying messages of protest from heritage collections and campaigning groups across the UK.

You can look back on PROCESSIONS [here](#), and please click [here](#) for further details about the exhibition this autumn.



## British Diving Championships

The British Diving Championships took place in Edinburgh from 31 May to 2 June 2019. The event was last held here in 2017 and following on from the successful staging of the European Championships in 2018, the Royal Commonwealth Pool once again proved itself as one of the top diving venues in the UK.

Five Edinburgh divers competed, with James Heatly taking two gold medals home from the three day competition and Lucas Thomson taking silver in the men's 10m synchro. Edinburgh-born Grace Reid also won silver in the Women's 3m Springboard and in the Women's 3m Synchro along with her partner Katherine Torrance. James Heatly declared himself to be 'over the moon' with his two British titles. These results are testament to the depth of talent here in Edinburgh, and to the quality of the training and coaching provided at the Royal Commonwealth Pool.

British Diving used the event towards qualification for their final selection of the GB team of 13 divers to compete at the World Championships in South Korea in July, which included both James Heatly and Grace Reid.

## Women's Tour of Scotland

The inaugural Women's Tour of Scotland cycling event was held from 9 to 11 July 2019, with a start in Dundee on the Friday and a finish in Edinburgh on the Sunday. Unfortunately, the first stage of the Tour, from Dundee to Dunfermline, had to be abandoned due to the torrential rain which had flooded sections of the route. By the time it got to the Edinburgh stage, the rain had diminished and the race took place without incident, starting and finishing in Holyrood Park.

However, the planned 'event village' in Holyrood Park was much reduced in size and the planned family events had to be cut back. There were still some very competitive junior races on the challenging course around Arthur's Seat, which provided entertainment for the spectators while they waited for the elite race to return from its speedy trip to the Borders. Many top international women's teams took part and Leah Thomas from Team Bigla was the overall winner of the event. Highlights were broadcast on ITV4 and BBC Scotland, and the event organisers hope to come back next year (weather permitting!)





## Football 4s-Soccer 7s

EDINBURGH PRIMARY SCHOOLS 2018/19  
**FOOTBALL 4S & SOCCER 7S PROGRAMME** FOOTBALL FOR ALL

**62** SCHOOLS    **224** TEAMS    **2000+** PLAYERS EVERY WEEK

The Edinburgh Primary Schools Football 4s & Soccer 7s Programme is committed towards providing opportunities for children to participate in football in an environment which fosters fair play, equality, participation and player & coach development.

Our vision is "To grow and sustain the value and benefit of Primary School Football in Edinburgh for individuals, groups and communities, by providing better quality opportunities for everyone to participate and develop through the game."

Our Primary School Football 4s and Soccer 7s Programme has now concluded for 2018/19. This season we had 2000+ P4-7 pupils from 62 schools playing trophy-free football every single week, from Echline in the West to Brunstane in the East, and Dean Park in the South West to Granton in the North East. Thanks to the 238 leaders who gave up their time to take the teams and make this possible. Registration for the 2019/20 season has now closed, with 168 teams already signed up for September, with hopefully a further 40 x P3 teams to come in the New Year. Thanks to all schools, parents and pupils for making the programme such a success!

## P4/5 Girls' Football Festivals



The pilots for our brand new cluster Girls' Festivals programme took place at Portobello HS and Forrester/St Augustine's HS in May and June respectively. Across the two festivals we had an incredible 300+ girls playing small-sided matches, having fun and hopefully sparking a love for the game. We already have 10 clusters booked up for 2019/20 and can't wait to kick off with the Craigroyston CHS cluster in October, coinciding with Women and Girls in Sport Week

## School of Football Festival



The 2018/19 end-of-year School of Football festival took place at Easter Road in May with all boys and girls Schools of Football from across the South East Region meeting to participate in small-sided matches and fun football challenges. This Scottish FA programme is 'Person First Player Second' and aims to develop the social and academic skills of young people through the vehicle of football. If you wish to find out more, please contact [Chris.Smith@scottishfa.co.uk](mailto:Chris.Smith@scottishfa.co.uk).

## Beach Games



For the first time, football were delighted to be a part of the Active Schools Beach Games event at Portobello Beach. 16 boys and girls teams from Gracemount, Craigroyston, Queensferry, Leith, Boroughmuir, Broughton, Drummond and Trinity High Schools participated in a 4v4 tournament on the sand! Thankfully both the sun and the tide stayed out which allowed everyone to play some very impressive football and have a thoroughly enjoyable time!

## Get Active Programme



Forrester cluster introduced a new programme for 2018-19 to encourage pupils to be more Active and recognise their effort! The programme involves pupils completing a 'Get Active' card which explains the benefits of being active and encourages them to be more active on a regular basis throughout the year. The children and teachers complete the cards and hand them in to the school office each term. Our Sports Reps pupil groups in each school identify 'Active Champions' who receive a t shirt at our Get Active assembly. There are also trophies for Most Active Year Group and Most Active Teacher. The programme links to the Building Resilience programme that the schools are delivering and involves a whole school approach to encourage pupils to Get Active and Leading projects in their schools.

## Girls Triathlon

Girls Triathlon was delivered to P6 and 7 girls from Broomhouse Primary School as part of the girls programme which involves P6 and 7 girls receiving an extra hour of sport and physical activity every week. 27 girls took part in the Triathlon block of cycling, swimming and running sessions ending with a Du-athlon. Triathlon Scotland, Pentland Triathletes and Hearts Swim Club as well as senior pupils from the club and Forrester HS volunteered to make the programme happen. A new Girls Triathlon club is being set up for the cluster following the success of this programme. This will be included as part of the Active Schools programme and will be delivered by Pentland Triathletes coaches in partnership with Triathlon Scotland.



## Go Live Get Active Swim Project

Go Live Get Active is a programme at Forrester/St Augustine's Community Sport Hub which is for pupils who are in SIMD 1-2 and need support to learn to swim. In partnership with Hearts Swim Club, we have provided 20 free places for pupils at Murrayburn and St Joseph's Primary Schools. This project was set up due to the success of the initial programme where 16 Broomhouse pupils were given free places in the programme and the primary swim specialists commented that the programme made a huge difference to the standard of the school swimming. This programme is working together to make swimming accessible to those who would not be able to access lessons. Pupils taking part in the programme have progressed massively from being non-swimmers to now being Certificate 3 and 4 standard.

## Holiday Multisports Camps



Broughton High School Community Sports Hub in partnership with Active Schools run holiday multisports camps for P1-7 children throughout the Easter and Summer Holidays. These camps encourage the children to learn new sports that are delivered by the priority clubs at the Hub. The children have received fun sessions ran by Inverleith Netball Club, Edinburgh Dance Academy, BATs Rugby Club, Lions Basketball Club, Edinburgh Tae Kwon Do, Blackhall Athletic and The Grange Sports Club. It is a great way for the clubs to promote their evening and weekend sessions to children within the local community.



Staff at the Council's Bangholm Outdoor Centre (Sport and Outdoor Learning Team) completed a successful first year pilot with Oxbgangs Primary School; developing affordable expeditions into the Pentland Hills. The Duke of Edinburgh's Award (DofE) delivered through The City of Edinburgh Council's Operating Licence and coordinated via the Sport and Outdoor Learning Team reached a record level of participation with over 1500 new starters for 2018/19. A focus on supporting disadvantaged young people, resulted in a 28.8% increase of new starters compared with last year. This focus remains and will be developed. The value of our young people and leaders' 2018/19 contributions to their communities is estimated by DofE Scotland to be 212,438 hours; valued at £1,958,042, (10% increase on the previous year). This has been achieved through effective partnership working between schools, community groups, Lifelong Learning Development Officers, Friends of the Award (FOTA) and DofE Scotland. This work was recently recognised by the Earl of Forfar and Lord Provost on a recent visit to The Risk Factory.

## Saughton Park – Opening by Her Royal Highness, The Princess Royal

Her Royal Highness (HRH), The Princess Royal has officially reopened Edinburgh's historic Saughton Park.



Following an £8m seven-year renovation project to restore Saughton Park to its former glory, including fully refurbishing and reinstating many of the Park's original Edwardian features as well as transforming the gardens into an inclusive space for the whole local community - the project was officially reopened on a beautiful sunny afternoon by HRH The Princess Royal. As Patron of project partner, the Royal Caledonian Horticultural Society, HRH was invited to tour the restored park with Edinburgh's Lord Lieutenant, Frank Ross, and to unveil a plaque to commemorate the occasion. Commenting on the Royal Opening, the Lord Lieutenant of Edinburgh, Frank Ross, said: "It is incredible to see Saughton Park's restoration. The new walled gardens are blooming with thousands of flowers, the conservatories and community spaces are warm and inviting and the bandstand has been returned to its original beauty. It really is stunning."

HRH met with staff and volunteers who collaborated on the restoration, including lead project staff from Parks, Greenspace and Cemeteries, local Councillors and members of the Caley and Friends of Saughton Park, gardeners from the Council. HRH was introduced to supporters from Capability Scotland, Cycling UK, Garvald Edinburgh and Health All Round, who have all been working together to make the whole park truly accessible, work for the local community and remain beautifully in bloom. She also met with community members of The Welcoming Association, which supports new citizens as they settle in Edinburgh, and received a stirring pipe band performance from school pupils at Tynecastle High School, who became the first musicians to perform at the park's newly restored Bandstand. The Edinburgh Makar, Alan Spence, also recited a bespoke poem, 'The Ballad of Saughton'.

## Edinburgh Parks Events Manifesto

The Edinburgh Parks Events Manifesto is a strategic and proactive approach to the planning and managing of events within Edinburgh's parks and greenspaces. This provides a framework through which a balanced and sustainable events programme can be achieved, whilst ensuring that the quality of the land is maintained to the highest standard possible. On [20 June 2019](#) the Transport and Environment Committee received an update report on the review of the Edinburgh Parks Events Manifesto. This review is being progressed in parallel with the review of the Public Spaces protocol with the final report due to be presented to Culture and Communities Committee on 28 January 2020.

## Hunter's Hall Park Update

Solid progress is being made with the development of the new 3G pitches at Hunter's Hall Park. Works commenced on the 8 July and the new 7-aside 3G pitch foundation is almost fully formed with drainage, first layer of sub-base and kerbing all in place. The carpet, shock-pad and fencing from the existing 2G pitch has been removed and the foundations for the new goal recesses and fence posts have been progressed. Works on the bus-turning circle, access paths and over-flow car park have also begun. Some elements of the project are ahead of programme and some are behind. Overall, the programmed completion date is end of September 2019 and all efforts will be made to finish the project on time. Any queries or questions should be directed to Graham Croucher, Communities and Families Department, 0131 529 7994, [graham.croucher@edinburgh.gov.uk](mailto:graham.croucher@edinburgh.gov.uk)

## Parks and Cemeteries Homeless Evictions

Committee will recall the Emergency Motion on Parks and Cemeteries Homeless Evictions and subsequent discussion at our meeting on 6 June 2019. A briefing note has been prepared for members to outline the issues and the next steps in ensuring appropriate arrangements and support are in place for people rough sleeping in our parks and cemeteries.

In addition, Councillor Kate Campbell, Housing, Homelessness and Fair Work Convenor, meet with Chief Inspector David Robertson, Local Area Commander: South East Edinburgh - Police Scotland, on 6 August 2019 to discuss the safety and welfare of some of Edinburgh's most vulnerable citizens who are rough sleeping. Concerns regarding the recent eviction of those rough sleeping from public spaces were addressed and they discussed ways that the Council and Police Scotland can work more closely to make sure that similar misguided action is not repeated



On [11 September 2018](#), Culture and Communities Committee received a report on the Forth Bridges Area Tourism Strategy. The strategy seeks to build on the Forth Bridge's UNESCO World Heritage status and the Three Bridges as a unique national asset to establish the Firth of Forth as a key visitor destination. The strategy includes three strategic outcomes:

- Strategic Outcome 1: Creating a visitor destination;
- Strategic Outcome 2: Offering a warm welcome; and
- Strategic Outcome 3: Marketing the destination.

A delivery group is now being established and partners will shortly commence recruitment of a Project Manager to oversee and manage the delivery of the Strategy, engage with all stakeholders and lead the development of an action plan. Fife Council will host the Project Manager.

The Strategy was launched by Fiona Hyslop MSP, Cabinet Secretary for Culture, Tourism and External Affairs on 24 April 2019.

## Coverage of Culture in the Media

A selection of stories that have appeared in the media:

Date	Item	Link
4 July 2019	Interview with Vicky Garrington (Stepping Out / Museum of Edinburgh)	<a href="https://www.youtube.com/watch?v=xVusx53gL-s&amp;feature=youtu.be">https://www.youtube.com/watch?v=xVusx53gL-s&amp;feature=youtu.be</a>
4 July 2019	Scott Monument, discover the tallest monument to a writer in the world	<a href="http://cityexplorerstours.com/edinburgh-travel-guide/scott-monument.html">http://cityexplorerstours.com/edinburgh-travel-guide/scott-monument.html</a>
9 July 2019	Alva photographer helps to document ground-breaking pilot programme (Travelling Gallery)	<a href="http://www.alloaadvertiser.com/news/17758176.alva-photographer-helps-document-groundbreaking-pilot-programme/">http://www.alloaadvertiser.com/news/17758176.alva-photographer-helps-document-groundbreaking-pilot-programme/</a>
17 July 2019	Calling all budding photographers: City Art Centre want your photos of Edinburgh's New Town (City Art Centre)	<a href="https://www.edinburghlive.co.uk/best-in-edinburgh/whats-on-news/calling-budding-photographers-city-art-16597316">https://www.edinburghlive.co.uk/best-in-edinburgh/whats-on-news/calling-budding-photographers-city-art-16597316</a>
17 July 2019	Blooming wonderful: Half of Scotland's best parks are in Edinburgh (Lauriston Castle)	<a href="https://www.edinburghnews.scotsman.com/news/blooming-wonderful-half-of-scotland-s-best-parks-are-in-edinburgh-1-4966205">https://www.edinburghnews.scotsman.com/news/blooming-wonderful-half-of-scotland-s-best-parks-are-in-edinburgh-1-4966205</a>
24 July 2019	Thirty Years of The People's Story Museum	<a href="https://nen.press/2019/07/24/thirty-years-of-the-peoples-story/">https://nen.press/2019/07/24/thirty-years-of-the-peoples-story/</a>
26 July 2019	Edinburgh's 16th Art Festival is Now Underway (Victoria Crowe: City Art Centre, Travelling Gallery)	<a href="https://www.scottishfield.co.uk/homes-gardens/arts-antiques/edinburghs-16th-art-festival-is-now-underway/">https://www.scottishfield.co.uk/homes-gardens/arts-antiques/edinburghs-16th-art-festival-is-now-underway/</a>
27 July 2019	Edinburgh Art Festival 2019 (Victoria Crowe - City Art Centre)	<a href="https://www.hwlondonartandartistsguide.com/review.asp?ID=1108">https://www.hwlondonartandartistsguide.com/review.asp?ID=1108</a>
29 July 2019	Shortlist revealed for prestigious architecture award (City Observatory)	<a href="https://www.scotsman.com/news/people/shortlist-revealed-for-prestigious-architecture-award-1-4973304">https://www.scotsman.com/news/people/shortlist-revealed-for-prestigious-architecture-award-1-4973304</a>

1 August 2019	Edinburgh will continue to shine long after the Festival spotlight (City Observatory)	<a href="https://www.hertsad.co.uk/herts-life/out-and-about/there-s-more-than-just-the-fringe-festival-to-edinburgh-1-6193728">https://www.hertsad.co.uk/herts-life/out-and-about/there-s-more-than-just-the-fringe-festival-to-edinburgh-1-6193728</a>
3 August 2019	The great outdoors: A short but sweet adventure in Edinburgh boasting beautiful scenery and glorious capital gains (Lauriston Castle)	<a href="https://www.sundaypost.com/fp/the-great-outdoors-a-short-but-sweet-adventure-boasting-beautiful-scenery-and-glorious-capital-gains/">https://www.sundaypost.com/fp/the-great-outdoors-a-short-but-sweet-adventure-boasting-beautiful-scenery-and-glorious-capital-gains/</a>
7 August 2019	12 amazing places in Edinburgh area that can ease Old Town over-tourism (Lauriston Castle, People's Story, Museum of Childhood)	<a href="https://www.edinburghnews.scotsman.com/news/opinion/12-amazing-places-in-edinburgh-area-that-can-ease-old-town-over-tourism-steve-cardownie-1-4978008">https://www.edinburghnews.scotsman.com/news/opinion/12-amazing-places-in-edinburgh-area-that-can-ease-old-town-over-tourism-steve-cardownie-1-4978008</a>
14 August 2019	Edinburgh's art galleries launch 'descriptive tours' for blind and visually-impaired people (City Art Centre)	<a href="https://www.edinburghnews.scotsman.com/news/people/edinburgh-s-art-galleries-launch-descriptive-tours-for-blind-and-visually-impaired-people-1-4983278">https://www.edinburghnews.scotsman.com/news/people/edinburgh-s-art-galleries-launch-descriptive-tours-for-blind-and-visually-impaired-people-1-4983278</a>
16 August 2019	Out for the Weekend: Catriona Rose speaks to Gemma Henderson about The People's Story Museum at 30.	<a href="https://www.bbc.co.uk/sounds/play/live:bbc_6music">https://www.bbc.co.uk/sounds/play/live:bbc_6music</a> (slot between 24:00 and 31.40)
24 August 2019	The Scots-Italian connection	<a href="https://www.heraldscotland.com/arts_ents/17853686.scots-italian-connection/">https://www.heraldscotland.com/arts_ents/17853686.scots-italian-connection/</a>
26 August 2019	Edinburgh Art Festival 2019 concludes with audience and critical acclaim for 16th edition (City Art Centre)	<a href="http://artdaily.com/news/116258/Edinburgh-Art-Festival-2019-concludes-with-audience-and-critical-acclaim-for-16th-edition#.XWVJj-hKi01">http://artdaily.com/news/116258/Edinburgh-Art-Festival-2019-concludes-with-audience-and-critical-acclaim-for-16th-edition#.XWVJj-hKi01</a>

## Culture and Communities Committee



**Convener**  
Councillor Donald Wilson



**Vice-Convener**  
Councillor Amy Mcneese-Mechan

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### Members

Councillor Wilson (*Convener*)  
Councillor McNeese-Mechan (*Vice-Convener*)  
Councillor Brown  
Councillor I Campbell  
Councillor Doggart  
Councillor Doran  
Councillor Howie  
Councillor Mitchell  
Councillor Osler  
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# Culture and Communities Committee

10.00am, Tuesday, 10 September 2019

## 2018 Edinburgh People Survey - Culture Results

Executive/routine	
Wards	All
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### 1. Recommendations

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- 1.1 The Committee note the findings of the 2018 Edinburgh People Survey in response to a request for an annual report agreed at the [11 September 2018](#) Culture and Communities Committee.

**Paul Lawrence**

Executive Director of Place

Contact: Yvonne Gannon, Senior Policy and Insight Officer

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## 2018 Edinburgh People Survey - Culture Results

### 2. Executive Summary

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- 2.1 This report summarises the culture results of the 2018 Edinburgh People Survey (EPS) which includes both Festivals and attendance at other venues/events in Edinburgh.
- 2.2 The EPS is the largest face-to-face survey undertaken by any UK local authority on residents' perception of council services and quality of life issues. A locally representative sample of 5,170 residents were interviewed between September and December 2018.
- 2.3 The results from the EPS are used to improve performance, strategy development and outcome monitoring across the Council and with partner organisations. The survey emphasises the Council's commitment to listening to residents and contributes to the Council's understanding of communities and their experience of Council services.
- 2.4 Key findings of the report are summarised in section 4.

### 3. Background

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- 3.1 The EPS is a survey of Edinburgh residents aged 16 and over, asking questions about local government services, quality of life issues and perception of the Council. It is the largest face-to-face satisfaction survey undertaken by any UK local authority and has been designed to give reliable results at ward and locality level. A copy of the questionnaire is included at Appendix 2.
- 3.2 Each multi-member ward in the city has a representative sample of 300 participants interviewed in the street or in their home. This combines to provide a sample of at least 5,100 interviews across the city each year. This sample size means that a 1.4% general confidence interval (or margin of error) applies to this survey. Results for all Edinburgh residents should be within 1.4% of those reported, if all residents were surveyed in the same way.
- 3.3 Representative quotas for the sample are set at ward level for age and gender, and citywide level for working status. Quotas are also set at ward and citywide level for ethnicity.

- 3.4 The results from the EPS are used to enhance business and customer insight required for improving performance, strategy development and outcome monitoring across the Council and with partner organisations. It allows the Council to track the impact of major initiatives, control costs by providing an omnibus-type survey for the Council, and evidence performance to regulatory and government bodies. It provides a robust, reliable and consistent methodology and produces data which is future-proofed and reusable for a range of purposes. The survey contributes to the Council's understanding of communities and their experience of our services.
- 3.5 At the committee meeting held on [11 September 2018](#), it was requested that a report on the 2018 culture results are presented to the Culture and Communities Committee in 2019. Culture results include attendance at Edinburgh Festivals as well as cultural engagement outside of Festivals.
- 3.6 It should be noted that the EPS data relate only to cultural activities which Edinburgh residents have been engaged with in Edinburgh. Some residents will also have engaged in cultural activity outside of Edinburgh. Data from the Scottish Household Survey (SHS) has been used to address this gap, which samples around 750 Edinburgh residents each year and asks about all cultural engagement within and out with Edinburgh.

## 4. Main report

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- 4.1 Edinburgh residents remain satisfied with Edinburgh (95%) and their neighbourhoods (89%) as a place to live. 65% of participants are satisfied with the way the Council is managing the city, lower than in 2017 (69%), and trending downward since 2013 (74%). A similar pattern is seen across local authorities throughout the UK. The Local Government Association (LGA), in October 2018, reported 60% of British adults were satisfied overall with the way their local council runs things. 73% of Edinburgh residents were satisfied with Council management of the neighbourhood. 90% of residents were satisfied with the City Centre for leisure.
- 4.2 The proportion of residents who have attended an Edinburgh Festival in the previous two years is unchanged from 2017 (66%). Residents were asked whether they feel the Festivals make Edinburgh a better or worse place to live, with 72% saying better and 7% of residents saying worse.
- 4.3 78% attended a cultural event or venue in the last year, which included cinema, museum, theatre, live music/concert or art gallery. This is similar to the 2017 level.
- 4.4 Findings from the SHS reflect a higher level of cultural engagement amongst Edinburgh citizens (96%) compared to Scotland as a whole (93%). It should be noted, however, that the SHS monitors a considerably wider range of activities as part of its indicator "engaged in culture", including visiting historical sites or archives, going to the library and being in a book group. It also monitors attendance outside of Edinburgh.

- 4.5 Participation in cultural activity appears to be strongly driven by economic factors, age and health. There is also a strong relationship between Festival and non-Festival cultural activity. In 2018, of those who had attended a cultural activity outside of a Festival (excluding cinema), over 80% had also attended a Festival in the previous two years.
- 4.6 While overall engagement in both Festivals and non-Festival cultural activity shows an upward trend, there remain 22% of Edinburgh adults in 2018 who had neither been to a festival in the previous two years, nor a live music event, theatre, museum or gallery in the previous year.

### **Demographic breakdown**

#### **Attendance at Festivals**

- 4.7 The highest levels of attendance at Festivals were noted amongst socio-economic group (SEG) A respondents, with 87% having attended in the last two years. This dropped for each subsequent group with SEG E having the lowest level of attendance at 36%. SEG groupings are based on the chief wage earner's occupation in the household. The standard categories include:
- A and B: Higher & intermediate managerial, administrative, professional occupations.
  - C1: Supervisory, clerical & junior managerial, administrative, professional occupations.
  - C2: Skilled manual occupations.
  - D and E: Semi-skilled & unskilled manual occupations, unemployed and lowest grade occupations.
- 4.8 Those aged 25 to 44 years had the highest attendance (74%) and 65+ respondents had the lowest (48%). Attendance was also higher among self-employed residents (77%), those working full time (76%) and students (71%).
- 4.9 Attendance levels were also lower for unemployed people (38%), and people with a disability or long-term illness (48%).

#### **Festivals make Edinburgh a better place**

- 4.10 Those who were most likely to believe that the Festivals make Edinburgh a better place were self-employed people (80%), those in full time employment (75%) students (74%), SEGs A and B (both 79%) and people without a disability (74%).
- 4.11 Unemployed people were less positive, with 52% considering Edinburgh to be a better place and 14% saying the Festivals make Edinburgh worse. Others more likely to think Festivals made Edinburgh worse were those aged 65+ (12%), SEG E (12%) and those with a long-term health problem/disability (11%).

#### **Attendance at other cultural events/venues**

- 4.12 A mix of cultural events and venues have been visited by Edinburgh residents, most commonly the cinema (59%), then museums (39%), theatre (38%), live music or concert (38%), and galleries (31%).



- 4.13 Those with children were more likely to have attended the listed events/venues (82% v 77%), as were students (90%) and 16 to 24 year olds (89%).
- 4.14 Non-participation levels were highest amongst those from SEG E (57% had visited no event / venues) and unemployed respondents (50% none). People with a health problem/disability were also more likely to not have visited any of these events/venues (40%) compared to those without a disability (17%). 25% of men had not visited any of these events / venues, compared to 18% of women.
- 4.15 A summary of the survey findings in relation to culture is provided in the Appendix. The full set of results are published on the [Council website](#).

## 5. Next Steps

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- 5.1 Actions taken by services and partners to address issues raised in this report will be embedded throughout the Council's strategic planning framework. Progress towards the delivery of services in these areas will be monitored and reported regularly through the Council's performance management framework.

## 6. Financial impact

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- 6.1 The EPS was commissioned via competitive tender. This was the first year it was commissioned via the Scottish Government led Market Research Framework Agreement.
- 6.2 An independent market research company, Progressive Partnership Ltd, were appointed to conduct the fieldwork, with an optional extension to be considered annually up until 2022. The value of the awarded contract was £58,960 (excluding VAT) per annum with a caveat over the four-year term to limit any future increases. Increases will only be accepted if costs can be proven to have increased for the supplier.
- 6.3 The next EPS will be in 2020.

## 7. Stakeholder/Community Impact

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- 7.1 The survey methodology ensures statistically representative results at ward level in terms of age and gender and at citywide level for age, gender and ethnicity. The survey is a key tool for understanding how services are received by all citizens.
- 7.2 Each year consultation takes place with users and potential users to ensure questions are relevant and meaningful. However, limited space within the survey means it is never possible to meet all demands.
- 7.3 The survey provides evidence on citizen perceptions and priorities which will enable services to adapt, to be delivered more efficiently and to understand customer and community needs. Through this improved understanding, it is expected that the

survey will have a positive impact on actions around social justice and economic wellbeing, as well as on satisfaction with council services.

## **8. Background reading/external references**

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- 8.1 Further information and results of the Edinburgh People Survey can be found on the [Council website](#).
- 8.2 Local Government Association polling on resident satisfaction with councils in Britain. [October 2018](#).  
Scottish Household Survey. [September 2018](#).

## **9. Appendices**

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- 9.1 Summary of Edinburgh People Survey 2018 – Culture results.
- 9.2 Marked up questionnaire.



Edinburgh People Survey

# 2018

• EDINBURGH •

THE CITY OF EDINBURGH COUNCIL

## Background

- The Edinburgh People Survey is an annual tracking study to monitor the attitudes of residents towards the quality of life in Edinburgh and satisfaction with Council services.
- 2018 represents the 12<sup>th</sup> wave of the study.
- The survey consults over 5,000 residents annually and is the largest of its kind run by any local authority in Scotland.

## Purpose and benefits

- Meet the data needs of the organisation
- Track the impact of major initiatives
- Control costs by providing an omnibus survey model
- Evidence our performance to regulators and government
- Provide a robust, reliable and consistent methodology
- Provide data which is future-proofed and reusable for a range of purposes

## Method

- Consistent with previous years
- Data collected and processed by Progressive Partnership Ltd.
- Face-to-face interviews, in-street or in-home
- Interview lasted an average of 16 minutes
- Fieldwork was conducted between 14<sup>th</sup> September and 10<sup>th</sup> December 2018

## Sample

- Over 5,000 face-to-face interviews, in-street or in-home
- A sample of 300 recruited from each electoral ward
  - (no more than 150 in-home interviews per ward, except in the City Centre where up to 200 can be conducted in-home).
- Representative quotas set at ward level for age and gender, and citywide level for working status (based on 2011 Census data)
- Quotas set at citywide level for ethnicity (10% of total)
- Socio-Economic Group breakdown: A/B – 21%, C/D – 67%, E – 9%
- Minimum of three sampling points within each ward – maximum 100 interviews conducted at each.

# Sample

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WARD	2018
<b>Edinburgh</b>	<b>5,170</b>
Almond	310
Pentland Hills	302
Drumbrae / Gyle	300
Forth	310
Inverleith	303
Corstor. / Murray	301
Sighthill / Gorgie	306
Colinton / Fair.	307

WARD	2018
Fount. / Craig.	302
Morningside	301
City Centre	301
Leith Walk	305
Leith	301
Craigen. / Dudd.	303
South. / New.	301
Liberton / Gil.	301
Porto. / Craig.	316



## Key findings

- Sustained very high levels of satisfaction with Edinburgh and neighbourhoods as a place to live, feeling that people from different backgrounds get on well together, parks and greenspace, public transport provision, feeling safe in neighbourhoods after dark.
- Edinburgh residents report a high level of satisfaction with Edinburgh City Centre for shopping, culture and leisure activities and public transport to and within the City Centre.



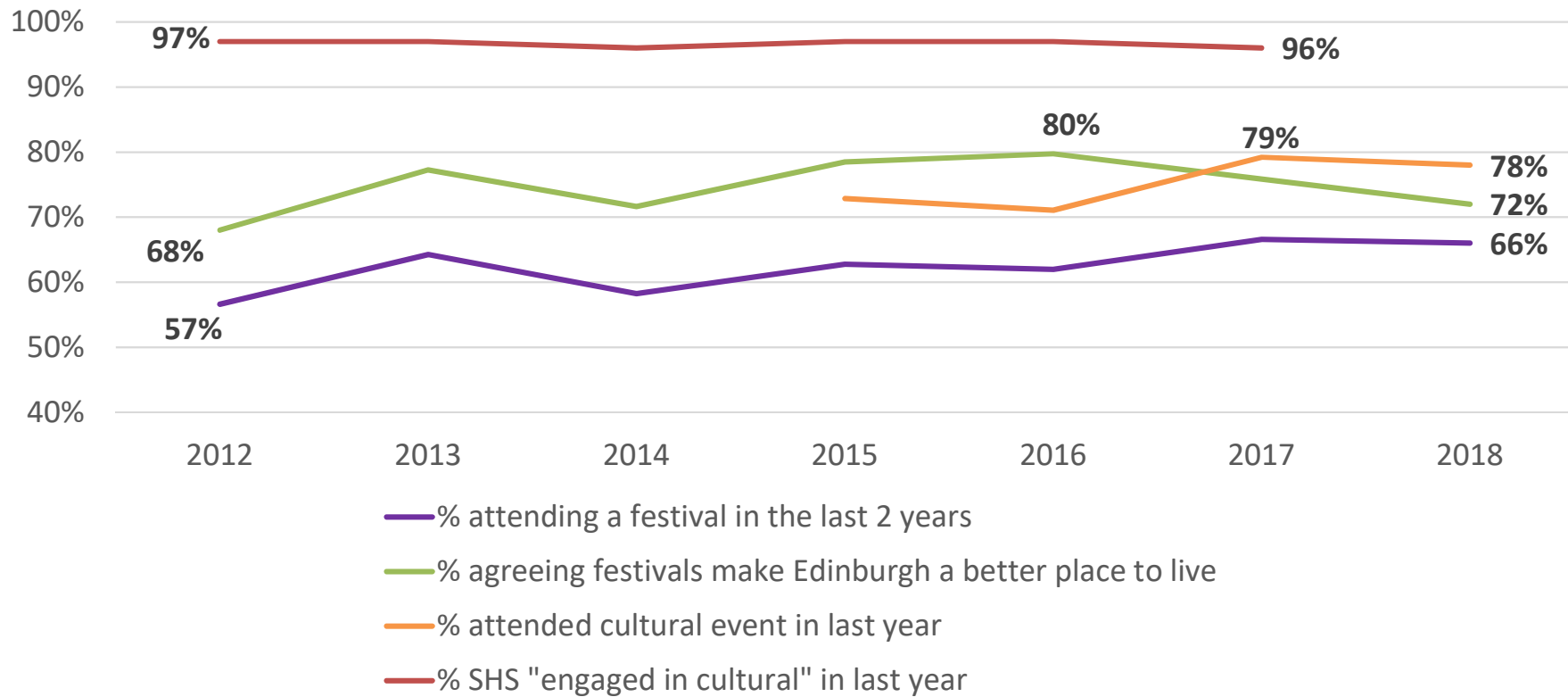
Edinburgh People Survey

2018

Culture

# Festivals and cultural events – Edinburgh

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66%

attended a festival  
in Edinburgh in the  
last two years

Socio-economic group (SEG)

		Socio-economic group (SEG)						
		A	B	C1	C2	D	E	All
Male	Age							
	16-24		67%	71%	72%	68%	56%	69%
			22	132	39	38	14	255
	25-44	100%	86%	83%	75%	65%	48%	76%
		13	168	231	181	108	30	754
45-64	79%	84%	73%	64%	48%	28%	63%	
	15	126	103	126	62	19	461	
65+	87%	67%	49%	31%	40%	33%	47%	
	13	55	41	26	22	19	178	
All	85%	81%	74%	65%	57%	38%	67%	
	45	371	507	372	230	82	1648	
Female		A	B	C1	C2	D	E	All
	16-24		79%	65%	73%	65%	40%	64%
			22	148	24	32	10	265
	25-44	90%	86%	82%	65%	60%	37%	72%
		26	177	292	102	105	25	749
45-64	83%	85%	78%	64%	50%	38%	69%	
	20	129	189	68	69	18	502	
65+	100%	71%	59%	48%	27%	27%	49%	
	10	69	91	29	19	29	250	
All	88%	82%	73%	62%	52%	33%	66%	
	60	397	720	223	225	82	1766	
All		A	B	C1	C2	D	E	All
	87%	81%	74%	64%	54%	36%	66%	
	105	768	1227	597	455	164	3416	

72%

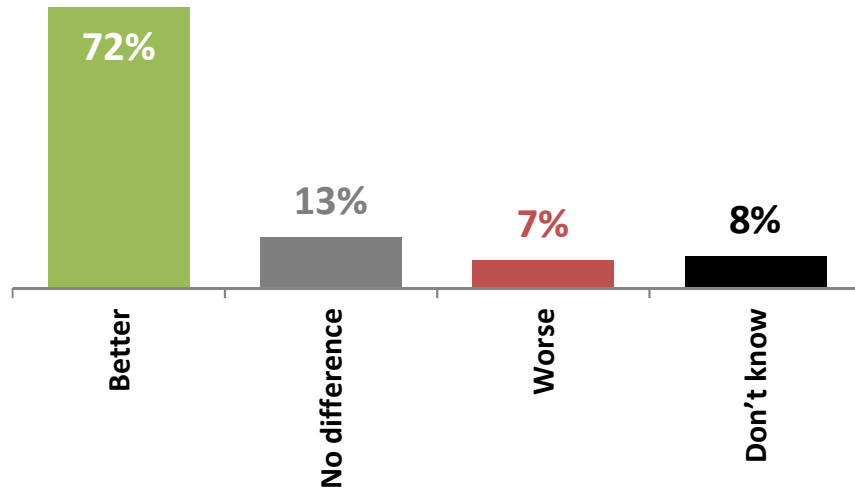
believe the Festivals  
make Edinburgh a  
better place to live

		Socio-economic group (SEG)						
		A	B	C1	C2	D	E	All
Male	Age							
	16-24		76%	74%	63%	75%	72%	71%
			25	136	34	42	18	265
	25-44	92%	86%	81%	76%	66%	50%	75%
		12	167	224	182	111	31	749
	45-64	68%	84%	73%	79%	60%	49%	71%
	13	126	103	154	77	34	521	
65+	87%	70%	69%	63%	62%	46%	63%	
	13	57	57	52	34	26	241	
All	77%	82%	76%	74%	65%	51%	72%	
	41	375	520	422	264	109	1776	
Female		A	B	C1	C2	D	E	All
	16-24		75%	74%	67%	59%	52%	70%
			21	170	22	29	13	289
	25-44	79%	82%	78%	71%	70%	58%	73%
		23	168	278	111	123	39	762
	45-64	79%	79%	77%	78%	63%	60%	73%
	19	120	186	83	87	29	534	
65+	70%	66%	74%	70%	70%	63%	68%	
	7	64	113	43	50	67	349	
All	79%	77%	76%	72%	67%	60%	72%	
	54	373	747	259	289	148	1934	
All	79%	79%	76%	73%	66%	56%	72%	
	95	748	1267	683	553	257	3712	

# 7%

## believe Festivals make Edinburgh a worse place

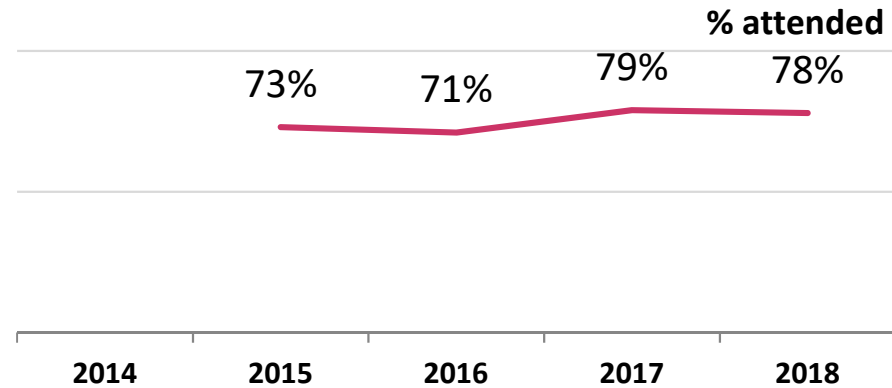
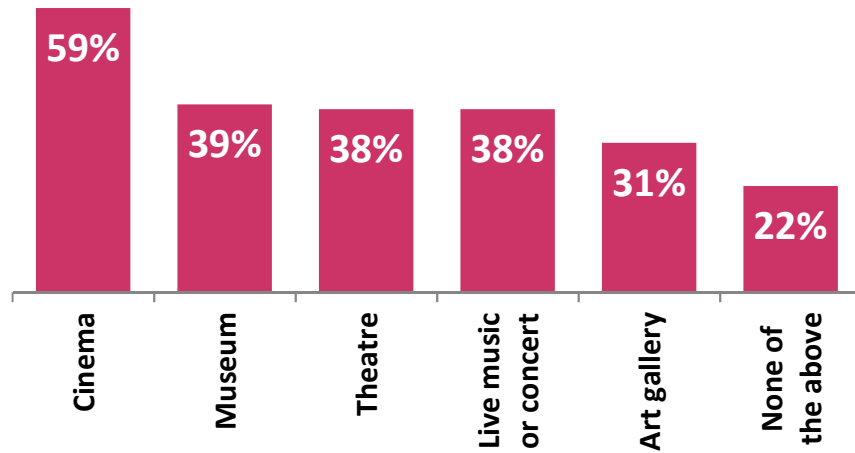
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- Strong association between “Festivals” and “tourism” – likely that these views reflect negative externalities of tourism in general
- Proportion with negative views has increased each year
- Negative views are highest with residents of the City Centre, then in neighbouring areas
- 11% of people with a long term illness / disability thought Festivals made Edinburgh a worse place to live
- 52% of unemployed people thought Festivals made Edinburgh a better place to live, while 14% thought they made it worse

# 78%

## attended a cultural event in the last year



- Those least likely to have attended any of the listed events/venues were those from SEG E (57%) and unemployed respondents (50%).
- People with a health problem/disability were less likely to have visited any of these (40%) than those without (17%)
- Those with children were more likely to have attended events (82%) than those without (77%)

went to the cinema  
in Edinburgh outside  
of Festivals in the  
last year

# 59%

		Socio-economic group (SEG)						
		A	B	C1	C2	D	E	All
Male	Age							
	16-24		76%	74%	80%	73%	56%	74%
			25	136	43	41	14	274
	25-44	77%	74%	68%	65%	57%	27%	64%
		10	144	189	156	96	17	634
	45-64		63%	60%	42%	43%	16%	47%
		94	85	82	55	11	343	
65+	80%	40%	37%	20%			28%	
	12	33	31	17			107	
All	68%	64%	64%	52%	49%	23%	55%	
	36	296	441	298	200	48	1358	
Female	Age							
	16-24		82%	80%	85%	78%	48%	78%
			23	184	28	38	12	321
	25-44	72%	73%	72%	71%	63%	52%	69%
		21	151	258	112	110	35	715
	45-64	75%	76%	66%	57%	50%	23%	62%
	18	116	161	61	70	11	450	
65+		66%	51%	43%	24%	19%	43%	
		64	78	26	17	20	217	
All	75%	73%	69%	63%	54%	32%	63%	
	51	354	681	227	235	78	1703	
All	A	B	C1	C2	D	E	All	
	72%	69%	67%	56%	52%	27%	59%	
	87	650	1122	526	435	126	3062	



39%

visited a museum in  
Edinburgh outside  
of Festivals in the  
last year

Socio-economic group (SEG)

		Socio-economic group (SEG)						
		A	B	C1	C2	D	E	All
Male	Age							
	16-24			37%		27%		28%
				69		15		104
	25-44		53%	48%	28%	23%	23%	38%
			104	134	68	39	14	375
45-64	53%	59%	40%	23%	20%		33%	
	10	88	57	45	26		241	
65+	80%	49%	37%	19%	20%		32%	
	12	40	31	16	11		121	
All	55%	52%	42%	24%	22%	15%	34%	
	29	240	291	137	91	32	841	
Female		A	B	C1	C2	D	E	All
	16-24		50%	51%		29%		42%
			14	117		14		174
	25-44	83%	61%	49%	34%	31%	19%	44%
		24	125	174	53	54	13	458
45-64	54%	66%	47%	44%	27%	21%	45%	
	13	101	114	47	37	10	331	
65+		61%	47%	33%	27%	21%	40%	
		59	72	20	19	22	204	
All	72%	62%	49%	36%	29%	21%	43%	
	49	299	477	129	124	52	1167	
All	64%	57%	46%	28%	26%	18%	39%	
	78	539	768	266	215	84	2008	

38%

visited a theatre in  
Edinburgh outside  
of Festivals in the  
last year

Socio-economic group (SEG)

		A	B	C1	C2	D	E	All
Male	Age							
	16-24			33%		20%		25%
				61		11		91
	25-44		54%	35%	24%	16%		30%
			105	96	58	27		303
45-64		61%	38%	17%	19%		31%	
		91	54	34	25		225	
65+	73%	59%	42%	17%	24%	21%	36%	
	11	48	35	14	13	12	135	
All	45%	54%	36%	20%	19%	12%	30%	
	24	250	246	114	76	26	754	
Female		A	B	C1	C2	D	E	All
	16-24	40%	36%	40%		20%		32%
		2	10	91		10		130
	25-44	62%	67%	43%	32%	27%	19%	41%
		18	139	154	50	47	13	430
45-64	67%	80%	55%	53%	35%		53%	
	16	121	134	57	48		391	
65+		73%	59%	48%	38%	32%	52%	
		71	91	29	27	34	264	
All	65%	71%	48%	40%	30%	23%	45%	
	44	341	470	144	132	56	1215	
All	A	B	C1	C2	D	E	All	
	56%	63%	43%	28%	25%	18%	38%	
	68	591	716	258	208	82	1969	

went to live music / concert in Edinburgh outside of Festivals in the last year **38%**

**Socio-economic group (SEG)**

Age	A	B	C1	C2	D	E	All
<b>Male</b>							
16-24		<b>33%</b> 11	<b>53%</b> 98	<b>50%</b> 27	<b>30%</b> 17	<b>40%</b> 10	<b>46%</b> 169
25-44		<b>47%</b> 91	<b>51%</b> 142	<b>46%</b> 112	<b>41%</b> 68	<b>16%</b> 10	<b>44%</b> 442
45-64		<b>49%</b> 74	<b>40%</b> 57	<b>26%</b> 51	<b>23%</b> 30		<b>32%</b> 234
65+	<b>67%</b> 10	<b>39%</b> 32	<b>28%</b> 23				<b>21%</b> 81
All	<b>45%</b> 24	<b>45%</b> 208	<b>47%</b> 320	<b>34%</b> 197	<b>29%</b> 119	<b>15%</b> 33	<b>37%</b> 926
<b>Female</b>							
16-24		<b>57%</b> 16	<b>43%</b> 98	<b>36%</b> 12	<b>35%</b> 17		<b>39%</b> 161
25-44	<b>69%</b> 20	<b>53%</b> 110	<b>46%</b> 163	<b>34%</b> 53	<b>28%</b> 49	<b>18%</b> 12	<b>41%</b> 421
45-64	<b>63%</b> 15	<b>63%</b> 96	<b>46%</b> 112	<b>35%</b> 37	<b>27%</b> 37		<b>42%</b> 310
65+		<b>42%</b> 41	<b>36%</b> 55	<b>20%</b> 12		<b>13%</b> 14	<b>27%</b> 138
All	<b>65%</b> 44	<b>54%</b> 263	<b>44%</b> 428	<b>32%</b> 114	<b>26%</b> 111	<b>15%</b> 36	<b>38%</b> 1030
<b>All</b>	<b>56%</b> 68	<b>50%</b> 471	<b>45%</b> 748	<b>33%</b> 311	<b>27%</b> 230	<b>15%</b> 69	<b>38%</b> 1956

visited an **art gallery** **31%**  
 in Edinburgh outside  
 of Festivals in the  
 last year

**Socio-economic group (SEG)**

Age	A	B	C1	C2	D	E	All
16-24			<b>30%</b>		<b>20%</b>		<b>21%</b>
			56		11		79
25-44		<b>46%</b>	<b>36%</b>	<b>17%</b>	<b>19%</b>		<b>28%</b>
		90	100	40	31		283
45-64		<b>55%</b>	<b>35%</b>	<b>15%</b>	<b>14%</b>		<b>27%</b>
		83	50	30	18		198
65+	<b>67%</b>	<b>44%</b>	<b>30%</b>				<b>26%</b>
	10	36	25				98
All	<b>47%</b>	<b>46%</b>	<b>34%</b>	<b>14%</b>	<b>17%</b>	<b>11%</b>	<b>27%</b>
	25	213	231	83	69	23	658

Age	A	B	C1	C2	D	E	All
16-24			<b>33%</b>				<b>26%</b>
			75				107
25-44	<b>66%</b>	<b>54%</b>	<b>40%</b>	<b>23%</b>	<b>20%</b>		<b>35%</b>
	19	111	142	36	35		360
45-64	<b>71%</b>	<b>61%</b>	<b>42%</b>	<b>43%</b>	<b>24%</b>	<b>23%</b>	<b>42%</b>
	17	93	103	46	33	11	310
65+		<b>62%</b>	<b>46%</b>	<b>23%</b>	<b>17%</b>	<b>18%</b>	<b>37%</b>
		60	71	14	12	19	189
All	<b>69%</b>	<b>56%</b>	<b>40%</b>	<b>28%</b>	<b>20%</b>	<b>17%</b>	<b>36%</b>
	47	272	391	102	88	41	966

Age	A	B	C1	C2	D	E	All
All	<b>60%</b>	<b>51%</b>	<b>37%</b>	<b>20%</b>	<b>19%</b>	<b>14%</b>	<b>31%</b>
	72	485	622	185	157	64	1624

22%

attended 'none of these' in Edinburgh outside of Festivals in the last year

		Socio-economic group (SEG)						
		A	B	C1	C2	D	E	All
Male	Age							
	16-24			11%				12%
			20					43
	25-44		8%	13%	15%	21%	60%	18%
			15	36	37	35	37	177
	45-64		10%	19%	39%	40%	67%	32%
		15	27	76	52	46	231	
65+		17%	36%	60%	51%	75%	44%	
		14	30	50	28	43	167	
All		10%	16%	29%	30%	62%	25%	
		48	113	168	123	131	618	
Female		A	B	C1	C2	D	E	All
	16-24			7%			48%	11%
			17				12	44
	25-44		5%	10%	18%	21%	39%	14%
			11	34	28	36	26	150
	45-64			15%	17%	32%	58%	19%
			37	18	44	28	138	
65+		10%	22%	26%	49%	60%	32%	
		10	33	16	35	64	164	
All		6%	12%	18%	28%	53%	18%	
		28	121	65	121	130	496	
All		8%	8%	14%	25%	29%	57%	22%
		10	76	234	234	244	261	1115

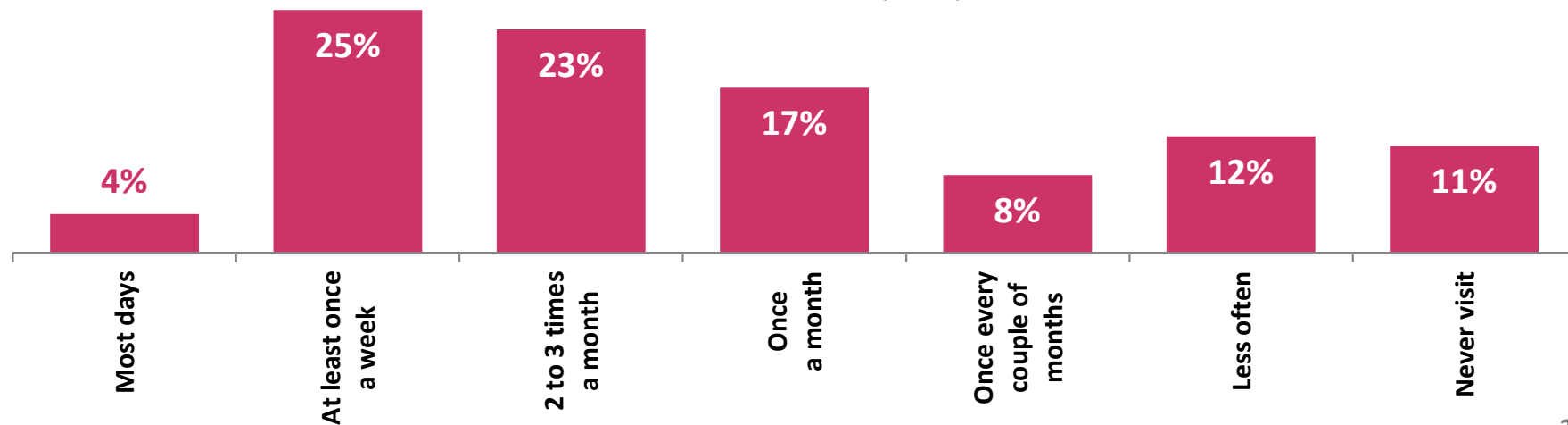
# Participation overlap

	Festivals	Theatre	Live music or concert	Museum	Art gallery	Cinema
Festivals		<b>84%</b> 1655	<b>87%</b> 1709	<b>82%</b> 1645	<b>84%</b> 1364	<b>78%</b> 2398
Theatre	<b>48%</b> 1655		<b>62%</b> 1209	<b>64%</b> 1295	<b>74%</b> 1195	<b>49%</b> 1515
Live music or concert	<b>50%</b> 1709	<b>61%</b> 1209		<b>57%</b> 1149	<b>63%</b> 1017	<b>50%</b> 1519
Museum	<b>48%</b> 1645	<b>66%</b> 1295	<b>59%</b> 1149		<b>85%</b> 1377	<b>51%</b> 1560
Art gallery	<b>40%</b> 1364	<b>61%</b> 1195	<b>52%</b> 1017	<b>69%</b> 1377		<b>41%</b> 1268
Cinema	<b>70%</b> 2398	<b>77%</b> 1515	<b>78%</b> 1519	<b>78%</b> 1560	<b>78%</b> 1268	

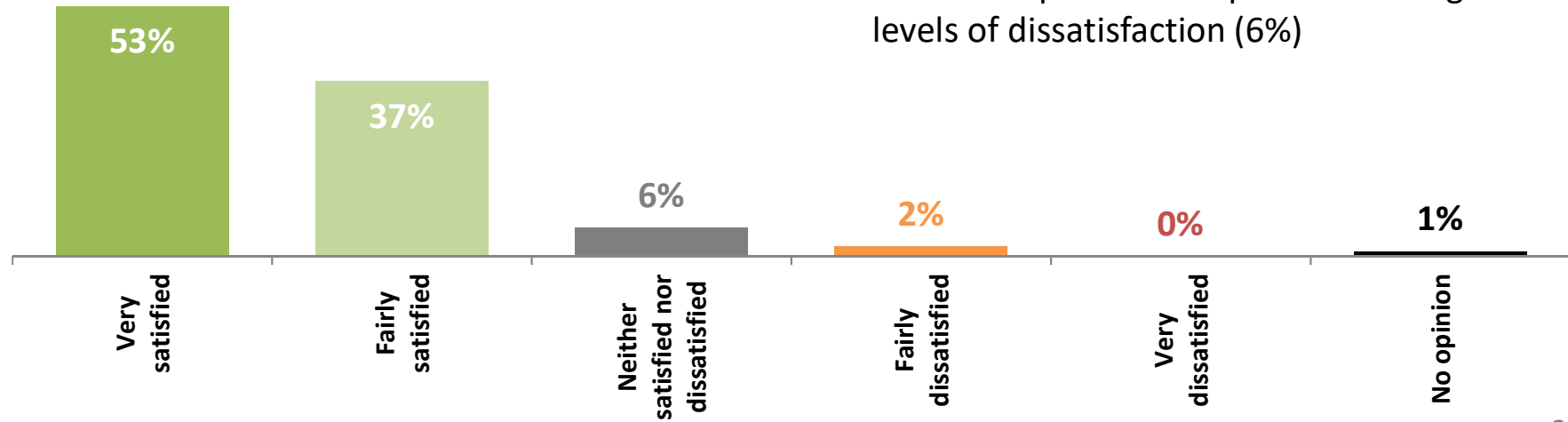
- 48% of Festival attendees also visited the theatre in Edinburgh in the last year
- 84% of theatre-goers also attended a Festival in the last two years

# 29% make at least weekly City Centre leisure visits

- Least likely to visit were those from SEG E (33%), those with a health problem / disability (25%), retired (24%), aged 65+ (23%) and unemployed (23%)
- 16-24 year olds visited most, 5% going most days and 41% going at least once a week
- SEGs A (36%) and B (33%) were more likely to visit, as were ethnic minority/non-UK citizens (31%).



# 90% satisfied with City Centre for leisure

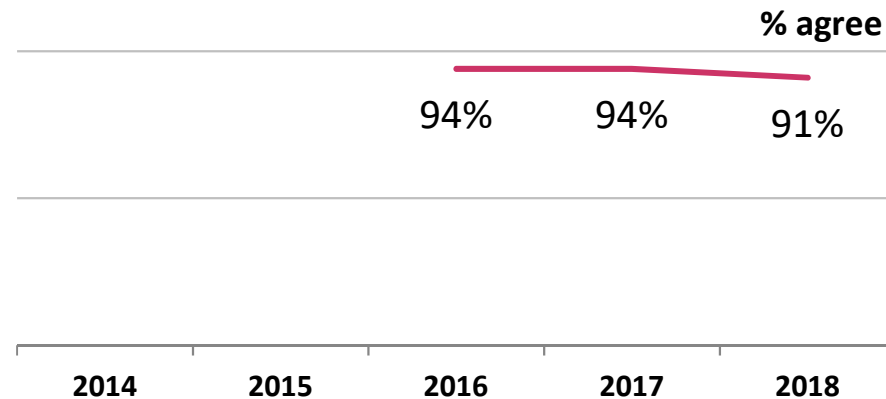
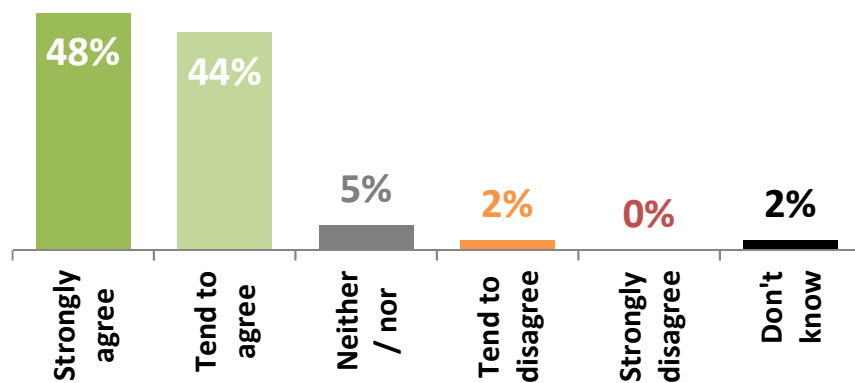


- Satisfaction consistent between those under 45 (93%) and over 45s (87%)
- Satisfaction lower amongst those with a long-term health problem / disability (84%), those who were unemployed or retired (both 85%) and those from SEG E (86% – this compares to 91% for SEG C1, 93% for SEG B, and 94% for SEG A)
- Retired respondents expressed the highest levels of dissatisfaction (6%)



# 91%

## feel Edinburgh is welcoming to all ages



- No differences across gender or ethnic groups
- Unemployed people least likely to feel Edinburgh is welcoming and accessible (81%)
- While proportions remain very low, those most likely to disagree that Edinburgh is welcoming were unemployed participants (6%) and those aged 55-64 (4%)



City of Edinburgh Council  
Edinburgh People Survey 2018  
Topline Findings Report - 12th December 2018

		2018	2017	2016	2015	2014	2013
<b>A - Sex</b>							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	Male	48%	47%	48%	46%	47%	47%
	Female	52%	53%	52%	54%	53%	53%
	Other	0%					

		2018	2017	2016	2015	2014	2013
<b>B - Age</b>							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	16-24	15%	15%	17%	18%	17%	15%
	25-34	21%	19%	20%	20%	19%	16%
	35-44	19%	19%	18%	18%	18%	22%
	45-54	15%	16%	16%	15%	15%	13%
	55-59	7%	8%	7%	7%	7%	7%
	60-64	5%	6%	6%	7%	8%	9%
	65-74	11%	11%	12%	10%	11%	13%
	75+	6%	5%	5%	5%	6%	5%

		2018	2017	2016	2015	2014	2013
<b>C - Working status:</b>							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	Working - Full time (30+ hrs)	42%	41%	40%	42%	37%	42%
	Working - Part-time (9-29 hrs)	12%	12%	12%	12%	11%	11%
	Self employed	6%	7%	7%	5%	3%	2%
	Unemployed	4%	4%	3%	4%	11%	5%
	Not working - retired	14%	15%	16%	15%	21%	24%
	Not working - looking after house/children	2%	4%	3%	3%	5%	4%
	Not working - invalid/disabled	3%	3%	3%	3%	2%	3%
	Not working – carer	1%	1%	1%	1%	1%	0%
	Student	14%	13%	14%	14%	10%	9%
	Other (please specify)	1%	1%	1%	0%	0%	0%

		2018	2017	2016	2015	2014	2013
<b>G - Which of these best describes the ownership of your home?</b>							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	Buying with a loan/mortgage	27%	27%	26%	29%	26%	48%
	Owned without any loan outstanding	22%	23%	23%	20%	22%	19%

Rented from Council	16%	17%	19%	18%	22%	11%
Rented from housing association	7%	7%	6%	6%	7%	6%
Rented from private landlord	23%	22%	22%	23%	20%	16%
Temporary Accommodation	1%	1%	0%	0%	1%	0%
Tied Accommodation	0%	0%	0%	0%	0%	0%
Student Accommodation	2%	2%	2%	3%	1%	0%
Other (STATE)	1%	1%	1%	1%	1%	0%

#### H - How long have you been in your current home?

	Base	5170	5180	5226	5170	5125	5000
Less than 2 years		24%	25%	26%	26%	25%	15%
2 years – less than 5 years		22%	21%	21%	20%	18%	20%
5 years – less than 10 years		15%	17%	17%	18%	20%	20%
10 years or more		38%	37%	37%	35%	37%	44%

#### F - Which of the following ethnic groups do you consider you belong to?

	Base	5170	5180	5226	5170	5125	5000
Scottish		76%	76%	79%	80%	75%	86%
English		5%	5%	4%	4%	4%	1%
Welsh		0%	0%	0%	0%	0%	0%
Northern Irish		0%	1%	0%	0%	1%	0%
British		9%	10%	8%	7%	9%	1%
Irish		1%	1%	1%	1%	1%	1%
Gypsy/Traveller	-	-	-	-	-	0%	0%
Polish		2%	2%	2%	2%	2%	3%
Other European Union Group (Please write in)		2%	2%	2%	2%	2%	2%
Any other white ethnic group (Please write in)		1%	1%	1%	1%	1%	1%
Other mixed or multiple ethnic group (Please write in)		0%	0%	0%	0%	0%	0%
Pakistani, Pakistani Scottish or Pakistani British		1%	0%	1%	1%	1%	1%
Indian, Indian Scottish or Indian British		0%	0%	0%	1%	1%	1%
Bangladeshi, Bangladeshi Scottish or Bangladeshi		0%	0%	0%	0%	0%	0%
Chinese, Chinese Scottish or Chinese British		0%	0%	0%	0%	1%	1%
Asian Other (Please write in)		0%	0%	0%	-	0%	0%
African, African Scottish or African British		0%	0%	1%	1%	0%	1%
Caribbean, Caribbean Scottish or Caribbean British		0%	0%	0%	0%	0%	0%
Black, Black Scottish or Black British		0%	-	0%	0%	0%	0%
African, Caribbean or Black other (Please write in)	-	-	-	0%	-	0%	0%
Arab		0%	0%	0%	0%	0%	0%
Other (Please write in)		0%	0%	0%	-	0%	0%
Prefer not to say	-	-	-	-	0%	0%	0%

#### Ethnicity (summarised)

	Base	5170	5180	5226	5170	5125	5000
Scottish		76%	76%	79%	80%	75%	86%
English		5%	5%	4%	4%	4%	1%
Welsh		0%	0%	0%	0%	0%	0%
Northern Irish		0%	1%	0%	0%	1%	0%
British		9%	10%	8%	7%	9%	1%
Ethnic Minority		10%	8%	9%	9%	11%	11%
Refused	-	-	-	-	0%	0%	-

#### Q1 - Thinking of your neighbourhood, how satisfied or dissatisfied are you with this area as a place to live?

	Base	5170	5180	5226	5170	5125	5000
	Mean	1.74	1.72	1.73	1.66	1.71	
Very satisfied		44%	46%	45%	50%	48%	58%
Fairly satisfied		45%	43%	45%	40%	40%	35%
Neither satisfied nor dissatisfied		6%	5%	5%	4%	6%	3%
Fairly dissatisfied		3%	4%	4%	3%	3%	2%
Very dissatisfied		2%	2%	2%	2%	2%	0%
No opinion		0%	0%	0%	0%	0%	2%

**Q3 - For each of the following things, can you say whether you have enough information about what is happening in your**

**Q3a - Events, galas and festivals**

	<b>Base</b>	5170	5180
Have enough information		71%	71%
Want to know more		19%	19%
Not sure		9%	10%

**Q3b - Community safety and crime statistics**

	<b>Base</b>	5170	5180
Have enough information		58%	58%
Want to know more		28%	28%
Not sure		14%	14%

**Q3c - Planning applications**

	<b>Base</b>	5170	5180
Have enough information		57%	59%
Want to know more		24%	22%
Not sure		18%	19%

**Q3d - How the Council spends its money**

	<b>Base</b>	5170	5180
Have enough information		50%	49%
Want to know more		34%	37%
Not sure		16%	14%

**Q3e - The performance of Council services**

	<b>Base</b>	5170	5180
Have enough information		51%	50%
Want to know more		32%	35%
Not sure		16%	15%

**Q3f - The performance of local schools**

	<b>Base</b>	5170	5180
Have enough information		56%	55%
Want to know more		20%	21%
Not sure		24%	24%

**Q4 - Do you feel that you are able to have a say on things happening or how Council services are run in your neighbourhood?**

	<b>Base</b>	5170	5180	5226	5170	5125	5000
Yes		36%	39%	37%	33%	37%	34%
No		44%	42%	39%	37%	38%	23%
Not sure		20%	20%	24%	30%	25%	43%

**Q5 - How much do you agree or disagree with the following statement. "My neighbourhood is a place where people from different backgrounds can get on well together?"**

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	1.83	1.75	1.80	1.82	1.92	
Strongly agree		36%	41%	36%	36%	31%	30%

Tend to agree	46%	44%	50%	47%	50%	55%
Neither agree nor disagree	10%	7%	7%	9%	11%	9%
Tend to disagree	3%	3%	4%	3%	4%	2%
Strongly disagree	1%	1%	1%	1%	1%	1%
Don't know	3%	3%	3%	4%	3%	5%

**Q6 - In the last four weeks, have you done any of the activities listed?**

	Base	5170	4960	5226	5170	5125	5000
Aquatics (swimming and diving)		11%	14%	12%	13%	12%	12%
Athletics (track and field sports)		2%	2%	2%			
Cricket		0%	0%	0%			
Football		7%	7%	7%	6%	7%	6%
Gymnastics		1%	1%	2%			
Racquet sports		3%	3%	2%			
Rugby		2%	2%	1%	1%		
Walking (at least 30 minutes for recreational purp		49%	49%	44%	55%		
Cycling		9%	12%	10%	9%	8%	7%
Running / jogging		14%	14%	12%	11%	11%	4%
Keep fit / aerobics		10%	11%	12%	11%	11%	11%
Multi-gym use / weight training		14%	14%	12%	12%	11%	7%
Other (please specify)		3%	6%	4%	2%		
None of these		28%	28%	32%	28%	56%	40%

**Q7 - In the past week, on how many days have you done a total of 30 mins or more of physical activity?**

	Base	5170	4960	5226
Mean		3.15	3.32	2.93
0		24%	24%	27%
1		5%	5%	6%
2		12%	12%	15%
3		16%	13%	14%
4		13%	11%	11%
5		11%	10%	10%
6		3%	3%	2%
7		17%	21%	16%

**Q8 - Have there been any new buildings or public spaces developed in your neighbourhood in the last five years?**

	Base	5170	5180	5226	5170	5125
Yes		50%	52%	46%	46%	44%
No		36%	34%	39%	38%	39%
Don't know		14%	15%	15%	16%	17%

**Q9 - Do you think these buildings or public spaces improved the overall appearance of your neighbourhood?**

	Base	2591	2679	2425	2366	2279
Yes		67%	66%	74%	72%	70%
No		23%	24%	19%	19%	22%
Don't know		9%	9%	7%	10%	8%

**Q10 - How satisfied or dissatisfied are you with the following services in your local neighbourhood?**

**Q10a - Maintenance of roads**

	Base	5170	5180	5226	5170	5125	5000
Mean		3.15	2.87	2.96	2.88	2.90	
Very satisfied		6%	10%	7%	8%	8%	8%
Satisfied		36%	41%	42%	44%	40%	44%
Neither satisfied nor dissatisfied		12%	13%	10%	13%	17%	16%
Dissatisfied		27%	23%	25%	23%	21%	22%
Very dissatisfied		18%	12%	14%	12%	12%	7%
Don't know		1%	1%	1%	1%	3%	3%

**Q10b - Maintenance of pavements / footpaths**

	Base	5170	5180	5226	5170	5125	5000
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	<b>Mean</b>	2.98	2.83	2.85	2.84	2.84	
Very satisfied		8%	9%	9%	8%	8%	13%
Satisfied		40%	44%	44%	44%	42%	51%
Neither satisfied nor dissatisfied		13%	13%	11%	13%	17%	16%
Dissatisfied		25%	23%	24%	23%	21%	16%
Very dissatisfied		14%	11%	12%	11%	11%	3%
Don't know		1%	0%	1%	1%	1%	1%

#### Q10c - Street cleaning

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.76	2.50	2.73	2.53	2.60	
Very satisfied		9%	12%	10%	14%	12%	33%
Satisfied		47%	54%	47%	50%	46%	51%
Neither satisfied nor dissatisfied		13%	11%	11%	12%	17%	8%
Dissatisfied		21%	17%	20%	14%	18%	7%
Very dissatisfied		10%	6%	10%	8%	7%	1%
Don't know		0%	1%	0%	0%	0%	1%

#### Q10d - Rubbish collection service

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.67	2.40	2.60	2.38	2.51	
Very satisfied		10%	14%	11%	17%	16%	25%
Satisfied		49%	55%	51%	53%	46%	50%
Neither satisfied nor dissatisfied		13%	11%	12%	10%	15%	12%
Dissatisfied		18%	15%	16%	12%	16%	11%
Very dissatisfied		9%	5%	9%	7%	6%	2%
Don't know		1%	1%	1%	1%	0%	1%

#### Q10e - Recycling

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.50	2.33	2.39	2.26	2.37	
Very satisfied		12%	14%	14%	19%	16%	26%
Satisfied		53%	57%	56%	53%	49%	54%
Neither satisfied nor dissatisfied		14%	10%	12%	12%	17%	10%
Dissatisfied		13%	12%	12%	10%	11%	7%
Very dissatisfied		7%	4%	5%	4%	5%	2%
Don't know		2%	2%	1%	2%	3%	2%

#### Q10f - Parks or other green spaces

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.02	1.87	2.03	2.00	2.04	
Very satisfied		25%	34%	25%	26%	27%	53%
Satisfied		55%	52%	57%	56%	51%	38%
Neither satisfied nor dissatisfied		8%	6%	8%	9%	12%	3%
Dissatisfied		6%	6%	6%	6%	6%	1%
Very dissatisfied		2%	1%	3%	2%	2%	0%
Don't know		3%	1%	2%	2%	2%	5%

#### Q10g - Public transport

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	1.69	1.61	1.69	1.75	1.77	
Very satisfied		43%	48%	44%	39%	40%	44%
Satisfied		45%	42%	45%	49%	43%	29%
Neither satisfied nor dissatisfied		4%	4%	4%	5%	8%	3%
Dissatisfied		3%	3%	3%	3%	4%	2%
Very dissatisfied		1%	1%	2%	1%	1%	0%
Don't know		4%	3%	3%	3%	4%	22%

#### Q10h - Street lighting

	<b>Base</b>	5170		5170
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	<b>Mean</b>	2.02		1.95
Very satisfied		25%		25%
Satisfied		57%		62%
Neither satisfied nor dissatisfied		9%		6%
Dissatisfied		5%		4%
Very dissatisfied		2%		2%
Don't know		0%		0%

#### Q10i - Sport and leisure facilities run by Edinburgh Leisure

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.06	1.95	1.99	1.98	2.10	
Very satisfied		19%	25%	22%	21%	19%	37%
Satisfied		43%	43%	47%	49%	44%	34%
Neither satisfied nor dissatisfied		9%	10%	8%	8%	13%	2%
Dissatisfied		4%	4%	3%	3%	4%	2%
Very dissatisfied		2%	1%	2%	1%	2%	0%
Don't know		23%	17%	17%	17%	17%	25%

#### Q10j - Facilities for young children (up to the age of 12 years)

	<b>Base</b>	5170	5180	5226		
	<b>Mean</b>	2.67	2.52	2.51		
Very satisfied		6%	8%	7%		
Satisfied		22%	24%	31%		
Neither satisfied nor dissatisfied		12%	11%	9%		
Dissatisfied		7%	8%	8%		
Very dissatisfied		5%	3%	4%		
Don't know		48%	45%	41%		

#### Q10k - Facilities for teenagers (13-17 year olds)

	<b>Base</b>	5170	5180	5226		
	<b>Mean</b>	2.85	2.78	2.65		
Very satisfied		5%	6%	6%		
Satisfied		19%	19%	27%		
Neither satisfied nor dissatisfied		12%	12%	9%		
Dissatisfied		8%	9%	9%		
Very dissatisfied		7%	5%	5%		
Don't know		51%	49%	43%		

Q11 - Have you visited a library in your neighbourhood in the last 12 months?							
	<b>Base</b>	5169	5180	5226	5170	5125	5000
Yes		36%	47%	47%	45%	42%	34%
No		64%	53%	53%	55%	57%	66%
Not sure		0%	0%	0%	0%	0%	0%

Q12 - Have you used the online library service in the last 12 months?							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
Yes		14%	21%	24%	21%	16%	9%
No		86%	79%	76%	79%	84%	89%
Not sure		0%	0%	0%	0%	0%	2%

Q13 - Have you used any library computer or the free WiFi service in the last 12 months?							
	<b>Base</b>	5170	5180	5226	5170		
Yes		17%	23%	25%	22%		
No		83%	77%	74%	77%		
Not sure		1%	0%	0%	0%		

Q14 - Overall, how satisfied or dissatisfied are you with the library service?							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	1.67	1.52	1.49	1.47	1.65	
Very satisfied		29%	37%	39%	38%	32%	29%
Fairly satisfied		17%	20%	17%	19%	18%	8%
Neither satisfied nor dissatisfied		9%	4%	5%	4%	10%	2%
Fairly dissatisfied		1%	1%	1%	1%	1%	1%
Very dissatisfied		0%	0%	0%	0%	0%	0%
No opinion		45%	37%	37%	39%	39%	61%

Q15 - How common would you say the following things are in your neighbourhood?							
Q15a - Violent crime							
	<b>Base</b>	5170	5180	5226	5170		
	<b>Mean</b>	3.37	3.39	3.46	3.43		
Very common		3%	2%	3%	3%		
Fairly common		9%	8%	8%	9%		
Not very common		33%	36%	32%	33%		
Not at all common		50%	50%	55%	52%		
Don't know		6%	4%	2%	3%		

Q15b - Vandalism and graffiti							
	<b>Base</b>	5170	5180	5226	5170		
	<b>Mean</b>	3.05	3.11	3.15	3.21		
Very common		6%	5%	5%	5%		
Fairly common		20%	17%	16%	15%		
Not very common		33%	39%	39%	36%		
Not at all common		38%	37%	38%	42%		
Don't know		3%	2%	1%	2%		

Q15c - Antisocial behaviour							
	<b>Base</b>	5170	5180	5226	5170		
	<b>Mean</b>	3.00	3.02	3.09	3.18		
Very common		7%	6%	6%	6%		
Fairly common		22%	20%	18%	16%		
Not very common		34%	37%	40%	36%		
Not at all common		35%	35%	35%	40%		
Don't know		3%	2%	2%	3%		

Q15d - Dog fouling							
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	<b>Base</b>	5170	5180	5226	5170
	<b>Mean</b>	2.54	2.54	2.58	2.68
Very common		17%	19%	18%	15%
Fairly common		33%	29%	29%	31%
Not very common		25%	28%	30%	26%
Not at all common		23%	22%	21%	26%
Don't know		2%	2%	1%	1%

**Q16 - How satisfied or dissatisfied are you with the way the following are dealt with in your local neighbourhood at present?**

**Q16a - Violent crime**

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.21	2.14	2.06	2.07	2.40	
Very satisfied		20%	20%	25%	24%	10%	13%
Satisfied		41%	48%	49%	45%	26%	21%
Neither satisfied nor dissatisfied		15%	11%	9%	9%	11%	4%
Dissatisfied		6%	6%	6%	5%	5%	1%
Very dissatisfied		4%	3%	4%	4%	4%	1%
Don't know		15%	11%	7%	13%	7%	6%
Not an issue in your neighbourhood						37%	54%

Q16b - Vandalism and graffiti							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.46	2.32	2.25	2.21	2.53	
Very satisfied		16%	18%	22%	23%	10%	13%
Satisfied		37%	46%	47%	42%	28%	27%
Neither satisfied nor dissatisfied		16%	12%	9%	10%	13%	6%
Dissatisfied		12%	11%	10%	8%	8%	2%
Very dissatisfied		5%	4%	6%	5%	5%	1%
Don't know		13%	9%	6%	12%	5%	5%
Not an issue in your neighbourhood						31%	47%

Q16c - Antisocial behaviour							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.54	2.44	2.32	2.26	2.63	
Very satisfied		15%	16%	21%	22%	10%	13%
Satisfied		36%	43%	45%	41%	26%	30%
Neither satisfied nor dissatisfied		16%	13%	10%	11%	14%	6%
Dissatisfied		14%	14%	11%	9%	9%	3%
Very dissatisfied		6%	6%	7%	5%	6%	1%
Don't know		12%	9%	6%	12%	6%	5%
Not an issue in your neighbourhood						29%	42%

Q16d - Dog fouling							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	3.04	2.98	2.91	2.82	3.34	
Very satisfied		11%	12%	16%	17%	6%	10%
Satisfied		26%	31%	32%	28%	20%	26%
Neither satisfied nor dissatisfied		15%	12%	10%	12%	16%	13%
Dissatisfied		24%	22%	21%	21%	21%	13%
Very dissatisfied		14%	15%	17%	13%	19%	9%
Don't know		10%	7%	5%	8%	3%	3%
Not an issue in your neighbourhood						15%	26%

Q17 - Is street drinking or alcohol related disorder a problem in your neighbourhood?							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
Yes		19%	19%	19%	20%	20%	10%
No		73%	76%	77%	75%	70%	79%
Not sure		8%	5%	4%	6%	10%	11%

Q18 - How safe do you feel in your neighbourhood after dark?							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	1.81	1.80	1.79	1.80	1.82	
Very safe		37%	38%	39%	40%	37%	51%
Fairly safe		47%	46%	47%	44%	47%	41%
A bit unsafe		10%	10%	9%	10%	10%	4%
Very unsafe		4%	4%	4%	5%	4%	1%
Don't know		2%	2%	1%	1%	2%	4%

Q19 - To what extent are you satisfied or dissatisfied with the way the Council is managing your neighbourhood?							
	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.22	2.18	2.20	2.10	2.13	
Very satisfied		16%	18%	20%	23%	19%	37%
Fairly satisfied		57%	57%	53%	52%	56%	51%
Neither satisfied nor dissatisfied		15%	12%	13%	13%	14%	5%
Fairly dissatisfied		7%	7%	9%	6%	6%	2%
Very dissatisfied		3%	3%	3%	2%	2%	0%
No opinion		2%	2%	2%	2%	2%	6%

Q20a - Which of the following forms of transport have you used to get around Edinburgh in the last month?							
	<b>Base</b>	5170	4818	5226			

Bus or coach	72%	74%	68%
Drive car or van	41%	43%	41%
Passenger in car or van	18%	23%	18%
Motorcycle, scooter or moped	1%	1%	1%
Taxi or minicab	15%	18%	13%
Train	10%	10%	8%
Tram	9%	11%	5%
Bicycle	9%	12%	10%
On foot	53%	59%	51%
None of these – have not travelled around Edinbu	1%	0%	0%

#### Q20b - And how many days in the last week have you travelled in this way?

	Mean Days	
Q20b.1 - Bus or coach	3.50	3.37
Q20b.2 - Drive car or van	4.70	4.30
Q20b.3 - Passenger in car or van	2.20	2.04
Q20b.4 - Motorcycle, scooter or moped	3.00	2.79
Q20b.5 - Taxi or minicab	1.00	1.07
Q20b.6 - Train	0.90	1.00
Q20b.7 - Tram	1.20	1.31
Q20b.8 - Bicycle	3.10	3.14
Q20b.9 - On foot	5.60	5.62

#### Q21 - As a cyclist, how safe do you feel using the roads in Edinburgh?

	Base	465	597	522
	Mean	2.52	2.55	2.41
Very safe		12%	12%	18%
Fairly safe		39%	35%	35%
A bit unsafe		32%	37%	35%
Very unsafe		16%	15%	12%
Don't know		1%	1%	0%

#### Q22 - How satisfied or dissatisfied are you with the maintenance of off-road cycle paths?

	Base	465
	Mean	2.39
Very satisfied		17%
Fairly satisfied		46%
Neither satisfied nor dissatisfied		13%
Fairly dissatisfied		12%
Very dissatisfied		6%
No opinion		6%

#### Q23 - To what extent do you support or oppose 20MPH speed limits in Edinburgh?

	Base	5170	4818	5226
	Mean	2.61	2.61	2.44
Strongly support		19%	20%	21%
Support		36%	35%	38%
Neither support nor oppose		14%	15%	14%
Oppose		15%	13%	11%
Strongly oppose		11%	12%	9%
Don't know		4%	5%	7%

#### Q24 - How has your personal financial situation changed over the last 12 months?

	Base	5170	5180	5226	5170	5125	5000
	Mean	2.93	2.95	2.89	2.87	2.93	
Much better		2%	2%	3%	4%	3%	0%
Better		17%	13%	17%	16%	16%	6%
No change		65%	71%	66%	68%	64%	64%
Worse		10%	10%	10%	8%	11%	13%
Much worse		2%	2%	1%	1%	2%	2%
Don't know / prefer not to say		3%	2%	2%	3%	4%	15%

Q25 - How confident are you about your current and future job / career prospects in Edinburgh?							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	1.93	1.95	1.95	1.93	2.03	
Very confident		21%	20%	21%	21%	17%	18%
Fairly confident		46%	46%	43%	45%	41%	39%
Not very confident		9%	9%	11%	9%	10%	8%
Not at all confident		3%	3%	3%	3%	5%	3%
Not applicable		22%	23%	22%	21%	28%	32%

Q26 - Have you attended any Festival in Edinburgh in the last two years?							
	Base	5170	5180	5226	5170	5125	5000
Yes		66%	67%	62%	63%	58%	64%
No		34%	33%	38%	37%	41%	35%
Don't know		0%	0%	0%	0%	0%	1%

Q27 - Do you believe the Festivals make Edinburgh a better or worse place to live?							
	Base	5170	5180	5226	5170	5125	5000
Better		72%	76%	80%	78%	72%	77%
No difference		13%	15%	13%	13%	21%	6%
Worse		7%	6%	4%	2%	2%	1%
Don't know		8%	4%	4%	6%	5%	16%

Q28 - Outside of the Festivals, have you been to any of the following in Edinburgh in the last year?							
	Base	5170	5180	5226	5170	5125	5000
Theatre		38%	42%	36%	34%	33%	30%
Live music or concert		38%	40%	33%	33%	33%	34%
Museum		39%	42%	31%	29%	31%	19%
Art gallery		31%	34%	25%	24%	23%	14%
Cinema		59%	61%	52%	52%		
None of these		22%	21%	29%	27%	41%	41%

**Q29 - How frequently do you visit Edinburgh city centre for the following activities?**

Q29a - Shopping							
	Base	5170					
Most days		5%					
At least once a week		22%					
About 2 to 3 times a month		20%					
About once a month		20%					
About once every couple of months		9%					
Less often		12%					
Never visit		10%					
Unsure		0%					

Q29b - Leisure, e.g. restaurants, bars, cinema, theatre, etc.							
	Base	5170					
Most days		4%					
At least once a week		25%					
About 2 to 3 times a month		23%					
About once a month		17%					
About once every couple of months		8%					
Less often		12%					
Never visit		11%					
Unsure		0%					

Q29c - Work							
	Base	5170					
Most days		24%					
At least once a week		8%					

About 2 to 3 times a month	2%
About once a month	1%
About once every couple of months	1%
Less often	5%
Never visit	57%
Unsure	1%

### Q30 - How satisfied or dissatisfied are you with Edinburgh city centre for the following activities?

#### Q30a - Shopping

	<b>Base</b>	4625
	<b>Mean</b>	1.79
Very satisfied		46%
Fairly satisfied		37%
Neither satisfied nor dissatisfied		8%
Fairly dissatisfied		6%
Very dissatisfied		1%
No opinion		1%

#### Q30b - Leisure, e.g. restaurants, bars, cinema, theatre, etc.

	<b>Base</b>	4571
	<b>Mean</b>	1.58
Very satisfied		53%
Fairly satisfied		37%
Neither satisfied nor dissatisfied		6%
Fairly dissatisfied		2%
Very dissatisfied		0%
No opinion		1%

### Q31 - How often do you use public transport to travel to, from or within Edinburgh city centre?

	<b>Base</b>	4828
Most days		30%
At least once a week		28%
About 2 to 3 times a month		11%
About once a month		8%
About once every couple of months		4%
Less often		10%
Never		10%
Unsure		0%

### Q32 - Generally, how satisfied or dissatisfied are you with public transport to and within Edinburgh city centre?

	<b>Base</b>	4318
	<b>Mean</b>	1.47
Very satisfied		61%
Fairly satisfied		32%
Neither satisfied nor dissatisfied		4%
Fairly dissatisfied		2%
Very dissatisfied		1%
No opinion		1%

### Q33 - To what extent do you agree or disagree that Edinburgh is welcoming and accessible to people of all ages?

	<b>Base</b>	5170	5180	5226	5170
	<b>Mean</b>	1.61	1.51	1.56	1.49
Strongly agree		48%	55%	50%	56%
Tend to agree		44%	40%	44%	40%
Neither agree nor disagree		5%	3%	3%	2%
Tend to disagree		2%	1%	1%	1%
Strongly disagree		0%	0%	0%	0%
Don't know		2%	1%	1%	1%

### Q34 - To what extent do you agree or disagree with the following statements about the Council?

Q34a - The Council cares about the environment							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.32	2.23	2.27	2.17	2.26	
Strongly agree		11%	13%	12%	15%	14%	21%
Tend to agree		53%	59%	59%	57%	51%	57%
Neither agree nor disagree		14%	12%	13%	12%	19%	9%
Tend to disagree		8%	7%	8%	6%	6%	2%
Strongly disagree		3%	3%	3%	3%	3%	0%
Don't know		11%	6%	5%	8%	8%	11%

Q34b - The Council provides protection and support for vulnerable people							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.41	2.26	2.19	2.14	2.27	
Strongly agree		12%	15%	19%	19%	16%	16%
Tend to agree		36%	44%	43%	44%	36%	43%
Neither agree nor disagree		13%	12%	11%	12%	18%	8%
Tend to disagree		8%	7%	7%	5%	6%	2%
Strongly disagree		4%	3%	3%	3%	2%	0%
Don't know		26%	19%	17%	17%	22%	32%

Q34c - I receive information from the Council in a form that suits me							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.48	2.45	2.37	2.30	2.44	
Strongly agree		14%	13%	16%	18%	15%	22%
Tend to agree		44%	49%	49%	47%	41%	45%
Neither agree nor disagree		16%	15%	12%	14%	20%	13%
Tend to disagree		10%	11%	8%	7%	10%	4%
Strongly disagree		7%	6%	8%	6%	5%	0%
Don't know		9%	7%	7%	8%	10%	16%

Q34d - The Council keeps me informed about the services it provides							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.65	2.59	2.52	2.42	2.67	
Strongly agree		12%	10%	14%	16%	11%	
Tend to agree		39%	46%	46%	43%	37%	
Neither agree nor disagree		17%	15%	13%	16%	21%	
Tend to disagree		14%	14%	12%	9%	13%	
Strongly disagree		8%	7%	9%	7%	8%	
Don't know		10%	7%	7%	9%	10%	

Q34e - The Council keeps me informed about their spending and saving proposals							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.94	2.93	2.86	2.94	3.17	
Strongly agree		9%	7%	10%	9%	6%	8%
Tend to agree		30%	35%	36%	29%	23%	29%
Neither agree nor disagree		18%	17%	14%	17%	22%	18%
Tend to disagree		18%	19%	17%	14%	18%	14%
Strongly disagree		12%	11%	13%	14%	16%	6%
Don't know		13%	10%	10%	16%	14%	26%

Q34f - The Council provides value for money							
	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.93	2.86	2.76			
Strongly agree		4%	5%	8%			
Tend to agree		31%	35%	38%			
Neither agree nor disagree		23%	20%	19%			
Tend to disagree		13%	14%	13%			
Strongly disagree		10%	10%	10%			
Don't know		19%	16%	13%			

**Q34g - The Council displays sound financial management**

	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	3.11	3.12	3.03	3.04	3.18	
Strongly agree		3%	4%	5%	5%	3%	3%
Tend to agree		23%	25%	28%	24%	21%	23%
Neither agree nor disagree		22%	20%	19%	18%	25%	23%
Tend to disagree		13%	15%	15%	13%	14%	11%
Strongly disagree		12%	14%	13%	12%	13%	5%
Don't know		26%	23%	21%	27%	23%	35%

**Q35 - From this list, please say if you have done any of the following things in the last year?**

	Base	5170	5180	5226	5170	5125	5000
Used the Council website to pay a bill		14%	8%	11%	8%	7%	2%
Used the Council website to request a service, request		7%	9%	5%	4%		
Used the Council website to get information		9%	9%	6%	8%		
Contacted the Council on social media to request		2%	1%	1%	2%		
Visited the Council in person		6%	6%	8%	7%	9%	9%
Contacted the Council by telephone		14%	17%	17%	17%	19%	21%
Emailed the Council		6%	7%	6%	5%	7%	2%
Written to the Council						2%	1%
Other (please specify)		1%	0%	0%	0%	1%	0%
Don't remember		3%	2%	3%	2%	4%	3%
Have not contacted in the last 12 months		55%	62%	57%	62%	63%	73%

**Q36 - And which of these contacts was the most recent?**

	Base	2137	1895	2102	1854	1646	1750
Used the Council website to pay a bill		28%	15%	23%	16%	11%	5%
Used the Council website to request a service, request		11%	13%	6%	7%		
Used the Council website to get information		12%	12%	8%	12%		
Contacted the Council on social media to request		2%	1%	2%	3%		
Visited the Council in person		10%	11%	15%	15%	23%	16%
Contacted the Council by telephone		27%	37%	37%	38%	48%	69%
Emailed the Council		9%	10%	8%	8%	14%	5%
Written to the Council						2%	2%
Other (please specify)		1%	0%	1%	0%	1%	0%
Don't remember		1%	1%	0%	1%	0%	1%

**Q37 - Thinking about your most recent contact, to what extent do you agree or disagree with each of these statements?**

**Q37a - I was well treated**

	Base	2116	1895	2097	1841	1646	1750
	<b>Mean</b>	2.02	1.95	1.84	1.70	1.81	
Strongly agree		39%	40%	42%	50%	45%	42%
Tend to agree		37%	39%	43%	35%	38%	51%
Neither agree nor disagree		8%	9%	7%	6%	8%	3%
Tend to disagree		5%	5%	4%	2%	4%	2%
Strongly disagree		7%	5%	4%	3%	3%	0%
Don't know		2%	2%	1%	4%	2%	2%

**Q37b - My query / issue was resolved**

	Base	2116	1895	2097	1841	1646	1750
	<b>Mean</b>	2.20	2.29	2.26	2.08	2.36	
Strongly agree		39%	37%	38%	45%	36%	31%
Tend to agree		33%	32%	30%	29%	28%	48%
Neither agree nor disagree		7%	7%	7%	5%	10%	9%
Tend to disagree		9%	11%	16%	8%	12%	7%
Strongly disagree		11%	12%	9%	10%	12%	2%
Don't know		2%	2%	1%	2%	2%	3%

**Q38 - Thinking about Edinburgh as a whole, how satisfied or dissatisfied are you with it as a place to live?**

	Base	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	1.48	1.48	1.57	1.48	1.54	

Very satisfied	59%	58%	52%	58%	58%	63%
Fairly satisfied	36%	37%	42%	37%	31%	33%
Neither satisfied nor dissatisfied	4%	3%	3%	2%	8%	2%
Fairly dissatisfied	1%	1%	2%	1%	1%	1%
Very dissatisfied	0%	0%	1%	1%	1%	0%
No opinion	1%	0%	0%	0%	0%	1%

**Q39 - To what extent are you satisfied or dissatisfied with the way the Council is managing the city?**

	<b>Base</b>	5170	5180	5226	5170	5125	5000
	<b>Mean</b>	2.33	2.26	2.33	2.23	2.25	
Very satisfied		15%	18%	19%	21%	18%	31%
Fairly satisfied		50%	51%	47%	47%	48%	43%
Neither satisfied nor dissatisfied		17%	14%	16%	16%	19%	9%
Fairly dissatisfied		10%	8%	10%	8%	7%	8%
Very dissatisfied		3%	4%	5%	3%	3%	1%
No opinion		5%	4%	3%	5%	5%	7%

**Q41 - To what extent do you agree or disagree that local authorities should have the ability to introduce a local charge for visitors who stay overnight?**

	<b>Base</b>	5170				
	<b>Mean</b>	2.48				
Strongly agree		28%				
Tend to agree		28%				
Neither agree nor disagree		9%				
Tend to disagree		9%				
Strongly disagree		14%				
Don't know		11%				

**Q42 - Do you own a personal computer, tablet or smart phone?**

	<b>Base</b>	5170	5180	5226	5170	
Yes		90%	88%	87%	85%	
No		10%	12%	13%	15%	
Don't know		-	-	0%	-	

**Q43 - Do you regularly carry out day-to-day transactions online, such as shopping and banking?**

	<b>Base</b>	5170	5180	5226	5170	
Yes		74%	74%	71%	70%	
No		26%	26%	29%	30%	
Don't know		0%	0%	0%	0%	

**D1 - Do you have any long-term illness, health problem or disability?**

	<b>Base</b>	5170	5180	5226	5170	5125	5000
Yes		18%	20%	18%	15%	17%	14%
No		80%	80%	81%	85%	83%	86%
Prefer not to say		2%		1%			

**D2 - How good is your health in general?**

	<b>Base</b>	5170	5180	5226	5170	
Very good		41%	40%	44%	46%	
Good		41%	43%	40%	39%	
Fair		14%	14%	14%	12%	
Bad		3%	3%	2%	3%	
Very bad		0%	0%	0%	0%	

**E - People in household**

	<b>Mean</b>				
E1 - No of adults		3.00	2.07	2.11	
E2 - No of children (aged up to 15 yrs incl.)		0.40	0.41	0.40	
E3 - Total People in household		3.40	2.48	2.51	



I - Number of cars or light vans in household

<b>Mean</b>	0.80	0.80	0.79	0.80	0.70
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# Culture and Communities Committee

10.00am, Tuesday, 10 September 2019

## City Centre Hostile Vehicle Mitigation Measures Update Report

Executive/routine	
Wards	City Centre
Council Commitments	<a href="#">15</a> , <a href="#">16</a> , <a href="#">46</a> , <a href="#">51</a>

### 1. Recommendations

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- 1.1 It is recommended that Committee:
- 1.1.1 notes the continuation of the officer working group to ensure a full assessment of the suitability of type, position, and cost of Hostile Vehicle Mitigation (HVM) installations at prioritised sites in the city centre is undertaken;
  - 1.1.2 notes the proposed extension of activity to include external partners to allow joint planning for any installations;
  - 1.1.3 approves the working group recommendation that all planning for city centre public realm going forward includes consideration of HVM measures at key sites;
  - 1.1.3 notes that a further update report will be prepared within six months to outline the findings from the working group and to provide details of the anticipated financial impact; and
  - 1.1.4 approves the continued liaison with Police Scotland and the Centre for the Protection of National Infrastructure (CPNI), as appropriate, to develop the protective scheme proposals

**Paul Lawrence**

Executive Director of Place

Contact: John McNeill. Senior Public Safety Officer

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## City Centre Hostile Vehicle Mitigation Measures Update Report

### 2. Executive Summary

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- 2.1 This report updates Committee on the progress of an officer working group which has been tasked with maintaining the safety of the city centre, utilising HVM measures.
- 2.2 The working group have already concluded that it is essential that HVM measures are considered at key Council-owned sites within the city centre, when public realm developments and/or events in the public realm are planned. For locations which are not Council-owned, it is suggested that early engagement takes place to request that HVM measures be considered.
- 2.3 The report suggests consideration of demountable HVM measures for the city centre, to ensure that the design and detail is in keeping with the surrounding landscape and built environment.
- 2.4 It is proposed that the working group continues its work to gather information and to bring forward recommendations for the future deployment of HVM in the city.

### 3. Background

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- 3.1 The Council is responsible for overseeing the safe operation of public roads and footways and has a duty to protect the public using them. Safe and confident pedestrian movement through the public realm is obviously important to people living, working, and visiting the city.
- 3.2 The Council also works with event organisers and “venue” owners, when relevant spaces are used for events, or when they become crowded with an influx of visitors to the city when events are taking place, as with summer and winter festivals.
- 3.3 Although not a new or unique phenomenon, by summer 2017 there was a sharp rise in the number of vehicle borne attacks on crowded places throughout the world, particularly in Europe, that were considered terrorist incidents.

- 3.4 All of these incidents involved fatalities and serious injuries to members of the public.
- 3.5 The CPNI works throughout the UK identifying places and events most at risk from vehicle borne attack. Edinburgh, particularly during the summer Festival, was identified as at risk, with the crowds gathering for the Royal Edinburgh Military Tattoo (REMT) and the Festival Fringe's High Street. These two locations were considered the highest priority but were not the only areas to be identified for mitigation measures.
- 3.6 The CPNI and Police Scotland advised that the best course of action available at the time (pre-summer Festival 2017) would be the installation of the National Barrier Asset (NBA), located in six strategic points to protect these areas. These were deployed at no cost to the Council and have remained in place. These assets are temporary and CPNI have confirmed that they cannot be considered as a long-term solution in the city as deployment is reviewed regularly and alternative sites may be identified in future as higher priority requiring the redeployment of the NBAs.
- 3.7 Council officers developed an in-house temporary system for deployment at other sites. This asset was recognised as a robust method of dissuading and slowing attack. These barriers were deployed as prototypes for the Castle Concerts 2017 (locations and examples are shown in appendix 1).
- 3.8 An officer working group was established to consider city centre HVM measures and to research options for replacement of the NBA installations. The group was also asked to look at locations which become "crowded places" at events throughout of the year. The group remit covers HVM only.
- 3.9 Working group meetings took place on 31 October 2018, 21 November 2018 and 11 December 2018, with group membership extended to include specialist Security Advisors from Police Scotland. The extended group also attended a presentation on market products on 17 April 2019. Meetings took place on site in June 2019 involving Council officers and representatives from Police Scotland and the UK Police National Vehicle Threat Mitigation Unit
- 3.10 The CPNI commissioned two reports on the requirements for HVM measures in the city and include indicative costs for the two main priority areas (REMT and the Edinburgh Festival Fringe High Street event) and several other areas for permanent measures, e.g. George Street and George Square.
- 3.11 It is the view of the National Counter Terrorism Policing Unit (Unit) that all temporary deployments, like Edinburgh, should be developed to permanent or semi-permanent installations.
- 3.12 It should be noted that there is no intention of removing the protection without prior consultation and an understanding of the plans that the city will have in place to implement a longer-term solution.
- 3.13 The installation or deployment of NBAs needs to take account of the legislative requirements which apply and the design will need to take account of the surroundings.

## 4. Main report

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- 4.1 The Council is committed to protecting and enhancing the city’s environment and economy. Several of the Council’s Commitments recognise the positive impact that good quality public spaces have in contributing to the city’s success as a place in which people want to live, work and visit. The effect of this is that the streetscape becomes an attractive option for events. This, in turn, creates “crowded places” which have been shown to be potential targets for attack. It is therefore essential that, in continuing to attract residents and visitors into to the city, the Council ensures that people can enjoy relatively safe environments.
- 4.2 This report recommends that all planning for city centre public realm going forward includes the recommendations of the working group looking into HVM measures at key sites in the city centre.
- 4.3 Locations for permanent fixtures should be kept under review in line with emerging proposals for City Centre Transformation (CCT) in order to develop the most flexible, secure and efficient layout for HVM measures and to avoid remedial work associated with planned changes to street and movement priorities. This includes projects such as:
- 4.3.1 George Street and First New Town;
  - 4.3.2 Meadows to George Street;
  - 4.3.3 Picardy Place; and
  - 4.3.4 City Centre East-West Cycle Link.
- 4.4 Other locations will considered as required (e.g. Grassmarket, Cowgate and Festival Square/Lothian Road).
- 4.5 In addition to the work undertaken on land which the Council is responsible for, it is proposed to engage with developers for sites outwith the Council’s responsibilities Where development is taking place that is out-with Council ownership then Council officers should try to engage with the developer at as early a stage as possible in the design to ensure that the need for HVM measures is considered.
- 4.6 The working group have heard that it would be desirable for any measures to be demountable and deployed only when and where required, to minimise impact on pedestrians, cyclists and those enjoying Edinburgh’s public realm and the appreciation of the city centre.
- 4.7 Recognising that the barriers will be visible in prominent locations of historic significance for key periods within the year, measures should be located with consideration to surrounding built and natural features, and where possible include bespoke elements and paint finishes. Bespoke designs should be inter-changeable with any of the potential locations proposed.

- 4.8 In this respect, the use of combinations of demountable bollards, gates and gate posts in socketed systems would provide the desired security benefits but also minimise the disruption to surfacing of wide cordons of bollards. The Hyde Park example in Appendix 2 could work well in an historic setting.
- 4.9 The Council will still retain the ability to deploy the portable, temporary assets which can be used to protect one-off events in areas without permanent protection.

## **5. Next Steps**

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- 5.1 It is proposed that the working group progress final designs and costs for the six priority areas, including instructions for full surveys of utility services and other subterranean issues (construction, archaeology etc).
- 5.2 Preparation of a business case for the purchase of appropriate HVM measures for the city (based on the design and locations identified).
- 5.3 Continued engagement with partner organisations to investigate the suitability of locations for mitigation within their property and to seek funding partnerships where appropriate.
- 5.4 A briefing for Ward Councillors and community stakeholders in affected wards will be arranged by the end November 2019.
- 5.5 The Working Group will continue to consider second priority areas that occasionally become crowded places for events and festivals e.g. George Square, George Street, Cowgate, parts of the Royal Mile, etc, then third priority areas that very occasionally become crowded places due to circumstances such as building evacuations or high-level events, such as the Playhouse, E.I.C.C. etc.

## **6. Financial impact**

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- 6.1 The full cost of the installations is not known at this time. Further work must be done on the type and exact positions of the recommended measures, utility relocation etc. alongside potential funding sources with partnerships to be investigated. Some utility surveys have been carried out as part of current public realm road works.
- 6.2 The work undertaken to date indicates that costs are likely to be substantial given the nature of the likely interventions. Indications to date are in the realm of £2-3m. The business case to be developed will include detailed financial costs.

## **7. Stakeholder/Community Impact**

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- 7.1 The Working Group is made up of both Council officers and partner agency representatives; the membership will also work with event producers and affected site owners and interested parties going forward.

## **8. Background reading/external references**

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8.1 None.

## **9. Appendices**

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9.1 Appendix 1 – Council Barrier Asset Locations and Examples

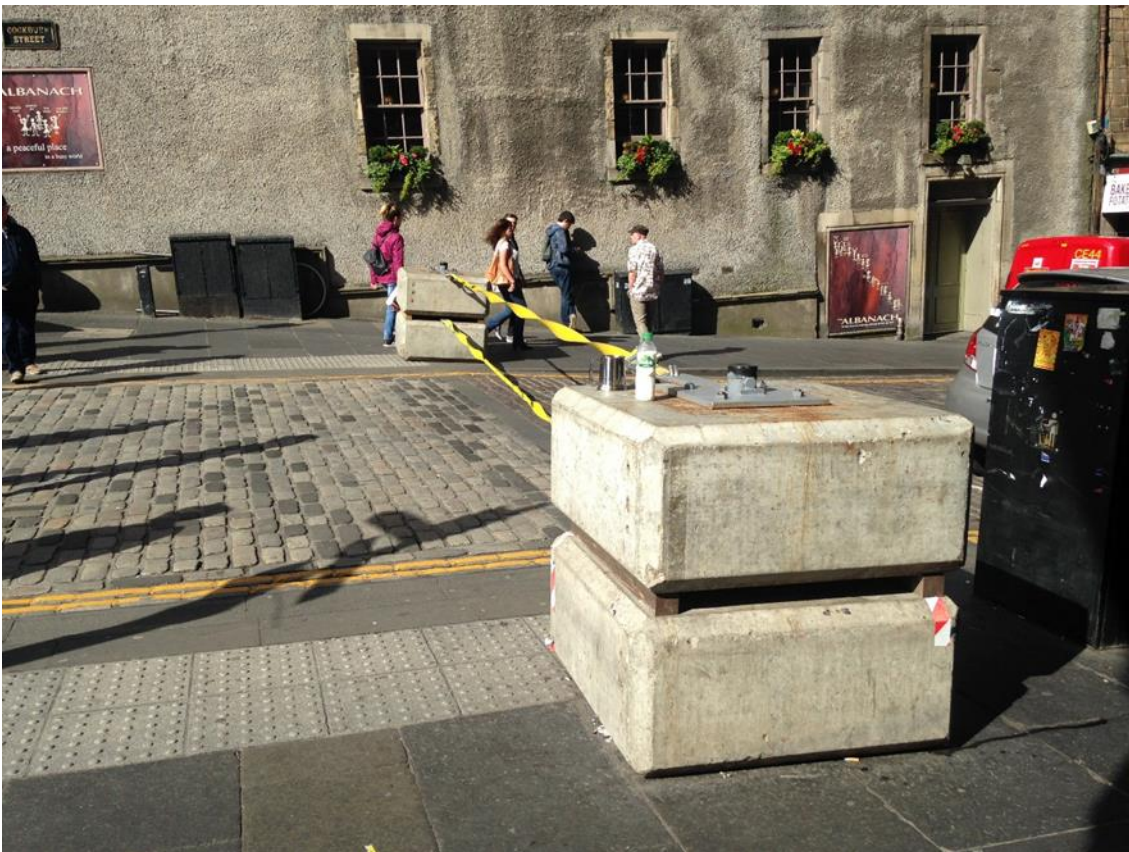
9.2 Appendix 2 - Hyde Park barrier installation



## Appendix 1 Council Barrier Asset Locations and Examples

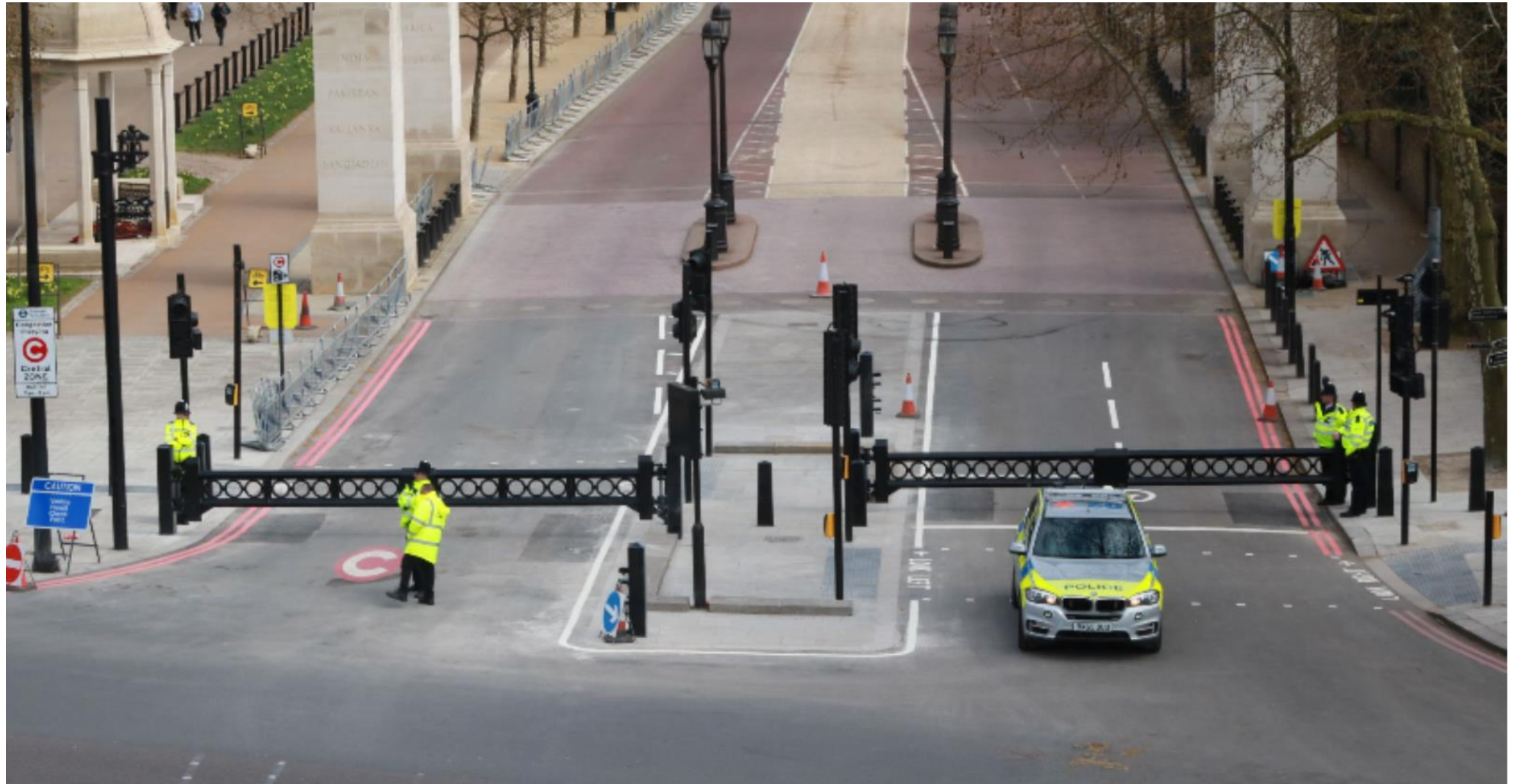
### Locations of temporary asset deployment

- George Street - summer and winter Festivals;
- George Square - summer Festival;
- Bristo Square - summer Festival;
- Holyrood Palace - Royal Week/Garden Party;
- Virgin Festival Fireworks; and
- Start points of large on-street marches and parades.





Appendix 2 - Hyde Park barrier installation



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# Culture and Communities Committee

10.00am, Tuesday, 10 September 2019

## Edinburgh Festivals Workers' Welfare Commitment - Update

Executive/routine	
Wards	All
Council Commitments	<a href="#">46</a>

### 1. Recommendations

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- 1.1 The Committee is asked to note the progress made in including the Edinburgh Festivals Workers' Welfare Commitment in the lease agreements for all Council estates hired for the Festivals.

#### Paul Lawrence

Executive Director of Place

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Contact: Andrew Mitchell, Regulatory Services Manager

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## Edinburgh Festivals Workers' Welfare Commitment - Update

### 2. Executive Summary

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- 2.1 At the meeting of Council on [7 February 2019](#), Councillor Staniforth submitted a motion in relation to the implementation and enforcement of the Fair Hospitality Charter in Council venues.
- 2.2 This report provides an update on progress to implement the Edinburgh Festivals Workers' Welfare Commitment across Council estates. The report also provides details about the possibility of using the powers available to the Licensing Board and the Council as Licensing Authority as a method of securing compliance with the principles of the Commitment.

### 3. Background

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- 3.1 The Fair Fringe campaign is an alliance of Fringe employees and Edinburgh-based campaign groups working to improve the pay and conditions of Fringe workers. The campaign is calling upon Festival employers to sign up to Unite's Fair Hospitality Charter.
- 3.2 The Fair Hospitality Charter contains ten practices to be implemented by Festival employers:
  - 3.2.1 Pay workers the real living wage;
  - 3.2.2 Give workers rest breaks;
  - 3.2.3 Equal pay for young workers;
  - 3.2.4 Minimum hour contracts for workers;
  - 3.2.5 Adopt clear policies which prevent sexual harassment;
  - 3.2.6 Paid transport after 12am;
  - 3.2.7 Consult workers on rota changes;

- 3.2.8 Ensure 100% of tips are paid to workers;
  - 3.2.9 No unpaid trial shifts; and
  - 3.2.10 Allow Trade Union access to represent and organise staff.
- 3.3 Two reports to the Housing and Economy Committee on [18 January 2018](#) and [22 March 2018](#) highlighted the work undertaken in identifying the impact on the Council of adopting the Fair Hospitality Charter. The report on 22 March 2018 requested further time to assess the impact of implementing the Charter on the Council as it would affect many different service areas.
- 3.4 In response to the Fair Fringe campaign, Officers developed an Edinburgh Festivals Workers' Welfare Commitment adopted by Council on [31 May 2018](#). A copy of the Commitment is contained at Appendix 1.

## 4. Main report

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- 4.1 Since the production of the original Commitment in May 2018, work has been undertaken to ensure that organisations letting or using Council estates agree to abide by the terms of the Edinburgh Festivals Workers' Welfare Commitment. The Commitment was already contained within Lets for the Council's Cultural Venues and is now included on the [Culture Edinburgh](#) site.
- 4.2 This has included working with Officers in Estates to include the Commitment within any lease arrangements. As a result, all future lease or license agreements for any Festival activities will include the following clause "The Tenant/Licensee will implement and abide by the Edinburgh Festivals Workers' Welfare Commitment (<https://cultureedinburgh.com/workers-welfare>) throughout the duration of this agreement".
- 4.3 Where organisations are currently unable to comply with the Commitment, Officers will work with them to ensure future compliance. If an organisation is still unable to comply they will be refused permission to lease the premises in future.

### Licensing

- 4.4 The motion approved by the Council also requests information about the possibility of using the powers available to the Licensing Board and the Council as Licensing Authority as a method of securing compliance with the principles of the Commitment.
- 4.5 Whilst the Civic Government (Scotland) Act 1982 and the Licensing (Scotland) Act 2005 each give the relevant licensing authority powers to attach conditions or to refuse licences, these powers can only be used in connection with the core purpose of the Acts. Regarding the 1982 Act this would be to prevent crime or to protect public safety. Neither the 1982 Act or the 2005 Act contain any powers to regulate the employment of staff by licence holders.

- 4.6 Therefore, should the Council or the Licensing Board seek to make decisions on granting licences based on employment issues, it is highly likely that the courts would consider that this is beyond the statutory powers available.
- 4.7 Several court decisions set out clearly why using licensing powers is not an option, however well-intended the reasons for refusal. There are two cases involving the Edinburgh Licensing Board and the former Edinburgh District Council. Applications were refused based on, respectively, concern about non-compliance with rules on fly posting, and a policy decision on animal welfare. In both cases the courts overturned the decisions to refuse the licence because the rules/policy went beyond the purpose of the relevant Act.
- 4.8 More recently, North Lanarkshire Council adopted a street trading policy under the 1982 Act which included restrictions on fast food sellers outside schools. A decision was made to refuse a licence application because the seller was too close to a school. This decision was overturned by the courts as the policy went beyond the purpose of the 1982 Act.
- 4.9 In the 'Brightcrew' case, the Glasgow Licensing Board was concerned about the working conditions within adult sexual entertainment venues, and adopted a detailed policy for these venues. The Board refused an application because of alleged non-compliance with that policy. This decision was appealed, and the Inner House of the Court of Session made clear that basing a decision to refuse a licence on a policy that went beyond the scope of the 2005 Act was not lawful.
- 4.10 Where any application is before the Licensing Sub-Committee or the Licensing Board and an employment issue is raised as a potential ground for refusal, officers would have to advise the Sub-Committee or Board that their respective powers do not extend to regulating matters of employment. Where the Sub-Committee or Board refuses such an application, it is highly unlikely that the decision could be successfully defended should there be an appeal.
- 4.11 Therefore, refusal of any licence because of non-compliance with the Edinburgh Festivals Workers' Welfare Commitment is not appropriate.

## **5. Next Steps**

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- 5.1 The Commitment has now been included in the terms and conditions for all Council estate lets. Any pre-existing leases that do not include the Commitment will be revised when the lease is renewed to include the Commitment.

## **6. Financial impact**

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- 6.1 None.



## **7. Stakeholder/Community Impact**

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- 7.1 The Council has engaged with the relevant partners, Trades Unions and Festivals bodies to deliver and implement the Commitment.

## **8. Background reading/external references**

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- 8.1 None.

## **9. Appendices**

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- 9.1 Appendix 1 – Edinburgh Festivals Workers' Welfare Commitment

**Edinburgh Festivals**

**Workers' Welfare Commitment**

**The City of Edinburgh Council**

**June 2018**

# Edinburgh Festivals Workers' Welfare Commitment

## Our commitment

Our Commitment sets out what we as a Council expect for Festival workers and where we would like others to follow.

The Council has a clear vision for Festival workers in Edinburgh and we want to make sure that fair work practices are adopted and complied with.

We have a reputation as the world's leading festival city, it is a dynamic city which makes a vital contribution to the community and economy of Scotland and we want to set high standards for those Festival workers who support the city.

We, as a Council, promote high standards of performance, accountability, and a culture based on strong values. We ask others to do the same.

The objective of this Commitment is to promote a responsible and credible Festival worker environment for Edinburgh, while encouraging all festival organisations to work in partnership with trade union colleagues.

The Leader, Depute Leader, Councillors, Senior Management and all Staff commit to the provision of effective and sound governance at all levels and we call upon those engaging our Festival workers in Edinburgh to follow the worker commitments.

**Andrew Kerr, Chief Executive**  
**June 2018**

# **Commitment 1**

## **The Scottish local government living wage**

The Council is committed to and pays its own employees no less than the Scottish Local Government Living Wage, a wage which is currently £8.51 per hour.

The Council expects those engaging festival workers to adopt pay policies which comply with fair work practices.

The Council expects engaging organisations to align to the same commitment where possible to ensure fair pay, to no less than the UK Government national living wage level for those aged 25+, irrespective of age (currently £7.83, per hour).

Fair pay is a positive factor and one of the clearest ways in which engaging organisations can demonstrate that they adopt fair work policies.

Engaging organisations can also demonstrate this through a variety of policies including, recruitment, remuneration, terms of engagement, skills utilisation, job support and worker representation.

# Commitment 2

## Rest breaks

The Council is committed to ensuring that all of our employees have appropriate rest.

The Council expects those engaging festival workers to adopt the following standards:-

For workers over the age of 18:

- when festival workers are working for more than 6 hours, 20 minutes rest;
- rest of 11 consecutive hours in each 24-hour period;
- uninterrupted rest of not less than 24 hours in each 7-day period.

For workers over age 16 but under 18:

- when festival workers are working for more than 4.5 hours, 30 minutes rest;
- rest of 12 consecutive hours in each 24-hour period;
- uninterrupted rest of not less than 48 hours in each 7-day period.

Engaging organisations should demonstrate their commitment to protecting and regulating workers' hours of work, rest breaks and holiday entitlements, the aim of which is to protect the health and safety of festival workers.

## **Commitment 3**

### **No uncertainty of contracted hours**

The Council sometimes engages individuals who are on a contract which does not guarantee a minimum number of hours work, however, there is no obligation on the individual to accept work that is offered.

While the Council is unlikely to be able to eliminate such arrangements entirely, we would encourage festival engaging organisations to provide a minimum of 24 hours' notice where work needs to be undertaken. This notice is reciprocal in that workers are also asked to provide 24 hours' notice if they are unable or unwilling to work.

Council contracts of this nature are typically used to provide short term supply staffing cover, such as theatre staff, to provide staff where hours cannot be guaranteed. The individual is free to work for different organisations and there is no obligation for them to accept work, if offered. These contracts do not include any obligations/restrictions around working for other employers. The Council ensure such individuals receive an employment contract for the relevant period of work and associated benefits such as service related annual leave, special leave and sickness allowance - such arrangements ensure that relevant employment benefits are conferred as rightly appropriate.

Engaging organisations should demonstrate their commitment to certainty for festival workers by agreeing to no less than those arrangements which the Council keep.

## **Commitment 4**

### **Prevent harassment and discrimination**

The Council is committed to protecting its staff from all forms of harassment and discrimination, including sexual harassment and discriminatory behaviour, whether it originates in the workplace or from the Council's clients, service partners or customers.

The Council will not tolerate or condone such behaviours and it is a breach of our open commitment to encourage and maintain an anti-discriminatory culture. The Council is committed to eliminating harassment or discriminatory behaviour on any of the following grounds:

- sex;
- sexual orientation;
- age;
- disability;
- gender reassignment;
- marriage or civil partnership;
- pregnancy and maternity;
- race; and
- religion or belief;
- Trade Union membership.

The Council expects festival engaging organisations to align to the same attitudes and behaviours, including a positive demonstration of this through policies which protect their workers.

Festival workers should have access to mechanisms to deal with any grievance concerning harassment or discrimination that they may have.

# Commitment 5

## Safety for journeys to and from work

Tackling violence, harassment and safeguarding the safety of Council and festival workers is critical.

We would encourage all Council and Festival workers who are travelling late:-

- to wait for a bus, tram or train in a well-lit place near other people;
- if threatened make as much noise as possible to attract the attention of the driver;
- know where you are going and when you need to get off and check departure times, especially last services;
- if travelling at night try to arrange for someone to meet you at your end destination;
- carry extra money in case you get stranded and need different transport;
- have your money ready so your purse or wallet is out of sight.

We also encourage employers to take into consideration, start and finish times, which take account of public transport available.



## **Commitment 6**

### **Worker welfare & no unpaid trial shifts**

The Council is committed to protecting its staff from unpaid trial shifts.

The Council will not tolerate such behaviours and expects festival engaging organisations to also protect their staff from unpaid trial shifts.

Organisations engaging workers should follow best practice recruitment and assessment guidance, which do not include unpaid trial shifts.

# Commitment 7

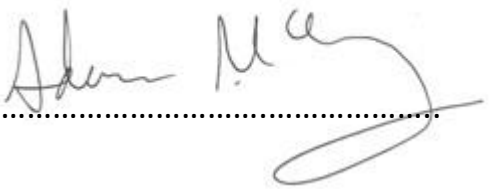
## Worker Tips

The Council does not encourage or promote tipping within its venues. Where tips are given, the Council encourages Festival organisers to ensure that tips are distributed fairly and equally between all staff who have contributed to the provision of the service, including those who are 'back of house'.

Tips should not be used to replace or top up wages and will not count as wages for the purposes of paying the minimum government living wage.

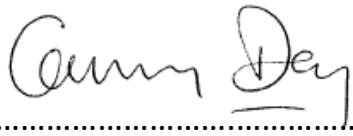
For guidance, a [Code of Best Practice on Tips](#) has been produced by the Department for Business Innovation and Skills.

Council Leader, Councillor Adam McVey



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Council Depute Leader, Councillor Cammy Day



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Chief Executive, Andrew Kerr



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Director of Culture, Lynne Halfpenny



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# Culture and Communities Committee

10.00am, Tuesday, 10 September 2019

## Edinburgh’s Christmas and Edinburgh’s Hogmanay - Key Performance Indicators 2018/19

Executive/routine	Executive
Wards	All
Council Commitments	<a href="#">46</a>

### 1. Recommendations

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- 1.1 The Culture and Communities Committee is asked to note:
  - 1.1.1 the extension of the Christmas and Hogmanay contracts under delegated authority for a period of two years (2020/21 and 2021/22) and terminating them one year early in March 2022 at the conclusion of Edinburgh’s Christmas and Edinburgh’s Hogmanay 2021/22; and
  - 1.1.2 the outcomes of the 2018/19 events.

**Paul Lawrence**

Executive Director of Place

Contact: David Waddell, Senior Events Officer

E-mail: [david.waddell@edinburgh.gov.uk](mailto:david.waddell@edinburgh.gov.uk) | Tel: 0131 529 4929

## Edinburgh's Christmas and Edinburgh's Hogmanay - Key Performance Indicators 2018/19

### 2. Executive Summary

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- 2.1 This report provides an update on Edinburgh's Christmas and Edinburgh's Hogmanay 2018/19 against both events' Key Performance Indicators.

### 3. Background

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- 3.1 Underbelly is contracted from April 2017 to March 2023 to deliver up to six editions of Edinburgh's Hogmanay and Edinburgh's Christmas. The contract is structured as an initial three years (concluding 2019/20), with a further three years permitted on an annual basis subject to performance. Through the delivery of this Festival and event programme, the Council aims to ensure that Edinburgh maintains its position as an attractive destination city for residents and visitors throughout the winter season and to:
- 3.1.1 deliver an event of equivalent scale at lower budget;
  - 3.1.2 identify new creative activities and events to refresh the programme;
  - 3.1.3 offer different customer experiences to what is being provided in other cities;
  - 3.1.4 create a dynamic, contemporary feel whilst retaining a sense of tradition, resulting in a 'unique to Edinburgh' product;
  - 3.1.5 ensure a broader reach from the events by spreading activities throughout the city centre; and
  - 3.1.6 provide a high-quality offering for both events and maintain Hogmanay's status as a world class event that promotes the city internationally.
- 3.2 The Finance and Resources Committee agreed on [23 March 2017](#) (B Agenda) to award the two contracts for the delivery of Edinburgh's Christmas (Lot 1) and Edinburgh's Hogmanay (Lot 2) to Underbelly Ltd.
- 3.3 The current contract for Hogmanay transfers all financial risk to the supplier, Underbelly Ltd.

- 3.4 The term of the contract is three years in the first instance, with extensions permitted for each of the following three years until 2022/23.
- 3.5 The redevelopment of the Scottish National Gallery and the landscaping changes to East Princes Street Gardens means that available space for delivering Edinburgh's Christmas has reduced from previous years. To mitigate these changes, while still meeting the terms of the contract, Underbelly has been required to make significant capital investment to ensure the contract can be delivered while accommodating the changes in the landscape and ensuring adequate protection for the work undertaken by the National Galleries of Scotland (NGS).
- 3.6 The Executive Director of Place made a delegated decision to extend the current contracts with Underbelly Ltd for a period of two years. This is permitted under the terms of the procurement exercise agreed by Finance and Resources Committee on 23 March 2017. This is required due to on site changes from the impact of the redevelopment of the Scottish National Gallery and East Princes Street Gardens described above; and, to allow a full review of the events to take place and a new procurement or commissioning process to be delivered. No further extension will take place meaning the current arrangements will terminate in 2021/22. This was agreed through an emergency motion by the Coalition at this Committee on [18 June 2019](#).
- 3.7 Underbelly Ltd is required to report regularly against contractual terms throughout the year. This report provides an update on the performance monitoring framework which allows the Council and supplier to evaluate the programmes each year.
- 3.8 As part of the tender process, a set of Key Performance Indicators were identified and agreed in order to reflect the new contract and refreshed events programme for both festivals.

## **4. Main report**

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### **Key Performance Indicators 2018/19**

- 4.1 The Key Performance Indicators (KPIs) for Edinburgh's Christmas and Edinburgh's Hogmanay are contained within Appendices 1 and 2.
- 4.2 There are 22 KPIs, set by the Council and agreed at the start of the contract with the supplier. This allows longitudinal annual comparison of the performance of both events.
- 4.3 Annual audience research is undertaken by the producers of Edinburgh's Christmas and Edinburgh's Hogmanay. This is delivered on their behalf by BOP who have delivered a number of similar evaluations for the Edinburgh Festivals. As part of Festivals Edinburgh, Edinburgh's Hogmanay also participates in the Festivals Impact Studies. Elements funded by the Platforms for Creative Excellence (PLACE) Programme will be subject to separate and additional evaluation.

## **Edinburgh's Christmas**

- 4.4 Christmas is performing well and continues to demonstrate a small growth on the previous year. Decreases in footfall at George Street (KPI 8) are offset by an increase in footfall within the Gardens (KPI 6), reflective of the different use of these locations between 2017 and 2018.
- 4.5 Box office data has shown a large increase in the number of international visitors attending Edinburgh's Christmas (KPI 11) with overall very high levels of customer satisfaction (KPI 12).
- 4.6 Christmas continues to afford a large number of community benefits (KPI 18) including a 20% discount to those from EH postcodes and donations to charity as part of Light Night and the Silent Light installation on George Street. The work of Edinburgh schools was once again showcased as part of the Winter Windows event with additional sites in communities throughout the city. The total value of the community benefits delivered through Edinburgh's Christmas is £390,680.

## **Edinburgh's Hogmanay**

- 4.7 Hogmanay 2018/19 commenced with the annual Torchlight Procession, bringing the Year of Young People to a conclusion with an outline of Scotland made from torches and wicker sculptures created by young people from across the country. Over 40,000 people attended the opening event.
- 4.8 Hogmanay itself performed well with an increase in the number of free event attendees and broadly similar ticket numbers when compared to 2017/18 (KPI 7). The audience demographic remained similar to last year and still showing a strong rest of UK and international representation (KPIs 8-11). In total, over 183,857 people attended the three days of the festival (KPI 4).
- 4.9 Community benefits were delivered through a number of events, including the Torchlight Procession, which collected on behalf of the One City Trust. The total value of community contributions was £635,758.
- 4.10 Message From The Skies returned with 'Love Letters to Europe' written by prominent Scottish authors and projected on to key locations throughout the city.
- 4.11 Hogmanay was also the first of the major festivals to benefit from PLACE funding, enhancing the street party experience with performances from street theatre company Trans Express.

## **5. Next Steps**

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- 5.1 A contract extension of two years will be concluded with Underbelly Ltd.
- 5.2 In recognition of wider concerns around use and impact on public spaces in the city, it is also an appropriate time to review both events and to establish a future vision for Christmas and Hogmanay.



- 5.3 The extension agreed at Committee on 18 June 2019 will allow a full review of the current approach to be undertaken, alternative models to be fully scoped, and a new procurement/commissioning exercise to be completed. This review would start with a public consultation process, seeking the views of the public and wider stakeholders on the current approach, and setting out potential alternatives.
- 5.4 The exercise required to deliver these events is lengthy and requires significant engagement across a wide number of internal and external stakeholders to ensure that the events proposed are feasible, fit for purpose and deliver the benefits required.
- 5.5 A period of 18 months at the absolute minimum is required to scope a new approach, allow potential delivery partners to respond satisfactorily, and to ensure that the Council receives a number of suitable bids. A shorter time period risks the Council receiving either a small number of bids or producing a specification that does not fully reflect the desires of the Council and wider partners in the city.
- 5.6 During this period, between now and the end of 2021, a review and procurement exercise will be undertaken, with a producer appointed to deliver a reviewed Edinburgh's Christmas and Edinburgh's Hogmanay/winter events programme from 2022/23 onwards. Further details of the scope and terms of the review will be reported to this Committee in due course.

## **6. Financial impact**

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- 6.1 Under the terms of Lot 1 (Edinburgh's Christmas), Underbelly must pay the Council a set fee.
- 6.2 For Lot 2 (Edinburgh's Hogmanay), the Council made available a set budget to deliver the festival. The values of both Lots are commercially sensitive and were reported to Finance and Resources Committee on 23 March 2017 as part of the B agenda.
- 6.3 The organisers were liable for any event costs that exceeded the agreed subsidy.

## **7. Stakeholder/Community Impact**

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- 7.1 The supplier is expected to ensure that the two programmes remain attractive to Edinburgh residents, and Edinburgh's Christmas in particular included indicators to ensure that it remained attractive and accessible to families, and accessible to community groups.
- 7.2 The supplier engaged with local businesses; stakeholder agencies and organisations as well as community groups, schools, other groups and individuals in the planning, delivery and assessment of events and attractions (KPI 15).

- 7.3 The review of Edinburgh's Hogmanay and Christmas will require input from a large number of stakeholders. The remit and terms of the review will be reported in due course.

## **8. Background reading/external references**

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- 8.1 Reports to Culture and Communities Committee on [12 September 2017](#)
- 8.2 Report to Culture and Communities Committee on [19 June 2018](#)
- 8.3 Emergency Motion by the Coalition to Culture and Communities Committee on [18 June 2019](#)

## **9. Appendices**

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- 9.1 Appendix 1 -Christmas Key Performance Indicators 2018/19.
- 9.2 Appendix 2 - Hogmanay Key Performance Indicators 2018/19.

Edinburgh's Christmas 2018-19: Key Performance Indicators

Measure	Deliverable	Target	Monitoring method	2017/18	2018/19	Notes
<b>(A) Delivery of Core Events</b>						
1	Nativity Scene and Carol Concert	Successful delivery of the event		Yes	Yes	
2	Switch-on ceremony for Christmas Lights	Successful delivery of the event		Yes	Yes	
<b>(B) Audience Attendance</b>						
3	Number of tickets sold for all attractions	400,000	Ticketing data	771,007	771,074	
4	Number of attendees across full event programme	600,000	Ticketing data and free event attendance	823,376	845,582	814,677 - Tickets issued 15,000 - Light Night attendees 10,000 - Winter Windows 4,672 - 24 Doors of Advent 600 - Nativity Carol Concert 491 - Norwegian Consulate Poetry Event 142 - Winter Windows event
5	City Centre footfall	Annual increase	Essential Edinburgh report (Cross Streets, George St, Princes St, Rose St, St Andrew Square Area)	7,758,957	November: 7,505,244	Please note that the 2017 footfall was originally reported as 9,356,629. However, in 2018, 2 counters failed so Essential Edinburgh have adjusted the 2017 count to demonstrate a like-for-like comparison.
				9,356,629	December: 9,050,105	Please note that the 2017 footfall was originally reported as 11,260,274. However, in 2018, 2 counters failed so Essential Edinburgh have adjusted the 2017 count to demonstrate a like-for-like comparison.
6	Footfall at EPSG and Mound	1,000,000	Footfall clickers	2,270,000	2,510,000	
7	Footfall at St Andrew Sq	250,000	Footfall clickers	993,000	1,058,000	
8	Footfall at George St	380,000	Footfall clickers	1,362,000	612,400	Includes Silent Light and Castle Street
9	Number of attendees at Core Events (Light Night)	10,000	JACC estimate	15,000	15,000	
10	Number of attendees at Core Events (Nativity Concert)	500	Footfall clickers	500	600	
<b>(C) Audience Demographic</b>						
8	% of attendees from Edinburgh & Lothians	25%	Box Office ticketing data	49.4%	45.6%	
			Audience survey	34.0%	31%	
9	% of attendees from rest of Scotland	30%	Box Office ticketing data	33.8%	27.5%	
			Audience Survey	36.0%	37%	
10	% of attendees from rest of UK	30%	Box Office ticketing data	14.8%	14.2%	
			Audience Survey	22.0%	19%	
11	% of attendees from out with UK	15%	Box Office ticketing data	2.0%	12.7%	
			Audience Survey	8.0%	13%	
<b>(D) Customer Satisfaction</b>						
12	% of attendees expressing satisfaction with events attended	90%	Audience survey	100%	98%	
14	% of customer complaints resolved satisfactorily	75%	Customer Relationship Management System	98%	98%	
<b>(E) Community Engagement and Benefits</b>						
15	Stakeholder consultation sessions prior to events	1 consultation session and follow up for each site affected	Yes / No	Yes	Yes	
16	Number of free events at Edinburgh's Christmas	5	Yes / No	Yes (6)	Yes (5)	(Light Night, Winter Windows, 24 Doors of Advent, Nativity Concert, Norwegian Consulate Poetry & Music event)
17	Number of events at Edinburgh's Christmas in which local community can participate	4	Yes / No	Yes (4)	Yes (5)	(Light Night, Winter Windows, 24 Doors of Advent, Nativity Concert, Silent Light)
18	Value of community benefits delivered	£345,800 (as per pricing schedule)	Ticketing data & Budget reports	£374,800	£390,680	(EH Postcode discounts, Light Night, Ticket give aways, Winter Windows, Nativity Carol Concert and charitable donations)
<b>(F) Performance and Reporting</b>						
19	Timely submission of budgets and other management reports	Monthly submission of budgets	Yes / No	Yes	Yes	

20	Level of subsidy required	As per contract	No	No subsidy required	No subsidy required	
<b>(G) Environmental Impact</b>						
21	Level of reinstatement required on parks and other city centre sites	To be agreed	To be agreed	Agreed with CEC	Agreed with CEC	
<b>(H) Social Media</b>						
22	The number of "Facebook" likes for Edinburgh's Christmas	75,000	Social Media Report	98,619 Increase of 14,187 (16.8%) on previous year	109,254 Increase of 10,635 (10.7%) on previous year	
23	The number of "Twitter" followers for Edinburgh's Christmas	7,500	Social Media Report	12,500 Increase of 900 (7.7%) on previous year	13,033 Increase of 533 (4.2%) on previous year	

Edinburgh's Hogmanay 2018-19: Key Performance Indicators



Measure	Deliverable	Target	Monitoring method	2017/18	2018/19	Notes
<b>(A) Delivery of Core Events</b>						
1	Torchlight Procession on 30 December	Successful delivery of the event		Safe and successful delivery of the event	Safe and successful delivery of the event	
2	Hogmanay celebration in city centre on 31 December	Successful delivery of the event		Safe and successful delivery of the event	Safe and successful delivery of the event	
<b>(B) Audience Attendance</b>						
3	Number of tickets sold for all attractions	75,000	Ticketing data	89,508	88,546	
4	Number of attendees across full event programme	100,000	Ticketing data and free event attendance	165,986	183,857	
5	City Centre footfall	Annual increase	Essential Edinburgh report	December footfall: 9,356,629	December footfall: 9,050,105	Please note that the 2017 footfall was originally reported as 11,260,274. However, in 2018, 2 counters failed so Essential Edinburgh have adjusted the 2017 count to demonstrate a like-for-like comparison.
6	Number of attendees at Core Events (Torchlight)	35,000 (including spectators)	Ticketing data & ECR estimate	39,308	40,451	
7	Number of attendees at Core Events (Hogmanay celebration on 31 Dec)	60,000 (tickets sold for Street Party, Concert in the Gardens and Ceilidh under the Castle)	Ticketing data	TOTAL 76,739 - Bairns Afore: 5,140 - Ceilidh under the Castle: 3,184 - Concert in the Gardens: 10,000 - Hogmanay HQ: 250 - Street Party: 58,165	TOTAL 73,687 - Bairns Afore: 6,005 - Ceilidh under the Castle: 3,386 - Concert in the Gardens: 7,757 - Hogmanay HQ: 315 - Street Party: 56,224	
<b>(C) Audience Demographic</b>						
8	% of attendees from Edinburgh	25%	Box Office ticketing data	21.7%	19.5%	
			Audience survey	20.0%	23.0%	
9	% of attendees from rest of Scotland	30%	Box Office ticketing data	11.9%	13.5%	
			Audience survey	11.0%	10.0%	
10	% of attendees from rest of UK	30%	Box Office ticketing data	39.2%	40.0%	
			Audience survey	44.0%	40.0%	
11	% of attendees from out with UK	15%	Box Office ticketing data	27.2%	27.0%	
			Audience survey	25.0%	27.0%	
<b>(D) Customer Satisfaction</b>						
12	% of attendees expressing satisfaction with events attended	90%	Audience survey	94%	90%	rated experience good, very good or average
14	% of customer complaints resolved satisfactorily	98%	Customer Relationship Management System	98%	98%	
<b>(E) Community Engagement and Benefits</b>						
15	Stakeholder consultation sessions prior to events	1 consultation session and follow up for each site affected	Yes	2	2	
16	Number of free events at Edinburgh's Hogmanay	3	Yes / No	Yes (4)	Yes (5)	Torchlight Procession - free to spectate Fireworks on 31 December (Bairns Afore and Midnight Moment) - free to spectate around the city Loony Dook - free to spectate First Footers - free to attend family Ceilidh Message from the Skies - free to attend
17	Number of events at Edinburgh's Hogmanay in which local community can participate	2	Yes / No	Yes (2)	Yes (2)	Torchlight Procession & #ScotArt Message from the Skies
18	Value of community benefits delivered	£462,833 (as per pricing schedule)	Ticketing data & Budget reports	£543,210	£635,758	(Value of EH Postcode discounts, value of charitable donations, cost of free events)
<b>(F) Performance and Reporting</b>						
19	Timely submission of budgets and other management reports	Monthly submission of budgets	Yes / No	Yes	Yes	
20	Level of subsidy required	As per contract	Yes / No	Yes	Yes	
<b>(G) Environmental Impact</b>						
21	Level of reinstatement required on parks and other city centre sites	To be agreed	To be agreed	Agreed with CEC	Agreed with CEC	
<b>(H) Social Media</b>						
22	The number of "Facebook" likes for Edinburgh's Hogmanay	42,000	Social Media Report	56,000	60,654	
23	The number of "Twitter" followers for Edinburgh's Hogmanay	13,000	Social Media Report	17,100	18,100	

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# Culture and Communities Committee

10am, Tuesday, 10 September 2019

## Community Councils - Merchiston and Tollcross Small Scale Boundary Change

Executive/routine  
Wards  
Council Commitments

### 1. Recommendations

---

- 1.1 To approve the joint request from Merchiston and Tollcross community councils to amend boundaries in line with the maps presented at appendix 1.

**Andrew Kerr**

Chief Executive

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Ross Murray, Governance Officer

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## Community Councils - Merchiston and Tollcross Small Scale Boundary Change

### 2. Executive Summary

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- 2.1 A joint-request has been received from Merchiston Community Council (CC) and Tollcross CC to amend boundaries using the small-scale boundary change procedure contained within the Scheme for Community Councils.

### 3. Background

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- 3.1 The Scheme for Community Councils allows for requests to change the boundaries and names of CCs to be made in writing to the Council Elections Manager. Such requests are then to be submitted to the appropriate committee for approval.

### 4. Main report

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- 4.1 A request was received on 22 March 2019 to amend the boundary of Merchiston CC and Tollcross CC to move part of Leamington Terrace and Bruntsfield Place from the latter into the former. The Meadows will remain within the Tollcross CC area. Proposals (appendix 1) were endorsed by Tollcross CC in February 2019 and Merchiston CC in March 2019.
- 4.2 The change will have the impact of reducing the number of local ward councillors whose wards are covered by the Tollcross CC. Currently Tollcross CC includes residents from both the City Centre and Morningside wards. Following the change Tollcross CC would be wholly within the City Centre ward and thus there would be a reduction from eight to four local ward councillors.
- 4.3 It is proposed that the change takes effect for the upcoming CC election and subsequent term.



## **5. Next Steps**

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- 5.1 The nominations period for community council elections closes on 28 September 2019. The new boundaries will be adopted for the purpose of nominations and the subsequent CC term.
- 5.2 If a poll is conducted as part of the elections for either CC, the electorate will reflect the new ward boundaries.

## **6. Financial impact**

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- 6.1 There will be a negligible impact on the annual administrative grant allocation for each CC. The current methodology uses a per capita component of 2p for each person living in the CC area. Proposals are expected to impact 144 residents and will result in a re-allocation of £2.88 from Tollcross CC to Merchison CC but will not impact upon overall budgets.

## **7. Stakeholder/Community Impact**

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- 7.1 Any minor amendment of community council boundaries should be approved by all impacted CCs if proposed outwith a full review period. The proposed change will impact upon Tollcross CC and Merchiston CC, both of which have agreed and minuted their approval at properly constituted meetings.
- 7.2 CC meetings are open to the public and agenda items are advised seven days in advance. Members of the public who objected were entitled to raise objections at community council meetings. No such objections were raised.

## **8. Background reading/external references**

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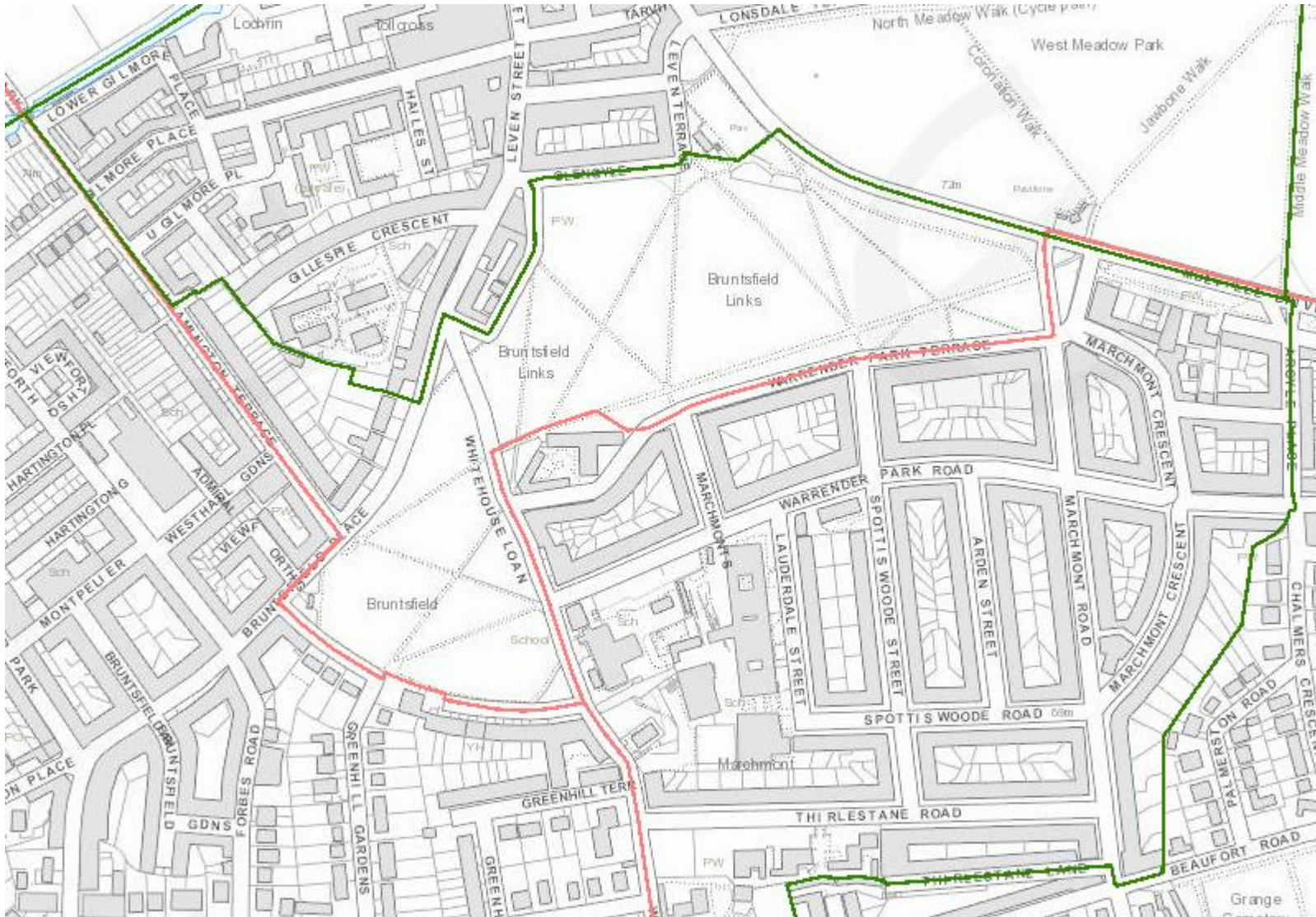
- 8.1 [Scheme for Community Councils](#)

## **9. Appendices**

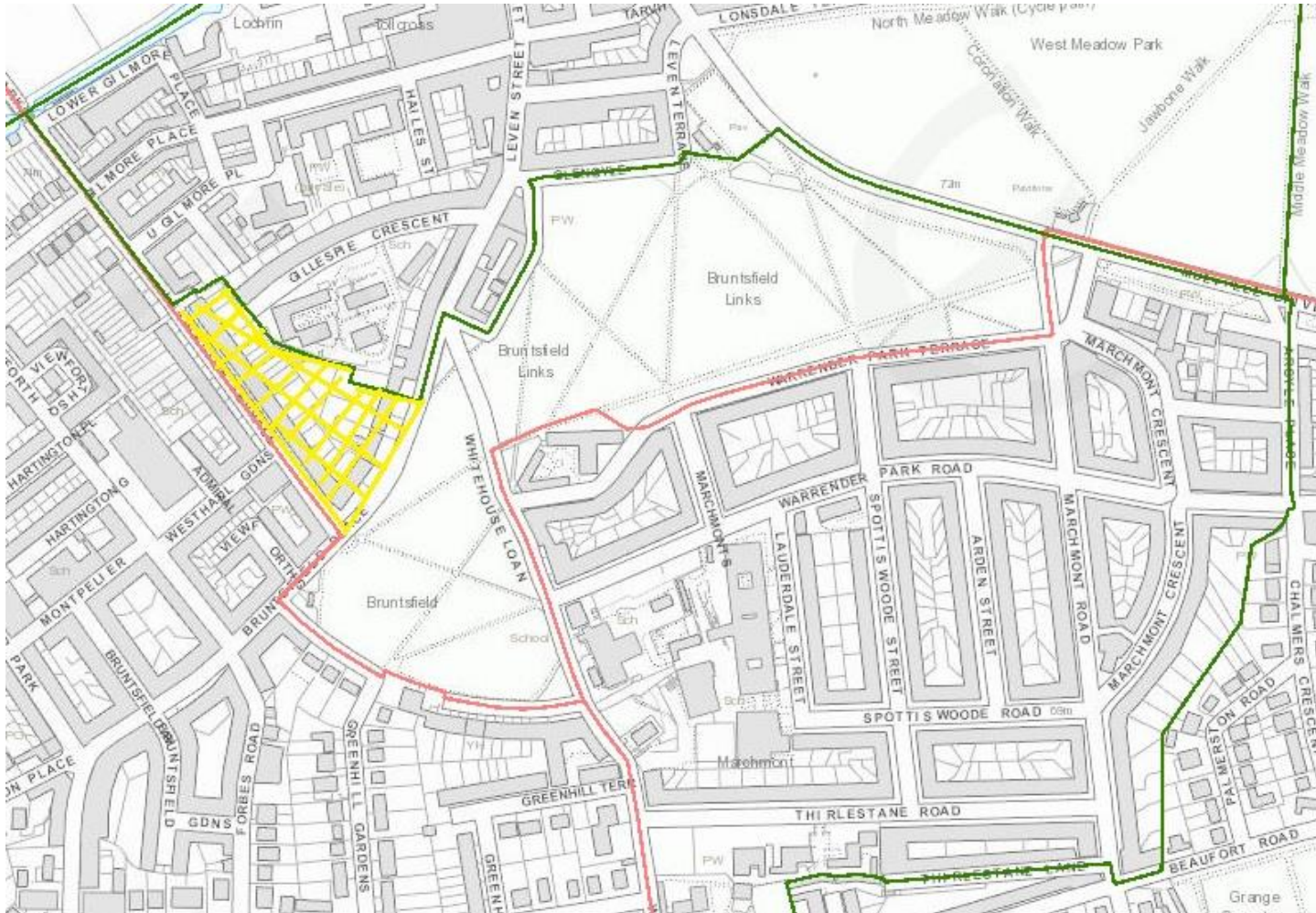
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Appendix 1 – Map of proposed boundary change

**Existing Boundaries:**



**Proposed Change:**



- Green – City Council Boundaries
- Red – Community Council Boundaries
- Yellow - Area changing from Tollcross CC to Merchison CC

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# Culture and Communities Committee

10:00am, Tuesday 10 September 2019

## Transfer of Management of Secondary School Sports Facilities to Edinburgh Leisure – referral from the Education, Children and Families Committee

Item number  
Executive/routine  
Wards  
Council Commitments

### 1. For Decision/Action

- 1.1 The Culture and Communities Committee is requested to ask Edinburgh Leisure to provide a report on how they, as a partner, are helping to reduce child poverty and the cost of living for families in the city through:
- An increased range of free and affordable activities for children and families experiencing poverty.
  - Equitable access to activities and opportunities in high SIMD areas.
  - Ensuring that the priority in the use of school premises is given to local community groups working with local children and families.
- 1.2 To request that the report called for be referred to the Education, Children and Families Committee and Child Poverty Action Unit for information.

#### Chief Executive

Contact: Natalie Le Couteur, Committee Services

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# Referral Report

## Transfer of Management of Secondary School Sport Facilities to Edinburgh Leisure – referral from the Education, Children and Families Committee

- 1.1 The transfer of management of secondary school sport facilities to Edinburgh Leisure was approved by the Corporate Policy & Strategy Committee in June 2016. The first schools to transfer were James Gillespie's High School and Portobello High School in October 2016 and since then all schools apart from Leith Academy and WHEC had transferred to Edinburgh Leisure.
- 1.2 On 11 December 2018, the Education, Children and Families Committee considered the budget pressures associated with the project and the rationale behind the non-core hour charge.
- 1.3 The Committee agreed that officers be requested to develop a strategy in partnership with clubs which supported the inclusion agenda and enabled access to Council facilities without additional charges being imposed.
- 1.4 On 16 August 2019, the Committee considered proposals developed by officers from the Council and Edinburgh Leisure to mitigate the budget pressure without adding any additional costs to clubs and customers using secondary school facilities.
- 1.5 At that meeting, the Committee also agreed the first Local Child Poverty Action Report and noted an update on the development of the Child Poverty Action Unit.
- 1.6 The Education, Children and Families Committee agreed:
  - 1.6.1 To note the options developed and measures taken to reduce the budget pressure for this project.
  - 1.6.2 To approve the introduction of an additional charge for lets outside of the new opening hour framework as set out in paragraph 4.3 of the report by the Executive Director for Communities and Families.
  - 1.6.3 To note the first local Child Poverty Action Plan, the establishment of the new Child Poverty Action Unit and the work underway to reduce child poverty.
  - 1.6.4 To request the Culture and Communities Committee to ask Edinburgh Leisure to provide a report on how they, as a partner, were helping to reduce child poverty and the cost of living for families in the city through:

- an increased range of free and affordable activities for children and families experiencing poverty
- equitable access to activities and opportunities in high SIMD areas
- ensuring that the priority in the use of school premises was given to local community groups working with local children and families.

1.6.5 To request that the report called for be referred to the Education, Children and Families Committee and Child Poverty Action Unit for information.

## **2. Background Reading/ External References**

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- 2.1 [Minute of Corporate Policy and Strategy Committee of 14 June 2016](#)
- 2.2 [Minute of Education, Children and Families Committee of 11 December 2018](#)
- 2.3 [Webcast of Education, Children and Families Committee – 16 August 2019](#)

## **3. Appendices**

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- 3.1 [Appendix 1 - Transfer of Management of Secondary School Sport Facilities to Edinburgh Leisure](#) – report by the Executive Director for Communities and Families
- 3.2 [Appendix 2 – Reducing Child Poverty](#) – report by the Executive Director for Communities and Families

## Education, Children and Families Committee

10am, Friday, 16 August 2019

### Transfer of management of secondary school sport facilities to Edinburgh Leisure

Item number  
Executive/routine  
Wards  
Council Commitments

#### 1. Recommendations

---

- 1.1 The Education, Children and Families Committee is asked to:
  - 1.1.1 To note the options developed and measures taken to reduce the budget pressure for this project.
  - 1.1.2 To approve the introduction of an additional charge for lets outside of the new opening hour framework as detailed in paragraph 4.3.

#### Alistair Gaw

Executive Director, Communities & Families Department

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## Transfer of management of secondary school sport facilities to Edinburgh Leisure

### 2. Executive Summary

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- 2.1 Members will recall the report tabled at Committee on 11 December 2018 detailing the impact of the introduction of non-core hour charges and the subsequent approved motion requesting officers to develop a strategy in partnership with clubs that supports the inclusion agenda and enables access to Council facilities without additional charges being imposed.
- 2.2 This report provides an update on the work to date on the strategy to enable access without additional charges and delivering a service within the available budget.

### 3. Background

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- 3.1 The transfer of management of secondary school sport facilities to Edinburgh Leisure was approved by Corporate Policy & Strategy Committee in June 2016. The first schools to transfer were James Gillespie's High School and Portobello High School in October 2016 and since then all schools apart from Leith Academy and WHEC have transferred to Edinburgh Leisure.
- 3.2 The report to Committee on 11 December 2018 detailed the budget pressures faced with the project and the rationale behind the non-core hour charge. Today's report details the proposals developed by officers from the Council and Edinburgh Leisure to mitigate the budget pressure without adding any additional costs to clubs and customers using secondary school facilities.

### 4. Main report

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- 4.1 The report details below the options developed to date to mitigate the budget pressure and enable access without additional charges being imposed.

#### 4.1.1 Increase use of secondary school sport facilities

Since the decision was made to withdraw the introduction of the non-core hour charge, Edinburgh Leisure have developed a revised opening hours schedule that

accommodates all existing users within a core hour framework. The revised opening hour schedule reduces the number of additional hours required, contributing to the reduction in budget pressure.

With space utilisation at just over 50% Edinburgh Leisure are marketing the available facilities and by keeping all additional use within the opening hours schedule the increase in income will directly reduce the budget pressure as no extra costs will be incurred.

#### 4.1.2 Price harmonisation

Year 2 of a 3-year harmonisation process was approved by Council at its Budget meeting in February this year. Prices for all sport spaces (other than 3G pitches) should be harmonised with Edinburgh Leisure by year 3. The model adopted for price harmonisation (concession lets are 50% of standard price and commercial lets are 125% of standard price) has resulted, for the second year running, in no increase for most concession lets with prices for 19/20 remaining at 17/18 prices.

#### 4.1.3 Management of sport space – Monday to Friday 4pm to 6pm and 9am to 12pm Saturday – term time

Access to secondary school sport facilities during the above slots is currently reserved for school sport although clubs are allowed access at the discretion of each school. Protection for school use would remain but transferring the management of clubs lets for this period to Edinburgh Leisure would improve ease of access to unused spaces for customers. As with 4.1.1, costs are already covered therefore additional income would directly reduce the budget pressure.

#### 4.1.4 Management of non-sport lets

Non-sport lets are currently managed by each individual secondary school with no strategic co-ordination or management in place. Transferring the management of non-sport lets to Edinburgh Leisure would ensure the efficient use of all secondary school facilities whilst marketing of all available spaces across the secondary school estate would increase use and income.

Diligence on current use indicates that there is a high level of spare capacity for non-sport use of the secondary school estate.

#### 4.1.5 Primary school lets

As with sport and non-sport lets at secondary schools, there is currently no co-ordination between primary school and secondary school lets. Transferring the management of primary school lets to Edinburgh Leisure would result in one agency managing all community access to the Council's school estate; making the most efficient use of school facilities.

#### 4.1.6 Additional PPP 1 core hours

As part of the settlement with the Edinburgh Schools Partnership, additional core hours have been allocated for evenings and weekends. This will allow additional use and income at the 5 PPP 1 secondary schools.

#### 4.1.7 Transfer of Wester Hailes Education Centre to Edinburgh Leisure

The leisure operation at WHEC is subsidised by the Council and transferring to Edinburgh Leisure would allow the sharing of their best practice from managing the Council's sport & leisure estate. Further promotion of the leisure operation at WHEC through EL's marketing network would have a positive effect on the subsidy and make a valuable contribution towards the community access budget pressure.

Conversations are continuing between Council and Edinburgh Leisure officials on the transfer of WHEC to Edinburgh Leisure.

- 4.2 All of the options above are either being implemented, or plans are developing to implement. Given the change of brief and remit for Edinburgh Leisure contained within options 4.1.4 and 4.1.5 further consultation and engagement is required. Edinburgh Leisure also require approval from their board before they could consider transferring these functions to their current operation.
- 4.3 The option detailed in 4.1.1 refers to the revised opening hours framework for access to secondary school sport facilities and the fact that all existing users have been accommodated within this. There is also significant capacity within these hours for new customers. Any request for access out with the opening hour framework will result in additional costs to the Council and it is unlikely that the income from these lets will cover the costs. Allowing lets outside of the opening hour framework would likely increase the budget pressure. Given that this would only be for new let requests, who would be encouraged to take a let within the opening hour framework, there could be an instance where the customer only wants access out with the framework. For such cases it would be appropriate to include an additional charge as part of the fee to ensure that the Council is not further subsidising this access.

## **5. Next Steps**

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- 5.1 Officers will work with colleagues from Edinburgh Leisure to complete the consultation and engagement for options 4.1.4 and 4.1.5.
- 5.2 A report for decision on the above options will be presented to this committee in 1 cycle.

## **6. Financial impact**

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- 6.1 As detailed in the report to this committee in December 2018, this project has a £1M budget pressure. The above options are required to reduce this pressure whilst supporting the inclusion agenda and ensuring that no additional charges are placed on clubs to access school facilities within the new opening hour framework.
- 6.2 Through the implementation of measures to date, the budget pressure has reduced to £0.8M. Implementation of these measures across the full financial year along with the development of further measures detailed in this report should further reduce the pressure.

## **7. Stakeholder/Community Impact**

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- 7.1 Engagement has taken place with Council departments as well as Active Schools and Sport Development Officers.
- 7.2 All existing customers have been informed of new operation hours and pricing structure for secondary school sport lets. Meetings have taken place with governing bodies, clubs and Club Sport Edinburgh to discuss changes to community access and resolve problems and concerns.

## **8. Background reading/external references**

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- 8.1 Corporate Policy and Strategy Committee Report 4 October 2016
- 8.2 Corporate Policy and Strategy Committee Report 14 June 2016
- 8.3 Education, Children, and Families Committee Report 24 May 2016
- 8.4 Corporate Policy and Strategy Committee Report 17 May 2016
- 8.5 Corporate Policy and Strategy Committee Report 29 September 2015
- 8.6 Culture and Sport Committee Report 11 March 2014
- 8.7 Education, Children, and Families Committee Report 15 August 2017
- 8.8 Education, Children & Families Committee Report 11 December 2018

## **9. Appendices**

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None

# Education, Children and Families Committee

10.00, Friday, 16 August 2019

## Reducing Child Poverty

Executive/routine  
Wards  
Council Commitments

### 1. Recommendations

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- 1.1 The Education, Children and Families Committee is asked to:
  - 1.1.1 agree the Local Child Poverty Action Report submitted to Scottish Government in July 2019
  - 1.1.2 agree to receive six monthly report to Committee from the Child Poverty Action Unit to effectively scrutinise progress and actions to mitigate/reduce child poverty.

#### **Alistair Gaw**

Executive Director for Communities and Families

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## Reducing Child Poverty

### 2. Executive Summary

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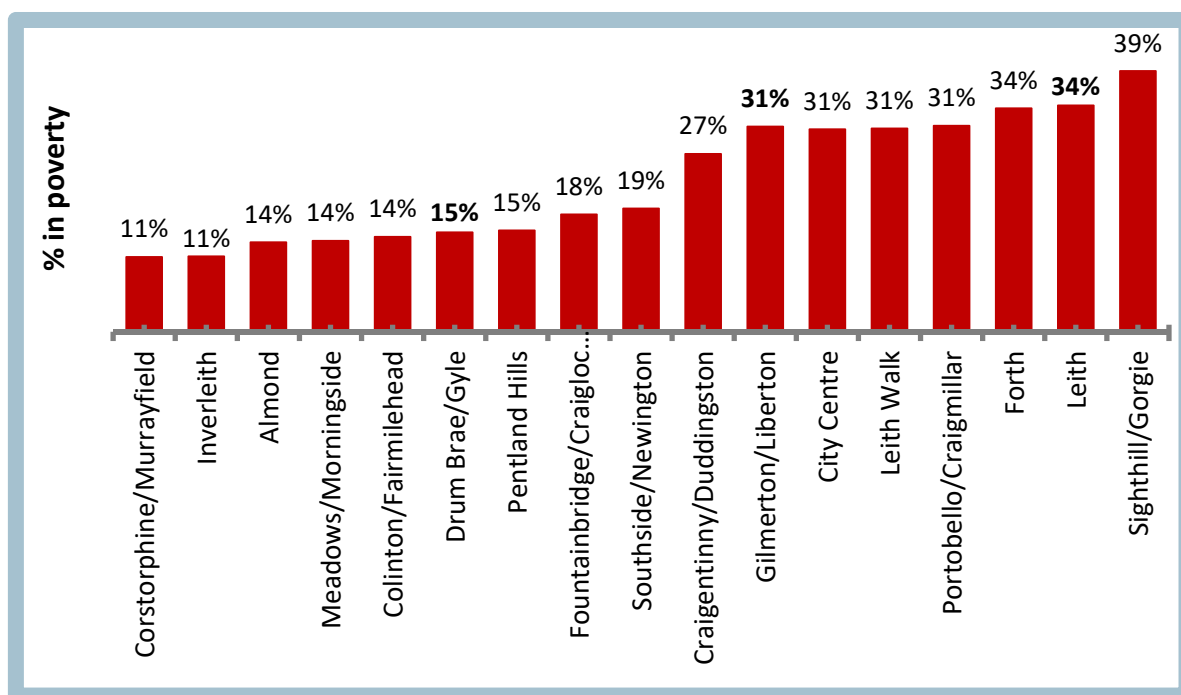
- 2.1 This report recaps the new responsibilities for Local Government and Health Boards arising from the Child Poverty (Scotland) Act. These include new requirements for publication of an annual report describing existing and new planned actions, or measures taken, to reduce and mitigate the effects of Child Poverty.
- 2.2 To meet these requirements, the report updates members of the Committee on actions taken to produce the first Local Child Poverty Action Report (LCPAR) which is attached at Appendix 1
- 2.3 This report provides members of the Committee with an update on the Child Poverty Action Unit (Coalition Commitment 45), the form of which was approved by the Committee on 9 October 2018, namely as a cross Partnership working group, led by Communities and Families. The purpose of this unit will be to:
  - 2.3.1 Build on existing partnership and reporting arrangements and co-ordinate Council action to address Child Poverty in Edinburgh
  - 2.3.2 Identify Council leads for the development and publication of annual Local Child Poverty Action Reports (beginning in June 2019), and
  - 2.3.3 Identify a point of liaison with the new Edinburgh Poverty Commission on issues and actions relating to Child Poverty

### 3. Background

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- 3.1 Edinburgh is an affluent city. Average incomes are 27% higher than the Scotland average. Unemployment rates are lower than those of any other major UK city. Employment rates are high and average wages are higher than those of most other areas in the UK. Despite this economic success, however, significant levels of poverty exist in Edinburgh.
- 3.2 There are no official Scottish Government estimates for measuring poverty at the local authority level in Scotland. The figures presented in this paper are modelled estimates published by the End Child Poverty coalition.

- 3.3 Using this model, it is estimated that 23% of all children in Edinburgh live in relative poverty after housing costs. This is almost 1 in 5 children across the city and is estimated at approximately 21,000 children.
- 3.4 Child poverty rates in Edinburgh vary considerably between different areas of the city, with rates of up to 39% recorded in some electoral wards, and as low as 11% in other. This pattern of inequality is replicated across all four of the locality areas which make up the city – North West, North East, South East, and South West. Every locality contains areas of high poverty. Most localities contain areas of relatively low poverty. Across all of Scotland, only 11 council wards record child poverty rates higher than those seen in Sighthill/Gorgie (with 9 of those wards located in Glasgow City alone).



## 4. Main report

### Local Child Poverty Action Report (LCPAR)

- 4.1 The Child Poverty (Scotland) Act places a new duty on local authorities and health boards to jointly prepare an annual Local Child Poverty Action Report on actions to reduce the impact of child poverty. The first Local Child Poverty Action Report was due for publication in June 2019 and has been uploaded onto the KHub as per Scottish Government requirements. The legislation states that these reports must aim to provide a strategic forward look, as well as an account of progress to date, and should:
- 4.1.1 "describe any measures taken in the area of the local authority during the reporting year...for the purpose of contributing to the meeting of [national] child poverty targets.", and

- 4.1.2 set out information on measures that the local authority plans to take to contribute to the meeting of the [national] child poverty reduction targets.
- 4.2 To address these aims, the Scottish Government developed local authority guidance for the contents of Local Child Poverty Action Reports. The guidance recommends that the report requires a series of steps:
- 4.2.1 Identify local partners, best achieved by using Community Planning Partnership processes
  - 4.2.2 Identify and assess child poverty in the local area
  - 4.2.3 Identify and assess existing action and existing plans that seek to reduce or mitigate child poverty in the local area
  - 4.2.4 Identify new action to reduce child poverty or expansions or modifications to existing action to increase impact
  - 4.2.5 Identify and share 'What is Working' and 'Lessons Learned'.
- 4.3 The Edinburgh Children's Partnership has agreed the Edinburgh LCHAR (Appendix 1) which outlines what we know about child poverty in Edinburgh and provides an overview of the main actions designed to mitigate the impact of, or reduce, child poverty. It describes work which has or is likely to achieve step change, which drivers of poverty our work aims to impact and identifies the priority groups. The report includes a few case studies that demonstrate effective practice. It also highlights the links between some of the Council's Coalition Commitment and the 3 drivers of poverty. There is a section illustrating strong partnerships within and across the Third Sector, the City of Edinburgh Council and NHS Lothian, also identifying where internal and cross sector partnerships would be strengthened. The final section draws conclusions and summarises our collective next steps
- 4.4 This Edinburgh LCPAR was co-authored by the City of Edinburgh Council (CEC) and NHS Lothian, with contributions from the third sector. A Writing Group was established as a sub group of the Edinburgh Child Poverty Action Unit, which is a cross council and cross sector working group. The Writing Group is made up of officers in CEC and NHS who are collectively responsible for and/or contribute to, several of the actions and plans detailed within the report including:
- working in partnership within the context of the Edinburgh Children's Partnership;
  - jointly leading the Edinburgh Children's Partnership Strategic Outcome Groups;
  - making strong links with the Edinburgh Poverty Commission
- 4.5 Within the City of Edinburgh, significant action is already in place to address Child Poverty and good partnership relationships already exist to meet the new reporting requirements, with evidence of step change through sector leading projects such as **1 in 5: Raising Awareness of Child Poverty** with **Maximise!** and **Discover!** already showing real impact.



- 4.6 The Child Poverty Action Unit (CPAU) held its first meeting in the City Chambers on (insert date) and is chaired by Councillor Alison Dickie. The CPAU is made up of Council officers, NHS colleagues and third sector. To date the group has met three times. The second meeting was at Craigroyston High School where young people set out some of the issues they face and ideas for action and the third meeting took place at LAYC (Lothian Association of youth Workers) where third sector colleagues and young people contributed
- 4.7 The unit has generated several ideas and possible actions which fall into 3 categories:
- those which build on existing good practice and where there are mechanisms to embed actions deeper, roll out wider or change mindset further
  - those which are longer term ideals and goals, and which are within the gift of partners to initiate and deliver
  - those which are more systemic or political and may require legislative change and/or significant investment

## **5. Next Steps**

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- 5.1 The LCPAG writing group has agree to meet towards the end of August to reflect on the processes involved in producing the first report and to consider who else needs to be involved. The Writing Group will be expanded and also plans a meeting with East Lothian and Midlothian to share what worked well.
- 5.2 The CPAU will continue to meet regularly, and the action plan is a live, dynamic document which is designed to drive actions to reduce/mitigate child poverty in Edinburgh.
- 5.3 The CPAU will develop Terms of Reference and ensure that it reports on actions regularly to Education, Children and Families and Edinburgh Children's Partnership.
- 5.4 The new Children's Services Plan will take full account of actions and initiatives across the partnership that mitigate, reduce and have the potential to reduce child poverty.

## **6. Financial impact**

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- 6.1 There are no significant financial impacts to the City of Edinburgh council

## **7. Stakeholder/Community Impact**

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- 7.1 The Edinburgh Poverty Commission has engaged in wide-ranging stakeholder engagement and the current finding and future recommendations inform both the LCPAR and the CPAU
- 7.2 In addition the CPAU has engaged with young people with lived experience of poverty.

- 7.3 Initiatives and programmes such as **1 in 5: Raising Awareness of Child Poverty, Maximise!** and **Discover!** have and continue to engage with communities and families living in poverty

## 8. Background reading/external references

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- 8.1 The following papers provide background to the report:

- 8.1.1 Every Child Every Chance – The Tackling Child Poverty Delivery plan 2018 – 22, Scottish Government, March 2018: <https://www.gov.scot/publications/child-chance-tackling-child-poverty-delivery-plan-2018-22/>
- 8.1.2 Edinburgh poverty Commission, City of Edinburgh Council: <http://www.edinburgh.gov.uk/info/20218/council-wide-plans-and-strategies/828/reducing-poverty-and-inequality>
- 8.1.3 Scottish Government Guidance on Child Poverty Action Reports: <https://www.gov.scot/publications/local-child-poverty-action-report-guidance/>
- 8.1.4 Child poverty Action Unit Report – referral from the Culture and Communities Committee, Tuesday 9<sup>th</sup> October 2018, Item 7.11(b): <http://www.edinburgh.gov.uk/meetings/meeting/4553/education-children-and-families-committee>

## 9. Appendices

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- 9.1 Appendix 1 Local Edinburgh Child poverty Action Report



# LOCAL CHILD POVERTY ACTION REPORT

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City of Edinburgh Council and NHS Lothian

City of Edinburgh  
Council  
Waverley Court  
East Market Street  
EDINBURGH  
EH8 8BG





EDINBURGH AND SOUTH EAST SCOTLAND  
CITY REGION DEAL



## Foreword

***'It's hard for children to be poor and we need to help them because it's not their fault.'***

I quote these words often because they came from a P1 pupil that I taught as she worked alongside her peers in our community learning group on child poverty. At such a young age, she got it. She understood that poverty is not some kind of life choice and that people can often be trapped in their poverty because of the structural barriers that are put before them.

The latest data shows that almost one in four children in Edinburgh now live in poverty. In one electoral ward, it is almost 40%. Many children are coming to school hungry, living in homes that their parents and carers can't afford to heat, and relying on foodbanks to make ends meet. The situation is predicted to get worse, and most of these children will have great difficulty escaping from this cycle of poverty. In one of the wealthiest cities in the fifth largest economy in the world, this should shame us all.

The national Child Poverty Delivery Plan 2018-2022, **'Every Child, Every Chance'**, recognises that poverty is fundamentally about lack of income. It is therefore right that the targets in the Child Poverty (Scotland) Act 2017 are about increasing family incomes and reducing costs.

National policies and strategies will have the greatest impact on these, especially in relation to social security, but Community Planning Partnerships and Local Health Boards can also take significant steps to mitigate the impact of child poverty.

In Edinburgh, a lot of really good work is already established and making an impact, such as **1 in 5; Raising Awareness of Child**

**Poverty and Maximise!** More recent projects, such as **Discover!** are also in place. There is, however, much more to do.

I'm heartened, therefore, to see a move towards stronger partnership working across the city, and a recognition of the need to better co-ordinate actions and activities so that we make the best use of our resources and increase their impact on lives. It is also reassuring to see that service areas right across the Council are expected to consider what contribution they can make to help reduce child poverty. It is a challenge that will take us all.

This is our first Child Poverty Action Report and, as such, it sets out where we are currently. The Child Poverty Action Unit is in its early days but, as Chair, I look forward to working with partners to further shape our action plan, and ensure its delivery. Most of all though, I look forward to empowering the too often unheard voice of children and families with lived experience of poverty, and finding ways to firmly place them at the heart of all forward decision making.

Future reports should show our deep commitment to doing all we can to try and make further progress with what is, in my view, one of the most important priorities facing our city and nation.

**Councillor Alison Dickie, Vice Convener, Education, Children and Families**  
**Chair, Edinburgh Child Poverty Action Unit**



# Introduction

The Edinburgh Children's Partnership, Children's Services Plan 2017 – 2020, has identified five strategic aims. Reducing poverty is woven through the strategic aims and its strength lies in explicit partnership working to improve the outcomes for children and young people. It is aligned with the strategic context of NHS Lothian for children and young people through the NHS Strategy for Children and Young People (2014 – 2010) and The Children and Young People (Scotland) Act 2014.

It is evident that public sector, community and voluntary organisations in Edinburgh are doing incredible work already to ameliorate some of the worst excesses of poverty in our area. With almost 1 in 4 children in Edinburgh now living in poverty, we have a responsibility to continue to improve what we do. We are committed to ensuring that local public sector decisions and resources target the causes of poverty as all the available evidence tells us that this will make the greatest difference to the life chances of children. But there must be a caution that some of the levers for change exist far from Edinburgh.

Recent reports from the UN Special Rapporteur on extreme poverty and human rights and the ongoing work of the Poverty and Inequality Commission in Scotland are reminders of the scale of the challenge set by the Child Poverty (Scotland) Act 2017. The Act makes stark the fact that the life chances of children brought up in poverty in Scotland are markedly worse than those of children living elsewhere in western Europe.

It is incumbent on local partners to play a part in changing this story. Our local partnerships must use all our assets and talents efficiently, effectively and wisely. But to make a significant improvement, our decisions and policies about child poverty will need to be inventive and aspirational too. This first Local Child Poverty Action Report for Edinburgh provides an overview of our current work and signals our priorities for the next few years.



**Professor Alison McCallum**  
Director of Public Health and Health Policy

NHS Lothian



Families cooking together at **Discover!** Easter 2019

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# Section 1

## Purpose and Background

The purpose of this Local Child Poverty Action Report is to provide an overview of the actions taken by Edinburgh's Children's Partnership to mitigate the impact of and/or reduce child poverty in Edinburgh. It also identifies gaps and sets out the actions that it proposes to take that will contribute to meeting the targets in the Child Poverty (Scotland) Act 2017.

### CONTEXT

The Scottish Government has identified three main drivers of child poverty:

- income from employment;
- costs of living;
- income from social security and benefits in kind.

It also identifies a number of priority groups that the plan should target as particular beneficiaries:

- Lone parents;
- Families where a member of the household is disabled;
- Families with three or more children;
- Minority ethnic families;
- Families where the youngest child is under 1;
- Mothers aged under 25.

The Child Poverty Act sets out four statutory, income-based targets (all after housing costs) to be achieved by 2030:

- Less than 10% of children in relative poverty;
- Less than 5% of children in absolute poverty;
- Less than 5% of children are in combined low-income and material deprivation;
- Less than 5% of children are in persistent poverty

Local Child Poverty Action Reports (LCPAR) are expected to show an understanding of the drivers of child poverty, what actions are currently in place, and what future actions will be implemented. The requirement to produce these reports signals an imperative to undertake new activity and a new approach; effectively, a step-change in tackling child poverty. The LCPAR should show how links are being made to existing related statutory planning and reporting duties, including how Local Outcome Improvement Plan (LOIP) outcomes will contribute to tackling child poverty.

### A COLLABORATIVE APPROACH

The Edinburgh Children's Partnership has agreed this report which outlines what we know about child poverty in Edinburgh and provides an overview of the main actions designed to mitigate the impact of, or reduce, child poverty. It describes work which has or is likely to achieve step change, which drivers of poverty our work aims to impact and identifies the priority groups. The report includes a few case studies that demonstrate effective practice. It also highlights the links between some of the Council's Coalition Commitment and the 3 drivers of poverty. There is a section illustrating strong partnerships within and across the

Third Sector, the City of Edinburgh Council and NHS Lothian, also identifying where internal and cross sector partnerships would be strengthened. The final section draws conclusions and summarises our collective next steps.

This report is co-authored by the City of Edinburgh Council (CEC) and NHS Lothian, with contributions from the third sector. A Writing Group was established as a sub group of the Edinburgh Child Poverty Action Unit, which is a cross council and cross sector working group. The Writing Group is made up of officers in CEC and NHS who are collectively responsible for and/or contribute to, a number of the actions and plans detailed within the report including:

- working in partnership within the context of the Edinburgh Children's Partnership;
- jointly leading the Edinburgh Children's Partnership Strategic Outcome Groups;
- making strong links with the Edinburgh Poverty Commission.

## Section 2

# Challenges and Drivers

## Child Poverty in Edinburgh

### DEFINING POVERTY

*Individuals, families and groups in the population can be said to be in poverty when they lack resources to obtain the type of diet, participate in the activities and have the living conditions and amenities which are customary, or at least widely encouraged and approved, in the societies in which they belong.*

**P Townsend, *Poverty in the United Kingdom*, 1979**

Poverty means struggling to heat your home, pay your rent, or buy essentials for your children. It means waking up every day facing insecurity, uncertainty, and impossible decisions about money. To be in poverty is to have resources that are well below the level needed to maintain a decent standard of living.

Almost any family can experience poverty. Unexpected events such as bereavement, illness, redundancy, or relationship breakdown are sometimes all it can take to move into circumstances that then become difficult to escape.

For this analysis we adopt a core definition of relative poverty after housing costs as our baseline. The relative income poverty line is set at 60% of UK median household income after housing costs, adjusted for family size. It changes each year according to changes in median income.

As an illustration, for a couple with 2 children in Edinburgh, this threshold is the equivalent of £21,100 per annum, or just over £14 per person per day.

Wide ranging evidence shows us that living on incomes below this threshold in our society is damaging. People who grow up in poverty die sooner, have poorer health, are more likely to suffer from mental health problems, less likely to thrive in the education system, less likely to progress in work, and more likely to have children who themselves grow up in poverty. These are wide ranging issues which impact not only on the individuals directly affected, but also the city as a whole. Poverty is not an individual affliction but a social problem.

This analysis provides an overview of the number of children in Edinburgh living in families in which income levels fall below this threshold, and the factors which drive those levels.

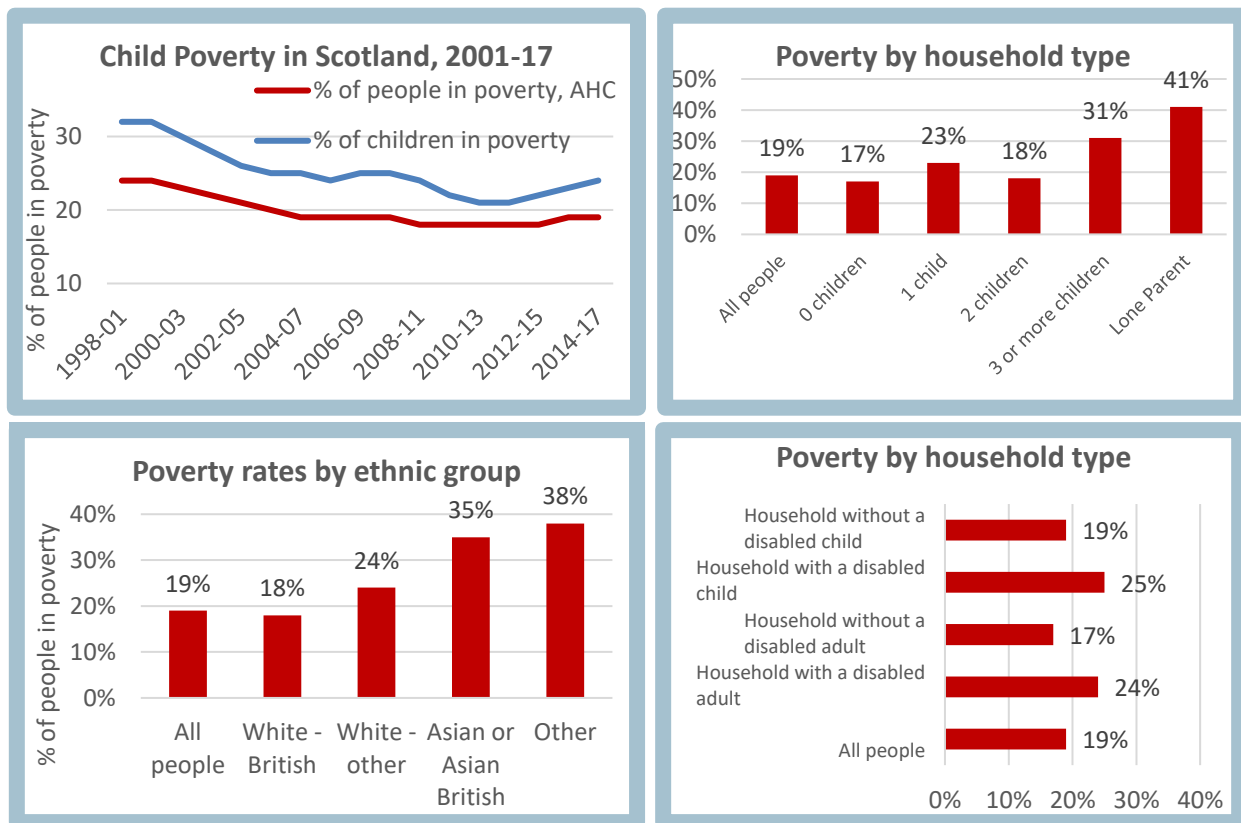


# CHILD POVERTY IN SCOTLAND

It is estimated that 24% of children in Scotland, or 230,000 children each year, live in relative poverty. Child poverty rates had been falling for many years but have started to rise again since 2011-14. <sup>1</sup>

Within this population, the risk of poverty varies further depending on a number of factors, including:

- The number of adults and number of children in the household. Some 41% of all single parent households in Scotland live in relative poverty, in 2014-17, for instance. As do 31% of households with 3 or more children.
- The ethnicity of the household. Over a third of people in minority ethnic groups in Scotland live in poverty after housing costs are taken into account. This is more than double the poverty rate for the 'White – British' group (18%).
- The presence of a disabled adult or child. 25% of all households with a disabled child live in poverty, compared to 19% of households without a disabled child or adult. Overall, further analysis of data reveals that some 40% of all children in poverty in Scotland live in a household where at least one person (child or adult) is disabled.



This rising trend in child poverty comes despite a rise in average incomes recorded in recent years. Since 2010-13, median incomes in Scotland have risen by 6%, but this increase has not been felt equally across all households. Indeed, income growth for affluent households has been recorded at 7 to 8 times higher than that of the lowest 10% of households in Scotland by income during this period. Similarly, income growth for households with children during this period has been much lower than for other households. <sup>2</sup>

<sup>1</sup> All data on poverty rates and levels in Scotland are sourced from [Poverty and income inequality in Scotland: 2015-2018, Scottish Government, 28 Mar 2019](#)

<sup>2</sup> Source: [Poverty and income inequality in Scotland: 2015-2018, Scottish Government, 28 Mar 2019](#)

Analysis produced by the Institute of Fiscal Studies <sup>3</sup> identifies four key drivers for this trend:

- Labour market improvements and resulting increases in earned income tend to benefit medium and high-income households more rapidly than those in low income groups
- Cuts to the value of working age benefits have affected low income households most severely, and families with children most directly
- Reductions in mortgage costs due to low interest rates in this period provided most benefit to high income households, while
- Rising private rents have had a disproportionately high impact on incomes for low income groups.

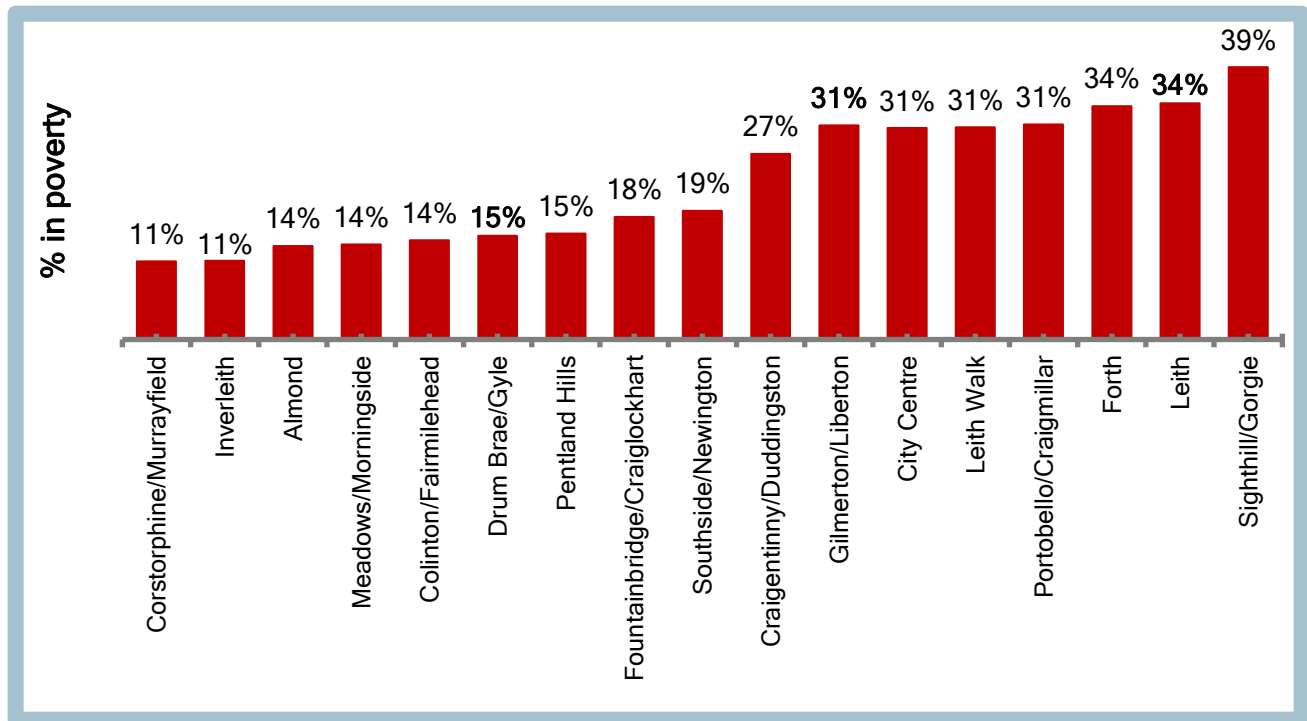
<sup>3</sup> Source: [Living standards, poverty and inequality in the UK: 2018](#), Institute for Fiscal Studies, 20 June 2018

## CHILD POVERTY IN EDINBURGH

Edinburgh is an affluent city. Average incomes are 27% higher than the Scotland average. Unemployment rates are lower than those of any other major UK city. Employment rates are high and average wages are higher than those of most other areas in the UK. Despite this economic success, however, significant levels of poverty exist in Edinburgh.

There are no official Scottish Government estimates for measuring poverty at the local authority level in Scotland. The figures presented in this paper are modelled estimates published by the End Child Poverty coalition. Using this model, it is estimated that 23% of all children in Edinburgh live in relative poverty after housing costs. This is almost 1 in 5 children across the city and is estimated at approximately 21,000 children.

Child poverty rates in Edinburgh vary considerably between different areas of the city, with rates of up to 39% recorded in some electoral wards, and as low as 11% in other. This pattern of inequality is replicated across all four of the locality areas which make up the city – North West, North East, South East, and South West. Every locality contains areas of high poverty. Most localities contain areas of relatively low poverty. Across all of Scotland, only 11 council wards record child poverty rates higher than those seen in Sighthill/Gorgie (with 9 of those wards located in Glasgow City alone).



These wide spatial inequalities within Edinburgh are reflected in data showing the impact of poverty and deprivation in the city across a range of measures:

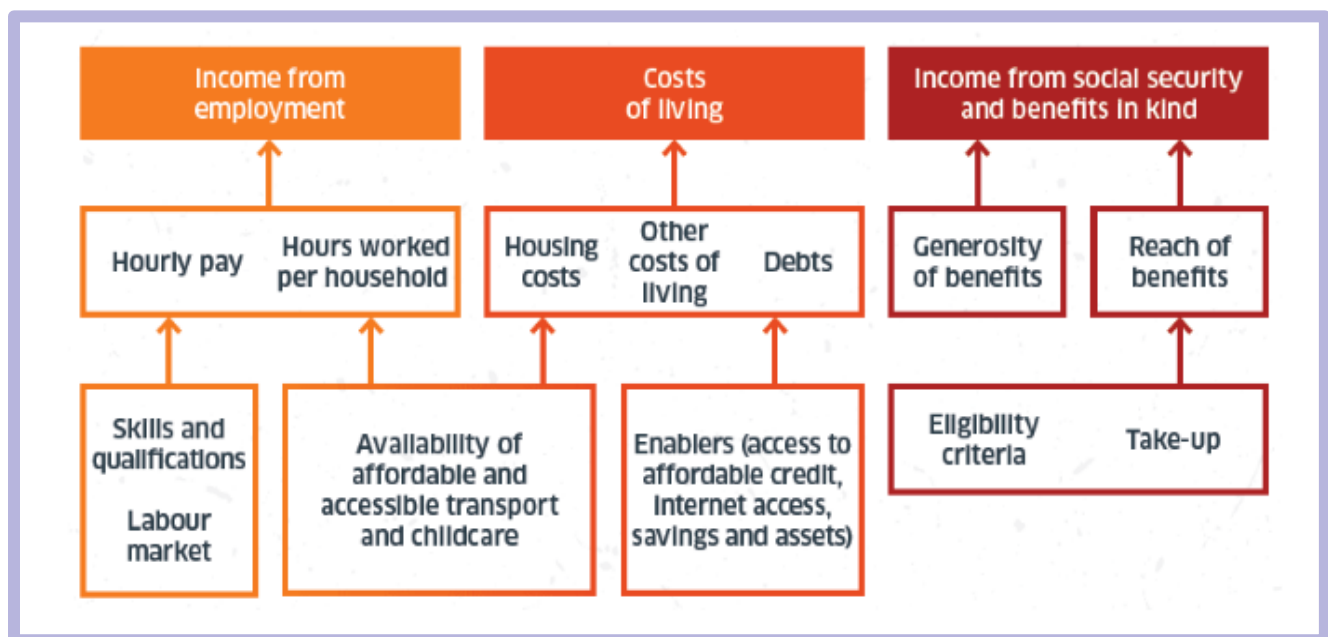
- Boys born in the poorest parts of Edinburgh can expect to live on average 11.4 fewer years than those in the most affluent areas. At a micro level, life expectancy rates in some of the poorest parts of the city are as much as 21 years lower than in the most affluent districts.
- People living in the poorest parts of Edinburgh are 7.4 times more likely to be hospitalised with COPD (chronic obstructive pulmonary disease) or lung disease than those in the most affluent parts of the city. COPD is the 5<sup>th</sup> leading cause of ill health or early death in the poorest areas of Scotland. (The Scottish Burden of Disease Study 2016)
- 38% of secondary school pupils from the most deprived areas in Edinburgh achieve more than 5 awards at SCQF level 5, 45 percentage points below the average of 83% for pupils from the least deprived areas
- Data on looked after children in Edinburgh show that only 67.3% go on to a positive post school destination, much lower than the overall positive destination rate of 92.3% for Edinburgh. This gap of 25 percentage points, compares against an average gap of 17 points across Scotland as a whole.

## Section 3

### Drivers of Poverty in an Edinburgh Context

To assess the roots of poverty in Edinburgh, this paper considers three core drivers:

- Income from employment
- Cost of living, and
- Income from social security



## INCOME FROM EMPLOYMENT

As noted above, Edinburgh is a job rich economy with high rates of employment, lower rates of unemployment than any other major UK city, and average earnings higher than most other cities in the UK.

A strong and well paid labour market however, does not prevent persistent and growing rates of child poverty in the city. Across Scotland, some 66% of all children in poverty grow up in households where at least one adult is in work. At the same time, data on sources of income shows that even for the poorest households, earnings from employment account for more than 40% of household income. This data challenges the view that links poverty explicitly to unemployment. While some 13% of all working age households in the city are unemployed, the typical picture of poverty in Edinburgh in 2019 is one of working adults with children, struggling to get by on the earnings available to them.

These levels of in work poverty arise as a consequence of the interaction of low pay, and insufficient or unpredictable working hours. Edinburgh shows evidence of both factors.

- 14% of Edinburgh residents work for wages below the hourly rate recommended by the UK Living Wage Foundation. This represents an estimated 38,000 residents working for an hourly wage below £8.76 in 2017/18.
- The lowest paid 20% of workers in Edinburgh earn some £264 per week in 2018, more than £200 per week less than the median worker, and less than a third of that earned by the highest paid 20% of workers.
- The gender pay gap in Edinburgh is estimated at some £137 per week, with men earning an average of £550 per week, compared to £413 for women. This represents a pay gap of 25% in Edinburgh.
- Edinburgh shows high levels of employment in non-permanent employment (including temporary, short term, seasonal, and zero-hours contracts). An estimated 8.5% of all jobs in the city were considered 'non-permanent' in 2017 to 18, well above the Scottish average of 5%.
- While jobs growth has been strong in recent years, that growth has been strongest in part time work. The number of part time jobs in Edinburgh has grown by 31% in the last five years, compared against 10% growth in the full time jobs total.
- This trend is reflected by growth seen in the number of people working less than ten hours per week. In the past five years, the number of workers in this group in Edinburgh has grown by 31%, compared to a 17% drop across Scotland as a whole.

The importance of these factors to people in Edinburgh were emphasized by recent consultations undertaken as part of the [Edinburgh Poverty Commission](#). This research asked people in the city to provide their views on the causes of poverty in the city. Lack of secure, appropriately paid employment was cited a key factor trapping people in low income, with common issues raised including:

- Low paid work, and a lack of opportunity to progress to more hours or higher paid jobs.
- A reliance on zero-hour contracts and unstable income and work opportunity.
- Difficulties in accessing new skills or learning opportunities due to health issues, caring responsibilities or disability.

Analysis of trends in future job opportunities show a risk of these patterns becoming further entrenched over the next ten years. Projections prepared for the city by Skills Development

Scotland show a continuing pattern of growth in high and in low skilled occupations, with little growth in medium skilled jobs. This marks a process of increasing polarisation in the jobs market in Edinburgh, with strong growth in high and low skilled jobs, but slow growth in medium skilled occupations. Such patterns of polarisation suggest a trend towards:

- Fewer opportunities for workers in low skilled, low paid jobs to progress into medium skilled roles
- Higher likelihood of under-employment or under-utilisation of skills, with graduates and other skilled workers unable to access a limited number of openings in medium skilled roles and instead competing for low skilled jobs
- Higher likely of unemployment and underemployment for low skilled workers unable to compete in the jobs market with higher skilled workers.

## COST OF LIVING

As well as being a high income city, Edinburgh is also a high cost city to live in, compared to other areas in Scotland.

When asked by the Edinburgh Poverty Commission about the things that cost too much in the city, people on low income cited the cost of housing as the main issue that makes it difficult to get by in the city, saying:

- *“The cost of renting privately in Edinburgh is now beyond the reach of most people on low incomes even if they are working full-time.”*
- *“The city itself doesn't have enough houses for everyone, which has skyrocketed market prices.”*
- *“my rent goes up yearly but my wages don't”*

These sentiments are backed up by evidence which shows that the average house price is six times the average gross annual earnings in the city, making Edinburgh the least affordable city in Scotland to buy a home. At the same time, private rents in Edinburgh are high and rising, reaching a new all-time high of £1,115 per month in Q1 2019, compared to a Scottish average of £793. This represented a year on year increase of over 5%, well above the rate of growth.

Alongside housing, other cost of living issues raised by citizens include:

- *Childcare – “Unaffordable and inflexible childcare can lead parents to being stuck in low paid work as their ability to secure higher incomes is dependent on their childcare arrangements. For many, the cost of childcare is unaffordable and remaining unemployed is the more financially viable solution”*
- *Food – Almost half of all respondents mentioned the cost of food as a key issue, with particular mention made of fresh fruit and vegetables being expensive to access.*
- *Transport - Transport was another area that people mentioned as being costly, this related to both public transport and fuel costs, a number of respondents mentioned that this included travel to and from work.*
- *Energy - Heating and electricity for the home were another top response for citizens when asked about the issues that make it difficult to manage on a low income in Edinburgh.*

## INCOME FROM SOCIAL SECURITY AND BENEFITS IN KIND

Total benefits expenditure in Edinburgh reached £1.162 billion in 2017/18, some 8% of the Scotland total and an increase of 13% in the period since 2010. This represents benefits payments of an average £2,264 per capita. In recent years, growth in population has significantly outstripped expenditure on benefits in the city. Benefits expenditure per capita has risen by only 3% since 2010, compared to a 13% increase across Scotland as a whole.

In terms of out of work benefits claimant, it was reported in May 2018 by the DWP that there were over 1,400 Universal Credit claimants in Edinburgh, 3,500 JSA claimants, and 19,884 recipients of Incapacity benefits. Taken together, these account for 8% of all benefit claimants in Scotland. In addition to these, Edinburgh was home to 33,426 housing benefits claimants in May 2018.

In common with other areas of Scotland, families in Edinburgh have been affected by benefits cuts and issues related to the benefits cap in recent years. During the consultation carried out earlier this year as part of the Edinburgh Poverty Commission, citizens of Edinburgh said that key issues were:

- *“Cuts in benefits are forcing some people into limited lives of just surviving”*
- *“Benefits being stopped and debts accumulating from this. Having to use credit to get through the month and the impact of continually having to pay this off.”*
- *“The cap is particularly damaging for people’s housing security as when a family exceeds the arbitrary threshold of the cap, the first benefit to be reduced is their housing benefit or Universal Credit housing costs element. This more often than not results in affordability issues, rent arrears and risks homelessness.”*
- *“There is no interest in the wellbeing of low income families. Food banks are keeping people fed”*

In the period to 31 December 2018, a total of 395 households were affected by the benefits cap in Edinburgh. This represents slightly over 1% of all claimants with an average weekly loss of benefit of £80.41. 25% of households affected were in temporary accommodation where average loss of benefit was £209 pw, and 24% in the Private Rented Sector where average loss of benefit was £61 pw. A total of 164 claimants affected by the benefits cap were supported by Discretionary Housing Benefits payments, with an average payment of £61.37.

Comparison with Scotland, shows that a higher proportion of capped households face high levels of benefit loss in Edinburgh. 30% of those capped in Edinburgh face a loss of over £100 pw, more than twice the Scotland level of 12%. 8% of those capped in Edinburgh face a loss of over £250 pw, compared to only 1.5% of Scottish capped households.

## A COMPLEX PICTURE

Taken together this analysis of drivers illustrates the complex picture of poverty in Edinburgh in 2019. The data and testimony available present a picture of poverty in which:

- The typical child in poverty in Edinburgh lives in a family where adults are in work, but struggling to earn high enough wages, or work enough hours to increase their income
- Predictability of income is a major challenge for people, particularly the unpredictability of income from earnings due to a reliance on zero hours contracts

- Social security forms a secondary, but important element of household income, but benefits caps, benefits cuts, and the complexity of the benefits system often means families don't claim everything they are entitled to, or struggle to manage on the benefits they do receive
- The availability of affordable housing is a major concern, with a shortage of social rented housing, and private rented prices out of the reach of most people on low incomes
- The cost of childcare, or the availability of flexible childcare, is a major barrier to parents working, maximizing their hours or progressing to higher paid work
- The cost of basic essentials such as food, energy, and transport are a significant concern for people on low income, and
- All these issues are heightened for families who are already vulnerable, be it through ill health, disability, age, or other factors.

## Section 4

# Partners' Responses

### Third Sector

Many of Edinburgh's third sector organisations are members of two overarching networks; EVOC (Edinburgh Voluntary Organisations Council) and LAYC (Lothian Association of Youth Clubs). There are several other networks and alliances of third sector organisations in the city. Collectively the sector recognises that The Child Poverty (Scotland) Act 2017 will be a key enabler, supporting its work to help reduce poverty and inequalities.

In recent years, youth workers and third sector staff report significantly increased time spent providing support with family finances and in helping people find employment. Collectively, the third sector in Edinburgh contributes to wide ranging work that mitigates and aims to reduce the impact of poverty in general and child poverty in particular.

Recent work includes The Edinburgh's Family Support Charter, which was produced by 10 family support organisations. The Charter outlines principles for working with children, young people and families.

Edinburgh Together launched this year as a helpline and family support service delivered by Canongate Youth, Children 1<sup>st</sup>, City of Edinburgh Council and Barnardo's Scotland. The service provides practical, social and emotional support around relationships, play, skills and confidence, school attendance, budgeting/housing, parental mental health and help for parents to cope with child's additional support needs.

The provision of free/minimal cost youth activities is a priority for many LAYC members and youth organisations – extra fundraising efforts ensure access to informal learning opportunities especially in weekly youth clubs and holiday provision. Many organisations also recognise the importance of a holiday or “break away” for children and young people and provide residential opportunities. Some programmes include food and cooking activities helping young people develop independent living skills and addressing food anxiety in a non-stigmatising way.

Many youth work organisations deliver employability programmes to young people not in, or at risk of not reaching a positive destination, with some also delivering Activity Agreements. These targeted services are additional to the role universal youth work plays in helping to close the poverty related attainment gap.

EVOC and LAYC represent their third sector members on the **Discover!** Steering Group, and both umbrella organisations are working with CEC Lifelong Learning staff to collaborate in more depth on development of the **Discover!** programme.

EVOC and LAYC Network representatives participate in the Strategic Outcome 4 Group, the group focussing on equity and child poverty. Both also participate in the Strategic Outcome 5 Group, which has a focus on Rights. EVOC and LAYC contributed to the *1 in 5* conference (April 2019) and other training events. LAYC provides workforce development opportunities for youth and children's workers, mainly *1 in 5: Raising Awareness of Child Poverty* sessions, although much youth work led training, incorporates a dialogue around poverty.

Youth and children's work organisations collaborate with other local providers or city-wide organisations to expand support to families experiencing poverty, with some now regularly partnering with 'Information' services. This helps support income maximisation and compliments services and strengthens regular links, such as with Hey Girls UK for period poverty, school uniform bank and Fareshare to support the reduction of food poverty.

A Housing sub group was established by the EVOC Network, with the participation of Shelter, in response to shared concerns about the situation for families in Bed and Breakfast, temporary or emergency accommodation.

Looking forward, continued engagement with *1 in 5* and supporting the development of **Discover!** will be key pieces of partnership work for third sector organisations.

EVOC and LAYC will consider the best mechanisms to co-ordinate and lead capacity building for their members in response to the 2017 Act. EVOC will offer additional evidence of emerging practice from other local authorities to the Strategic Outcome 4 Group. In April 2019, EVOC was invited to join the *Edinburgh Learns: Equity and Inclusion sub group* and aims to ensure effective third sector contribution on an ongoing basis.

In common with other sectors, the challenges to the third sector are of increasing complexity and ambition against the backdrop of diminishing resources. This means it will be essential to strengthen partnerships within and across the third sector as well as across the Children's Partnership, and to make clear linkages with Local Child Poverty Action Report and other local reporting duties on tackling poverty. This will help ensure a more streamlined approach.

## City of Edinburgh Council

The City of Edinburgh Council is a living wage employer. There is also a mandate from the Council's coalition administration for leaders, managers and officers to prioritise effort and actions that either mitigate and/or reduce poverty in Edinburgh.

Of the Council Administration's 52 [Coalition commitments](#), Coalition Commitment 45 (CC45) was to establish a Child Poverty Action Unit which takes the form of a cross Council working group with partner organisations also represented. In addition to partners, it currently has Council representation from Schools, Lifelong Learning, Strategy and Communications,



Housing, and Children's Services. The group would benefit from representation from Planning and Economic Development and appropriate officers will be identified. The Child Poverty Action Unit, (chaired by Councillor Alison Dickie, Vice-Convener of Education, Children and Families) has engaged, and will continue to engage with young people with lived experience of poverty. It has considered what is working well, what needs further and/or new action and has generated a list of ideas and suggestions. These have been thematically grouped and are currently being mapped against existing activity, identifying: where action is possible and/or required; who should be responsible and, which are likely to bring about short, medium and long term impact.

Within individual Council directorates, officers are aware of the need to reduce poverty in Edinburgh, with ongoing and planned workstreams taking account of this. An example is the work within Housing to address some of the issues related to affordable housing, private rentals and the impact of short term holiday lets in the city (including Coalition Commitments 1,8,9,10 and 12). The new Economy Strategy for the city has reduction of inequalities as a core priority (including Coalition Commitments 1,3,10,12,29,32 and 44). The Employability Service within Economic Development is responsible for aspects of Developing the Young Workforce (DYW) together with employability programmes for young people identified as facing greatest disadvantage and least likely to secure a sustained positive destination (including Coalition Commitments 7,29,31 and 32). (See p16 for more information on the Coalition Commitments and how they link with the main drivers of poverty)

Much of the work across the Council to address child poverty has been led by Communities and Families. This includes *1 in 5: Raising Awareness of Child Poverty*, where wider internal and external partnerships are changing practice in direct response to raised awareness of the causes and impact of child poverty. *1 in 5* has brought about step change, and continues to do so, as its reach widens to include lifelong learning, partner and third sector organisations.

In addition to *1 in 5*, the SO4 group is a strong and well-led group which is driving actions that have a tangible impact. Similarly, ***Discover!*** the new programme to tackle holiday food insecurity, the attainment gap and social isolation, is showing early signs of positive impact on families, with a growing contribution from different parts of the Council and partners. Edinburgh Learns is a new suite of Frameworks for schools with the Equity Framework specifically designed to help school staff use data and develop effective interventions to reducing the poverty related attainment gap. The Equity Framework sits alongside *Making Education Equal for All, a Framework for Equity*, which is targeted to all staff involved in children and young people's education, in and out of school.

Parental imprisonment can be a factor in increasing childhood poverty. Criminal Justice services in Edinburgh are working to provide the courts with credible alternatives to short term custodial sentences to support people to remain in their communities.

The Council has several strong wider partnerships but recognises that more internal, cross department and cross Council work is required. Improving this will facilitate strategically joined up actions aimed at reducing child poverty in Edinburgh and address some current and potential duplication of activity across directorates. Recommendations from the Edinburgh Poverty Commission (due end of 2019) will be key drivers of improved internal connections and actions, and the Child Poverty Action Unit will be an increasingly important mechanism for taking these recommendations forward.

Elected Members, Directors and Heads of Service increasingly recognise that actions to reduce poverty are the responsibility of all and need to be prioritised and embedded across the Council's workforce and Community Planning Partnerships.

The NHS has a role to help prevent as well as mitigate the impact of welfare reform as a service provider, service commissioner and employer. The NHS supports staff and patients to address the drivers of poverty, contributing to a reduction in child poverty rates towards meeting the Scottish Government targets.

NHS Lothian has adopted a 'whole system approach', working with a wide range of partners across the Health and Social Care Partnerships, including Community Planning Partnerships (CPP) and Integrated Joint Boards (IJB). It addresses health inequalities by providing accessible and inclusive mainstream services, additional support and targeted intervention for specific groups as well as working with partners to address underlying causes of health inequalities.

In its strategy *Improving the Health and Wellbeing of Lothian's Children and Young People 2014-2020*, NHS Lothian lays out its vision that "Every child should have the best start in life and grow up being healthy, confident and resilient".

NHS Lothian is committed to working with its partners to reduce the impact of social circumstances on health by strengthening universal provision and targeted interventions to improve health and resilience in those more vulnerable to poor health

All partners in the four CPPs in Lothian have signed up to the high-level outcome, 'Every child has the best start in life and is ready to succeed'. This commitment will form the bases of further work to reduce child poverty and is reflected within the Edinburgh Children's Service Plan 2017-2020. Supporting the delivery of Edinburgh Children's Service Plan 2017-2020 is the strategic outcome groups. NHS Lothian co-chair three of the five strategic outcome groups – SO1 SO3 and SO4. They all include objectives that support the mitigation of child poverty.

Actions already implemented by NHS Lothian that are in line with reducing the drivers of poverty have been identified. Examples include: employing staff on a minimum or living wage, a Modern Apprenticeship scheme working with partners including the Princes Trust and Project Search, opportunities for staff to access welfare advice, links from health services into welfare advice for parents of young children and enabling the uptake of Healthy Start Vouchers for pregnant women and families with young children. The Healthy Start approach will be replaced across Scotland by Best Start Grants and Foods in summer 2019. In preparation for the Best Start Grants and Foods, health care professionals have been trained to support eligible pregnant women and families access the grants when they commence. The Family Nurse Partnership supports first time pregnant teenagers up to the age of 20 prepare for parenthood including sign posting to financial inclusion projects and identifying pathways for positive outcomes for example employment or further study.

Going forward, NHS Lothian will: take opportunities to mitigate or reduce poverty through our procurement, and employment decisions. We will continue to redesign services to ensure they remain poverty-proofed. The Healthier Wealthier Children's Fund (Scottish Government) will be used to provide access to welfare rights and practical support for families and young people themselves in the new Royal Hospital for Sick Children in Edinburgh. We will enable the uptake of Best Start Grants by health professionals raising awareness and supporting applications of the new grants for pregnant women and families with young children.

In terms of education and training, we will increase early career and apprenticeship opportunities that provide entry into employment. To achieve this we will work more closely with all our community planning partners.

## Section 5

# Governance and Planning

Children's Partnership – June sign off

Education Children and Families – 13<sup>th</sup> August for noting

NHS Strategic Partnership Board – 20<sup>th</sup> June for noting

## STRATEGIC PLANS AND LINKAGES

The Edinburgh Partnership's vision, agreed in 2018, is that:

***'Edinburgh is a thriving, connected, inspired and fair city, where all forms of poverty and inequality are reduced.'***

As such, strategic plans across the partnership are explicit about actions that are designed to mitigate and/or reduce child poverty. These actions, whether led by the Council, the NHS or the Third Sector, benefit from strong partnerships and good collaborations. Although plans and partnerships are in place, the report identifies further actions and improvements required to meet the 2030 targets on reducing child poverty. The key plans that strategically link work around child poverty work are:

- Local Outcome Improvement Plan (LOIP)
- Locality Improvement Plans (LIPs) (Partnership Plans)
- Economy Strategy (CEC)
- Lifelong Learning Service Plan (CEC)
- Education Improvement Plan (CEC)
- *Improving the Health and Wellbeing of Lothian's Children and Young People 2014-2020*, NHS Lothian Inequalities Strategy (NHS)
- NHS Scotland Outcomes Focused Plan (NHS)

## COALITION COMMITMENTS

The Coalition published ambitious plans to deliver improved services for the Capital's residents and communities. The 'Programme for the Capital' is the five-year business plan for the Council for 2017-22. It is built around 52 commitments set out by the SNP and Labour groups in their coalition agreement. These commitments are structured around six themes:

- Delivering an economy for all – local jobs, growth, and affordable housing
- Building for a future Edinburgh – a planning system that works to protect and develop our city
- Delivering a sustainable future – a better environment and transport system that works for all
- Delivering for our children and families – improving lives and futures
- Delivering a healthier city for all ages – strong and vibrant communities
- Delivering a Council that works for all – more empowered, transparent, and improved public services

Of the 52 Coalition Commitments, 16 are specific to tackling the impact of poverty and link with Local Child Poverty Action Plan. They are:

<b>Delivering an economy for all – local jobs, growth and affordable housing</b>		
CC1	Deliver a programme to build at least 10,000 social and affordable homes over the next 5 years, with a plan to build 20,000 by 2027	Cost of Living
CC3	Work with the business community to grow the number of Living Wage employers year on year	Income from Employment
CC5	Sign Edinburgh to the Pay Fair Tax Initiative.	Income from Employment, Cost of living
CC7	Improve access to employment and training opportunities for people with disabilities.	Income from Employment
CC8	Explore the introduction of fair rent zones.	Cost of Living
CC9	Create a Homeless Task Force to investigate the growing homelessness problem in the city. The team will review the use of bed and breakfast premises and explore alternatives that better meet the needs of individuals and families with an aim to end the use of bed and breakfast facilities. Appoint a Homelessness Champion who will chair the Task Force.	Cost of Living
<b>Building for a future Edinburgh - a planning system that works to protect and develop our city</b>		
CC10	Prioritise the use of brownfield sites and work with public sector and private landowners to develop land for affordable housing	Cost of Living
CC12	Review the Council's policy on promoting mixed communities. The review should be completed by summer of 2018 and should include homes of multiple occupancy, short term temporary lets and student housing	Cost of Living
<b>Delivering for our children and families - improving lives and futures</b>		
CC29	Improve and protect access to additional languages and music tuition and encourage more children and young people to gain vital skills in construction, engineering, digital technology, maths and science.	Income from Employment Cost of Living
CC31	Expand training opportunities for adults and young people linking with colleges and expanding vocational education	Income from Employment
CC32	Double free early learning and child care provision, providing 1140 hours a year for all 3 and 4 year olds and vulnerable 2 year olds by 2020	Cost of Living Income from Employment
CC33	Make early years' provision more flexible to fit families' needs and provide additional resources to families in difficulty so that no children are educationally disadvantaged when they start formal schooling	Income from Employment
CC34	Prioritise services for vulnerable children and families and looked after children, and support organisations working to end domestic abuse	Cost of Living, Income from Employment, Income from Social Security and Benefits in kind
<b>Delivering a healthier city for all ages - strong and vibrant communities</b>		
CC44	Increase allotment provision and support and expand the network and the number of community gardens and food growing initiatives	Cost of Living
CC45	Establish a Child Poverty Action Unit to address the inequalities faced by children in poverty in our city. The unit will look at food security and	Cost of Living,

	nutrition, tackle food poverty and holiday hunger and enhance nutrition in schools. Ensure that a Poverty Assessment section features in all Council reports.	Income from Employment, Income from Social Security and Benefits in kind
<b>Delivering a Council that works for all - more empowered, transparent and improved public services</b>		
CC49	Limit Council Tax increases to 3% a year to 2021	Cost of Living

## THE EDINBURGH PARTNERSHIP



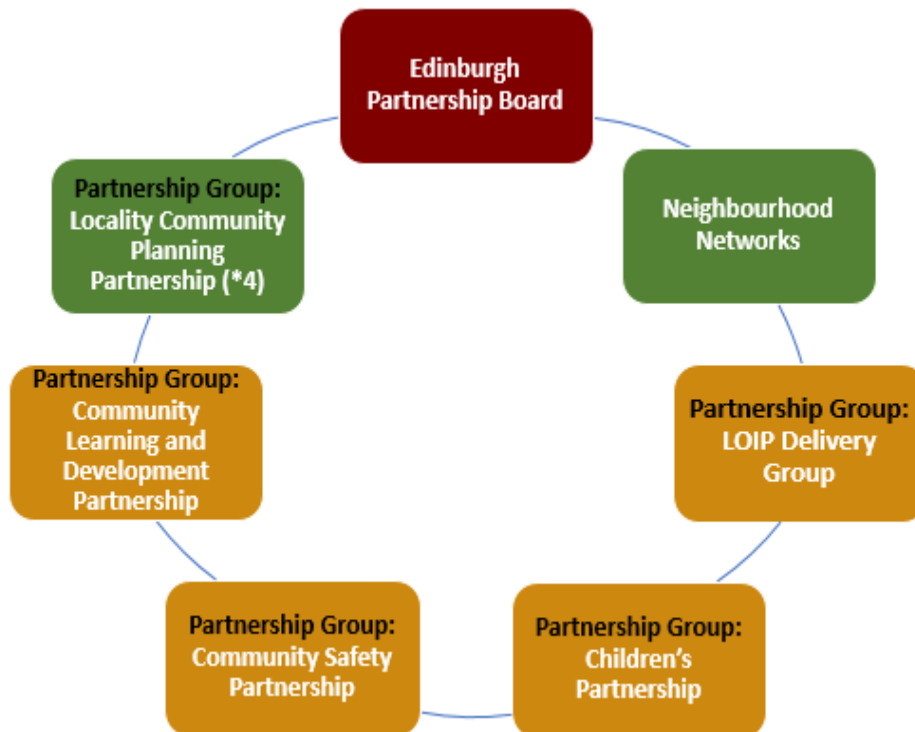
THE EDINBURGH PARTNERSHIP

The Edinburgh Partnership's vision, agreed in 2018, is that:

***“Edinburgh is a thriving, connected, inspired and fair city, where all forms of poverty and inequality are reduced.”***

The Partnership is committed to combining its resources, thinking beyond organisational boundaries, to work meaningfully with communities to deliver this ambition for change.

The diagram below sets out the governance arrangements for community planning in Edinburgh.



### ***Three priority workstreams (from the LOIP)***

The drivers of, and solutions to, issues of poverty and inequality are entrenched and complex and require significant partnership effort and investment to resolve. Through consultation with partners and building on advice gathered from communities across the city, we have identified a series of areas where additional action and leadership (above and beyond the individual strategic plans and priorities of each Edinburgh Partnership member) is needed to mitigate, prevent, and undo the effects and causes of poverty and inequality. These actions build on guidance and advice published by agencies such as Health Scotland, the Joseph Rowntree Foundation, and the Christie Commission.

Over the period of this plan, we will deliver actions to ensure that residents across all parts of Edinburgh have:

#### **Enough money to live on:**

Family income is often used as a key indicator of resources available and, by extension, of the ability to maintain an acceptable standard of living. Within this context, this workstream includes actions to maximise the income available to lower income households, and to ensure that residents have enough money to live on.

We will work together to deliver a more co-ordinated approach to planning income maximisation, support, and advice services. As a result, residents should have access to income maximisation support where and when they need it and receive the same high-quality support wherever they are in the city.

We will agree and implement a common Edinburgh approach to income maximisation to ensure that services are:

- more accessible to residents in need of support: services will be in communities with highest need in a range of locations such as community projects, health centres and council locality offices
- targeted at those in greatest need, including specific groups (e.g. lone parents, low income families, people with disabilities, people involved with criminal justice system, homeless, older people, and carers)
- more co-ordinated and avoid duplication: shared service standards will be established to ensure residents get the highest quality service wherever they access services and services will be available across the city. This will include improving links to other related services already targeting these groups.

In delivering these services, income maximisation is primarily viewed as a means to mitigate and reduce the effects of poverty and low income and to prevent crises brought on by debt and lack of financial management skills. We will also work to develop a prevention programme.

#### **Access to work, learning and training opportunities:**

Unemployment remains the single most important predictor of poverty - 74% of households in which no adult is in work live on incomes below the poverty threshold. However, work alone is not necessarily sufficient to prevent poverty. This workstream aims to provide additional targeted services to help residents access the work, learning and training opportunities they need to maintain a good quality of life.

Through the delivery of this plan, we will work together to provide new targeted support to

help residents, whose needs are not met by other programmes into and through the Employability Pipeline. This will include delivery of additional support for:

**Excluded Families:** long term integrated support for 60 identified families to help them into work. These families are often unable to take up existing employability offer as they have a high level of need compounded by other factors.

**People on release from prison:** we will develop stronger links between community justice and employability services so we can offer a systematic, holistic, joined up and long-term sustained partnership approach to working with people released from prison.

**Young people with care experience:** we will recognise, promote and support wider achievement among young people with care experience by working together to:

- improve engagement by broadening the range of quality educational experiences offered
- ensure there is integrated and appropriate support services to enable them to achieve a sustainable positive destination.

**A good place to live:**

The places where people live and work, the connections with others and the extent to which they can influence the decisions that affect them, all have a significant impact on their quality of life and wellbeing. This workstream aims to articulate the additional actions we need to take to ensure residents can access an affordable, well-designed, safe and inclusive place to live. We will work together to:

- maximise the land available to deliver affordable homes
- maximise the value and outcomes from Edinburgh’s public-sector estate and deliver opportunities for accelerated investment through strategic partnership and review of public sector assets
- identify and strengthen opportunities to work in partnership, as public sector bodies and with communities and the private sector, to create good places to live. This will include seeking new place-making approaches to support the delivery of accessible and open places, with good links to health, childcare, and other services.

**THE EDINBURGH CHILDREN’S PARTNERSHIP**

The Children’s Partnership will be accountable to the Edinburgh Partnership Board for leading, delivering and reporting on the progress of the Children’s Services Plan. It reports annually on progress. The current membership comprises:

• The City of Edinburgh Council	• NHS Lothian
• Skills Development Scotland	• Edinburgh College
• Police Scotland	• Scottish Children’s Reporter
• Barnardo’s	• Children 1st
• Edinburgh Voluntary Organisations’ Council (EVOC)	• Lothian Association of Youth Clubs (LAYC)
• Edinburgh Leisure	• Circle

The Edinburgh Children’s Partnership is committed to actions that mitigate the impact of, and help reduce, child poverty in Edinburgh.

In order to take forward the five priorities in its Children’s Services Plan, 2017 – 20, the Children’s Partnership established five Strategic Outcome (SO) Groups with key objectives, all with joint CEC, NHS and third partner Strategic Leads. Each group’s work has a focus on child poverty, although the work of SO4 specifically drives actions to help mitigate child poverty. The SO Groups and objectives are:

Strategic Group	Objectives
<b>SO1</b> <b>Best Start in Life</b>	<ul style="list-style-type: none"> <li>• Implement the new universal pre-birth to pre-school pathway</li> <li>• Continue to provide high quality early years services across the city whilst implementing the increase in hours to 1140</li> <li>• Improve early years pathways for young disabled children</li> <li>• Improve partnership working in the provision of early years services</li> <li>• Increase the % of children across all SIMD quintiles reaching developmental milestones.</li> </ul>
<b>SO2</b> <b>Attendance and Attainment</b>	<ul style="list-style-type: none"> <li>• Deliver school improvement plans that are effective across the 4 areas of the National Improvement Framework</li> <li>• Reduce the poverty related attainment gap through the Pupil Equity Fund</li> <li>• Improve educational outcomes for disadvantaged groups, including Looked After Children and Children with disabilities</li> <li>• Support Edinburgh College Curriculum Strategy to create the best opportunities for the learner journey</li> <li>• Improve the level of participation in education, employment and training for all 16-19 years and continue to increase positive destinations.</li> </ul>
<b>SO3</b> <b>Health and Wellbeing</b>	<ul style="list-style-type: none"> <li>• Improve mental health services for children and young people and implement the children and young peoples’ mental health review recommendations</li> <li>• Improve the quality of drugs and alcohol prevention work and substance misuse services</li> <li>• Minimise the need for children and young people to become looked after and improve the balance of care</li> <li>• Reduce the number of children who are overweight or obese, or malnourished</li> <li>• Achieve the outcomes contained within the Child Protection Committee’s Child Protection Improvement Plan and the Corporate Parenting Plan.</li> </ul>
<b>SO4</b> <b>Equity</b>	<ul style="list-style-type: none"> <li>• Deliver the ‘1 in 5’ project and develop an equity framework for each school</li> <li>• Deliver income maximisation programme amongst all families on low incomes</li> <li>• Improve the availability of accessible, affordable and flexible early learning and childcare particularly in areas of deprivation.</li> <li>• Reduce the number of children, young people and their families who need homelessness and emergency accommodation services and improve access to suitable housing.</li> <li>• Co-produce a community entitlement for children and young people in each locality to improve access to universal services.</li> </ul>



<p><b>SO5</b> <b>Empowerment</b></p>	<ul style="list-style-type: none"> <li>• Extend personalisation and choice including expansion of self-direction support and direct payment</li> <li>• Ensure continued delivery of effective universal youth work programme</li> <li>• Ensure children’s right across the city in line with the UNCRC</li> <li>• Implement the Parenting Framework and improve engagement between parents and schools and wider community sector</li> <li>• Deliver a city wide partnership learning and development programme to improve restorative practice.</li> </ul>
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More detail on the objectives of the strategic outcomes can be sourced from the Edinburgh Children’s Services Annual Reports.

## Section 6

# Partnerships, Projects and Programmes

## Child Poverty in Edinburgh

### THE EDINBURGH POVERTY COMMISSION

Edinburgh Poverty Commission was launched in November 2018 and will be working throughout 2019 to define the steps the city needs to make to reduce, mitigate, and prevent poverty in Edinburgh. It’s aims are to:

- Understand what drives one in five families in Edinburgh into poverty
- Listen and learn from citizens who are struggling to get by
- Build on what works well, but challenge ourselves to do better
- Design the changes we can deliver as a city.

In taking forward this work, the commission is committed to setting in place the conditions necessary to drive the real step change needed to solve all forms of poverty and to tackle all causes of poverty in Edinburgh.

Throughout this process, the work of the Commission is supported by the **Edinburgh Partnership**, and the **City of Edinburgh Council**, both of which bodies have committed to acting on the final recommendations made by the Commission. Indeed, the work and findings of the Commission are cited as key components necessary for delivery of the **Council Change Strategy** and the **Edinburgh Partnership Community Plan**, both strategic documents which were agreed in the past year, both of which plans hold prevention of poverty as a key challenge for the city.

In carrying out its work, the Commission is an independent group chaired by Jim McCormick of **Joseph Rowntree Foundation** and made up of 12 people with experience of tackling poverty and its effects, including citizens who have direct experience of living in poverty in Edinburgh.

Throughout 2019, the Commission’s process of inquiry is structured around three inter-related phases of work:

- **Phase 1: Pockets** - addressing the pressures that keep incomes low and living costs high for people in Edinburgh. This phase took place from January to April 2019.

- **Phase 2: Prospects** - exploring what we can do to improve the wellbeing and life chances of people in poverty. This phase takes place from May to August 2019.
- **Phase 3: Places** - defining steps the city can take to create well-designed, affordable, and sustainable places in Edinburgh. This phase will take place between September and November 2019.

A key priority of the Commission is to hear and respond to the voices of people experiencing poverty in Edinburgh. To do this, each stage of the Commission's work involves meeting and taking evidence from citizens. Each stage also incorporates a public online call for evidence on the questions and topics being considered by the Commission.

Alongside this, the Commission is also supported by the **Scottish Government** with funding provided for a programme of commissioned research into the experience of poverty in Edinburgh among communities across the city. The first phase of this research is being carried out by the **Poverty Alliance** and will include focus groups and one to one interviews with citizens in all areas of Edinburgh.

After each phase of its work the Commission will publish its findings so far, and give its first thoughts on the actions Edinburgh should consider in order to address the issues it has discussed. Following a further session in **November 2019**, the Commission will draw these findings together and publish its recommendations on the actions the city should take forward to solve poverty in Edinburgh. These will include actions not only for the public sector, but also for the third sector, businesses, and communities across the city.

## CHILD POVERTY ACTION UNIT

The Child Poverty Action Unit takes the form of a cross Council working group, led by City of Edinburgh Council's (CEC) Community and Families Directorate and is chaired by Councillor Alison Dickie, Vice Convener of Education, Children and Families.

The purpose of this Unit is to:

- Build on existing partnership and reporting arrangements and co-ordinate Council action to address Child Poverty in Edinburgh
- Identify a Council lead/s for the development and publication of annual Local Child Poverty Action Reports (beginning in June 2019), and
- Identify a point of liaison with the new Edinburgh Poverty Commission on issues and actions relating to Child Poverty.

Education Children and Families Committee, 9<sup>th</sup> October 2018, items 7.11 (a) and 7.11(b)

[http://www.edinburgh.gov.uk/meetings/meeting/4553/education\\_children\\_and\\_families\\_committee](http://www.edinburgh.gov.uk/meetings/meeting/4553/education_children_and_families_committee)

To date there have been three meetings of the unit, the second with significant input from pupils with lived experience of poverty. The third meeting was hosted by LAYC (Lothian Association of Youth Clubs).

The unit has generated several ideas and possible actions which fall into 3 categories:

- those which build on existing good practice and where there are mechanisms to embed actions deeper, roll out wider or change mindset further
- those which are longer term ideals and goals, and which are within the gift of partners to initiate and deliver



- those which are more systemic or political and may require legislative change and/or significant investment




Notwithstanding, the unit is committed to being proactive with a focus on involving young people with lived experience of poverty.


## SUMMARY TABLE OF ACTIONS AND INITIATIVES

The table below identifies and summarises some of the actions taken by partners, that can mitigate the impact of child poverty in Edinburgh. Further detail on some of these initiatives are on the following pages in the form of brief case studies.

The case studies have been selected as some examples of good practice that have or are likely to achieve a step change and where there is good evidence of impact.

Action / initiative	By Whom Lead and partners	Resources / investment	Poverty Driver impacted	How impact is assessed	Timescale	Target / priority Groups
<b>1 in 5: Raising Awareness of Child Poverty</b>  	<b>Lead:</b> Lifelong Learning Health and Wellbeing Team (CLPL, train the trainer, resources etc.) Schools (implementation and local initiatives) Third Sector	<b>£13k total</b> (£10,000 grant and £3k through income generation from other projects)	<b>Cost of Living:</b> (cost of school day)	Focus Groups Questionnaire Commissioned research Feedback from schools Feedback from families Feedback from trainers	Currently in 90 schools. Continue roll out to all schools by end of 2020	<b>All priority groups</b> particularly: Lone parents Families where a household member is disabled Families with three or more children Minority ethnic families
<b>Discover!</b> (Holiday Hunger)  	<b>Lead:</b> Lifelong Learning and: NHS, CHAI, SDS, EVOC, LAYC Transactions Team, Home Energy Scotland, Edinburgh Community Food	<b>£250,000 (Council)</b> Plus £16k p/a sponsorship for 3 years (from 2019/20) Aberdeen Standard	<b>Cost of Living:</b> (cost of school holidays)  <b>Income from Social Security</b> (support and advice services)  <b>Income from Employment</b> (Skills Development Scotland)	Feedback from children and parents and carers Focus groups Tracking attendance Liaising with schools Feedback from support services	Pilot Phase: Summer and October 2018 Roll out from Winter holiday 2018/19 Every holiday ongoing	<b>All priority groups</b>

Action / initiative	By Whom Lead and partners	Resources / investment	Poverty Driver impacted	How impact is assessed	Timescale	Target / priority Groups
<b>Maximise!</b> (Income Maximisation)  	<b>Lead:</b> NHS Schools(PEF) Lifelong Learning Children 1 <sup>st</sup> CHAI	Phase 1: <b>Total £76,643k</b> (Health Improvement Fund - £45,067 and PEF for Liberton Cluster - £14,933) Capital City Partnership - £16,643)	<b>Social Security</b> <b>Cost of Living</b>	Service-user consultation Integrated information Management System	Phase 1 – end August 2019 Phase 2 -	<b>All priority groups</b>
Breakfast Clubs  	<b>Lead:</b> CEC Early Years <b>Partner involvement:</b> AEGON Aberdeen Standard Greggs Foundation Magic Breakfast Fareshare School Managed Parent led Commercial Providers	<b>£175,846.00 (Annual CEC budget):</b> All Breakfast Clubs get a minimum of £1,000 per school year Additional funding total around £50k The distribution of CEC funding is weighted to reflect the number of children in SIMD 1-4	<b>Cost of Living</b> <b>Income from Employment</b>	Some quantitative evaluation has been undertaken for reporting purposes. Qualitative evaluation is planned for 2020	Ongoing Phase 1 complete (to get a Breakfast Club into every Primary school)	<b>Universal</b> - specifically supporting families living in poverty and low income families.
Healthy Start Vouchers  	<b>Lead:</b> NHS	Health care staff e.g. Midwives, GP's  UK Government wide scheme	<b>Cost of Living</b> <b>Income from Social Security</b>	Data is collected nationally and reported by health board areas to identify eligibility and uptake rates	Ongoing resource for pregnant women and families of young children. This will be replaced in Scotland with Best Start Foods in 2019.	Low income pregnant women and families of children under the age of 4 who are entitled to benefits. Pregnant women who are under the age of 18.

Action	By Whom Lead and partners	Resources / investment	Poverty Driver impacted	How impact is assessed	Timescale	Target / priority Groups
Subsidised Childcare for Working Parents 	CEC and Capital City Partnership Smile Childcare North Edinburgh Childcare Kidzcare Childcare Connections		Income from Employment Cost of Living	KPIs set and contract managed by Capital City Partnership	April 2019 – March 2022	<b>All priority groups</b> Families in high SIMD areas
Eligible 2's	Lead: CEC Early Years Early Years Centres, nursery schools and classes, private nurseries, voluntary sector playgroups, third sector childcare organisations and partner provider nurseries, health visitors		Cost of Living Income from Employment	Evaluation and Quality Improvement Support and Challenge Tracking Feedback from parents/carers	By 2020, early learning and childcare will be increased from 600 to 1140 hours per year.	All priority groups
Care Experienced Fund	Schools and Lifelong Learning	£723,000 (2018/19) Additional SAC funding	Income from Employment (long term outcome)	Research into 'what works' Consultation with partners, including Care Experienced Participation Officers early stages and no impact information available yet.	2018 – 21	Care experienced young people

Action	By Whom Lead and partners	Resources / investment	Poverty Driver impacted	How impact is assessed	Timescale	Target / priority Groups
PEF	<u>Lead:</u> Schools With a range of partners	£12,000 per child with Free Meal Entitlement	Cost of Living Income from Employment Income from welfare and benefits in kind	Evaluation and Quality Improvement Support and Challenge Tracking progress Attainment / equity data	2018/19 2019/29	Children living in poverty (Free School meals)
SAC schools	<u>Lead:</u> Schools With a range of partners		Cost of Living Income from Employment	Evaluation and Quality Improvement Support and Challenge Tracking Attainment and equity data	ongoing	Children living in poverty (Free School meals)
School Uniform Grants	Transactions Team	£100 per year – linked to Free School Meals	Cost of Living	Aligning the clothing grant/free school meals eligibility resulted in around 500 more children becoming eligible for the clothing grant.	2018/19	All target groups
Period Poverty	<u>Lead:</u> Schools and Lifelong Learning with: Hey Girls Third sector partners	£119,846 for schools (2018/19) £173k Community Access to sanitary protection (2019/20)	Cost of Living	User consultation and feedback Evaluation to inform future plans	2018/19 and 2019/20	All target groups
Benefits and Advice  Further work planned over 2019/20	Transactions Team		Income from Social Security and Benefits in Kind		Ongoing	All priority groups

Action	By Whom Lead and partners	Resources / investment	Poverty Driver impacted	How impact is assessed	Timescale	Target / priority Groups
Children in Bed and Breakfast	Safer and Stronger Communities		Cost of Living	data and information management	ongoing	All target groups
Employability Further work planned over 2019/20	Economic Development Schools and Lifelong Learning Capital City partnership		Income from Employment		Ongoing	All priority Groups

## KEY PROJECTS IN MORE DETAIL

The projects below provide further detail on some key initiatives and local responses to national initiatives. These examples demonstrate a step change as follows:

- Change mindset resulting in tangible changes to practice with impact on children living in poverty
- Better partnership working around agreed and shared aims and outcomes
- Innovative and impactful approaches that have been trailed and can be scaled
- Examples where research and evidence is well used to plan and evaluate

### ***1 in 5: RAISING AWARENESS OF CHILD POVERTY***

#### **Cost of Living, Income from Social Security, Income from Employment**

**1 in 5** is an Edinburgh initiative, led by CEC Lifelong Learning within Communities and Families. **1 in 5** began in 2016 and has three main aims:

- To look at ways in which schools can look at the cost of the school day (and other agencies to reduce the cost to children attending their provision)
- To increase awareness of the cause and impact of poverty on children
- To challenge poverty-related stigma

1 in 5 to date involves 80 primary, secondary and special schools and is being expanded to Early years settings and Youth Clubs. NHS staff are also being trained.

#### **Evidence of Need**

One in five (soon to be one in four) children in Edinburgh live in poverty. This impacts on their education, health and wellbeing and future life chances.

## Involvement of Communities with Lived Experience of Poverty

Children and their families with lived experience of poverty were consulted in the development of **1 in 5** and were engaged and active participants in the creation of the 'top tips' leaflet.

### Impact

The programme is evaluated throughout and has recently been extensively evaluated by the University of Salford. These evaluations demonstrate a significant impact on children living in poverty. They also show a marked increase awareness and understanding of child poverty among teachers and pupils and by extension, greatly increased empathy for children living in poverty. The programme directly impacts on children and their families with lived experience of poverty.

Of 163 teachers involved in the project who were surveyed in 2018:

- 92.5% (150) had increased their understanding of the scale of child poverty.
- 91% (147) now understood more about the impact of poverty on children's outcomes.
- 84% (136) said that they understood more about the causes of poverty.
- 78% (126) felt that the financial implications of homework and charitable events were now being considered.
- 71% (115) reported that this had an impact on social events and 61% (99) on the cost of prom and leavers' dances.



This project has made a significant impact to reduce the costs of the school day and for children and young people to have equal access to opportunities. All the schools that were the focus of the study have made significant changes to how stationary, uniforms, materials and trips were provided because of the training. In terms of equal access, in some schools a rule has been established that all children go to all trips and funding has been made available for those unable to pay. An audit of trips has led to a more discerning approach in deciding what to do.

One of the main challenges is to overcome the shame felt by individuals about what is a structural issue, and to do this by building relationships with families. Good progress is being made with this.

This project set out to reduce the costs of the school day, encourage equal access and reduce stigma around poverty. It has succeeded in all three areas and particularly in reducing costs and improving access. Changing mind-sets requires persistence and a cultural shift, but it was also felt that this had and is already happening as a result of this project. The training is regarded as a 'call to action', with participants responding immediately, and becoming part of what could be said to be the beginning of a movement towards reframing poverty, not as something that is a choice, but as a form of social injustice. All interviewed recognised the challenges but were motivated and committed to do all they can and encourage others to become a part of this movement too.

1 in 5 Conference April 2019



## **DISCOVER!**

### **Drivers: Cost of Living, Income from Social Security, Income from Employment**

**Discover!** is a new initiative building on Edinburgh's highly successful *1 in 5: Raising Awareness of Child Poverty*. It aims to: *reduce food anxiety and financial stress over school holidays; help reduce the poverty related attainment/achievement gap; reduce social isolation, and promote healthy eating*. It was piloted over summer and October in 2018, and evaluated by the Improvement Service. Taking account of wide-ranging feedback, a citywide approach was rolled out from Christmas 2018/19, with a **Discover!** Hub in all 4 localities every holiday.

**Discover!** delivers fun learning activities during holidays and is recommended to families by Head teachers and social workers. Since Christmas, 186 parents/carers and 365 children have participated (a parent/carer must attend). Activities delivered by highly skilled partners include family cooking, financial advice and support, trips, employability and career management skills, haircuts, relaxation techniques and wellbeing strategies. Youth workers and Pupil Support Assistants support the families, building links back into schools and community provision. The majority of families attending **Discover!** are not engaging with local community provision, all have lived experience of poverty, many struggle with mental health, have caring responsibilities and other challenges. **Discover!** is completely free, links to sustainable local provision and is designed to impact on the 3 drivers of poverty.

### **Evidence of Need**

**Discover!** is developed from evidence and research locally and nationally, and takes account of recommendations in the Poverty and Inequalities Commission around food anxiety and cost of the school holidays. The holistic approach involves a wide range of partners, individuals and organisations, building on and linking into sustainable local provision. The pilot phase identified what was working well and what needed improvement. Because a strong third sector delivers universal provision in areas of highest multiple deprivation, (with some targeted projects), **Discover!** aims to reach those children and families living in poverty and not already engaging with community provision and/or school. **Discover!** is targeted, works hard to be non-stigmatising and is designed to create capacity and empowerment, not dependency.



### **Involvement of Communities with Lived Experience of Poverty**

**Discover!** is recommended to families on low income and living in poverty, rather than them being referred to **Discover!** While at **Discover!** children, parents and carers are all asked about the programme, what works and what should be changed to make it more beneficial. All feedback is taken into account and peoples' views inform the ongoing Development of **Discover!**

**Discover!** is overseen by a Steering Group of Council strategic and locality officers, Facilities Management, NHS, EVOC (Edinburgh Voluntary Organisations Council), LAYC (Lothian Association of Youth Clubs) and the Attainment Advisor for Edinburgh. We are currently seeking a parent representative. A planning sub group ensures **Discover!** is well designed and relevant, with regular staff feedback sessions building practitioners' and families' views into the planning.

### **Impact**

**Discover!** is robustly evaluated and emerging evidence shows a positive impact linked to its aims. An evaluation team gathers feedback from parents/carers, children and staff each holiday which is used

to drive improvements. Numbers are growing although there is still a gap between those recommended and those participating. The Steering Group has identified ways and people who can help reduce that gap. Many attend as a result of positive word of mouth among families. This is considered a success and continued high quality, effective delivery will help reduce the gap. Evaluation findings are linked to our intended outcomes and we have evidence of families:

- enjoying cooking and eating together, cooking together at home more
- making cumulative cost of living savings of between £2,480 - £2,694 per day
- following up appointments with support services and: securing new tenancies; monthly savings on household bills and help access benefits, particularly for children with disabilities.
- learning new skills: children learning sports/music then engaging with Active Schools/Youth Music Initiative, families learning about film-making then joining an 8-week progressive programme, parents signing up for a parenting programmes
- making new friends, accessing community provision and feeling less isolated
- reporting better family relationships as a result of **Discover!**

## **MAXIMISE!**

### **Drivers: Income from Social Security and Benefits in Kind, Income from Employment**

**Maximise!** is funded by Edinburgh Health and Social Care Partnership, Children 1st and Community Health and Advice Initiative (CHAI). It is a public health initiative working in collaboration with '1 in 5: Raising Awareness of Child Poverty and supported by schools across the city. Maximise tackles poverty by improving families' financial resilience, health and wellbeing and the attainment of children and young people.

We know how important financial resilience is to a safe and nurturing environment for children to grow and develop. We know that money and debt issues can be a result of – *or result in* – a range of social and emotional factors which can, in turn, seriously affect family functioning. We address these issues via our integrated community team of Family Support Workers, Advice Workers and Employability Workers who provide holistic, community-based support to families and schools. Our aim is to work alongside parents; children and young people to overcome the many barriers to achieving in school, at work, at home and in the community by maximising income, wellbeing, attainment and potential.

### **Evidence of Need**

Many families on low incomes are not always claiming all the social security and other payments to which they are entitled. Initially developed in the Tynecastle area, this project sought to embed and co-locate money, debt and welfare advice in schools. It provided a full-time worker who offered support and advice in relation to benefits entitlement, income maximisation and housing. We worked in 5 schools in total. One high school 2 primary schools and 2 special needs schools.

### **Involvement of Communities with Lived Experience of Poverty**

Maximise! adopts a whole family support approach, addressing the wider issues that impact families affected by poverty. This hybrid model is informed by and addresses main public health priorities through its focus on education, income maximisation, welfare, employability and housing. It provides services in:

- Advice – income maximisation, debt and housing issues. Providing greater financial stability where applicable and addressing inequalities.
- Intensive family support – looking at the core issues that stem from poverty and impact the whole family and addressing these, stabilising families, providing practical and social support

and developing sustainable change around financial resilience, school attendance, family relationships. It may also include prevention work and assisting people to move forwards.

- Employability – promoting independence and supporting families to engage in employment and/or employability related activities, breaking down inequalities.

## Impact

Funding has now been secured to deliver Maximise! in one cluster in each locality.

To date, co-located income maximisation work in schools (including Maximise!) has worked with 398 families gaining £946,623.50 to date.

The voluntary sector also delivers income maximisation programmes using an outreach model, e.g. in family homes and early years settings. This has enabled families to increase their resilience, improve their budgeting skills, better manage debts, sustain tenancies and avoid bankruptcy.

## HEALTHY START VOUCHERS

### Drivers: Income from Social Security and Benefits in Kind

Healthy Start is a UK wide government scheme to support low income pregnant women (from 10-week gestations) and families with children under the age of 4, who are on benefits or tax credits. All pregnant women below the age of 18 years, can also access Healthy Start.

Healthy Start provides vouchers (£3.10 per week for pregnant women, up to £6.20 per week for babies under the age of one and £3.10 per week for children aged 1-4) to spend on milk, fresh/frozen fruit and vegetables and infant formula milk. It also includes vitamins to support growing children until they reach the age of 5.

Families can apply for Healthy Start if they meet the criteria and can receive the application via the midwife or health visitor or download it from the Healthy Start website. It cannot be applied for until a registered health professional (usually the midwife or health visitor) counter signs the application alongside the applicant. Other sources of support for pregnant women/families are via welfare rights advisors who have identified benefits for low income pregnant women and families including eligibility for Healthy Start Vouchers.

### Evidence of Need

To apply for the Healthy Start Vouchers, families need to be in receipt of benefits including Universal Credit or Family Tax Credit. However, data collected nationally identifies there is still a gap between pregnant women/ families who are entitled to Healthy Start Vouchers and uptake e.g. The Scottish Government estimates that uptake of the Healthy Start Vouchers is around 70%

### Involvement of Communities with Lived Experience of Poverty

The Healthy Start website states: *“women who are introduced to the scheme by a health professional who takes time to explain its public health context and health benefits are more likely to view it as a partnership with them to benefit the health of their child, rather than as a simple financial contribution. They may therefore be more likely to make best use of the scheme”*

(<https://www.healthystart.nhs.uk/for-health-professionals/your-role/>)

## Impact

In Edinburgh there has been an improvement methodology approach to improve uptake of the Healthy Start Vouchers. The uptake of weekly vouchers amounts to approximately £900 during the timeframe of pregnancy until a child reaches 4 years old.

(<https://www.gov.scot/publications/welfare-foods-consultation-meeting-needs-children-families-scotland/pages/3/>)

## ***BREAKFAST CLUBS***

### **Drivers: Income from Social Security and Benefits in Kind, Income from Employment**

Breakfast Clubs help to support a healthy and positive start to the day for all children, but in particular, children who are affected by poverty related issues. They make a key contribution to the work of the City of Edinburgh Council in relation to child poverty by promoting attendance, punctuality and a readiness to learn. Due to an increased demand from parents and carers in work and training, breakfast clubs align themselves with and give added value to the city's affordable childcare agenda, particularly to families on a low income. The Council's aspiration for all 88 mainstream primary schools to deliver or have access to a universal breakfast club has now been realised. In all Universal breakfast clubs are delivered in all 88 mainstream Primary Schools across the city. As part of the Breakfast Club Programme, the City of Edinburgh Council provide funding to support 38 mainstream primary schools and 8 special schools. The remaining breakfast clubs are delivered by commercial providers, social enterprises and organisations with charitable status. Partner organisations that realise their corporate social responsibilities through breakfast clubs include AEGON, Aberdeen Standard and the Greggs Foundation. Organisations with charitable status that support breakfast club delivery, include magic Breakfast and Fareshare.

### **Evidence of Need**

In the 2016 Edinburgh wide consultation undertaken in response to the Children and Young People (Scotland) Act 2014, Part 8: Section 55, one of the main priorities clearly articulated by parent/carers was the important contribution that out of school care makes in helping them to sustain employment and maintain a work life balance. Parents /carers also referenced the requirement for 'informal childcare arrangements' out of necessity rather than choice. Many parents/carers arranged informal childcare arrangements to help mitigate against cost. Breakfast Clubs also help to reduce social isolation. Children consulted as part of the survey, identified the importance of playing with and making new friends as one of the important benefits of attending this type of provision. (Source: City of Edinburgh Out of School Care Consultation Report 2016)

### **Involvement of Communities with Lived Experience of Poverty**

City of Edinburgh Out of School Care Consultation Report 2016 – views gathered through a Survey Monkey consultation and Focus Groups for parent/carers and an activity session for children.

### **Impact**

Some quantitative evaluation has been undertaken for reporting purposes. Qualitative evaluation is planned for 2020. The number of universal breakfast clubs delivered in Primary schools have increased year on year. Due to greater demand from Special Schools, the allocation of CEC funding has increased year on year.

Numbers of children attending universal breakfast clubs has increased year on year

Between 2016 – 2119: The number of children accessing free places in universal breakfast club settings has increased.

## ***CHILDREN IN BED AND BREAKFAST ACCOMMODATION***

### **Drivers: Income from Social Security and Benefits in Kind, Cost of Living**

The Unsuitable Accommodation Order 2004, which was amended in 2016, sets out directions for local authorities that families with children and pregnant women should spend no longer than 7 days in bed and breakfast accommodation, if they require temporary accommodation.

Recognising the challenges in delivering homelessness services in the city, the Council created a Homelessness Task Force, specifically to make recommendations around future service delivery. A key focus for this group was to ensure that the Council moved to a position of not placing families with children in bed and breakfast. The Council took a range of actions to reduce the need for these placements including, but not limited to:

- Increasing the stock of temporary flats from the Council's stock,
- Provision of additional suitable accommodation from Registered Social Landlord partners,
- Increase in funding for the Private Sector Leasing scheme,
- Introduction of a Rent Deposit Guarantee Scheme,
- Development of a Private Rented Accommodation framework.

### **Evidence of Need**

Due to a shortage of suitable temporary accommodation the Council, at times, needed to provide families with children and pregnant women with B&B accommodation, prior to securing suitable accommodation for them.

The number of homeless households presenting from private sector tenancies has risen significantly in the last 3 years.

### **Involvement of Communities with Lived Experience of Poverty**

As on 31 March 2019, there were 2,147 children included as part of a current homeless case, of this number, 1,259 children were residing in Temporary Accommodation.

### **Impact**

Regular monitoring by officers and a structured introduction of the activities noted above has seen a decrease in numbers from the peak of 85 households in February 2018 to 9 in April 2019. It is likely as this work continues the Council will successfully eliminate the needs for families to access bed and breakfast accommodation by September 2019.

## ***SUBSIDISED CHILDCARE FOR WORKING PARENTS***

### **Drivers: Income from Social Security and Benefits in Kind, Income from Employment, Cost of Living**

Four Childcare providers will run a targeted, affordable childcare service for 0-12 year olds (North Edinburgh Childcare, Smile Childcare, Childcare Connections and Kidzcare) which is based in areas of high deprivation (SIMD).

This will include a blend of 0 - 5 childcare provision and after school care for those of primary school age. There is also a requirement to link with other childcare providers, such as local childminders, to offer a wraparound childcare service for families who work outside of core care hours. The provider(s) will link with local, city-wide and national organisations to provide a holistic approach to supporting the wider needs of the family with regard to employability, income maximisation, health and wellbeing and employment progression. The provision is for parents in-work, returning to work or studying.

## Evidence of Need

The provision has been designed taking into account feedback from parents/carers, and from third sector agencies.

The provider(s) carry out a financial assessment with each family. Eligibility for the subsidy will be based on whether the cost of childcare would take the household below 60% of median income which is recognised as relative low income. For this purpose, income includes money received through welfare benefits.

Where families receive support with childcare costs from other sources, such as Scottish Government 1140 funded childcare hours, Department of Work and Pensions, FE/HE institutions or employers, the subsidy will NOT be available.

## ***CARE EXPERIENCED FUND***

### **Drivers: Cost of Living**

Educational outcomes for care experienced children and young people are generally poorer than for their non-care experienced peers. Attendance at school is poor, and fewer stay on at school beyond fourth year. The additional Scottish Attainment Challenge funds are to help local authorities to achieve improvements. Several new initiatives will be implemented using the Care Experienced Fund:

- Improving attendance
- Improved support in schools
- Empowering families
- Communication and promotion

### **Evidence of Need/Involvement of Communities with Lived Experience of Poverty**

The proposals for the Fund were drafted following research into 'what works' and consultation with key partners, including care experienced participation officers. This is still in its early stages and no information about impact is available yet.

## ***EARLY LEARNING AND CHILDCARE***

### **Drivers: Income from Social Security and Benefits in Kind, Income from Employment**

By 2020, early learning and childcare will be increased from 600 to 1140 hours per year. This expansion has two main policy aims: to improve outcomes for children, particularly around the poverty attainment gap, and to support parents into work, training or study. The statutory eligibility criteria for two year olds covers those in families on low or no income benefits, families receiving support due to their status as asylum seekers, and those looked after, in kinship care or living with an appointed guardian.

Partners are Early Years Centres, nursery schools and classes, private nurseries, voluntary sector playgroups, third sector childcare organisations and partner provider nurseries (dependent on Care Inspectorate grades).

## Evidence of Need/Impact

High-quality early learning and childcare benefits children's social, emotional and educational skills. Evaluation amongst providers and parents/carers demonstrates significant impact on, for example, children's speech, confidence and ability to form relationships with other children. 21% of the total population of two year olds are eligible for a place and, of these, 38% are accessing places (above the national average of 35%). This has been achieved through a combination of making sure that a broad range of providers are available to support the expansion, and by using effective and targeted publicity to promote the change.

## CASE STUDIES

### ***Tynecastle High School: A case Study***

#### **Drivers: Cost of Living**

#### **Links: 1 in 5, Breakfast Club, PEF**

Tynecastle High School was one of the first high schools to be involved in *1 in 5: Raising Awareness of Child Poverty*. Although the school now has a different head teacher from the beginning of 1 in 5, the impact was such, that actions to mitigate child poverty are embedded throughout the school.

Tynecastle High School has used PEF to support their ongoing poverty-proofing work and focus on equity for all. One of the initiatives having a measurable impact is the recently launched Breakfast Club, providing a healthy start to the day. Well-supported by a Pupil Support Officer, whose post is funded by PEF, the school is able to track and monitor uptake across SIMD deciles and target those who would benefit from attending.

Other initiatives such as a recent "formal wear" donation campaign aiming to provide suitable attire for Christmas dances and prom, the school's provision of free feminine hygiene products, and the usage of local business partnerships show the school's commitment to equity.

PEF has enabled the school to increase staffing to support the continuing implementation of the school's Digital Learning Strategy, which includes equity of resource provision. More recently, Brilliant Club, a STEM initiative to raise aspiration, and the appointment of a Development Officer of Outdoor Learning has continued to enrich the curriculum for identified learners. Participatory Budgeting has been used for the second year; young people have chosen health and wellbeing for investment and are leading this work.

## **NHS Lothian's Modern Apprenticeship Scheme: A case Study**

### **Drivers: Income from Employment, Cost of Living**

#### **Links: Developing the Young Workforce**

NHS Lothian runs a modern apprenticeship programme, providing early careers opportunities for young people from a wide range of backgrounds. As part of this work, NHS Lothian works closely together with Local Authority teams, in particular the economic development teams.

To support young people successfully complete their apprenticeships, 87 mentors were trained in youth engagement through partnerships with YMCA and DYW. The Young Persons Development Network was created to support employment skills and training. In addition, 9 NHSL staff undertaking 1:1 mentoring of local young people in secondary schools who are care experienced (MCR Pathways).

Rebecca applied to the modern apprenticeship programme from school. She was not enjoying school and wanted to progress into a caring role using her voluntary and personal caring experience. The Modern Apprenticeship enabled her to apply for a nursing support post in Learning Disabilities with NHS Lothian. As a school leaver Rebecca undertook a demanding apprenticeship made up of classroom, vocational and peer based learning, delivered through a variety of learning mediums. It included work based mentors, college tutors, youth workers and peer based learning projects.

Since starting her apprenticeship in Nov 2017 Rebecca participated in a national NHS Scotland event, recording a video contributing her experiences and motivation to join healthcare. She also joined a panel discussion session with the head of NHS workforce in Scotland contributing to the debate on how to engage more young people to join the NHS workforce. Rebecca's presence and enthusiasm has benefited other young people and helped NHS to share spread the benefits of youth employment opportunities.

Rebecca was presented with the NHS employer outstanding contribution award in recognition of her achievements. Here is what Rebecca has to say about her experience through her Modern Apprenticeship in NHS Lothian:

*'The best things I have done over the course of apprenticeship was getting to work whilst also learning things and doing my education work. I also went to many other opportunities that came up over the time of my apprenticeship such as going to the NHS Scotland Event in Glasgow and sat on a panel telling people my experiences about doing an apprenticeship with the NHS. This event and all the other ones have made me become a lot more confident. I took the confidence I gained and it used it within my role in my work place. It's the best thing I have ever done!'*



# Section 7

## Next Steps

This is the first annual Local Child Poverty Action Report on activities currently underway to reduce, prevent, and mitigate the impact of Child Poverty in Edinburgh. It concentrates on work which has been led to date by the Edinburgh Children's Partnership but, in its analysis of future work and future requirements, emphasizes the contribution to be made by wider city partnerships in addressing all the factors which drive almost one in four families in Edinburgh into poverty.

The report shows good progress made to date, and examples of high impact services making a real difference for families in poverty in the city. Over the next twelve months, the priorities for partners will be to build on this progress and to put in place the conditions needed to drive an ambitious step change in the way Edinburgh tackles poverty across the city. The next twelve months will see progress particularly in:

- improving co-ordination, filling gaps, and driving innovation in delivery, and;
- putting citizens' voices at the heart of policy design and delivery

### IMPROVING ALIGNMENT, FILLING GAPS, AND DRIVING INNOVATION

The last 12 months have shown evidence of real commitment by partners across the city to make a genuine step change in the way Edinburgh tackles poverty, and a sense of the unique opportunity the city has to show leadership and innovation in this work. This is reflected in the way that efforts to address and prevent poverty run as a clear binding strand through the strategic plans of all agencies in the city – through the **Edinburgh Partnership Community Plan**, **The Council Business Plan** and **Council Change Strategy**, the **Edinburgh Children's Plan**, the **Edinburgh Health and Social Partnership Strategic Plan**, and the work of the third sector in Edinburgh.

Most clearly, this commitment to change and improvement among partners is demonstrated by the establishment of new structures and projects to co-ordinate and drive forward actions across these plans. These include the forming of a new independent **Edinburgh Poverty Commission** to set the direction needed to mitigate and reduce poverty in the city. It also includes the establishment of a new **Edinburgh Child Poverty Action Unit** to generate ideas for change and improve co-ordination of Council actions to address Child poverty.

Alongside strategic alignment, the report also shows good progress in delivery of high impact services for families experiencing poverty in Edinburgh, and real progress in driving cultural change in some of the key services that affect children in poverty. These include projects such as **Maximise, Discover!** and the **1 in 5: Raising Awareness of Child Poverty** projects, all of which provide high impact for families and rank among the best examples of good practice in Scotland.

Despite this progress, the analysis conducted to date, however, does show a number of areas for improvement. Most notably, practitioners and citizens report that although good practice projects exist across the city, these sometimes operate in isolation, sometimes risking duplicating services provided by different agencies, often resulting in disparities in quality and scale of provision between different areas of the city.

Improving the integration and co-ordination of efforts to address poverty remains a key challenge.

A recognition of this challenge was a primary driver in the establishment of the Edinburgh Poverty Commission and the Edinburgh Child Poverty Action Unit, both of which were set up to shine a light on what works well in the city's current response to poverty, but also identify and drive forward the changes needed to improve delivery and impact. Building on these first steps, the priority for the next 12 months will be for:

- Edinburgh Poverty Commission to report its findings and recommendations for all partners in the city;
- Edinburgh Partnership, and all agencies in the city, to respond to these recommendations and put in place the actions needed;
- Strategic leaders across to lead a co-ordinated approach, ensuring that public services prioritise approaches that mitigate and reduce child poverty
- Edinburgh Child Poverty Action Unit to respond to the recommendations of the Commission and support co-ordination of actions across the Council;
- partners to maximise and build on good practice and learning from pilot projects carried out over the past 12 months.

The third sector has collectively identified priorities for the next year, which link through the Community Planning Partnerships.

In response to feedback from members, EVOC's priority for 2019-20 is to build the participation of local third sector community organisations in the Child Poverty workstream. These organisations have knowledge of need and local context and incorporate broader considerations of what works to reduce poverty and inequality in their planning. They play a key role in effective project implementation, through local partnership working and practice networks.

EVOC report that impact assessment of the poverty drivers is currently carried out by organisations on an individual basis. For this reason, the analytical approach embodied in the 2017 Act requires a new project to be established in which third sector impact evidence will be organised collectively. It will be necessary for EVOC to find resources to deliver this.

LAYC has identified that the youth work sector's key priorities and contributions over the coming year are to:

- continue working with the 78 youth and children's organisations that are currently members
- be a strong voice for the wider universal youth and children's work sector, particularly in relation to mitigating and reducing child poverty
- link with both local and national poverty policy agendas through LAYC's representation role
- ensure the universal nature of, and voluntary engagement with, youth and children's work helps develop Trusted Adult relationships and makes links with their role in mitigating the effects of poverty
- increase workforce development opportunities for the youth and children's work sector

## PUTTING CITIZENS' VOICES AT THE HEART OF SERVICES

The evidence on poverty presented in this report reflects data shared by partners, and the results of the first stages of qualitative research with citizens carried out over the past year. They reflect a good, shared understanding of the nature and drivers of poverty, showing a city which:

- despite its affluence, still has almost one in four families who live in poverty;
- has individual Council wards with poverty rates ranking among the highest in Scotland;
- shows evidence of poverty in every part of the city, with even affluent areas recording over 10% of children living in poverty.

Beyond these high-level facts, the analysis also shows that:

- the typical child in poverty in Edinburgh lives in a family where adults are in work, but struggling to earn high enough wages, or work enough hours to increase their income
- predictability of income is a major challenge for families, particularly the unpredictability of income from earnings due to a reliance on zero hours contracts, and the impact of managing income in an environment of benefits cuts and benefits caps;
- the cost of living in the city is high, particularly housing costs, childcare costs, and the cost of basic essentials such as food, energy, and transport, and;
- all these issues are heightened for families who are already vulnerable, be it through ill health, disability, age, or other factors.

These findings reflect a good baseline understanding of poverty in the city, but also a need for further work. In particular, over the next 12 months a key priority will be to build on good statistical analysis with more work designed to ensure policy is delivered by hearing and responding to the genuine voices of people who experience poverty in Edinburgh. This means:

- hearing and responding to the citizen research programme currently being carried out on behalf of the Edinburgh Poverty Commission;
- building on the work of the Edinburgh Poverty Commission and ensuring that the voices of citizens are embedded in the way that policies to address poverty are designed and delivered in Edinburgh.

## ACTIONS FOR 2019 - 2020

To strengthen our actions and impact on reducing child poverty over the next few years, we have identified the following high-level priorities for the year ahead:

- improving co-ordination, filling gaps, and driving innovation in delivery, and;
- putting citizens' voices at the heart of policy design and delivery

### Improving co-ordination, filling gaps, and driving innovation in delivery

- The **Council's Corporate Leadership Team** will place child poverty as a central theme to discussions and decisions across the Council and city
- **NHS Lothian** will ensure its new inequalities strategy continues to address the drivers of child poverty through its role as an employer of staff, a procurer of services and a deliverer of services, and to act as an advocate of the population it serves that is affected most by inequalities and poverty

- The **Third Sector** through the EVOC and LAYC networks will ensure that the sector is informed and involved in helping co-ordinate and prioritise actions designed to impact on the drivers of poverty and reduce child poverty
- The **Coalition Commitments** will continue to drive actions to mitigate/reduce poverty
- The **Edinburgh Partnership** and the 4 Community Planning partnerships (especially the Children's Partnership) will increase its scrutiny of interventions and initiatives shown to, or having the long-term potential to, reduce child poverty
- The **Edinburgh Children's Partnership** will prioritise child poverty when writing the new Children's Services Plan
- The establishment of 13 new **Neighbourhood Networks** in Edinburgh will engage with local people and services helping inform interventions to reduce child poverty
- The findings and recommendations emerging from the Edinburgh Poverty Commission will be shared widely and actively used to inform decisions and processes
- The findings from the **Edinburgh poverty Commission** will be shared and inform decisions, policy and practice, particularly those that recommend better co-ordination
- The Edinburgh **Child Poverty Action Unit** will continue to develop and implement actions that are informed by professional judgement and engagement with people, particularly young people with lived experience of poverty
- **1 in 5, Maximise! and Discover!** will be rolled out and continue to widen partnerships and reach, sharing evaluation and evidence widely
- Council and NHS officers will develop a logic model and work towards establishing Key Performance Indicators which will be shared widely

### Putting citizens' voices at the heart of policy design and delivery

In terms of the four national targets, we are confident about the data relating to one (23% of children in Edinburgh are in relative poverty). We therefore need to find out more about the children living in poverty in the city so that we can clearly prioritise and co-ordinate actions.

We will identify who the children living in poverty are and whether their families are one of the priority groups (lone parents; families where a member of the household is disabled; families with 3 or more children; minority ethnic families; families where the youngest child is under 1; mothers aged under 25).

Through a range of local networks, and linking back into the Children's Partnership we will decide what actions and interventions need to be put in place. These will be informed by and agreed with, people who have lived experience of poverty.

To know which interventions are working, we will identify small tests of change. Using a quality improvement methodology, we will measure their impact and scale, then share across our partnerships what works and what doesn't. To do this we will set up a partnership with local services operating in the most affected area and will engage with people affected by poverty. We will seek to better understand what affects them most, and how best this can be alleviated. Using this information and insight we will co-design an approach that can be rolled out consistently across the city.

Sighthill/Gorgie is the city ward with the highest levels of child poverty sitting at 39%. The proposal is to begin initially working with just one family, in one street, of one postcode area to test ideas and suggestions. We would then, knowing what works, as rapidly as possible, scale up those interventions and supports which demonstrate a short-term impact and the potential for longer term reductions in rates of child poverty.

## ABBREVIATIONS

CEC	City of Edinburgh Council
CHAI	Community Help and Advice Initiative <a href="http://www.chaiedinburgh.org.uk/contact-us/">http://www.chaiedinburgh.org.uk/contact-us/</a>
CLD	Community Learning and Development
CLPL	Career Long Professional Learning
CLT	Corporate Leadership Team
CPAU	Child Poverty Action Unit
EVOC	Edinburgh Voluntary Organisations Council <a href="https://www.evoc.org.uk/">https://www.evoc.org.uk/</a>
LAYC	Lothian Association of Youth Clubs <a href="https://www.evoc.org.uk/">https://www.evoc.org.uk/</a>
NHS	National Health Service <a href="https://www.skillsdevelopmentscotland.co.uk/">https://www.skillsdevelopmentscotland.co.uk/</a>
PEF	Pupil Equity Fund
SAC	Scottish Attainment Challenge
SDS	Skills Development Scotland
SO	Strategic Outcome
YMCA	Young Men's Christian Association
YMI	Youth Music Initiative
DYW	Developing the Young Workforce

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# Culture and Communities Committee

10.00am, Tuesday, 10 September 2019

## Appointments to Working Groups 2019/20

Executive/routine                      Executive  
Wards  
Council Commitments

### 1. Recommendations

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- 1.1 To appoint the membership of the working groups as set out in Appendix 1.
- 1.2 To note that the Music is Audible Working Group has concluded.

**Andrew Kerr**

Chief Executive

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## Appointments to Working Groups 2019/20

### 2. Executive Summary

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- 2.1 The Culture and Communities Committee is required to appoint the membership of its working groups for 2019/20. The proposed membership structures and remits of each are detailed in Appendix 1 of this report.

### 3. Background

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- 3.1 The Committee is required annually to appoint the membership of its working groups.
- 3.2 The Culture and Committee on 26 March 2019 agreed to bring the Music is Audible Short Life Working Group to a close.

### 4. Main report

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- 4.1 The Committee is requested to reappoint the membership of its working groups for 2019/20 as detailed in Appendix 1 of the report.
- 4.2 While there is no requirement for the membership of working groups to be proportionate to that of the Council, it is suggested that this is good practice. The membership reflects the overall political balance on the Council. It is, however, open to the Committee to alter the membership where it feels this is warranted.

### 5. Next Steps

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- 5.1 Not applicable.

### 6. Financial impact

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- 6.1 Not applicable.

### 7. Stakeholder/Community Impact

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- 7.1 Not applicable.



## **8. Background reading/external references**

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8.1 [Minute of the Culture and Communities Committee 11 September 2018](#)

8.2 [Minute of the Culture and Communities Committee 26 March 2019](#)

## **9. Appendices**

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Appendix 1 – Appointments to Working Groups

## Appointments to Working Groups 2019/20

<p><b>Meadowbank Sports Centre and Stadium Working Group- 5 members</b></p> <p><b>Current Membership</b> – Councillors Wilson (Chair), McNeese-Mechan, Osler, Staniforth, Brown</p> <p>This group met three times in 2018/19.</p> <p><b>Remit</b></p> <p>The remit of the Working Group is to:</p> <ul style="list-style-type: none"> <li>• Receive progress reports and updates from the project team.</li> <li>• Provide feedback on the reports and updates.</li> <li>• Submit reports with recommendations to appropriate Committees.</li> <li>• Advise on the development of communication and engagement activities with local people and user groups.</li> <li>• Act as ambassadors for the project and provide support to the project team at key stages during project delivery.</li> </ul>
<p><b>Tourism and Communities Working Group – 6 members (2 each from Housing, Homelessness and Fair Work Committee, Transport and Environment Committee and Culture and Communities Committee)</b></p> <p><b>Current Membership</b> – Councillors Wilson (Chair), McNeese-Mechan, Jim Campbell, Lezley Marion Cameron, Bird and Key</p> <p>This group met four times in 2018/19.</p> <p><b>Remit</b></p> <p>The remit of the Working Group is as follows:</p> <ul style="list-style-type: none"> <li>• The working group will seek to ensure that the views and consideration of communities and residents are taken into account in the development of a new strategy for tourism.</li> <li>• The elected members on the group will represent communities and residents, liaising through engagement with statutory and non-statutory groups and networks including Community Councils and Resident’s Groups.</li> <li>• Officers will link to Council service areas as appropriate to ensure a coordinated cross-council approach is maintained throughout the process.</li> </ul>

<p><b>CCTV Working Group – 4 members</b></p> <p><b>Current Membership</b> – Councillors McNeese-Mechan (Chair), Brown, Staniforth, Wilson</p> <p>This group met four times in 2018/19.</p> <p><b>Remit</b></p> <p>The remit of the Working Group is:</p> <ul style="list-style-type: none"> <li>• To oversee the development of policy and Procedures for all council departments utilising CCTV in line with the General Data Protection Act 2018.</li> <li>• To research and report to committee the finding and costing for fit for purpose facility that would allow a full upgrade of Public Space CCTV, explore and identify a new location for an operation centre that integrates all CCTV systems and allow for a multi-purpose use of the facility.</li> </ul>
<p><b>Graffiti Working Group – 6 members (3 Coalition and 3 Opposition)</b></p> <p><b>Current Membership</b> – Councillors McNeese-Mechan (Chair), Mitchell, Osler, Rae, Wilson, one Coalition vacancy.</p> <p>This group met six times in 2018/19.</p> <p><b>Remit</b></p> <p>The remit of the Working Group is:</p> <ul style="list-style-type: none"> <li>• To review the current procedures in place for dealing with graffiti and to examine options for spreading best practice in the city to deal with the issue.</li> <li>• To devise an action plan aimed at reducing graffiti in the city. This plan will be presented to Committee for approval.</li> </ul>

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# Culture and Communities Committee

10:00am, Tuesday, 10 September 2019

## Police Partnership Performance and Activity Report: 1 April 2019 to 30 June 2019

Executive/routine  
Wards  
Council Commitments

### 1. Recommendations

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- 1.1 The Culture and Communities Committee is recommended to note the detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander for Police Scotland attached at Appendix 1 covering the Period 1 April – 30 June 2019.

#### **Alistair Gaw**

Director for Communities and Families

Contact: Jon Ferrer, Senior Manager, Quality, Governance and Regulation

E-mail: [Jon.Ferrer@edinburgh.gov.uk](mailto:Jon.Ferrer@edinburgh.gov.uk) | Tel: 0131 553 8396

## Police Partnership Performance and Activity Report: 1 April 2019 to 30 June 2019

### 2. Executive Summary

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- 2.1 In July 2019 the Culture and Communities Committee agreed a refreshed Partnership Agreement between the City of Edinburgh Council and the Edinburgh Division of Police Scotland in respect of community policing. They requested a detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander for Police Scotland, or their designated deputy, on a quarterly basis. The Performance and Activity report provided by Police Scotland covering the period from 1 April to 30 June 2019 is at Appendix 1.

### 3. Background

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- 3.1 Since 2003, the Council has provided funding to support community policing activities, in both local neighbourhoods and city centre, and through targeted interventions undertaken to detect and disrupt anti-social behaviour and issues associated with community safety. The Council formalised the arrangement to support community policing through a Service Level Agreement with Police Scotland.
- 3.2 For 2019/20, £2.08 million revenue funding has been provided to Police Scotland by the Council to resource the following:
- 3.2.1 35 “named” Community Police Officers (Police Constable rank) working within local communities, based within wards and the city centre to manage specific issues such as those concentrated around the night time economy, business community and tourism. The Community officers support community engagement activities.
  - 3.2.2 8 Family and Household Support Officers (Police Constable rank), based within localities, whose role is to share information daily and support Council Family and Household Support teams in activity within the locality.
  - 3.2.3 One Youth Justice Officer (Police Sergeant rank) responsible for coordinating Police Scotland activity around the development of Youth

Services in line with Council policies and liaison with Youth Justice services within the Council.

- 3.3 The current Partnership Agreement provides a reporting framework to monitor activities carried out by these additionally funded officers and the Youth Justice Police Sergeant and supports transparency and accountability for the funding awarded.

## **4. Main report**

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- 4.1 In July 2019 the Culture and Communities Committee agreed a refreshed Partnership Agreement between the City of Edinburgh Council and the Edinburgh Division of Police Scotland in respect of community policing.
- 4.2 A detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander for Police Scotland, or their designated deputy, was requested on a quarterly basis.
- 4.3 The Performance and Activity report provided by Police Scotland covering the period from 1 April to 30 June 2019 is at Appendix 1. It has been written by Police Scotland with additional information provided by the City of Edinburgh Council's Family and Household Support Service.

## **5. Next Steps**

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- 5.1 Over the period 2019/20 the success of the additional Community Policing services provided through the Edinburgh Division of Police Scotland will be measured and assessed through a range of qualitative and quantitative measures contained within the agreement, which will be reported to Committee on a quarterly basis. These may be varied or supplemented during the term of the partnership, by mutual agreement between the parties.
- 5.2 Whilst it is recognised that the Community Policing resource delivered through this partnership agreement contributes to reducing crime and the fear of crime, as well as antisocial behaviour, there is not always a direct correlation, because other Police resources, both locally and nationally, also contribute to such reductions, as do Council services and other partner agencies.

## **6. Financial impact**

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- 6.1 The funding provided to Police Scotland by the City of Edinburgh Council was reduced in 2019 from £2.6m to £2.02m, a decision ratified by Council committee in July 2019.

## **7. Stakeholder/Community Impact**

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- 7.1 There has been no consultation with elected members with regards the preparation of this report.
- 7.2 The City of Edinburgh Council and the Edinburgh Division of Police Scotland continue to review current methods to improve our collective ability to detect, respond, disrupt and divert individuals and groups away from anti-social and offending behaviour that serves to damage community cohesion and increase fear of crime and disorder.
- 7.3 The use of current, up to date intelligence, targeted tactical deployment and responsive, preventative approaches will serve to increase public confidence and help tackle the root causes of such behaviours.

## **8. Background reading/external references**

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- 8.1 There is no background reading or external references for this report.

## **9. Appendices**

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- 9.1 Appendix 1 - Police Partnership Performance Activity Report: 1 April 2019 to 30 June 2019





# CITY OF EDINBURGH DIVISION

## **PARTNERSHIP AGREEMENT: FUNDED OFFICERS: PERFORMANCE AND ACTIVITY REPORT**

**Time Period: 1<sup>st</sup> April 2019 to 30<sup>th</sup> June 2019**

Governance: Culture and Communities Committee

This report outlines the performance and activity of the City of Edinburgh Council funded community officers who fall within the auspices of the Partnership Agreement between Police Scotland and City of Edinburgh Council.

The narrative outlines the activity of:

- 35 Ward officers deployed across 4 Localities within the City;
- 8 officers who work in conjunction with the Family and Household Support Teams;

And

- 1 Youth Justice Sergeant.

As an addition, Appendix A highlights the range of community policing activity and reactive work undertaken by the officer complement.

*NB. It should be noted that the 4 Area Commanders also provide local updates to their 4 Locality Committees, further supplemented by verbal updates outlining bespoke work and engagement activity carried out by the funded officers within their area.*

## **CONTENTS**

<b>SECTION 1</b>	<b>ACTIVITY AND PERFORMANCE OVERVIEW</b>
<b>SECTION 2</b>	<b>OVERVIEW OF FAMILY AND HOUSEHOLD SUPPORT OFFICER WORK</b>
<b>SECTION 3</b>	<b>OVERVIEW OF YOUTH JUSTICE SERGEANT ROLE</b>
<b>SECTION 4</b>	<b>OUTLINE OF KEY ENGAGEMENT ACTIVITY WITHIN LOCALITIES</b>
<b>APPENDIX A</b>	<b>QUALITATIVE SNAPSHOT OF REPORTED ACTIVITIES</b>

## SECTION 1

## ACTIVITY AND PERFORMANCE OVERVIEW

Key Performance Indicator	Activity Measured	Data
Current Vacancy Level		Zero
Compensatory Abstractions	Number of days where officers are abstracted from role/locality i.e. for non-funded duties: i.e. Public Order, firearms	North East: 11 days (3.2% of available shifts) North West: 15 days (2.6% of available shifts) South East: 13 days (2.3% of available shifts) South West: 12 days (2.5% of available shifts)  Compensatory Work (carried out by non-funded officers in localities)  North East: DVRU – 14 days  North West: Op Orbit – 8 days CPTF – 14 days  South East: Op Orbit – 6 days CPTF – 14 days  South West: DVRU – 20 days Op Orbit – 15 days
Routine abstractions	i.e., rest days, absence, mandatory training, and major incidents.	284 days (14.4% of available shifts)
Engagement activities with communities and educational establishments	Activities within communities including community council meetings, community surgeries, events and social media messages.	Council meetings: 101 Community Surgeries: 86 Community Events: 22 Social Media Messages: 207 Tweets and Facebook posts across the division.
Level of recorded antisocial Behaviour Incidents recorded by Police Scotland	Incidents recorded by Police Scotland	This year to date: 9751 Last Year to date: 10059  Reduction of 3.1%
Level of recorded antisocial behaviour complaints recorded by Local Authority	Per 10,000 of population	This year: Last Year:  Reduction of %
Number of repeat antisocial behaviour complaints to be provided by local authority	Recorded by Local authority	
Number of intervention visits	i.e. ASB, FHS etc.	Hate crime: 283 Acquisitive crime: 579 Antisocial Behaviour: 847 <b>Total:</b> 1709
Licensed Premises Monitoring	Recorded Licensed Premises Visits	<b>Total</b> Innkeeper Entries: 377
Road Safety Key focus on monitoring and activity around 20mph zones and local road safety Issues of concern	1. Number of Road safety operations carried out 2. Number of warning issued 3. Number of speeding tickets issued	1. 111 2. 267 3. 23

## SECTION 2: OVERVIEW OF FAHST OFFICER WORK

### Day of Action

Following a number of incidents resulting in neighbour disputes in a small residential cul-de-sac, partners agreed to organise a day of action. The Family and Household Support service took a lead in coordinating the event. The event was held in July 2019 and deemed a great success, bringing members of the community together, fostering community spirit and demonstrating the positive impact of partnership working and the spirit of collaboration. The majority of the tenants joined in and engaging with services, and importantly with each other. Partners involved included: Family and Household Support, Police Scotland, the Council's Environmental Wardens, Housing and Change works. Together with police we have already seen a measurable reduction in the number of complaints received.

### Case Example

Two families living with young children complained about their adjoining neighbours, an elderly couple. The two families stated the elderly couple were behaving in a threatening and intimidating way i.e. putting their fists up at the younger children, staring at the children from the house and causing damage, cutting down neighbours' plants, poking bits of wood through their garden fence and being aggressive towards the children. The elderly couple who do not keep in good physical health were very upset and believed they were being targeted, resulting in counter complaints being made.

Due to the poor health of the elderly couple they declined the offer to meet with their neighbours. A professional meeting was called, and it was agreed that one FAHS Police Officer and a Senior Support Worker would undertake shuttle mediation which involved visiting both households on a weekly basis over a two-month period, listening to their concerns, challenging perceptions and understanding perspectives. The use of non-direct mediation has enabled meaningful communication to be established between the households by using a restorative approach, improving the relationships between the households and allowing an opportunity for reconciliation.

### Case Example 2

Reduction in the number of noise complaints made by residents with regards a particular council property.

Concerns were being raised by residents in relation to daily and nightly domestic disturbances which were impacting on their quality of life, from a single property in their building. A joint visit was arranged between the Support Worker and FHAS Police officer, in order to meet with the tenant and discuss the complaints.

The initial assessment undertaken by the officers revealed the tenant (alleged perpetrator of the noise) was the victim of ongoing harassment and domestic abuse from an ex-partner. Through the advice, guidance and support offered the tenant was relocated to another property where she felt safe and was supported to integrate in to a new home and community. The tenant was supported by the service to attend court and participate throughout the legal process in the case against her ex-partner. Despite the impact on her confidence and self-esteem, with support the tenant has managed to gain employment and her health and well-being has also improved.



## **SECTION 3 OVERVIEW OF YOUTH JUSTICE SERGEANT ROLE**

### **Weekly Pre Referral Screening (PRS) Meetings**

A Youth Offending meeting is convened on a weekly basis, which covers all matters, with the exception of serious incidents, which fall under the umbrella of the Lord Advocates Guidelines in relation to joint reporting (i.e. indictable cases) and those individuals who are either on Supervision Orders or are subject of Open Referrals. Attendance comprises Police, Social Work, Health and Education, with the meeting focused on prevention i.e., diverting youth offenders from prosecution and ensuring early and effective Interventions.

### **PRS Steering Group Meeting**

This meeting forms part of the Pre Referral Screening governance framework, and resonant with Pre Referral Screening Meetings, this meeting is focused on strategy and direction, which includes developing process and practice i.e., streamlining etc. The Youth Justice Sergeant Chairs the Pre Referral Screening Group (PRS) meeting.

### **Weekly Risk Management Meetings**

Held on a weekly basis, these meetings discuss individuals who are involved in serious offending or display sexually harmful / extreme risk taking behaviours or a combination of same. The membership comprises core agencies i.e., Police, Social Work, Health and other relevant agencies on a case by case basis i.e., Education, commissioned services working with the young person etc.

### **Offender Management Sub Committees – Education and Offender Management Committee Sexual Group**

Focused on prevention, this multi-agency Group, which includes the Youth Justice Sergeant and the Third Sector, seeks to develop approaches with the intention of educating young people in relation to the threat, risk, harm and consequences of engaging in sexually harmful behaviour. By way of example, activities range from the sharing of images to the highest tariff of offending e.g., Rape, with the membership seeking to target individuals aged between 11 – 16 years or those aged up to 18 years who are still in education.

### **Targeted School Engagement Activities – ‘Sexting’**

Again focused on prevention, the Youth Justice Sergeant has pro-actively delivered facilitated inputs, outlining the dangers of ‘sexting’ and ‘sextortion’, at Local Authority High Schools across the city.

More specifically, ‘sexting’ relates to the sharing of indecent and inappropriate images, whilst ‘sextortion’ occurs in circumstances where criminals, utilising fake identities, befriend victims online, persuading them to engage in activity shared via webcam, victims may thereafter be coerced / threatened to undertake further activity, or indeed, provide financial payments to avoid the footage being shared.

These awareness raising events seek to educate students, incorporating investigative methodologies and consequences, within the context of the criminal justice system, and as widely publicised within the media, more tragic outcomes. With the intention of addressing established behaviours, and involvement as a consequence of curiosity, the inputs also provide relevant signposting to agencies such as Stop it Now, Barnardos, Rape Crisis, Women’s Aid etc.

With regards to the collective audience to date, the Youth Justice Sergeant, has delivered inputs to over 34,000 High School students, with the scope having been widened to include parents’ evenings, CEC staff, other agencies involved in working with young people and sporting organisations i.e. Heart of Midlothian and Hibernian Football Teams and Scottish Rugby. That said, with the inputs scheduled to continue, the audience base will only increase over time.

Given the profile of the Youth Justice Sergeant, the post holder is regularly contacted as a single point of contact should schools, agencies, or indeed, parents, have concerns around a young person’s online behaviour / potential exploitation etc.

### **Early & Effective Intervention – One to One Engagement**

Focused on reducing offending / re-offending, the Youth Justice Sergeant routinely personally engages with high tariff offenders, whether that be within a family home, secure accommodation / young person units, as appropriate.

Should the young person agree to engage, the post holder thereafter seeks to establish a rapport, and in so doing, understand the drivers / triggers, and conversely, safeguards and strategies to mitigate / prevent offending i.e. support, diversion etc.

As a consequence of which, the Youth Justice Sergeant is routinely asked to attend Child Planning Meetings.

### **Engagement with Young Offenders - Polmont Young Offender Institution (PYOI)**

With the intention of reducing recidivism, the Youth Justice Sergeant is involved in a programme of engagement / intervention with young people within PYOI's population, specifically targeting those involved in Serious and Organised Crime.

### **Centre for Youth and Criminal Justice (CYCJ)**

The Youth Justice Sergeant represents Edinburgh within National fora, including the Early and Effective Intervention and Diversion from Prosecution meetings, with these groups focused on developing current practices across Edinburgh and Scotland.

### **Engagement within Custody Settings- Liaison with Sheriff Court Cells and St Leonards Custody Suite**

Seeking to provide support, signpost and thereby decrease recidivism, the Youth Justice Sergeant regularly engages with youth people held within Police and Court custody settings.

### **Edinburgh's Community Safety Strategy**

At the request of City of Edinburgh Council, the Youth Justice Sergeant is now participating in multi-agency workshops to develop the next iteration of Edinburgh's Community Safety Strategy.

### **General Overview of meetings attended**

- Youth Justice Strategy Meeting and PRS Steering Group;
- Stronger North monthly meetings focused on improving the North of Edinburgh through a collaborative multi-agency approach;
- Routine attendance at shift briefings to discuss youth issues, including emerging trends / key nominals and best practice in relation to engagement with young people who offend;
- Police / YPC Residential meeting convened bi-monthly;
- Regular attendance at Children's Hearings;
- Divisional Tactical Missing Person Meetings;
- Divisional Violence and Acquisitive Crime forums;
- General Liaison with police supervisors and senior managers with regards to emerging concerns / trends.

**SECTION 4: OUTLINE OF KEY ENGAGEMENT ACTIVITY IN LOCALITIES** (Overview of Activity -by way of reference this accounts for approximately 5% of all funded officer recorded activity)

**North East**



North West

**Edinburgh Police North West** @EdinPolNW · May 30  
PC Walton found some new recruits @twinklbridge on family day on Saturday. These two look like they'll make a fine, crime fighting pair in a few years! Well done to the School and the @twinklbridge for organising another great community event. #communityengagement #twinklbridge



**Edinburgh Police North West** @EdinPolNW · Jun 2  
Thanks to @WardlePS for having us at your Summer Fair yesterday. Guest appearance by PC Chewbacca.



**Edinburgh Police North West** @EdinPolNW · Jun 11  
Thanks to @FoxCowanPS for hosting us at the family fun day. It was good of PC Aler to swap handcuffs with PC Payne. #twinklbridge #twinklbridge #twinklbridge



**Edinburgh Police North West** @EdinPolNW · Jun 10  
Great to be part of the opening of the Gatehouse Community Hub today. Fantastic effort by all involved to get it up and running with the support of @EdinburghCity and @Edinburgh, etc. We look forward to supporting the Hub going forward. #communityengagement #gatehouse #gatehouse



**Edinburgh Police North West** @EdinPolNW · Jun 27  
Delighted tourist thanks police as she is reunited with her pride and joy after her stolen motorcycle was recovered by local officers @2WheelEdinburgh #LadyTink was stolen #LangtonTerrace 2nd June, enquiry ongoing, phone 101 with any info #OpSolera



**Edinburgh Police North West** @EdinPolNW · Aug 3  
New recruits Michelle and Christian helping us out at Muirhouse Gala today. Tag us in any photos you took with us today! #muirhousegala



**Edinburgh Police North West** @EdinPolNW · Jun 17  
We recently welcomed the kids from Rosebury Playgroup down to South Queensferry Police Station. They were a pleasure to have and some future Police Officers in the making. #communityengagement #thefutureofpolice



**Edinburgh Police North West** @EdinPolNW · Jun 17  
Given our competing priorities we've enlisted the support of the local Beaver's to ensure our road network is kept safe. Here they are monitoring vehicle speeds on Craig Road.



**Edinburgh Police North West** @EdinPolNW · Jul 2  
Thanks for inviting us down to the open day at Havers Pier. It's always great to work with @RNLIQueensferry, @fire\_south @scotlandseaswifts #southqueensferry #haverspier #haverspier #haverspier



**Edinburgh Police North West** @EdinPolNW · Jul 5  
In response to information from local residents we went out on the B800 with our speed gun. Turns out you were right, several tickets issued and drivers warned. Keep the information coming either through your local community team or anonymously through @Crimestop0301



South East





South West

Edinburgh Police South West @EdinPolSW - Jul 11  
Ward 3 Funded Officer PC Murdoch will be in attendance at the Balerno Farmers Market on Saturday 12th July. Come along and support local businesses and stop him for a chat about any community issues you wish to raise! @Balerno #EdinburghPolice #CommunityPolicing



Edinburgh Police South West @EdinPolSW - Jun 28  
Local community officers carrying out patrols at the Green Canal near to Clapham Primary School this morning.  
Guidance for cyclists using the canal can be found here: [www.edinburgh.gov.uk/traffic/cycling/](http://www.edinburgh.gov.uk/traffic/cycling/)



Edinburgh Police South West @EdinPolSW - Jun 18  
Today's stall is up in @Balerno @ScotWest. Drop in and find out more. #CommunityPolicing #CommunityAlcoholPartnership



Edinburgh Police South West @EdinPolSW - Jun 18  
Lots of positive engagements and partnership working today to try to reduce underage, anti social and irresponsible drinking. #CommunityAlcoholPartnership



Edinburgh Police South West @EdinPolSW - Jul 22  
Two of our Special Constables joined us this weekend for foot patrols in South West.  
#EdinburghPolice #CommunityPolicing



judithproctorCO @judithproctorCO - Jun 11  
@EdinburghPCP Penland Cluster - community engagement on launch of Herbert Protocol - info sharing on keeping self & others safe



Edinburgh Police South West @EdinPolSW - Jul 25  
PC Murdoch (the red one) was congratulated as he caught Mulla (and his Sergeant in the background) up in mischief outside St Mary's Cathedral in Edinburgh #EdinburghPolice #CommunityAlcoholPartnership



Edinburgh Police @EdinburghPolice - Jul 19  
Edinburgh's partnership team were delivering free Lime and cycle safety advice to young people alongside the Big Heart's Foundation this week.



Edinburgh Police South West @EdinPolSW - Jul 17  
Today marks the launch of the Edinburgh Alcohol awareness week. Officers from your local Community team and partners will be out this week issuing warnings of alcohol and the dangers it can cause.  
@EdinburghPolice @EdinburghPCP @EdinburghPCP @EdinburghPCP @EdinburghPCP



Edinburgh Police South West @EdinPolSW - Jun 21  
South West Community Officers are helping out @ScotlandPolice on the Scottish Partnership Against Rural Crime stand. Come and see the #SPARC stand that's here to remind us about #FlyTipping and #RuralCrime.



Edinburgh Police South West @EdinPolSW - Jul 12  
SW community officers were out conducting speed checks on Riccarton Mains Road, #Edin this morning following complaints from local residents. #EdinburghPolice #EdinSW



Edinburgh Police South West @EdinPolSW - Jul 26  
This is NOT WILD CAMERAS! Sadly this night is becoming all too familiar in the #Edinburgh. This is not 'Leave No Trace'. Please Report this and follow the Scottish Outdoor Access Code ([www.outdooraccess.gov.uk/](http://www.outdooraccess.gov.uk/)) #Edinburgh #EdinburghPolice #EdinSW



Edinburgh Police South West @EdinPolSW - Jul 27  
South West Community officers dropped in at the @CaldersideEvents Annual Day this afternoon. Great fun had by all despite the weather. #CommunityPolicing



**APPENDIX A:**

Qualitative snapshot of reported activities (by way of reference this accounts for approximately 5% of all funded officer recorded activity)

**Ward 1 – Almond**

- Following youth ASB issues, patrols have been conducted in Davidson Mains, Lauriston Castle and the Cammo Estate. Further supplemented by partnerships visits to the addresses of individuals known to have been involved. This activity has not only reduced the volume of youth-related ASB in these areas but has also led to drug and alcohol seizures. These positive outcomes have been shared at local fora, including the Community Council Meeting and Almond Community safety Forum.
- In partnership with CEC and local primary schools an officer organised a Blew Light Disco for P7 students with 87 youths thereafter attending the event.
- Following reports of youth ASB, officers conducted reassurance visits and high visibility patrols at retail premises across the ward area and more specifically, Davidson Mains and Queensferry. With regards to outcome, suspects were identified for repeat ASB issues at Tesco, Davidson Mains.
- On 4<sup>th</sup> June 2019, officers attended the Queensferry Dementia Friendly Shindig Event. The event was attended by 40 local residents and carers, and in addition to providing engagement and reassurance opportunities, officers also raised awareness around the recently launched Herbert Protocol.
- On 8<sup>th</sup> June 2019, officers attended the Kirkliston Gala day event, with attendance having totalled approximately 1500 participants.
- On 13<sup>th</sup> June 2019, officers attended a Networking Forum at Queensferry High School, this evening event incorporated presentations and involvement from youths, parents and teachers.
- Officers attended the opening of the Gateside Estate Community Hub in Kirkliston with attendees having included the Lord Provost, Councillors and representatives from resident groups.
- Community officers assisted the Fire Service with a 'Biker Down' event, held at the RNLI station at Hawes Pier, South Queensferry.
- Officers delivered drugs talks to P7 children at Davidson Mains Primary School.
- Provenanced by recent ASB related complaints, reassurance visits have been undertaken at Costa Coffee and Tesco at Cramond Road South, Edinburgh, with this have provided officers with an opportunity to engage and discuss concerns with management at both locations.
- Officers undertook proactive visits licensed premises within South Queensferry.
- A 'Coffee with a Cop' event has been held at Roseberry Halls, with this open forum format, allowing for the local community to attend and meet and discuss local issues with their local community officer.
- Community officers attended Drum Brae and Clermiston Gala day events. Officers resourced a police information stall, supporting personal engagement with children and parents, with children having the opportunity to sit in a police vehicle.
- Seeking to raise awareness around alcohol offences, and more specifically, buying alcohol for under 18s, community officers utilised a stencil obtained from the Community Alcohol Partnership (CAP) outside shops within the Scotstoun area.

## Ward 2 – Pentland Hills

- As part of the Community Alcohol Partnership (CAP), various licensed retailers located within Ward 2 were visited and provided with CAP packs, which included best practice in relation to individuals purchasing alcohol.
- A revamp of the 'Coffee with a Cop' surgeries is proving success, with surgeries scheduled on a monthly basis in Currie, Juniper Green and Wester Hailes. It's noteworthy, that local councillors will be co-locating / attending alongside officers.
- The ward 2 officers now attend the monthly Balerno Farmers Market, this visible presence has been well received.
- In response to concerns from members of the public in relation to youths loitering in the area causing minor ASB, officers initiated patrols in the environs of Wester Hailes plaza. Local security guards have also been spoken to, with assurances that they will heighten their patrols.
- Officers have been patrolling footpaths, with advice being given to farmers with regards to individuals walking through crops in the Currie and Balerno areas. Police have also issued official posters to seek to address the issues via education.
- Following incidents of persons having been pushed into the Union Canal in Wester Hailes, Ward 2 officers completed cycle patrols of the canal at peak times with the intention of reassuring the public and preventing recurrence.
- Using their knowledge of the local area, Community officers assisted in tracing a lost mountain biker within the Pentland Hills. Thankfully the biker was traced uninjured.
- As part of Operation Harefield, patrols have been conducted within the Pentland Hills area, with the intention of educating members of the public on Rural Crime. Providing a high visibility presence these patrols also addressed potential ASB in the locality, as a consequence of youths congregating, drinking / camping etc.
- Ward 2 officers attended the Balerno and Ratho Gala days for the purposes of promoting community engagement.
- Joint patrols were arranged with road policing officers, with allowing for speed checks at various locations within the Ward 2 area. With regards to outcome, this proactivity resulted in 2 Conditional Offers (tickets) being issued and 3 drivers being warned regarding their speed.
- Between April and June, a total of **113** tweets showcased the work of the community officers within the South West, with pictures having been included within the majority.

### Ward 3 – Drumbrae / Gyle

- High visibility patrols were conducted at Lauriston Castle and Maplewood Park. With regards to outcome, this resulted in youths being dispersed from the area, alcohol seizures, and in some instances, children being returned home by police and warned in the presence of their parents.
- High visibility patrols were completed at the rear of Drum Brae Hub and Clermiston Park, again this facilitated the dispersal of youths from the area and alcohol seizures.
- Several complaints were received regarding speeding on Drum Brae Drive, Edinburgh with specific reference to 'Boy Racers' racing on the Drive. Further enquiry is ongoing to seek to trace the drivers, with patrolling at key times.
- A community officer Chaired an 'Easter Holidays ASB meeting' with the meeting attended by the CEC FAHS Area Manager and Team Leader, in addition to, the Police Community Inspector and Sergeant. Plans were created and implemented to mitigate the risk of ASB during school holidays.
- An officer attended a meeting with CEC FAHS worker, CEC Solicitor and two clients, to discuss an ongoing ASBO application to seek to address a complex and impactful neighbourhood issue.
- Ward Officers undertook an Internet Safety Surgery aimed at parents/grandparents and guardians.
- Officers attended the Gylemuir, Clermiston and Fox Covert's Primary School Summer Fairs, the Davidson Mains Gala Day and St Margaret's Park Fun Day.
- On 30th June 2019, Ward Officers attended the Great Scottish Walk and Run Festival held at the waterfront near to Marine Drive, Edinburgh. The officers set up a stall giving children the opportunity to try on Police uniform and sit within our vehicles.
- Seeking to address ongoing parking issues, officers working with Junior Road Safety Officers, conducted a number of patrols at Clermiston Primary School.
- Ward officers worked with Road Policing to run a joint initiative in the South Queensferry area, on the A90/M90 and also Cramond Brig. As a consequence of which, 5 tickets were issued, a driver was charged with having no valid insurance, another was arrested for drink driving, with a stolen vehicle also having been traced, with the occupants arrested and charged.
- A meeting was held with CEC Lifelong Learning Officer and the Drumbrae Hub Manager with regards to future youth events, including a Blew Light Disco. The first event will be arranged with the assistance of CAP funding.
- Officers conducted joint patrols with DVLA, as a consequence of which 8 vehicles were clamped and 2 vehicle owners were fined for non-payment of tax.
- Officers delivered a 'Cycling and the Law' input as part of Corstorphine Summer Fair Week.

**Ward 4 – Forth**

- Officers conducted preventative patrols throughout Forth area in relation to house breaking, both in respect of dwelling houses, sheds and garages.
- Patrols have been completed in Pennywell Road / Muirhouse Shopping Centre / Ferry Road Drive areas in response to concerns over ASB and youth issues.
- Following a racially motivated dispute, an officer carried out regular reassurance visits / patrols in Crewe Road Gardens.
- A community officer organised a multiagency meeting to agree an action plan for the implementation of the Community Alcohol Partnership within the Drylaw area. The meeting was attended by youth groups, alcohol retailers, council licensing officers and Police.
- Officers attended at Granton Parish Church for a networking Community Lunch. This was organised by the Minister to unite local agencies / workers and facilitate / heighten community engagement.
- In response to concerns around youth related ASB, officers completed frequent patrols in Pennywell Road / Muirhouse Shopping Centre / Ferry Road Drive areas.
- A drop-in surgery was held at Granton Library to allow the community to engage with Police and raise any local issues.
- Community officers arranged a crime prevention surgery at Elizabeth Maginnis Court (a supported housing complex for elderly residents and those with learning difficulties).
- Community officers attended at the Stockbridge Summer Solstice Event street party.
- Officers attended Bangholm Grove Street party for local residents and engaged with children, which included photo opportunities and tours of Police vans.
- An officer attended various AGMs e.g., East Pilton Farm estate, Ferry Field Residents Association and the Caithness Place Residents Association, providing updates on Neighbourhood Watch and local crime trends / security advice.
- As a consequence of a child having been struck by a car, which thereafter failed to stop, officers completed high visibility / reassurance patrols outside Wardie primary School. It's noteworthy that the vehicle was traced and the driver charged.
- Promoting community engagement, officers formed part of the judging panel at 'Granton's Got Talent' event held at Granton Primary School.

**Ward 5 – Inverleith**

- Officers conducted reassurance patrols in relation to bogus callers and in so doing, discovered a Fraud which had not previously been reported.
- In response to unreported thefts, officers conducted frequent preventative patrols within Craigleith Retail Park. This was enhanced further by officers meeting with security staff.
- Officers delivered a talk on community and personal safety to two separate elderly groups.
- Along with the CEC, community officers attended the opening of a sensory garden for local nursery children, thereafter participating in an Easter Egg Hunt.
- Targeting ASB, officers conducted joint patrols with Environmental Wardens in the environs of Corstorphine Hill.
- Officers attended the Kirkliston Gala Day.
- Community officers delivered a crime prevention and community safety input at Strachan House Nursing Home.
- Frequent ASB patrols were conducted at Inverleith Park, Ravelston Park, Lauriston Castle and Ravelston Woods.
- Community officers attended at St Bernard's Crescent Summer Fair.
- Officers facilitated a tour of a Police Station for a local Guides group.
- Community officers attended the "The Yard" – a facility for disabled children, and delivered a talk, allowing the children to interact with Police, try on uniforms and sit in the vehicles.
- Officers resourced a stall within Sainsburys, Craigleith raising awareness of hate crime and advising on reporting methodologies.
- In response to bogus workmen calls, officers completed letter drops in Kimmerghame and Davidson Road, with the intention of providing occupiers with relevant safety advice.
- Having received calls from residents, officers ejected individuals attending a house party, thereafter proactively dispersing the youths from the surrounding streets.

**Ward 6 – Corstorphine / Murrayfield**

- Officers patrolled Cammo estate in response to reports of ASB.
- Community officers conducted patrols around the Murrayfield and Ravelston areas to prevent acquisitive crime e.g, housebreakings and motor vehicle crime.
- Following community feedback, officers completed speed checks in Drumbrae Drive, Ellersly Road and Meadowhouse Road.
- In response to local related concerns around the prevalence of youths travelling through Ward 6 area en route to Ward 1, officers completed antisocial behaviour patrols across the area. It's noteworthy that officers worked collectively to address the issues across the ward areas.
- Promoting Police Scotland's National Hate Crime campaign, an officer attended local shops and restaurants, providing flyers and posters.
- In response to reports of youths congregating and exhibiting ASB, an officer completed backshift patrols in the Corstorphine Hill area.
- Road checks were conducted over the course of the period, resulting in numerous tickets being issued and drivers being warned regarding their driving behaviour.
- In response to a beat complaint, an officer arranged for a road safety initiative in Meadowhouse Road.
- To address youths travelling through the area causing issues, an officer carried out a number of patrols with a colleague from ward 3. With youths congregating in the Corstorphine Hill area and thereafter exiting on Drumbrae Drive, a plan was developed / implemented which thereafter minimised the disturbance to local residents.
- Significant patrols have been completed across the area, including ward beats 1/3/6. Issues have been prevalent over recent weeks and officers have identified and patrolled extensively to seek to deter ASB.
- Following a refresh of the 'Coffee with a Cop' surgeries, an officer attended all potential locations agreeing future times and dates, with events having recommenced during April. The surgeries have been well attended, with heightened social media activity and interaction.

**Ward 7 – Sighthill / Gorgie**

- Op Heddle continues to tackle road crime and promote road safety. Crime prevention / advice stalls were facilitated at Westside Plaza, 20 road checks were carried out with 17 tickets issued and 5 people prosecuted with one arrest for drink driving, three vehicles seized and 60 drivers warned. There have now been in excess of 40,000 impressions on Twitter for #OpHeddle.
- Speed monitoring systems were approved for use on Murrayburn Road, with this allowing for the deployment of a mobile safety camera van.
- Officers attended the National Cycle Conference in Birmingham, representing Police Scotland, they promoted the good work undertaken by South West officers in addressing bike thefts in the area and improving crime prevention (e.g., 23 arrests, 173 charges, £60,000 bikes recovered and 10 premise warrants executed over the period).
- Targeting under age alcohol sales, with the assistance of the local Community Council, a 'problem' shop was identified and following a visit, contraventions were identified and reported. With this activity having been undertaken prior to the commencement of the Summer Holidays, this undoubtedly contributed to a marked reduction of alcohol related youth ASB.
- Joint visits were completed with local Councillors and Council Roads planners to seek to address residents' concerns over parking around the Sighthill shops. Changes to the current road markings are being investigated.
- Early interventions with local shopkeepers removed NPS. Several people are currently being investigated with an intention of charging and reporting.
- Speed checks completed around the Gorgie area, particularly Robertson Avenue and Dalry Road.
- Drug Warrants executed whereby large quantities of street drugs were recovered, unlicensed air rifles, stun guns, pepper spray and ammunition was also seized.
- Continued multiagency working alongside the Scottish Prison Service to seek to streamline processes and practices within HMP Edinburgh. Patrols conducted around HMP Edinburgh.
- Numerous patrols within the Ward resulting in a continued period of reduced ASB reports.
- Increased involvement with CAP, stalls held within Ward 7 Supermarkets, more specifically, Asda, Sainsburys and Tesco.
- Neighbour disputes unresolved via the adoption of an 'education' approach have now reverted to an enforcement approach. Several parties are now subject to various bail conditions and interdicts.
- Seeking to promote positive community engagement, Police have participated in a number of events organised and led by third sector groups.



**Ward 8 – Colinton / Fairmilehead**

- Officers have attended meetings of the Oxfangs Neighbourhood Forum and created good community links with partners there.
- Dedicated road checks in areas where 20mph has been introduced and not being adhered to.
- Neighbourhood Watch in various areas including Bonaly, Frogston and Swanston are growing and receding positive feedback. Crime levels are lower than ever since introducing these NW's.
- Most primary schools have been visited in the lead up to the school holidays to allow engagement with pupils and parents and relevant safety advice provided for children for the summer holidays.
- Officers continue to work alongside the army to ensure support and wellbeing through a joint agency approach. Project started working alongside the military and Amey to patrol barracks, deal with abandoned vehicles and crime prevention.
- Operation Screening - Numerous Crime Prevention surveys carried out at residential and business premises, and patrols carried out in hotspot areas for thefts and similar crimes.
- Operation Monarda - Bogus workman incidents targeted through inputs at local meetings and leaflet handouts at over 200 addresses. Patrols also carried out on foot and mobile in areas previously targeted.
- An officer continued work with CAP including monthly meetings with partners, and 2 week long operations targeting youths drinking alcohol and shops / adults purchasing and selling the alcohol to the youths. This has received positive feedback so far.
- Operation Harefield - Dog walkers have been given advice in the area of the Pentland Hills over the summer months in relation to Lambing and their responsibilities.
- Operation Sedgewick - ASB patrols are ongoing throughout the summer months in hotspot area, particularly concentrating on underage drinking related ASB. CAP has also been involved in stalls and handing out leaflets with information about underage drinking.
- An officer presented at the Oxfangs Neighbourhood forum around work to tackle ASB. Work continues at the forum involving schools, community centre, youth providers, elected members, council, social work, NHS and many more to improve support, wellbeing and services in the Oxfangs area.
- Operation Spylaw has continued with officers deployed alongside council CCTV and environmental wardens to address antisocial behaviour in the area.
- Officers have been out working alongside Edge Autism to help provide support to residents in the area and raise awareness of the support they can offer.

### Ward 9 – Fountainbridge / Craiglockhart

- Ward 9 officers have worked in partnership with the developers of the Edinburgh Quay gap site, liaising with project managers and advising on site security and local issues. They were also instrumental in liaising with the residents of the long term homeless encampment that was present on the site, providing support and advice for the future and realising a safe and smooth transition for all parties before works commenced.
- Funded officers have also been working with staff from the Edinburgh Print works development, conducting building a site security reviews, providing advice and producing a report of the premises regarding these matters and the ongoing site security following its opening to the public. The report was well received and security was enhanced in key areas of the development, officers remain in contact with the site assisting where problems arise.
- Officers recently worked with the Festival organisers of the “Ladyboys of Bangkok” show that set up in the empty gap site adjacent to the New Boroughmuir High School. Advising the staff with site security as well as informing them of potentials local issues that may arise.
- Following continued issues of drug use at Fountain Park, the security staff have been engaged by ward officers to gather images of suspicious activities within the centre and its surrounding area. The images provided so far have greatly enhanced the intelligence picture of the drug related ASB / suspected persons of being involved. Work continues to identify nominals and detect criminality.
- Operation Eliminate – has continued in 2019 to target ASB and Drug related ASB in the Ward 9 area. Ward officers executed two misuse of drugs warrant at a commercial premise on Dundee Street, Fountain Bridge; in February and April, with the further assistance of partner agencies and Specialist officers, from the search of the shop and a further address there were significant recoveries of drugs and money. One person recently received an 11 month prison sentence.
- Ward 9 officers continue to work closely with council housing and Dunedin Canmore staff to address the numerous and varied issues that residents in the Fountainbridge present. These range from neighbour disputes, noise complaints to ASB within and premises or in public areas.
- Working alongside Dunedin Canmore housing staff Ward 9 officers have assisted with numerous cases of drug related ASB sharing information and assisting in creating actionable plans to reduce ASB and its effect on surrounding communities.
- Incidents on the Union Canal continue to occur between pedestrians and cyclists. Ward 9 officers regularly conduct cycle patrols along the footpath to engage with the paths users, increase awareness, provide advice and help prevent further incidents.

**Ward 10 – Morningside**

- Community officers conducted continual foot patrols to mitigate the risk of youth related ASB during school holidays. An officer was also deployed to assist colleagues in the Moredun area following a large scale disturbance.
- An officer participated in Operation Vanguard which entailed the execution of 3 drugs search warrants, resulting in a recovery of almost £4000 worth of heroin.
- A community officer facilitated several crime prevention surgeries at the entrance of Hermitage of Braid, within the grounds of the lodge coffee house. This is a new surgery with dates organised until the end of the year. This was well attended due to the volume of dog walkers in the vicinity.
- An officer dealt with a complaint of cars continually parking on double yellow lines in Bruntsfield Gardens.
- Community officers conducted checks in Falcon Road regarding drivers not observing the pedestrian zone outside St Peter's primary school and nursery. Officers liaised with the head teacher who reminded parents/carers, via their school newsletter, of their responsibilities when parking.
- As part of Operation Proust, officers conducted regular and frequent patrols in the Meadows, Quartermile and Bruntsfield to tackle youth disorder.
- An officer carried out joint foot patrols with Edinburgh University staff in Holyrood Road, Drummond Street and Pleasance area regarding reports of rough sleepers. Appropriate sign posting to support services was offered where appropriate.
- Officers have carried out passing patrols in relation to reports of ASB outside Quick and Plenty café in Leven Street.
- A community officer was involved in the arrest of an intoxicated male within Middle Meadow Walk. Having acted in a threatening manner towards members of the public and police, he was subsequently held in police custody, having appeared at court the following day.

## Ward 11 City Centre

- Whilst conducting acquisitive crime foot patrols, community officers carried out a proactive stop search resulting in two people being arrested and charged with numerous city centre thefts and frauds.
- During the school holidays community officers conducted dedicated patrols under Operation Proust at the east end of Princes Street and Waverley Mall in respect of youth related ASB. There was continual positive engagement with security staff and retailers throughout.
- To tackle ASB and street drinking, community officers carried out regular patrols in Holyrood Road and Dumbiedykes. Vulnerabilities were identified and support measures put in place. Officers engaged with businesses on a regular basis.
- Whilst carrying out foot patrols in the Bridges area, a hot spot for shoplifting and acquisitive crime, a repeat offender was identified and thereafter arrested for breaching bail conditions.
- Patrols of Calton Hill resulted in the discovery of a group of youths drinking. Several alcohol interventions made and multiple youths returned home due to their intoxication.
- Following extensive patrols and feedback, McDonald's security agreed to make some changes to their restaurants for the purpose of discouraging youths from congregating. The strategy included turning off chargers / Wi-Fi and playing classical music.
- In response to street drinkers congregating in Hunter Square, patrols have continued in the area. Alcohol interventions carried out and warnings to groups drinking in this area. A person was arrested for being in possession of a knife.
- In Jeffrey Street a community officer reported 6 people in relation to street drinking related ASB. Two CRASBO's have been applied for in relation to ongoing complaints of street drinking in the area.
- Community officers carried out road safety initiatives at Regent Road resulting in 7 speeding tickets being issued allied with a significant recovery of drugs / cash from 3 individuals, subsequently charged with supplying controlled drugs.
- Officers carried out speed checks at Drumsheugh Gardens with 2 speeding tickets issued and 5 drivers warned regarding their driving behaviour. Further checks at Melville Street, Queen Street and Holyrood Road conducted and warnings issued.
- Community officers attended Abbeyhill Primary School Summer fair, supporting personal engagement with primary school children / visiting parents, road safety education and children actively utilising police capability.
- Officers attended a work fair at the National Libraries of Scotland, providing general advice, ranging from drugs misuse to home security.
- Community owners attended a meeting for residents from St Johns Hill housing who have been experiencing ASB, alcohol and drugs misuse within communal gardens.

**Ward 12 – Leith Walk**

- Officers attended the “Celebration of all things Leith” at Leith Custom House, where a crime prevention stall was installed and security bike marking provided.
- On 4<sup>th</sup> April 2019 community officers attended the Big Lunch event at Pilmeny Development Project.
- On 9<sup>th</sup> April 2019 community officers attended the Dalmeny Park meeting to discuss instances of ASB. Ongoing efforts are being made with Dalmeny Street Community Park Project, with the local community officer regularly attending meetings. ASB calls have noticeably dropped in comparison to last year, however further inter-agency working is necessary to maintain this positive trend.
- Following community complaints, officers completed 20 mph zone road traffic enforcement days, with numerous drivers issued with tickets and warnings.
- Significant progress has been made with the School Road Safety speeding/leaflet project instigated by community officers. Leaflets have been handed to ‘speeding’ drivers in Edinburgh Leith / North East, further supported by a media campaign.
- Community officers were in attendance at the Newhaven, Leith and Hermitage Park Primary School Gala Days.
- Officers conducted three safety inputs to Broughton Primary School p1 classes.
- Community officers attended at Jameson Place sheltered housing complex, Cyrenians at Easter Road and the British Heart Foundation, providing crime prevention inputs to service users / staff, whilst affording attendees an opportunity to raise / discuss local issues.
- Whilst on foot patrol community officers recovered 2 stolen pedal cycles with 2 nominals charged and the bikes returned to their owners.
- Seeking to minimise the prevalence of individuals purchasing alcohol for youths, and in so doing, minimise the threat of alcohol related ASB, community officers have conducted regular licensed premises checks.

**Ward 13 – Leith**

- Officers carried out a police surgery at The Hub, Restalrig Road, with members of the public attending and raising various local issues, with advice given in relation to crime prevention and public safety.
- Community officers attended at Prospectbank School Fayre thereafter engaging with pupils and their families.
- To address motorbike ASB and thefts, ward officers carried out regular patrols of the Restalrig walkways.
- Officers have undertaken significant patrolling in Restalrig Road/Lochend Road seeking to address youth related ASB. A similar approach has been adopted in Leith Links, to address alcohol related issues.
- On 8th May 2019, community officers attended at Citadel Youth Club and spoke with attendees on matters such as crime prevention and ASB related issues.
- On 9th May 2019, officers attended Destinys Angel's church and provided an input on crime prevention and personal safety.
- Officers attended at a resident's group meeting at Manderston Street/Gordon Street, with this having provided an opportunity for residents to liaise with their local officer and voice any concerns around local issues.
- Officers attended at, and assisted with, the Mandir Temple - Welcome to Peace Walk.
- Community officers conducted rough sleeper checks, with this having resulted in a number of individuals being spoken with and offered advice / information on support mechanisms / accommodation providers.
- Seeking to address vulnerabilities and prevent associated ASB, officers have conducted numerous prostitution related patrols in the Leith Links area.
- During foot patrols of the Leith area, community officers identified 3 males causing a minor disturbance in the street. All nominals were spoken to and warned with regards to their conduct, with this intervention having prevented any further escalation.
- During patrols of Dalmeny/Montgomery Park, officers traced around 40 youths, with several being conveyed home to be warned in the presence of their parents.

**Ward 14 – Craigentenny / Duddingston**

- As a consequence of feedback from the community, officers completed several road checks. Several drivers were warned regarding their driving behaviours.
- During National Door Step Crime Week community officers conducted regular foot patrols, road checks and reassurance / prevention visits.
- Following reports of youth related ASB, officers heightened patrols of the Niddrie and Fort Kinnaird.
- In anticipation of the school holidays, community officers implemented a plan to mitigate the risk of youth related ASB throughout the Craigmillar and Portobello area.
- As part of Operation Contrition, the local response to instances of violence and disorder, community officers completed high visibility foot patrols with the intention of deterring and detecting crime and ASB. This local response also included licensed premises checks across the area.
- Community officers provided a crime prevention and personal safety input to a women's group at Northfield Community Centre.
- Officers completed surgeries at the Ripple Project, engaging with the community and offering advice on local issues.
- In response to ASB and disorder in the Niddrie Mains Road area, officers conducted high visibility foot patrols.
- Following reports of youths being abusive towards staff at Craigmillar Library, community officers conducted visits and patrols, with a hate incident having been recorded and investigated.
- Following the conviction of a local resident (sexual offence related), community officers instigated high visibility patrols of the area to ensure community tensions were monitored and eased.
- Officers completed a speed check outside Portobello High School, and whilst driving behaviour was generally appropriate, 3 drivers received warnings.

## Ward 15 – Southside / Newington

- While on foot patrol, an officer was alerted to an instance of racial abuse. The individual responsible was traced, arrested and charged, appearing at court the following day.
- During April 2019, community officers gathered intelligence from the community, which allowed for the execution several drugs search warrants across the ward area. It's noteworthy that significant assistance was provided by housing associations throughout. By way of example, one search resulted in the seizure of heroin worth in excess of £4,000.
- Working with CID colleagues, a community officer successfully concluded a Serious Assault enquiry, with the youth responsible having been charged.
- A home security presentation was delivered to an elderly group. The event not only allowed home / personal security to be discussed but also afforded an opportunity for residents to ask general questions about policing and seek advice.
- A community officer attended the Prestonfield Primary School careers fair.
- Following reports of repeated ASB within a common stair, a community officer gathered sufficient evidence to arrest a female for breaching an ASBO. This resulted in the individual being evicted and thereafter appearing at court.
- Seeking to address drug misuse within Drummond Street, an officer completed a number of joint visits to properties with Castle Rock Edinvar. Having identified that a vulnerable male's address had been utilised for the consumption of drugs, officers intervened and ensured that the male received appropriate support.
- An officer identified a prevalence of youth ASB perpetrated by a group identifying as the "Young Southsiders", intervention has resulted in 1 youth having been charged with 9 offences. Work is continuing to disrupt the group and prevent further crime.
- On the 7th June 2019 an officer assisted with the safety of the "bike bus", wherein parents and children cycle from West Saville Terrace to James Gillespie's Primary School. With approximately 100 participants, this afforded an opportunity for positive engagement with children and parents alike.
- Along with Castle Rock housing association, an officer ran a police surgery in Drummond Street.
- An officer attended the Grange Fair.
- Seeking to address drug and alcohol related ASB, officers completed regular patrols in the Southside Corridor, including Nicolson Square, Haddons Court, Drummond Street, Pleasance, West Adam Street, Roxburgh Street and Richmond Place.
- Partnership working with Castle Rock Edinvar supported the execution of an arrest warrant (violent crime).
- An officer's proactivity resulted in the successful execution of a search warrant, with recoveries including controlled drugs to the value of £1500 and monies totalling £2500.



**Ward 16 – Liberton / Gilmerton**

- Responding to racial incident reports, a community officer conducted high visibility foot and vehicular reassurance patrols within the Moredun and Gracemount areas. Assistance from CEC Concierge staff allied with intervention with local youths has negated any further reported instances.
- To address reports of youths causing a nuisance and gathering around stairwells, community officers conducted regular ASB targeted patrols within Moredun, Gilmerton and Inch areas.
- Seeking to target motor cycle theft and associated ASB, officers conducted regular Op Soteria plain clothed patrols. Frequent visits were also undertaken to Mortonhall Caravan Park wherein officers raised awareness with regards to crime prevention options.
- Officers carried out high visibility patrols in and around Gilmerton and Liberton Primary Schools with several drivers warned regarding their parking.
- Officers patrolled Hyvot Bank Avenue and Ravenscroft Place in relation to reports of dangerous parking. This local issue is now subject of ongoing monitoring.
- Having received reports of youth related ASB around Costa Coffee at Cameron Toll, community officers attended / liaised with staff and security to eradicate the issue.
- Targeting thefts of motorcycles and pedal cycles, an officer completed 4 days of action over a weekend period. As an example, following several thefts, staff at Mortonhall Caravan Park were revisited and provided with further security advice, with this also being shared with residents during a walk around the site.
- A crime prevention and bike marking event was held at Edinburgh Royal Infirmary. This proved successful, having been attended by approximately 200 people.
- A community officer and the relevant school link officer attended the S6 leavers' event at James Gillespie's High School.
- Having received multiple reports of a quad bike being driven dangerously in the Moredun area, a community officer led the investigation, with the rider identified, traced and charged with numerous offences. The quad bike was also seized thus negating further use.
- In response to numerous complaints about cars driving too close to cyclists, one of the ward officers has developed and initiated Operation Close Pass.
- A FAHS officer conducted numerous joint visits with CEC, which resulted in a housing meter bypass being identified. The residents, who had been residing at the property illegally have been removed and the property made safe and secured.

**Ward 17 – Portobello / Craigmillar**

- Community officers attended a Portobello street party, comprising approximately 100 local residents.
- Officers attended the Leith Gala Day.
- Officers conducted foot and vehicle patrols of Magdalene and Bingham areas, wherein they engaged with local youths and residents. Tenement blocks subject of ASB reports were also checked during this activity.
- Having received several ASB reports relating to youths being within a derelict building in Pittville Street Lane, community officers identified and warned parties in the presence of their parents. Subsequent follow up with CEC resulted in the building being secured, thereby preventing further issues.
- Officers conducted a Police Surgery in Bingham and a coffee morning in Magdalene.
- In response to reports of youths congregating in Rosefield Park and Figgate Burn Park, ward officers completed targeted patrols.
- Seeking to address a problematic tenant, community officers carried out joint visits with Port of Leith Housing. Follow up visits were thereafter completed to minimise community tension.
- Officers carried out regular patrols to address instances of ASB in Bingham / Hays / Niddrie.
- Following reports of youths gathering in the Magdalene area before school, community officers commenced early morning patrols of the area to proactively address instances of disorder.
- During the national hate crime reporting week, community officers carried out regular patrols and visits to retail premises known to be repeat victims of hate crime.
- Community officers patrolled in relation to reports of bogus workmen cold calling.
- Officers visited retail premises in Portobello after "Ringing the changes" crime reports.
- Community officers carried out plain clothed patrols in an effort to address shoplifting in the area.
- Regular patrols carried out by community officers in the Magdalene wood area in response to reports of disorder.

OFFICIAL

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# Culture and Communities Committee

10.00am, Tuesday, 10 September 2019

## Internal Audit – Localities Operating Model – referral from the Governance, Risk and Best Value Committee

Executive/routine  
Wards  
Council Commitments

### 1. For Decision/Action

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- 1.1 The Governance, Risk and Best Value Committee has referred the attached Localities Operating Model Audit to the Culture and Communities Committee for review and scrutiny.

**Andrew Kerr**

Chief Executive

Contact: Jamie Macrae, Committee Officer

E-mail: [jamie.macrae@edinburgh.gov.uk](mailto:jamie.macrae@edinburgh.gov.uk) | Tel: 0131 553 8242

# Referral Report

## Internal Audit – Localities Operating Model – referral from the Governance, Risk and Best Value Committee

### 2. Terms of Referral

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- 2.1 The Governance, Risk and Best Value Committee on 13 August 2019 considered a report by the Chief Internal Auditor, [Internal Audit Annual Opinion for the year ended 31 March](#), which detailed the outcome of the audits carried out as part of the Council's 2018/19 Internal Audit annual plan and the status of open Internal Audit findings as at 31 March 2019.
- 2.2 The Governance, Risk and Best Value Committee agreed:
- 2.2.1 To note the Internal Audit opinion for the year ended 31 March 2019.
- 2.2.2 To request that the Chief Executive, Executive Directors and Chief Officer of the Edinburgh Health and Social Care Partnership, supported by the Chief Internal Auditor, report to the relevant Executive Committee at the earliest opportunity and the subsequent Governance, Risk and Best Value Committee setting out clear plans to ensure the closure of all historic and overdue internal audit management actions to enable an improvement to the overall Internal Audit Opinion for 2019/20.
- 2.2.3 To refer all audits with a red finding to the next meeting of the appropriate Executive Committee for their consideration and that action plans would be reported back to the Governance, Risk and Best Value Committee.
- 2.3 This report therefore refers the Localities Operating Model audit to the Culture and Communities Committee for consideration.

### 3. Background Reading/ External References

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- 3.1 [Internal Audit Annual Opinion 2018/19](#) – report by the Chief Internal Auditor
- 3.2 [Governance, Risk and Best Value Committee – 13 August 2019 – Webcast](#)

**4. Appendices**

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Appendix 1 – Internal Audit – Localities Operating Model

# ***The City of Edinburgh Council***

## **Internal Audit**

### **Localities Operating Model**

Final Report

9 August 2019

PL1801

**Significant  
improvement  
required**

Significant and / or numerous control weaknesses were identified, in the design and / or effectiveness of the control environment and / or governance and risk management frameworks. Consequently, only limited assurance can be provided that risks are being managed and that the Council's objectives should be achieved.



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This internal audit review is conducted for the City of Edinburgh Council under the auspices of the 2018/19 internal audit plan approved by the Governance, Risk and Best Value Committee in March 2018. The review is designed to help the City of Edinburgh Council assess and refine its internal control environment. It is not designed or intended to be suitable for any other purpose and should not be relied upon for any other purpose. The City of Edinburgh Council accepts no responsibility for any such reliance and disclaims all liability in relation thereto.

The internal audit work and reporting has been performed in line with the requirements of the Public Sector Internal Audit Standards (PSIAS) and as a result is not designed or intended to comply with any other auditing standards.

Although there are number of specific recommendations included in this report to strengthen internal control, it is management's responsibility to design, implement and maintain an effective control framework, and for the prevention and detection of irregularities and fraud. This is an essential part of the efficient management of the City of Edinburgh Council. Communication of the issues and weaknesses arising from this audit does not absolve management of this responsibility. High and Critical risk findings will be raised with senior management and elected members as appropriate.

# 1. Background and Scope

## Background

The Council's new Locality model was designed to meet the requirements of the [Community Empowerment \(Scotland\) Act, 2015](#) in relation to services delivered by the Council's Place directorate. The new model also responds to concerns raised in an Audit Scotland report [An overview of Local Government in Scotland 2014](#) regarding sustainability of Local Authority services given increasing demand for services and decreasing resources.

The new Localities model was approved by the Council's Communities and Neighbourhoods Committee, in November 2015, resulting in creation of four Localities (North East, North West, South East, and South West) across the City in April 2016.

The new localities model was both complex and ambitious, with services delivered across the locality geographies by the Council; partner organisations; and external bodies, with the objective of increasing responsiveness and relevance of service delivery; decentralising the Council decision making process; and increasing community participation in the democratic process.

## The Edinburgh Partnership

The *Community Empowerment (Scotland) Act, 2015*, requires Local Authorities to establish and participate in Community Planning Partnerships that will work together to produce Locality Improvement Plans (LIPs). In Edinburgh, Community Planning is overseen by the Edinburgh Partnership (EP). The Council is one of a number of strategic partners represented on the EP Board which agreed that each locality should produce and deliver a 5-year strategic LIP with the objective of co-ordinating partnership activities to reduce poverty and inequality. Development and delivery of the LIPs is the main strategic activity for each locality.

In April 2019, the Partnership agreed a new structure to enable better focus for partnership working in the city that includes four city-wide partnership groups, four local community planning partnerships, and 13 new Neighbourhood Networks. Each group will take responsibility for a theme or plan to support achievement of the Partnership goal of a city where poverty and inequality are reduced and will feed into the Partnership Board. This new structure is in the process of being implemented.

## Council Governance of Community Planning; Delivery of Council Locality Services; and LIP Actions

The Council established four Locality Committees (LCs) in February 2018 that were allocated responsibility for governance of community planning; development and delivery of the locality improvement plans and supporting actions; reporting on performance; and escalating service delivery challenges to the Partnership Board via the Council's nominated Board representative.

Management has advised that the remit of LCs includes leading and co-ordinating local community planning activities; monitoring local delivery of services by the Council, Police Scotland and the Fire and Rescue Service; approving the Neighbourhood Environment Programme and Community Grants Fund; and facilitating public engagement, consultation, participation and feedback on all areas within the LCs' remit.

Localities also have direct management responsibility for a range of Council services, including Housing, local Transport and Environment, and local Lifelong Learning services including branch and school libraries. Each of these services are delivered via a matrix management arrangement with strategic and policy support from central services within the Place Directorate, and in the case of Lifelong Learning, Communities and Families.

On 7 February 2019, a review of LCs was presented to a meeting of the full Council by resulting in dissolution of the LCs on 1 April 2019

Governance of Council services delivered across the four localities is provided by the appropriate Council Executive Committees. Oversight of community planning (which includes delivery of locality improvement plan actions by the Council) forms part of the remit of the Culture and Communities Committee, and policy matters that affect localities are the responsibility of the Policy and Sustainability Committee.

The Council established the following strategic objectives for Localities:

- Empower citizens and communities and improve partnership working;
- Implement a lean and agile locality operating model;
- Deliver better outcomes and improved citizen experiences; and
- Embed values and develop culture.

Additionally, implementation of the localities model was expected to deliver savings via flexible allocation and utilisation of resources within cross-functional teams; elimination of duplicate roles; and improved budget allocation due to closer linkages between decision-makers and service users, however, within the Council, the majority of services delivered across localities are managed centrally by divisional teams. Where localities have direct management responsibility for Council services, matrix management arrangements have also been established with the relevant divisional teams

Budgets to support delivery of Council services via the localities have not been established. Consequently, locality service delivery costs continue to be allocated to centralised budgets and managed by the relevant centralised divisions.

Council employees located in localities have delegated financial authorities to raise purchase orders via the Oracle financial system. One of the key controls built into Oracle is authorisation limits that prevent individuals from raising and approving purchase order in excess of their delegated authorities. Oracle users are required to submit an authorisation form approved by their line manager and a senior Finance officer to either gain access to the system or change their authorisation limit.

## Scope

The scope of this review was to assess the design adequacy and operating effectiveness of key controls supporting the current Council localities operating and governance model.

The review also provided assurance on the following key risks:

- failure to deliver Locality strategic objectives in line with Council strategy and relevant Council pledges;
- statutory non-compliance; and
- failure to deliver projected cost savings.

## Limitations of Scope

- Delivery of Health and Social Care Partnership services across the Localities and the requirements of the [Public Bodies \(Joint Working\) \(Scotland\) Act, 2014](#) are specifically excluded from scope. The review focused only on Council services delivered across the Localities; and
- Edinburgh Partnership governance - the review was limited to the Council's governance and oversight of Council services delivered across localities, and delivery of Council Locality Improvement Plan (LIP) actions.

Further details on the scope of our review are included at Appendix 2 – Areas of Audit Focus.

### **Reporting Date**

Our audit work concluded on 15 April 2019, and our findings and opinion are based on the outcomes of our testing at that date.

Consequently, a number of reports to both Council committees and the Edinburgh Partnership relating to Locality Improvement Plans provided to Internal Audit after this date have not been considered when preparing our report.

## 2. Executive summary

Total number of findings: 2

Summary of findings raised	
High	1. Localities Governance and Operating Model
Low	2. Oracle Financial System – Authorised Approval Limits

Further detail on the basis of the classifications applied to our findings is included at Appendix 1.

### Opinion

#### Significant Improvement Required

It is acknowledged that the original design of the localities model was ambitious as the structure involved operation of a matrix model within the Council between the four locality teams and city wide services.

Our review highlighted that the initial localities operating model; governance; and risk management frameworks established by the Council were not adequately designed as they were not well enough integrated to fully support effective ongoing monitoring of Council service delivery performance across the four localities, and progress with delivery of the Council's strategic Locality Improvement Plan (LIP) actions, and we identified the significant control weaknesses detailed below.

Whilst locality improvement plans have been prepared, and clear strategic objectives set, no post implementation review has been performed to confirm that the localities model is operating as expected and has delivered the benefits anticipated by the Council.

Additionally, established locality service delivery performance measures are not appropriately designed to support ongoing monitoring and review of the effectiveness of Council services delivered, and financial performance across the Localities.

We also confirmed that not all Locality risk registers are regularly reviewed and updated to ensure that all risks have been identified; assessed; appropriate owners allocated; and that realistic timeframes have been set to ensure that appropriate controls are established to ensure that the risks are effectively managed.

Consequently, one high rated finding has been raised.

Management has advised that the Localities operating model and risk management frameworks are in the process of being redesigned following dissolution of the Localities Committees as a result of a decision taken by full Council in February 2019, and that the established Council governance framework supporting for oversight of services across the localities and progress with LIP actions will remain unchanged.

It is Internal Audit's opinion that the recommendations included in the High rated finding raised should be incorporated (where appropriate) in the revised Localities operating model and established Council locality governance arrangements to support ongoing delivery of Council services across localities; implementation of Council LIP actions; and effective ongoing monitoring of both service delivery performance and LIP action progress.

The Low rated finding raised reflects one instance where a manager's delegated authority limit within the Oracle financial system had been increased (from £10K to £100K) without his knowledge, and with no supporting authorisation or approval from his line manager to process the limit increase.

## Management response from the Place Directorate and Strategy and Communications

It is recognised the Council's localities operating model has not been fully effective and that oversight of locality performance and delivery of locality improvement plan actions could be improved. This is mainly attributable to the ambitious and complex design of the original localities operating model.

The Localities operating model is in the process of being redesigned following dissolution of the Localities Committees as in February 2019, and the Internal Audit recommendations included in the first finding below will be considered and implemented (where appropriate) in the design of the new model and incorporated within reporting provided to established Council executive committees that are responsible for oversight of service delivery across the localities and monitoring progress with delivery of LIP actions.

Once the new locality model has been designed, details of the new design and implementation plan will be shared with Internal Audit by 31 March 2020 to demonstrate how their recommendations will be addressed and implemented. It has been agreed with Internal Audit that new management actions will be raised at that time to track implementation progress.

# 3. Detailed findings

## 1. Localities Governance and Operating Model

High

Our review of the established Council localities operating model and governance and risk management frameworks confirmed that:

1. a post-implementation review of the effectiveness of the localities operating model has not yet been performed;
2. the process supporting development of Council aspects of the Locality Improvement Plan (LIP) actions has not been documented. We also noted that:
  - The Council's LIP actions are not aligned with the locality budgets and operational capacity;
  - ownership of Council LIP actions is not clear; and
  - progress with delivery of actions is not monitored, and a number of actions have not yet been delivered.
3. whilst performance measures for Council services delivered across localities have been established and are reported to Localities Committees, they are not adequately designed to support effective ongoing monitoring of locality performance as they are based on centralised divisional performance measures that are split across each Locality;
4. there are no established engagement protocols and escalation processes between centralised divisions and localities, with ongoing engagement between divisions and localities performed on an informal basis;
5. as locality service delivery costs continue to be allocated to centralised division budgets managed by the relevant Heads of Service, budgets devolved to and managed by the localities is less than 1% of total expenditure within localities. Additionally, localities are not involved in, or consulted as part of, the annual budget planning process;
6. whilst some progress is evident with the migration of locality risk registers onto the Pentana risk management system, review of risk registers confirmed that that majority of locality risks have not been updated for some time; that several risks are not supported by action plans; and that owners have not been allocated to ensure that actions are implemented to address the risks identified;

7. there is currently no established succession planning process within localities to ensure that appropriate successors are identified and trained as contingent resources for key Council roles in the event of unplanned absence or unexpected resignations.

## Risks

The potential risks associated with our findings are:

- the design of the current model may not support long term compliance with the *Community Empowerment (Scotland) Act, 2015*, and address the concerns raised by Audit Scotland in their 2014 report regarding sustainability of Local Authority services given increasing demand for services and decreasing resources;
- the Council’s Locality Improvement Plan (LIP) actions may not be delivered;
- the Council cannot confirm that services are being coordinated and prioritised between services and localities and delivered effectively within budget; that locality customer expectations are being met; and the expected benefits for the localities operating model will be achieved;
- locality service delivery issues are not escalated and resolved in a timely manner;
- locality risks are not identified and effectively managed;
- operational risks associated with inefficient allocation of work; duplication of roles; and ineffective monitoring leading to potential financial loss; and
- potential reputational consequences in the event of failure of the Council’s localities operating and established governance framework.

### 1.1 Recommendation - Localities Operating Model Post Implementation Review

- a post implementation review of the Council’s localities operating model and established governance framework should be performed to confirm whether it has effectively supported and governed delivery of the Council services across the localities and delivery of the Council’s LIP actions;
- The outcomes of the post implementation review should be documented; and
- Lessons learned from the post implementation review should be incorporated in the design of the future Council localities operating model and locality reporting provide to established Council governance forums.

### 1.1 Agreed Management Action - Localities Operating Model Post-Implementation Review

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

### 1.2 Recommendation – Development and Delivery of Council Locality Improvement Plan Actions

The planning process supporting development and delivery of the Council’s Locality Improvement Plan (LIP) action plans, should be documented; retained and agreed. This should include (but not be restricted to):

1. analysis of responses received in relation to delivery of Council services across localities and strategic objectives from all participants involved in the locality planning process;
2. roles; responsibilities; and accountabilities of all Council teams involved in supporting delivery of LIP actions;

3. documentation detailing how LIP actions (including appropriate prevention measures) have been selected and prioritised;
4. LIP actions should be discussed and agreed with all centralised divisions that will be involved in supporting their implementation;
5. consideration of capacity constraints; availability of resources; alignment of resources between the Council's locality and centralised division teams; and any other constraints that could impact delivery of LIP actions;
6. alignment of LIP actions with the Council's strategic objectives;
7. dependencies on other areas of the Council to support implementation of LIP actions;
8. the costs to the Council associated with delivery of LIP actions;
9. design and implementation of management information to enable monitoring of delivery progress with LIP actions; and
10. details of the Council's governance arrangements established to monitor delivery of Council LIP actions.

### 1.2 Agreed Management Action - Development and Delivery of Council Locality Improvement Plan Actions

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

### 1.3 Recommendation - Locality Service Delivery Performance Measures

The current performance framework for Council services delivered across localities should be refreshed. This should include (but not be limited to):

- key performance indicators (KPIs) that are aligned with the Council service to be delivered across localities. These should be specific; measurable; achievable; relevant; time bound; explainable and relative to organisational change (SMARTER);
- agreement of KPIs between centralised divisions responsible for delivering locality services and localities;
- a consolidated view of locality performance that is provided to the Corporate Leadership Team (CLT) and relevant Council executive committees;
- review and challenge of locality performance at relevant Council governance forums; and
- inclusion of locality performance in performance objectives (looking ahead conversations) for managers of Council divisions; locality managers; and their teams.

### 1.3 Agreed Management Action - Locality Service Delivery Performance Measures

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

### 1.4 Recommendation - Engagement with Council centralised divisions

Engagement protocols between localities and Council centralised divisions should be designed and implemented to support delivery of services across localities. This should include processes to ensure that:



- all service requests from localities are communicated completely; accurately; and in a timely manner to centralised divisions;
- services are delivered within the timeframes specified in the agreed locality key performance indicators (KPIs); and
- issues with service delivery are escalated and resolved in a timely manner.

#### 1.4 Agreed Management Action - Engagement with Council centralised divisions

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

#### 1.5 Recommendation - Locality budget planning and financial management

- Finance should be engaged in the design of the new locality operating model to ensure that the proposed solution can be supported by an appropriate and effective locality financial operating model;
- The design of the new financial operating model should consider the benefits associated with allocating budgets and cost centres to localities and calculating and reporting locality costs on an ongoing basis;
- The rationale supporting the decisions in relation to the design of the new locality financial model should be recorded.

#### 1.5 Agreed Management Action - Locality budget planning and financial management

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

#### 1.6 Recommendation - Risk Management

1. Centralised and individual localities risk registers should be reviewed and refreshed to ensure that:
  - they include all operational and strategic risks (including risks associated with third parties) that could impact upon service delivery, or delivery of locality improvement plan (LIP) actions;
  - that the impact and probability of the risks have been assessed;
  - appropriate owners have been allocated to all risks; and
  - action plans and delivery dates have been prepared to support implementation of appropriate controls to manage the risks.
2. Locality risk registers should be included in the information provided to relevant Council governance forums (for example, the Place Directorate Risk Committee).

#### 1.6 Agreed Management Action- Risk Management

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

#### 1.7 Recommendation - Succession Planning

Locality roles with associated key person dependency risks should be identified and a succession planning exercise performed to identify potential successors who could fill these roles in the event of unplanned long-term absence or unexpected resignations.

The skills and experience of the potential successors should be considered in comparison to key Locality roles and training and support (including knowledge transfer) provided where required.

### 1.7 Agreed Management Action - Succession Planning

Not applicable – refer management response in section 2 above.

**Owner:** N/A

**Contributors:** N/A

**Implementation Date:**

N/A

## 2. Oracle Financial System – Authorised Approval Limits

**Low**

Our testing of the budgetary approval process in Localities identified one instance where the Transport and Environment Manager (the user) could potentially authorise a purchase order in excess of their approved £10K authorisation.

We confirmed that the user was initially allocated a £10k Oracle approval limit in December 2016, as per a signed authorisation form.

The approval limit was then increased to £100k in March 2018 with no supporting request from either the user or their line manager. Additionally, the user was not aware of this revised limit.

The Finance and Procurement Systems helpdesk within Finance was unable to provide any reason or supporting documentation for this unauthorised change.

The user's authorisation limit has now been restored to £10k.

### Risks

Risk of financial approvals in excess of authorised approval limits that could potentially result in financial loss.

### 2.1 Recommendation - Authorisation Limits Review

- Finance and Procurement team should implement appropriate controls to ensure that limit changes are only processed when supported by request forms that have been authorised and approved by line managers;
- A review of existing limits within Oracle should be performed to establish whether this issue is limited to this one instance, or whether the problem is potentially more systemic; and
- If the issue is systemic, Finance should engage with Risk Management to ensure that appropriate controls are designed and implemented.

### Agreed Management Action- Authorisation Limits Review

A large-scale exercise, involving over 500 changes to the structure, was undertaken during the winter months realigning Place, taking into account changes relating to Transformation. A review of all Oracle Requisition Approvers for the department of Place has been initiated and is currently underway.

More fundamentally, a rolling programme of all Oracle Requisition Approvers, across all divisions, has been reinstated. Prior to 2015 this was business as usual (BAU), however due to the proposed

introduction of the enterprise resource planning solution and other budget cuts and staff reductions this was suspended.

The significance of this regular review was recognised and reinstated in 2018. This will be rigorously implemented until firmly re-embedded as part of BAU across the business

**Owner:**

Stephen Moir, Executive Director of Resources

**Contributors:**

Hugh Dunn, Head of Finance; Alison Henry, Corporate Finance Senior Manager; Layla Smith, Business Manager; Annette Smith, Executive Assistant; David Camilleri, Principal Accountant - Financial Systems; Brenda Brownlee, Senior Accountant

**Implementation Date:**

26 June 2020

# Appendix 1 - Basis of our classifications

Finding rating	Assessment rationale
<b>Critical</b>	<p>A finding that could have a:</p> <ul style="list-style-type: none"> <li>• <b>Critical</b> impact on operational performance; or</li> <li>• <b>Critical</b> monetary or financial statement impact; or</li> <li>• <b>Critical</b> breach in laws and regulations that could result in material fines or consequences; or</li> <li>• <b>Critical</b> impact on the reputation of the organisation which could threaten its future viability.</li> </ul>
<b>High</b>	<p>A finding that could have a:</p> <ul style="list-style-type: none"> <li>• <b>Significant</b> impact on operational performance; or</li> <li>• <b>Significant</b> monetary or financial statement impact; or</li> <li>• <b>Significant</b> breach in laws and regulations resulting in significant fines and consequences; or</li> <li>• <b>Significant</b> impact on the reputation of the organisation.</li> </ul>
<b>Medium</b>	<p>A finding that could have a:</p> <ul style="list-style-type: none"> <li>• <b>Moderate</b> impact on operational performance; or</li> <li>• <b>Moderate</b> monetary or financial statement impact; or</li> <li>• <b>Moderate</b> breach in laws and regulations resulting in fines and consequences; or</li> <li>• <b>Moderate</b> impact on the reputation of the organisation.</li> </ul>
<b>Low</b>	<p>A finding that could have a:</p> <ul style="list-style-type: none"> <li>• <b>Minor</b> impact on operational performance; or</li> <li>• <b>Minor</b> monetary or financial statement impact; or</li> <li>• <b>Minor</b> breach in laws and regulations with limited consequences; or</li> <li>• <b>Minor</b> impact on the reputation of the organisation.</li> </ul>
<b>Advisory</b>	<p>A finding that does not have a risk impact but has been raised to highlight areas of inefficiencies or good practice.</p>

# Appendix 2 – Areas of Audit Focus

The audit focus areas and related control objectives included in the review were:

Audit Focus	Control Objectives
Corporate strategy	<p>A post implementation review has been performed to confirm that the Localities model:</p> <ul style="list-style-type: none"> <li>• has delivered the expected benefits detailed in the initial Localities implementation plan;</li> <li>• is operating as expected; and</li> <li>• remains aligned with the overall Council strategy and relevant Council pledges.</li> </ul>
Governance management and oversight	<ul style="list-style-type: none"> <li>• There is a clearly established localities governance model with reporting lines into the Place Senior Management Team; the Corporate Leadership Team; and relevant Council executive committees;</li> <li>• Delegated authorities have been established for each locality detailing their financial and service delivery decision making authorities;</li> <li>• Locality managers and employees have a clear understanding of their roles and responsibilities;</li> <li>• Service delivery responsibilities have been clearly defined between the Localities and functional Council service delivery teams; and</li> <li>• Reporting lines and communication channels are well defined, and clearly communicated to all employees.</li> </ul>
Resource and Budget Management	<p>Processes have been established to ensure that locality service demands are appropriately prioritised; resourced; and funded from functional service budgets.</p>
Operational Performance	<ul style="list-style-type: none"> <li>• Locality key performance indicators (KPIs) have been designed and implemented to support service delivery;</li> <li>• KPIs have been shared and agreed with central Council service delivery teams;</li> <li>• Progress against KPIs is regularly monitored and recorded to support operational management and reporting to relevant governance forums;</li> <li>• There is an established customer engagement process to ensure that all citizens can effectively engage and communicate with Locality teams to request services;</li> <li>• There is an established engagement process to ensure that all Locality requests are communicated to central service delivery teams;</li> <li>• There is an established escalation process applied in instances where Locality requests have not been delivered by centralised teams within established KPIs;</li> <li>• There is an established Locality customer complaint process; and</li> <li>• Performance against relevant KPI's is included in the Locality managers annual looking forward conversations; and is assessed a part of the looking backwards conversations.</li> </ul>
Risk Management	<ul style="list-style-type: none"> <li>• Locality risk committee meetings have been established;</li> <li>• Locality risk registers are maintained, and regularly updated, with any significant locality risks escalated and included in the Place Directorate risk register;</li> </ul>

	<ul style="list-style-type: none"> <li>• Constructive and measurable actions are designed for each of the risks identified; and</li> <li>• Actions are appropriately allocated, and their completion monitored.</li> </ul>
Development and delivery of Local Improvement Plans	<ul style="list-style-type: none"> <li>• A clear process has been established and is applied to support development of LIPs;</li> <li>• Responses from all participants are collected; reviewed and analysed, with emerging themes identified and included (where appropriate) in LIPs;</li> <li>• Resource availability and other constraints are considered when creating plan objectives;</li> <li>• Completed plans are made publicly available; and</li> <li>• Progress against plan is monitored and reported to the appropriate governance forums and executive committees.</li> </ul>
Succession planning	<ul style="list-style-type: none"> <li>• Key locality roles have been identified and appropriate succession plans established.</li> </ul>